



NYC[®]
Housing Recovery

Monthly Progress Report

December 2013

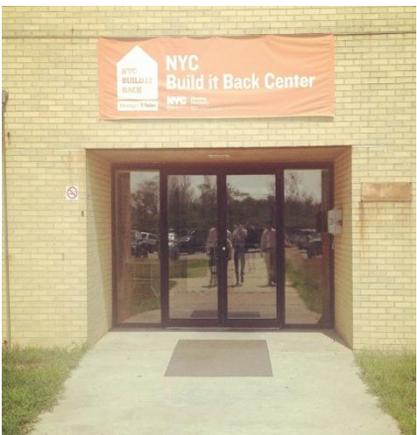


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Executive Summary

December 2013



Workstream	Highlights	Upcoming Activities
Application Processing	<ul style="list-style-type: none"> ● 968 Option Review Meetings scheduled to date ● 459 Option Review Meetings held ● 101 awards selected 	<ul style="list-style-type: none"> ● Increase production and throughput of options meetings and issue resolution
Customer Service / External Affairs	<ul style="list-style-type: none"> ● Continued community meeting series with events in Rockaway Beach, Broad Channel, and Gerritsen Beach; attended by approximately 300 individuals 	<ul style="list-style-type: none"> ● Community meetings in Far Rockaway, Canarsie, New Dorp, Staten Island South Shore, and Howard Beach
Preconstruction and Rehabilitation	<ul style="list-style-type: none"> ● Completed 2,573 damage assessments to date 	<ul style="list-style-type: none"> ● Accelerate processing and begin construction on first homes
Reconstruction	<ul style="list-style-type: none"> ● 133 homeowners determined eligible for Reconstruction to date 	
Multifamily	<ul style="list-style-type: none"> ● Completed 258 damage assessments to date 	

Registration Trends

December 2013

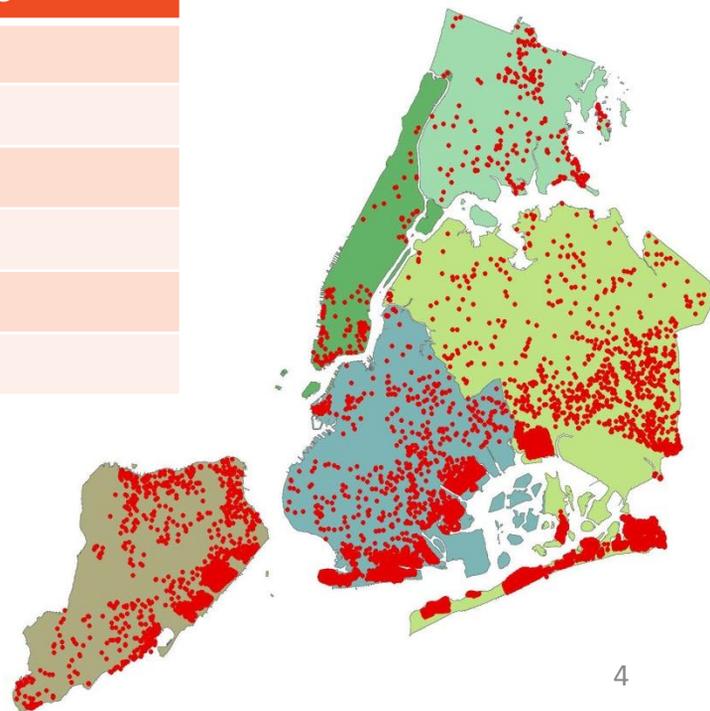
Registered Buildings by Projected Priority and Program Options¹ As of December 31, 2013

	Priority 1	Priority 2	Priority 3	TOTAL
Rehabilitation	6,400	4,000	1,200	11,600
Repair & Elevate	2,800	1,500	400	4,700
Reconstruction	370	-	50	420
Multifamily	-	200	300	500
Reimbursement Only	1,500	1,200	500	3,200
TOTAL	11,000	6,900	2,500	20,500

¹ Counts omit renters and secondary residences. Priority based on self-reported income and damage indicators from FEMA, DOB and OEM.

Build It Back Registrants by Borough As of December 31, 2013

Borough	# Registrations
Bronx	300
Brooklyn	8,000
Manhattan	300
Queens	11,300
Staten Island	5,800
Total	25,700



Priority Determination

Prioritization of applications is based upon Area Median Income (AMI) and level of damage. AMI levels, established for New York City by the U.S. Department of Housing and Urban Development, are calculated by a combination of household income and household size.

