



Executive Committee Meeting May 7, 2008 • 8:30 AM

At the New York City Department of Small Business Services
110 William Street, 7th Floor Board Room





**NEW YORK CITY WORKFORCE INVESTMENT BOARD
EXECUTIVE COMMITTEE MEETING**

At the New York City Department of Small Business Services
110 William Street, 7th Floor

Wednesday, May 7, 2008

8:30 AM

AGENDA

- | | | | |
|-------------|--------------------|------|---|
| 8:30 – 8:40 | Action Item | I. | Approval of February 21, 2008 Meeting Minutes & Chairman's Update
<i>Stuart Saft</i> |
| 8:40 – 9:10 | Action Item | II. | PY 08 / FY 09 WIA Budget
<i>Blake Foote</i> |
| 9:10 – 9:20 | | III. | Workforce Investment Board Update
<i>Blake Foote</i> |
| 9:20 – 9:30 | | IV. | Business and Member Engagement Workgroup Update
<i>Kathy Kearns</i> |
| 9:30 | | | Adjourn |

NEW YORK CITY WORKFORCE INVESTMENT BOARD EXECUTIVE COMMITTEE

Meeting of February 21, 2008

At the New York City Department of Small Business Services
110 William Street, 7th Floor

MINUTES

Members in Attendance:

Mark Elliott	Stuart Saft
Reg Foster	Robert Walsh
Kathleen Kearns	

Also Present:

Rebecca Brown	Melinda Mulawka
Chris Cesarani	Omer Mohammed
Blake Foote	Matthew White
Lesley Hirsch	Scott Zucker
Stephanie Martinez	

Stuart Saft, Committee Chair, called the meeting to order.

Approval of Minutes

The minutes of the December 5, 2007 Committee meeting were approved.

Introduction

Stuart Saft began the meeting by directing the member's attention to the materials relating to the launch of the NYC Training Guide. Mr. Saft noted that the NYC Training Guide is an online jobseeker resource and that the Workforce1 Training team would provide a full update on the project at a future meeting. Next, Mr. Saft introduced Stephanie Martinez, the new Workforce Investment Board (WIB) Policy Director, and directed members to her bio in the meeting materials. He also announced that Melinda Mulawka has been promoted to the role of WIB Deputy Director. The Committee congratulated the WIB staff.

Workforce Investment System Update

Scott Zucker, Deputy Commissioner for Workforce Development at the New York City Department of Small Business Services (SBS), provided a brief overview on the New York City workforce system's performance to-date, as well as an update on the Queens Center construction. Mr. Zucker reported system performance numbers for the Workforce1 Career Centers, Individual Training Accounts, Customized Training and Community Outreach teams. Next, he updated the Committee on the progress of Center for Economic Opportunity funded programs, including the Sector-based Career Center, Employment Works, and NYC Training Guide, and City Council funded Community Workforce Innovations. Finally, Mr. Zucker walked the Committee through photographs of the newly renovated Queens Workforce1 Career Center.

Workforce Investment Board Update

Blake Foote, Executive Director of the NYC Workforce Investment Board, updated the Committee on WIB's first quarter accomplishments in support of the proposed 2008-2010 WIB Strategic Plan. Ms. Foote explained that over the last quarter WIB staff focused its efforts on implementing actions associated with strategic plan priorities that would yield an immediate impact. These priorities included,

1. Increase business participation awareness and use of the system
2. Provide local labor market information and analysis, and
3. Promote the success of the local workforce system and encourage adoption of best practices.

She noted several accomplishments related to these priorities including the recruitment of several new business members, the launch of two new workgroups supported by the Workforce Policy Committee, the establishment of the NYC Labor Market Information Service with the City University of New York Center for Urban Research, and development of the WIB Wire Newsletter to communicate with the Board.

Next, Ms. Foote introduced Lesley Hirsch, the newly hired Research Director, for the NYC Labor Market Information Service (NYC LMIS), which is housed at the City University of New York and primarily funded by the WIB. Ms. Foote explained that Ms. Hirsch would be responsible for managing the research agenda and product development for the NYC LMIS.

