

City of New York
Department of Information Technology and Telecommunications
Job Vacancy Notice

Civil Service Title: Computer Systems Manager		Level: M1
Title Code No: 10050		Salary: \$49,492/\$53,373-\$80,000
Office Title: Application Engineering Manager		Work location: 2 Metrotech
Division/Work Unit: Enterprise Application Services		Number of Positions: 1
Job ID: 88695	Agency Tracking #: 88695	Hours/Shift: Day - Due to necessary technical management duties of this position in a 24/7 operation, candidate may be required to be on call and/or work various shifts such as weekends and/or evenings.

Job Description

DoITT is responsible for modernizing, unlocking, and innovating to improve IT infrastructure and service delivery in New York City government. Modernizing by implementing state-of-the-art information technology to improve services to New Yorkers. Unlocking by making government more transparent and accountable to New Yorkers. Innovating by employing cutting-edge tools, methods, and relationships to empower New Yorkers.

The successful candidate will serve as an Application Engineering Manager reporting to the Enterprise Application Services division.

Responsibilities will include: Manage all application related issues in Landmarks Preservation Commission (LPC) Application and other .NET apps; serve as single point of contact and on-site application expert for LPC; triage issues being registered as a Help Desk ticket; oversee the movement of files between libraries via User Interface, re-assign workflows, and provide support of the templates in the application; understand the reports functionality of the application and oversee the development of queries via Reports Builder; oversee the build of templates within the application; support production and non-production environment for Java, .NET and SharePoint apps; coordinate execution of break fixes in the production and non-production environments; oversee the deployment of releases in different environments (TST, STG and PRD); manage the provision of users; oversee the creation of usage reports; manage production incidents (detect, analyze, resolve and document incidents); oversee cross-team coordination for resolving production incidents; engage with the development teams to provide production management support input for the design of new applications; ensure deliverables from the development teams have proper information for deployment; work with development team to ensure application code matches server software stacks and specifications; work with development and QA teams in planning, documenting, coordinating and executing of operational readiness testing; work with the compliance team and other key stakeholders to determine reporting and alerting needs; keep systems patches up to date; and manage special technology projects and initiatives as assigned. The position's responsibilities include commitment to and compliance with the City's EEO policy.

Minimum Qualification Requirements

1. A master's degree in computer science from an accredited college and three years of progressively more responsible, full-time, satisfactory experience using information technology in computer applications programming, systems programming, computer systems development, data telecommunications, database administration, planning of data/information processing, user services, or area networks at least 18 months of this experience must have been in an administrative, managerial or executive capacity in the areas of computer applications programming, systems programming, computer systems development, data telecommunications, data base administration, or planning of data processing or in the supervision of staff performing these duties; or
 2. A baccalaureate degree from an accredited college and four years of experience as described in "1" above; or
 3. A four-year high school diploma or its educational equivalent approved by a State's department of education or recognized accrediting organization and six years of experience as described in "1" above; or
 4. A satisfactory combination of education and experience equivalent to "1", "2" or "3" above. However, all candidates must have at least a four-year high school diploma or its educational equivalent approved by a State's department of education or recognized accrediting organization and must possess at least three years of experience as described in "1" above, including the 18 months of administrative, managerial, executive or supervisory experience as described in "1" above.
- NOTE: The following types of experience are not acceptable: superficial use of preprogrammed software without complex programming, design, implementation or management of the product; use of word processing packages; use of a hand held calculator; primarily the entering or updating of data in a system; the operation of data processing hardware or consoles.

Preferred Skills

The preferred candidate should possess the following: A Bachelor s degree in a related IT field; 4+ years experience in a specialized role that includes implementation, support, and maintenance of large scale n-tier web applications; proven background in the development and deployment of complex operational systems; familiarity with any version-control tool like CVS or Subversion; strong experience in development, trouble-shooting and supporting SharePoint and .NET web-based applications using Microsoft Office SharePoint Server 2007 and/or 2010 skills integrated with SQL server reporting services (SSRS); strong knowledge of server and application architectures; strong automated deployment tools (ANT, JIRA, etc); experience with application monitoring tool like Quest FogLight; knowledge of XML, XSL and other internet technologies; basic BEA Weblogic 8.1, 9.2 Administration Skills; ability to work in cross functional teams to provide the best solution; strong customer and quality-focus; sound problem resolution, judgment, and decision-making skills; experience with object oriented development using UML; vignette Portal 7.3, 7.4 development experience; database experience with Oracle 9i/10g; experience with Sun Web Server and other J2EE application server such as Tomcat, JBOSS, WebSphere; SQL and MS Office; demonstrated experience working with technical and non-technical staff; exceptional knowledge of Microsoft Office programs; outstanding collaboration and team building skills; strong written and verbal communication skills; excellent analytic, organization, presentation and facilitation skills; ability to manage multiple tasks under tight deadlines; and the ability to interface with executive level management and give senior level presentations.

To Apply:

For City employees, please go to Employee Self Service (ESS), click on Recruiting Activities > Careers, and search for Job ID # 88695

For all other applicants, please go to www.nyc.gov/careers and search for Job ID # 88695

-or-

If you do not have access to a computer, please mail resume indicating JVN # to:

Department of Information Technology and Telecommunications (DoITT)

Recruitment Office - 75 Park Place - 9th Floor - New York, NY 10007

SUBMISSION OF A RESUME IS NOT A GUARANTEE THAT YOU WILL RECEIVE AN INTERVIEW

APPOINTMENTS ARE SUBJECT TO OVERSIGHT APPROVAL

Post Date: July 27, 2011

Post Until: Filled

The City of New York is an Equal Opportunity Employer.