



NYC
Housing Recovery

Monthly Progress Report

February 2014



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Executive Summary

February 2014



Workstream	Key Achievements	Upcoming Activities
Application Processing	<ul style="list-style-type: none"> • 13,826 Application intake meetings completed to date • 2,576 Option Review Meetings Completed 	<ul style="list-style-type: none"> • 3,157 Option Review Meetings Scheduled • First grant agreement meetings
Preconstruction and Rehab	<ul style="list-style-type: none"> • Refined Tier II production process, ramped up productivity to 500 reports per week, and enhanced tracking of environmental impacts in CMS 	<ul style="list-style-type: none"> • Finalize wetland permitting requirements with DEC • Finalize Construction inspection Standard Operating Procedures and conduct training of construction inspectors
Multifamily	<ul style="list-style-type: none"> • Completed 578 applications to date (54% of active registrations) • Completed 304 damage inspections to date (53% of projects with completed applications) 	<ul style="list-style-type: none"> • Preparing 70+ projects for closings between April and June • Operationalizing reimbursements, including COB, decent/safe/sanitary housing requirements
Reconstruction	<ul style="list-style-type: none"> • 334 homeowners determined eligible for the Rebuild Pathway to date • 204 Option Review Meetings completed in the Rebuild Pathway 	<ul style="list-style-type: none"> • Development teams submitting initial set of homeowner agreements
Acquisition	<ul style="list-style-type: none"> • Approx. 40 applicants have final appraisal completed 	<ul style="list-style-type: none"> • Over 400 calls to potential applicants
External Affairs	<ul style="list-style-type: none"> • Action Plan Public Hearings in Brooklyn, Queens, and Staten Island 	<ul style="list-style-type: none"> • Door-knocking campaign for unresponsive applicants

February Snapshot

February 2014

Registered Buildings by Projected Priority and Program Options¹

As of February 28, 2014

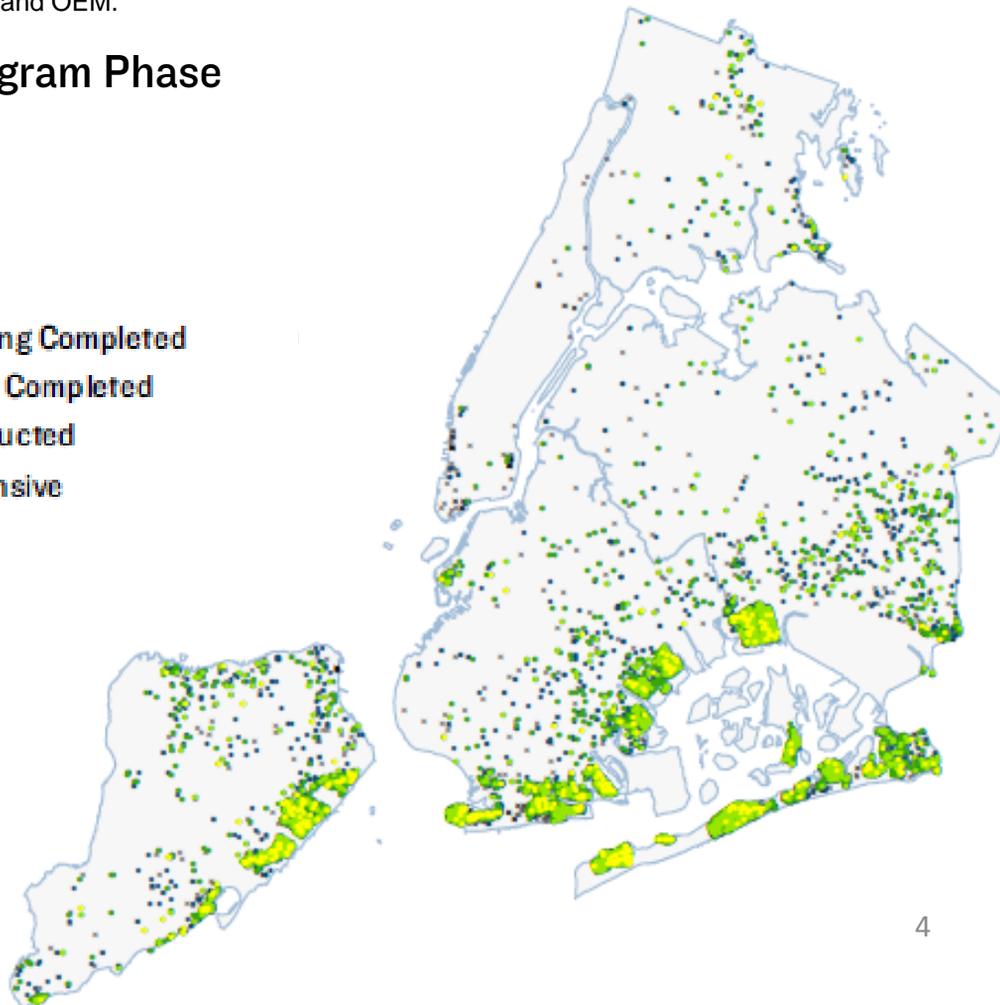
	Priority 1	Priority 2	Priority 3	TOTAL
Rehabilitation	5,150	4,530	1,365	11,045
Repair & Elevate	2,450	1,770	470	4,690
Reconstruction	460	0	85	545
Multifamily	320	40	80	440
Reimbursement Only	1,400	1,200	480	3,080
TOTAL	9,780	7,540	2,480	19,800