Finally, Ms. Foote pointed the Committee to biographies of four new members that have joined the Board. These members included,

- Horace Barker, Vice President and Assistant Manager of Smith Barney,
- Sara Holloway, Partner at Hudson Heights Partners business consultancy firm,
- Arnold Dorin, Administrator, NYS Vocational and Educational Services for Individuals with Disabilities (VESID), and
- Ed Ott, Executive Director of the New York City Central Labor Council.

Ms. Foote noted that with the addition of these new business members, the WIB is well on its way of meeting the target goal of recruiting ten new business members in 2008, and building a Board that helps the system better meet the workforce needs of New York City employers .

Workforce Investment Act (WIA) Rescission Update

Due to time constraints, Scott Zucker, Deputy Commissioner for Workforce Development at the New York City Department of Small Business Services (SBS), quickly provided the Committee with an update on the anticipated reductions on WIA funding, including reductions to WIA formula funds, and impending WIA rescission of Program Years 2005 and 2006. Mr. Zucker explained that the cuts will negatively impact the system's ability to develop innovative future projects, however will not result in cuts to current service delivery levels. He also noted that the WIB is still awaiting final guidance as to the implementation of the rescission and formula funds from U.S. Department of Labor and the NYS Department of Labor.

2008-2009 Local Plan Modification

Blake Foote, Executive Director of the NYC Workforce Investment Board directed the Board to the Proposed LWIA Local Plan Modification for Program Year 2008-2009 located in the Board materials. Ms. Foote explained that the modification is an administrative task required by the NYS Department of Labor, and will amend New York City's 2005-2008 Local Plan through June 30, 2009. Ms. Foote noted that WIB staff, in coordination with the NYC Department of Small Business Services, NYC Department of Youth and Community Development and Operator Consortium members, drafted the Local Plan Modification, which is composed of three sections relating to the local area's current and future strategies, efficiencies, and verifies the local area's policies. Ms. Foote explained that due to the required thirty-day public comment period, the staff is requesting the Executive Committee's support of the Proposed LWIA Local Plan Modification for Program Year 2008-2009, prior to its release for public comment. She also noted that the full Board will also be asked to endorse the Proposed Local Plan Modification at the March 12th Quarterly Meeting. The Committee endorsed the Proposed LWIA Local Plan Modification for Program Year 2008-2009 as suitable for public comment.

Conclusion

Following the business described above, the meeting was adjourned.

**A RESOLUTION OF THE NEW YORK CITY
WORKFORCE INVESTMENT BOARD EXECUTIVE COMMITTEE
APPROVING THE FISCAL YEAR 2009 BUDGET PROPOSAL FOR
ADULT AND DISLOCATED WORKER PROGRAMS**

WHEREAS, on March 4, 2008, the New York City Department of Small Business Services (“DSBS”) received estimates from the New York State Department of Labor of New York City’s Workforce Investment Act Adult and Dislocated Worker Program allocations (the “Estimates”) for New York City Fiscal Year 2009 (“FY09”);

WHEREAS, based on the Estimates, DSBS has developed a budget proposal for the delivery of Adult and Dislocated Worker Program services in FY09;

NOW, THEREFORE, BE IT RESOLVED by the Executive Committee as follows:

The FY09 Budget Proposal for Adult and Dislocated Worker Programs, annexed hereto, is approved.

Center Profiles



Market Research

Introduction

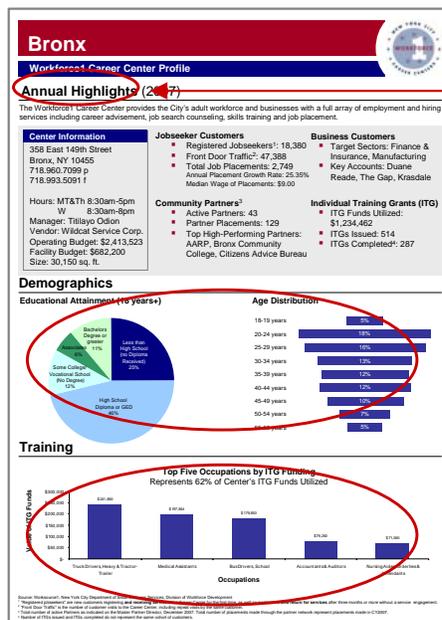
The New York City public workforce system offers services for both jobseekers and businesses through centers located across all five boroughs.