Priority Determination

Household Income	Damage	
	Rebuild	Rehabilitation
< 80% AMI	Priority 1	
80 – 165% AMI	Priority 1	Priority 2
> 165% AMI	Priority 3	Priority 3

Household Size and Income of AMI Levels for New York City

Household Size	< 80% AMI	< 165% AMI	> 165% AMI
1	< \$48,100	<\$99,330	> \$99,330
2	<\$55,000	<\$113,520	> \$113,520
3	<\$61,850	<\$127,710	> \$127,710
4	<\$68,700	<\$141,735	> \$141,735
5	<\$74,200	<\$153,120	> \$153,120
6	<\$79,700	<\$164,505	> \$164,505
7	<\$85,200	<\$175,890	> \$175,890
8	<\$90,700	<\$187,110	> \$187,110

Customer Journey



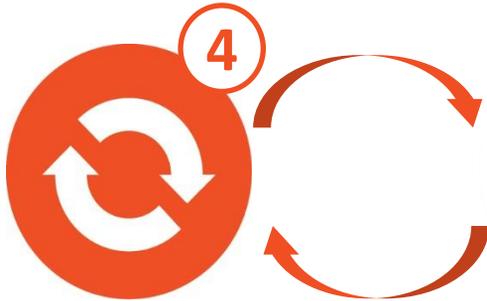
**Registration &
Intake
Appointment**



**Document
Collection
and Review**



**Damage
Assessment**



**Award
Calculation**



**Award
Decision**



Construction

Key Terms

Program Options: Options include Repair, Repair & Elevate, Rebuild, Reimbursement, and Acquisition.

Damage Assessment: On-site assessment of the damaged or destroyed property. Used to determine level of storm damage and program option.

Award Calculation: Process to determine the award offered by Build It Back to repair, rebuild, reimburse or acquire a home. Calculation is based on amount of necessary repairs and amount of other disaster recovery benefits that may have already been received (from FEMA, SBA, Private Insurance, and other sources).

Award Decision: A preliminary award offering that is given at the Option Review Meeting.

Option Review Meeting: Meeting where homeowners learn their preliminary award decision. Homeowners review their options and can sign an agreement to move forward with a designated program option.

Application Processing

December 2013



Highlights

- 11,088 Application Meetings completed
- Consolidated operations into 5 optimally located Centers
- Held 459 Option Review Meetings 101 Options chosen
- 968 Option Review Meetings scheduled
- 75 financial counseling sessions completed

Upcoming Activities

- Open new center in Far Rockaway
- Implement voluntary withdrawal and inactive process
- Accelerated scheduling and processing of Option Review Meetings

Preconstruction, Rehabilitation, and Renter Programs

December 2013



Highlights	Upcoming Activities
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Renter Program

- 150 TDAP coupons have been issued
- Prepared 38 apartment units for new tenant

- Begin phase two TDAP calls in January
- Accelerate processing for calling applicants

Preconstruction & Rehabilitation

- Completed 2,573 damage assessments
- First Design Consultation was held
- 133 multifamily homeowners determined eligible for the Reconstruction Pathway
- 76 multifamily Option Review Meetings completed in the Reconstruction Pathway
- 18 multifamily homeowners in the Reconstruction Pathway signed Selection Agreements

- Accelerate processing and begin construction on first homes
- Increase number of daily damage assessments
- Train for 10 Design Consultation teams

Multifamily (5+ units)

- Completed the intake of 871 applications
- Completed 258 damage assessments

Reconstruction

- 133 homeowners determined eligible for the Reconstruction Pathway to date
- 76 Option Review Meetings completed in the Reconstruction Pathway
- 18 Homeowners in the Reconstruction Pathway signed Selection Agreements

Program Support

December 2013



Policy, Legal & Compliance

Highlights

- Submitted Action Plan amendment for tranche 2
- Deceased applicant policy finalized and distributed

Upcoming Activities

- Respond to public comments from Action Plan amendment for tranche 2

External Affairs

Highlights

- Continued community meeting series with events in Rockaway Beach, Broad Channel, and Gerritsen Beach; attended by approximately 300 individuals
- Produced 2 newsletters on program updates for 5,600 readers

Upcoming Activities

- Hold community meetings in Canarsie, Red Hook, Howard Beach / Hamilton Beach, Staten Island South Shore and Queens Community Board 14
- Update Build it Back website with improvements to use-friendliness
- Finish revision of FAQs to correspond with policy updates

Environmental Health & Safety

Highlights

- Recorded zero health and safety incidents
- Added more than 10 lead-based paint risk assessors and another 9 certified asbestos investigators to keep pace with damage assessments

Upcoming Activities

- Increase capacity of lead-based paint risk assessors and certified asbestos investigators