¹ Counts omit renters and secondary residences. Priority based on self-reported income and damage indicators from FEMA, DOB and OEM.

Registrants by Program Phase

As of February 28, 2014

- Under Construction
- Option Selected
- Option Review Meeting Completed
- Damage Assessment Completed
- Intake Meeting Conducted
- × Withdrawn/Unresponsive



Priority Determination

Prioritization of applications is based upon Area Median Income (AMI) and level of damage. AMI levels, established for New York City by the U.S. Department of Housing and Urban Development, are calculated by a combination of household income and household size.

Priority Determination

Household Income	Damage	
	Rebuild	Rehabilitation
< 80% AMI	Priority 1	
80 – 165% AMI	Priority 1	Priority 2
> 165% AMI	Priority 3	Priority 3

Household Size and Income of AMI Levels for New York City

Household Size	< 80% AMI	< 165% AMI	> 165% AMI
1	< \$48,100	< \$99,330	> \$99,330
2	< \$55,000	< \$113,520	> \$113,520
3	< \$61,850	< \$127,710	> \$127,710
4	< \$68,700	< \$141,735	> \$141,735
5	< \$74,200	< \$153,120	> \$153,120
6	< \$79,700	< \$164,505	> \$164,505
7	< \$85,200	< \$175,890	> \$175,890
8	< \$90,700	< \$187,110	> \$187,110

Customer Journey



1
Registration &
Intake Appointment



2
Document
Collection & Review



3
Damage
Assessment



4
Award
Calculation



5
Award
Decision



6
Pathway

Key Terms

Program Options: Options include Repair, Repair & Elevate, Rebuild, Reimbursement, and Acquisition.

Damage Assessment: On-site assessment of the damaged or destroyed property. Used to determine level of storm damage and program option.

Award Calculation: Process to determine the award offered by Build It Back to repair, rebuild, reimburse or acquire a home. Calculation is based on amount of necessary repairs and amount of other disaster recovery benefits that may have already been received (from FEMA, SBA, Private Insurance, and other sources).

Award Decision: A preliminary award offering that is given at the Option Review Meeting.

Option Review Meeting: Meeting where homeowners learn their preliminary award decision. Homeowners review their options and can sign an agreement to move forward with a designated program option.