For jobseekers, the **Workforce1 Career Centers** connect New Yorkers to jobs and training. The Centers provide the City's adult workforce with a full array of employment services including career advisement, job search counseling, skills training and job placement. SBS operates these centers in coordination with the New York State Department of Labor and the City University of New York, combining the expertise of many different organizations to provide a seamless network of employment services and business development resources.

For businesses, the **NYC Business Solutions Centers** meet the needs of start-up and operating businesses by providing technical assistance that facilitates financing awards, fulfilling business staffing needs, making connections to training funds in order to upgrade employee skills and business operations, and providing access to services not directly provided by the Centers through partnerships.

How to read a Center profile

Workforce1 Career Center



Annual Highlights

This section highlights the service activity for the jobseeker and business customers as well as outreach to the community partners.

Center Information

Indicates basic contact and budget information for the Workforce1 Career Center.

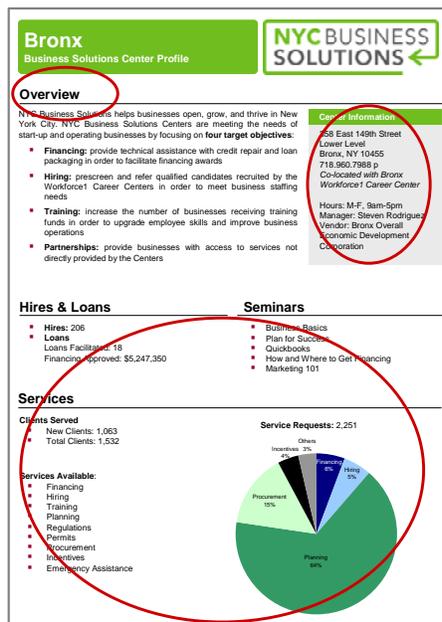
Demographics

This graph illustrates the educational attainment and age distribution of the Center's registered jobseekers.

Training

This graph demonstrates the top five occupations the Center issues the most individual training funding to.

NYC Business Solutions Center



Center Information

Indicates basic contact information for the Business Solutions Center vendor.

Overview

This section provides as overview of the major services offered by the NYC Business Solutions Center.

Services

This section illustrates the distribution of business services provided by the Center.



Workforce1 Career Center Profile

Annual Highlights (2007)

The Workforce1 Career Center provides the City's adult workforce and businesses with a full array of employment and hiring services including career advisement, job search counseling, skills training and job placement.

Center Information

358 East 149th Street
Bronx, NY 10455
718.960.7099 p
718.993.5091 f

Hours: MT&Th 8:30am-5pm
W 8:30am-8pm

Manager: Titilayo Odion
Vendor: Wildcat Service Corp.
Operating Budget: \$2,413,523
Facility Budget: \$682,200
Size: 30,150 sq. ft.

Jobseeker Customers

- Registered Jobseekers¹: 18,380
- Front Door Traffic²: 47,388
- Total Job Placements: 2,749
Annual Placement Growth Rate: 25.35%
Median Wage of Placements: \$9.00

Business Customers

- Target Sectors: Finance & Insurance, Manufacturing
- Key Accounts: Duane Reade, The Gap, Krasdale

