

## **Siebel Database Manager - Business Solution Technology**

### **JOB DESCRIPTION:**

The New York City Housing Authority is seeking a self-sufficient Database Siebel Manager to plan, design, install, configure, and tune Oracle and Siebel environments. The selected candidate will work with development, testing, and training to implement new applications in production, install new releases of existing applications and troubleshoot issues across production environments. Responsibilities include but are not limited to the following:

1. Maintain and administer middle tier systems; product documentation; vendor support services; production environment and functional and performance testing.
2. Populate databases, application performance tuning, and database normalization (Oracle). Support Siebel applications to administer and ensure proper operation and performance of application environments.
3. Prepare migration plan, document and test procedures, and work with migration team.
4. Design and implement backup and recovery procedure and work closely with application support and management team.
5. Deliver technical project databases, proof of concepts/initial build, DB Tools and Ops Tracker, database build needs, and develop standards and procedures.
6. Perform project environment cloning, patch analysis, development environment tuning.
7. Review changes proposed by application teams

### **QUALIFICATION REQUIREMENTS:**

1. A master's degree in computer science from an accredited college and three years of progressively more responsible, full-time, satisfactory experience using information technology in computer applications programming, systems programming, computer systems development, data telecommunications, data base administration, planning of data/information processing, user services, or area networks at least 18 months of this experience must have been in an administrative, managerial or executive capacity in the areas of computer applications programming, systems programming, computer systems development, data telecommunications, database administration, or planning of data processing or in the supervision of staff performing these duties; or
2. A baccalaureate degree from an accredited college and four years of experience as described in "1" above; or
3. A four-year high school diploma or its educational equivalent approved by a State's department of education or recognized accrediting organization and six years of experience as described in "1" above; or
4. Satisfactory combination of education and experience equivalent to "1", "2" or "3" above. However, all candidates must have at least a four-year high school diploma or its educational equivalent approved by a State's department of education or recognized accrediting organization and must possess at least three years of experience as described in "1" above, including the 18 months of administrative, managerial, executive or supervisory experience as described in "1" above.

**Note:** The following types of experience are not acceptable: superficial use of preprogrammed

software without complex programming, design, implementation or management of the product; use of word processing packages; use of a hand held calculator; primarily the entering or updating of data in a system; the operation of data processing hardware or consoles.

### **QUALIFICATIONS DESIRED:**

- BS/MS in Computer Science or a related field with a minimum of 7 years of relevant work experience in Oracle database administration and supporting Siebel Applications.
- Technical operations experience within a 24/7 environment (Production) with complex, multi-tiered, highly scalable and highly available clustered systems (Sun Solaris/J2EE)
- Experience implementing and maintaining (Performance Tuning) Enterprise Application Integration (Middleware) Technologies and oracle databases & Siebel; oracle database administration in oracle 8i, 9i, 10g and 11g; UNIX scripting environment

Certification with OCP or Siebel admin and knowledge of BCV backup is preferred.

### **SKILLS DESIRED:**

1. Strong knowledge of Oracle 10g Release 2 system and Optimizer, and Oracle 11g upgrade experience would be a plus, advanced knowledge of IP network behavior and failure.
2. Excellent interpersonal, analytical, written and verbal communication skills.
3. Significant troubleshooting in resolving database and Siebel application or component issues; performance tuning skills (TCP/IP, DNS, Load balancing).
4. Expertise with Oracle Optimizer and Siebel using oracle CBO - Understand backups and recovery of database.

**Note: Candidate will be on call beyond the regular work day and on weekends as needed.**

**Interested candidates may fax cover letter, resume, to (212) 306-5194, e-mail to [HR.Recruitment@nycha.nyc.gov](mailto:HR.Recruitment@nycha.nyc.gov) or mail to:**

**New York City Housing Authority  
Human Resources Recruitment Unit  
90 Church Street, 5<sup>th</sup> Floor  
New York, NY 10007  
Attn.: DMP, Senior Recruiter  
Job Code: Siebel Database Manager**

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