Single Family Program

February 2014



	Highlights	Upcoming Activities
Application Processing	<ul style="list-style-type: none"> • 13,826 Application intake meetings completed • 2,576 Option Review Meetings Completed • 3,157 Option Review Meetings Scheduled • 33 applicants identified as potential Acquisition candidates, being scheduled for Appraisals • 21 applicants moved to Rebuild developers 	<ul style="list-style-type: none"> • Offer reimbursements as option to applicants • Complete intake for all registrants • Implement withdrawal and ineligible status • Conduct first grant agreement meetings
Preconstruction & Rehabilitation	<ul style="list-style-type: none"> • Refined Tier II production process, ramped up productivity to 500 reports per week, and enhanced tracking of environmental impacts in CMS. • Began initial planning for first elevation homes • Reached full capacity for lead inspectors during damage assessment 	<ul style="list-style-type: none"> • Finalize wetland permitting requirements with DEC • Finalize Construction inspection Standard Operating Procedures and conduct training of construction inspectors • Finalize new unit price list with contractors
Reconstruction	<ul style="list-style-type: none"> • 334 homeowners determined eligible for the Rebuild Pathway to date • 204 Option Review Meetings completed in the Rebuild Pathway • 16 Homeowners signed Selection Agreements • 16 Homeowners engaged with Developers/HPD 	<ul style="list-style-type: none"> • Development Teams working with homeowners to select prototype designs • Development teams submitting initial set of homeowner agreements • First DOB Submissions for permits

Multifamily, Acquisition, and Renters Program

February 2014



Multi-Family Program

Highlights

- Completed 578 applications to date (54% of active registrations)
- Completed 304 damage inspections to date (53% of projects with completed applications)
- First requisition received for Knickerbocker Village
- Mapped critical paths for MF pathways

Upcoming Activities

- Operationalizing reimbursements, including COB, decent/safe/sanitary housing requirements
- Finalizing resiliency program standards thru pilot
- Preparing 70+ projects for closings between April and June

Acquisition for Redevelopment

Highlights

- 1st applicant completed the City process and is ready to be sent to the State to complete the review
- Approx. 40 applicants are having their final appraisal done
- HRS Training is underway and CMS has been updated to reflected needed fields for AfR offerings

Upcoming Activities

- Over 400 calls to potential applicants
- Preliminary Offerings to be discussed with applicants in the coming weeks

Renter Program

Highlights

- Issued 178 TDAP coupons and completed 57 lease ups
- Committed over \$1.5 million in rental subsidies for 143 Sandy victims
- Made presentations to case managers from Red Cross, Catholic Charities, Lutheran Social Services, CID NY, and JCC
- Worked with NYDIS to get 14 of its remaining hotel clients into apartments

Upcoming Activities

- Once Action Plan has been approved, TDAP priority 2 will commence

Program Support

February 2014



Policy, Legal & Compliance	Highlights	Upcoming Activities
	<ul style="list-style-type: none"> • HRO Affirmatively Furthering Fair Housing Plan Information Submitted to DCP • Submitted Section 3 report to OMB • Presented Housing portion of Action Plan at Public Meetings 	<ul style="list-style-type: none"> • Finalize and distribute revised NYC BIB Policy Manual
External Affairs	Highlights	Upcoming Activities
	<ul style="list-style-type: none"> • Continued community meeting series with events in Arverne, Howard Beach, and Sea Gate • Action Plan Public Hearings in Brooklyn, Queens, and Staten Island • Civic Association meetings in Ocean Breeze, Midland Beach, and Canarsie 	<ul style="list-style-type: none"> • Community meetings in Belle Harbor, Red Hook, and the Bronx • Door-knocking campaign for unresponsive applicants • Monthly coordination calls with non-profits and elected officials
Environmental Health & Safety	Highlights	Upcoming Activities
	<ul style="list-style-type: none"> • Increased capacity of Lead-based paint risk assessors to more than 70 • Completed more than 1,500 Lead-based paint risk assessments • Mobilized two vendors to begin providing asbestos sampling and reporting services • Zero OSHA recordable incidents during February 	<ul style="list-style-type: none"> • Work to support acquiring general permits from DEC for construction activities taking place in or adjacent to wetlands • Add a third asbestos vendor to satisfy demand for asbestos sampling and reporting services • Perform Lead-based paint hazard abatement for the first customers eligible for the Reimbursement pathway