Community Partners³

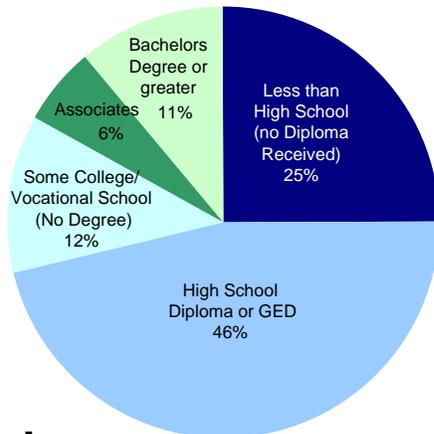
- Active Partners: 43
- Partner Placements: 129
- Top High-Performing Partners: AARP, Bronx Community College, Citizens Advice Bureau

Individual Training Grants (ITG)

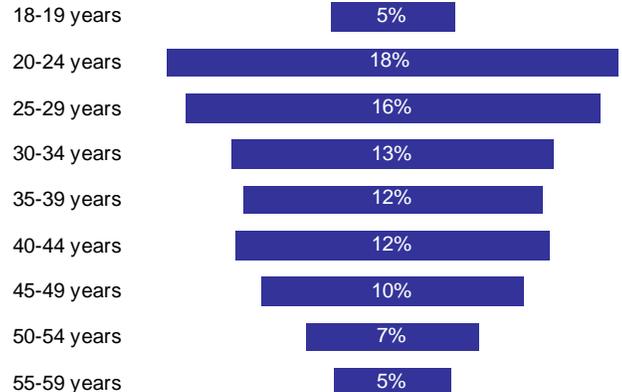
- ITG Funds Utilized: \$1,234,462
- ITGs Issued: 514
- ITGs Completed⁴: 287

Demographics

Educational Attainment (18 years+)

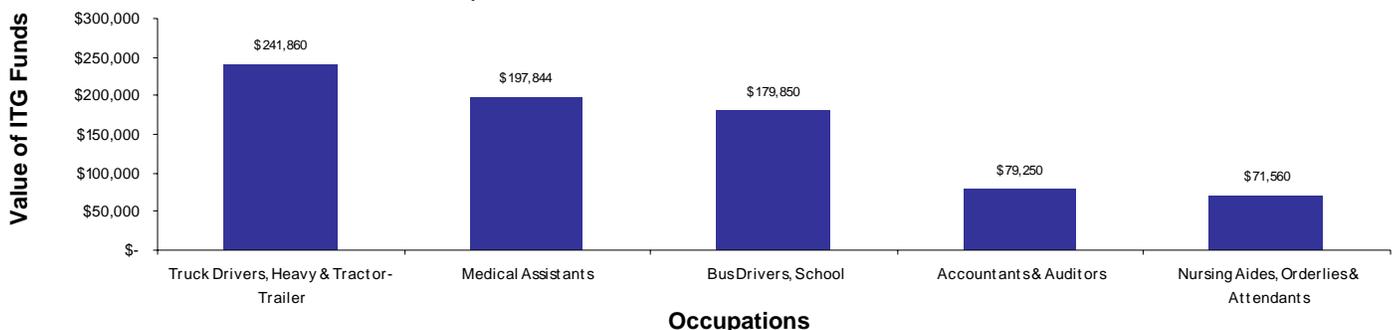


Age Distribution



Training

Top Five Occupations by ITG Funding Represents 62% of Center's ITG Funds Utilized



Source: Worksource1, New York City Department of Small Business Services, Division of Workforce Development

¹ "Registered jobseekers" are new customers registering and receiving services at a Career Center for the first time, as well as customers who return for services after three months or more without a service engagement.

² "Front Door Traffic" is the number of customer visits to the Career Center, including repeat visits by the same customer.

³ Total number of active Partners as indicated on the Master Partner Director, December 2007. Total number of placements made through the partner network represent placements made in CY2007.

⁴ Number of ITGs issued and ITGs completed do not represent the same cohort of customers.

