

City of New York
Department of Information Technology and Telecommunications
Job Posting Notice

Civil Service Title: Computer Systems Manager	Level: M1
Title Code No: 10050	Salary: \$49,492/\$53,373-\$100,000
Office Title: MQ and iWay Support Engineering Manager	Work location: Metrotech
Division/Work Unit: Enterprise Application Services	Number of Positions: 1
Job ID: 90763	Hours/Shift: Day - Due to the necessary technical management duties of this position in a 24/7 operation, candidate may be required to be on call and/or work various shifts such as weekends and/or evenings.

Job Description

DoITT is responsible for modernizing, unlocking, and innovating to improve IT infrastructure and service delivery in New York City government. Modernizing by implementing state-of-the-art information technology to improve services to New Yorkers. Unlocking by making government more transparent and accountable to New Yorkers. Innovating by employing cutting-edge tools, methods, and relationships to empower New Yorkers.

The successful candidate will serve as an MQ and iWay Support Engineering Manager reporting to the Enterprise Application Services division. Responsibilities will include: Manage the configuration, support and troubleshooting of WebSphere MQ components (queues, channels, etc) connecting Cityshare, Message Broker and remote Agency servers called AAPs (Agency Adapter Platforms with iWay software); oversee the configuration, support and troubleshooting of connections to different Web Services; oversee the configuration, support and troubleshooting of message flows in IBM WebSphere Message Broker and connection to Database; manage and support Broker calls to Oracle Stored Procedures; oversee the configuration, support and troubleshooting of Tivoli software to monitor all MQ components; proactively communicate to all agencies in case of service disruptions within the Datashare System that includes WebSphere MQ, WebSphere Message Broker and iWay software; prepare senior level technical reports for executive management; and manage special technology projects and initiatives as assigned. The position's responsibilities include commitment to and compliance with the City's EEO policy.

Minimum Qualification Requirements

1. A master's degree in computer science from an accredited college and three years of progressively more responsible, full-time, satisfactory experience using information technology in computer applications programming, systems programming, computer systems development, data telecommunications, database administration, planning of data/information processing, user services, or area networks at least 18 months of this experience must have been in an administrative, managerial or executive capacity in the areas of computer applications programming, systems programming, computer systems development, data telecommunications, data base administration, or planning of data processing or in the supervision of staff performing these duties; or
2. A baccalaureate degree from an accredited college and four years of experience as described in "1" above; or
3. A four-year high school diploma or its educational equivalent approved by a State's department of education or recognized accrediting organization and six years of experience as described in "1" above; or
4. A satisfactory combination of education and experience equivalent to "1", "2" or "3" above. However, all candidates must have at least a four-year high school diploma or its educational equivalent approved by a State's department of education or recognized accrediting organization and must possess at least three years of experience as described in "1" above, including the 18 months of administrative, managerial, executive or supervisory experience as described in "1" above.

NOTE: The following types of experience are not acceptable: superficial use of preprogrammed software without complex programming, design, implementation or management of the product; use of word processing packages; use of a hand held calculator; primarily the entering or updating of data in a system; the operation of data processing hardware or consoles.

Preferred Skills

The preferred candidate should possess the following: A Bachelor's degree in a related IT field; 5+ years experience in an engineering role including implementation, support, and maintenance of large scale IT systems; knowledge of IBM WebSphere MQ, IBM Message Broker & IBI/iWay software; knowledge of J2EE technologies, Web Services, JMS; expertise in installing, configuring, administering and deploying highly available applications; strong knowledge of Sun Solaris/UNIX; database experience with Oracle; strong knowledge of server and application architectures; strong knowledge of XML, XSL and other internet technologies; ability to work in cross functional teams to provide the best solution; proven background in the development and deployment of complex operational systems; working knowledge of BEA Weblogic application server; ability to work in cross functional teams to provide the best solution; ability to effectively interface with technologists, business owners, and end-users; experience managing a technical team; experience using CVS and ANT for deployments; demonstrated experience working with technical and non-technical staff; exceptional knowledge of Microsoft Office programs; outstanding collaboration and team building skills; strong written and verbal communication skills; excellent analytic, organization, presentation and facilitation skills; ability to manage multiple tasks under tight deadlines; and the ability to interface with executive level management and give senior level presentations.

To Apply:

For City employees, please go to Employee Self Service (ESS), click on Recruiting Activities > Careers, and search for Job ID # 90763
 For all other applicants, please go to www.nyc.gov/careers and search for Job ID # 90763

-or-

If you do not have access to a computer, please mail resume indicating Job ID # to:
 Department of Information Technology and Telecommunications (DoITT)
 Recruitment Office - 75 Park Place - 9th Floor - New York, NY 10007

SUBMISSION OF A RESUME IS NOT A GUARANTEE THAT YOU WILL RECEIVE AN INTERVIEW
 APPOINTMENTS ARE SUBJECT TO OVERSIGHT APPROVAL

Post Date: August 17, 2011	Post Until: Filled
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