

NEW YORK CITY DEPARTMENT OF EDUCATION
CITYWIDE VACANCY NOTICE

CIVIL SERVICE TITLE:

Certified IT Administrator (WAN)(13642)
Level 4

FUNCTIONAL TITLE:

Network Management Engineer

ASSIGNMENT NUMBER:

740-08-013

NUMBER OF POSITIONS AVAILABLE

2 positions

PROGRAM AREA:

Division of Instructional & Information
Technology

LOCATION:

2 MetroTech Center - Suite 3600
Brooklyn, New York 11201

SALARY:

\$88,679 - \$94,887

The Office of WAN/LAN is responsible for the day-to-day operations of the design, configuration, installation, testing, troubleshooting, integration, performance monitoring, maintenance, enhancement and support of robust and secure WAN/LAN/Wireless environments, website development, internet connectivity and other related activities.

JOB DESCRIPTION:

- Plans, designs and implements various enterprise management products.
- Proactive in assembling a model lab environment and designing demos.
- Configures tools and toolsets, develops test cases, configures and runs tests, and documents results.
- Resolves most complex problems and compatibility issues and manages service/project issues.
- Serves as lead Technical Specialist responsible for complex system deployments.
- Plans and executes complex Application/Operating Systems (OS) upgrades and migration activities.
- Assists with the deployment of complex tool sets, scripts and related systems.
- Develops Network Management Systems (NMS)/Operating Systems Support (OSS) designs and architectures best practices for the Network Operations Group.
- Interfaces with the end user community (onsite / remote) to provide technical assistance.
- Participates with the efforts of DOE Level 2 and 3 network engineers to isolate and resolve network related issues.

MINIMUM REQUIREMENTS

Sun Certified System Administrator for Solaris 10 Operating System - OR - other NYC acceptable vendor/professional certificate;

AND

- 1) A baccalaureate degree from an accredited college, and two years of satisfactory full-time (not classroom based) experience in wide area network planning, design, configuration, installation, troubleshooting, integration, performance monitoring, maintenance, enhancement, and security management;

OR

- 2) A four-year high school diploma or its educational equivalent and six years of satisfactory full-time (not classroom based) information technology experience of which at least 2 years must have been as described in "1" above;

OR

- 3) A masters degree in computer science or a related field from an accredited college may substitute for one year of experience. However, all candidates must have at least one year of satisfactory (not classroom based) full-time information technology experience as described in "1" above.

In addition to meeting the minimum qualification requirements incumbents may be required to update existing and/or obtain additional professional industry-standard certification(s) for current and future technical environment(s) in which they may be assigned to work, as determined by the employing agency.

PREFERRED QUALIFICATIONS

1. Knowledge of IBM/Netcool or HP Openview.
2. Knowledge of the principles, methods, or tolls for developing, scheduling, coordinating, and managing projects and resources.
3. Ability to organize and prioritize tasks based on management requests.
4. Ability to document findings and prepare reports.
5. Ability to conduct accurate situation assessments and communicate with team and management.
6. Motivates and guides others toward goal accomplishments

To apply for this assignment, send resume to:

New York City Department of Education
Division of Instructional & Information Technology
2 MetroTech Center - Suite 3600
Brooklyn, New York 11201
Attention: Anna Guzman
OR by e-mail to:
NetMgmtEng@schools.nyc.gov

Applications must be received by June 13, 2008.

Quote assignment number and day-evening phone numbers on the top right corner of your resume. Only applicants scheduled for interviews will be contacted.

The New York City Department of Education is a Workforce Diversity/Equal Opportunity Employer