Bronx

Business Solutions Center Profile



Overview

NYC Business Solutions helps businesses open, grow, and thrive in New York City. NYC Business Solutions Centers are meeting the needs of start-up and operating businesses by focusing on **four target objectives**:

- **Financing:** provide technical assistance with credit repair and loan packaging in order to facilitate financing awards
- **Hiring:** prescreen and refer qualified candidates recruited by the Workforce1 Career Centers in order to meet business staffing needs
- **Training:** increase the number of businesses receiving training funds in order to upgrade employee skills and improve business operations
- **Partnerships:** provide businesses with access to services not directly provided by the Centers (e.g. legal assistance, accounting)

Center Information

358 East 149th Street
Lower Level
Bronx, NY 10455
718.960.7988 p
*Co-located with Bronx
Workforce1 Career Center*

Hours: M-F, 9am-5pm
Manager: Steven Rodriguez
Vendor: Bronx Overall
Economic Development
Corporation

Hires & Loans (2007)

- **Hires:** 206
- **Loans**
Loans Facilitated: 18
Financing Approved: \$5,247,350

Seminars

- Business Basics
- Plan for Success
- Quickbooks
- How and Where to Get Financing
- Marketing 101

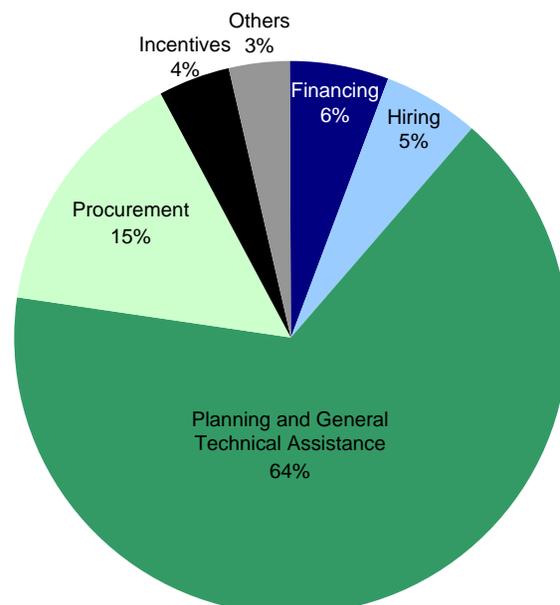
Services (2007)

Clients Served

- New Clients: 1,063
- Total Clients: 1,532

Services Available:

- Financing
- Hiring
- Training
- Planning
- Permit Assistance
- Procurement Assistance
- Incentives
- Emergency Assistance



Brooklyn



Workforce1 Career Center Profile

Annual Highlights (2007)

The Workforce1 Career Center provides the City's adult workforce and businesses with a full array of employment and hiring services including career advisement, job search counseling, skills training and job placement.

Center Information

9 Bond Street, 5th Fl
Brooklyn, NY 11201
718.246.5219 p
718.246.3975 f

Hours: M-F, 9am-5pm
Manager: Patricia Saenz
Vendor: Goodwill Industries
Operating Budget: \$2,300,333
Facility Budget: \$869,730
Size: 25,461 sq. ft.

Jobseeker Customers

- Registered Jobseekers¹: 11,287
- Front Door Traffic²: 44,180
- Total Job Placements: 3,752
Annual Placement Growth Rate: 14.85%
Median Wage of Placements: \$10.00

Business Customers

- Target Sectors: Health Care & Social Assistance, Retail
- Key Accounts: IHOP, Allied Healthcare

Community Partners³

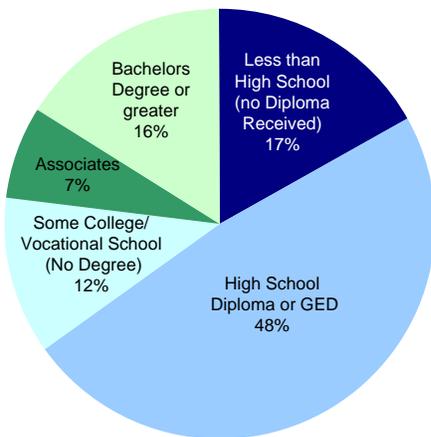
- Active Partners: 41
- Partner Placements: 438
- Top High-Performing Partners:
Brooklyn Adult Learning Center,
Brooklyn Navy Yard, New Horizons

Individual Training Grants (ITG)

