

**City of New York**  
**Department of Information Technology and Telecommunications**  
**Job Posting Notice**

<b>Civil Service Title:</b> Computer Systems Manager	<b>Level:</b> M1
<b>Title Code No:</b> 10050	<b>Salary:</b> \$49,492/\$53,373-\$96,000
<b>Office Title:</b> Siebel Technical Architect Manager	<b>Work location:</b> Metrotech
<b>Division/Work Unit:</b> Enterprise Application Services	<b>Number of Positions:</b> 1
<b>Job ID:</b> 91047	<b>Hours/Shift:</b> Day - Due to the necessary technical management duties of this position in a 24/7 operation, candidate may be required to be on call and/or work various shifts such as weekends and/or evenings.

**Job Description**

DoITT is responsible for modernizing, unlocking, and innovating to improve IT infrastructure and service delivery in New York City government. Modernizing by implementing state-of-the-art information technology to improve services to New Yorkers. Unlocking by making government more transparent and accountable to New Yorkers. Innovating by employing cutting-edge tools, methods, and relationships to empower New Yorkers.

The successful candidate will serve as a Siebel Technical Architect Manager reporting to the Enterprise Application Services division.

Responsibilities will include: Manage the production and non-production Siebel Environments; oversee the support of production and application build environments; oversee troubleshooting daily issues and conduct weekly maintenance in the production environment; oversee the investigation and resolution of architecture issues with Siebel vendor as necessary; escalate issues to executive management; prepare senior level technical reports for executive management; and manage special technology projects and initiatives as assigned. The position's responsibilities include commitment to and compliance with the City's EEO policy.

**Minimum Qualification Requirements**

1. A master's degree in computer science from an accredited college and three years of progressively more responsible, full-time, satisfactory experience using information technology in computer applications programming, systems programming, computer systems development, data telecommunications, database administration, planning of data/information processing, user services, or area networks at least 18 months of this experience must have been in an administrative, managerial or executive capacity in the areas of computer applications programming, systems programming, computer systems development, data telecommunications, data base administration, or planning of data processing or in the supervision of staff performing these duties; or

2. A baccalaureate degree from an accredited college and four years of experience as described in "1" above; or

3. A four-year high school diploma or its educational equivalent approved by a State's department of education or recognized accrediting organization and six years of experience as described in "1" above; or

4. A satisfactory combination of education and experience equivalent to "1", "2" or "3" above. However, all candidates must have at least a four-year high school diploma or its educational equivalent approved by a State's department of education or recognized accrediting organization and must possess at least three years of experience as described in "1" above, including the 18 months of administrative, managerial, executive or supervisory experience as described in "1" above.

NOTE: The following types of experience are not acceptable: superficial use of preprogrammed software without complex programming, design, implementation or management of the product; use of word processing packages; use of a hand held calculator; primarily the entering or updating of data in a system; the operation of data processing hardware or consoles.

**Preferred Skills**

The preferred candidate should possess the following: A Bachelor's degree in a related IT field; knowledge of Siebel server admin and Siebel component definition; siebel utilities (e.g. EIM, Dev2Prod); strong working knowledge of Solaris and Oracle and of server and application architectures; ability to effectively interface with technologists, business owners, and end-users; Siebel Administration; Siebel 8 load-balanced architecture; Sun Solaris Operating System; Oracle Database; Siebel EAI Interface; Actuate and Fulcrum architecture; exposure to call center applications and public sector technologies; demonstrated experience working with technical and non-technical staff; exceptional knowledge of Microsoft Office programs; outstanding collaboration and team building skills; strong written and verbal communication skills; excellent analytic, organization, presentation and facilitation skills; ability to manage multiple tasks under tight deadlines; and the ability to interface with executive level management and give senior level presentations.

**To Apply**

For City employees, please go to Employee Self Service (ESS), click on Recruiting Activities > Careers, and search for Job ID # 91047

For all other applicants, please go to [www.nyc.gov/careers](http://www.nyc.gov/careers) and search for Job ID # 91047

-or-

If you do not have access to a computer, please mail resume indicating Job ID # to:

Department of Information Technology and Telecommunications (DoITT)

Recruitment Office - 75 Park Place - 9th Floor - New York, NY 10007

SUBMISSION OF A RESUME IS NOT A GUARANTEE THAT YOU WILL RECEIVE AN INTERVIEW  
 APPOINTMENTS ARE SUBJECT TO OVERSIGHT APPROVAL

<b>Post Date:</b> August 18, 2011	<b>Post Until:</b> Filled
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**The City of New York is an Equal Opportunity Employer.**