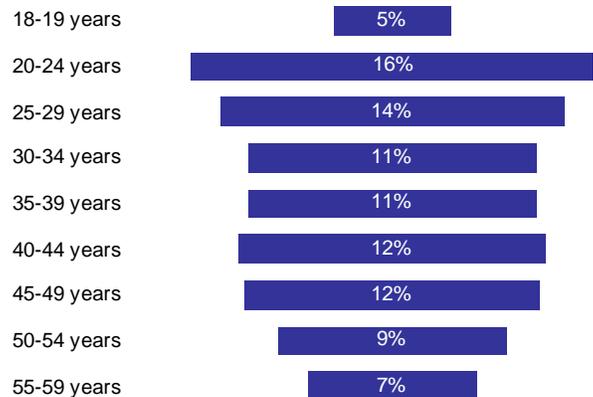
- ITG Funds Utilized: \$1,568,898
- ITGs Issued: 636
- ITGs Completed⁴: 417

Demographics

Educational Attainment (18 years+)

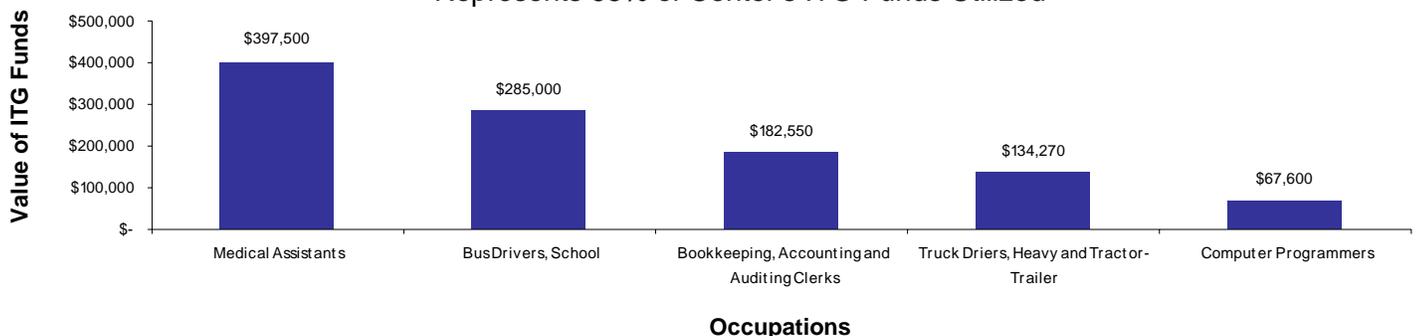


Age Distribution



Training

Top Five Occupations by ITG Funding Represents 68% of Center's ITG Funds Utilized



Source: Worksource1, New York City Department of Small Business Services, Division of Workforce Development

¹ "Registered jobseekers" are new customers registering and receiving services at a Career Center for the first time, as well as customers who return for services after three months or more without a service engagement.

² "Front Door Traffic" is the number of customer visits to the Career Center, including repeat visits by the same customer.

³ Total number of active Partners as indicated on the Master Partner Director, December 2007. Total number of placements made through the partner network represent placements made in CY2007.

⁴ Number of ITGs issued and ITGs completed do not represent the same cohort of customers.

Brooklyn

Business Solutions Center Profile



Overview

NYC Business Solutions helps businesses open, grow, and thrive in New York City. NYC Business Solutions Centers are meeting the needs of start-up and operating businesses by focusing on **four target objectives**:

- **Financing:** provide technical assistance with credit repair and loan packaging in order to facilitate financing awards
- **Hiring:** prescreen and refer qualified candidates recruited by the Workforce1 Career Centers in order to meet business staffing needs
- **Training:** increase the number of businesses receiving training funds in order to upgrade employee skills and improve business operations
- **Partnerships:** provide businesses with access to services not directly provided by the Centers (e.g. legal assistance, accounting)

Center Information

9 Bond Street, 5th Fl
Brooklyn, NY 11201
718.875.3400 p
*Co-located with Brooklyn
Workforce1 Career Center*

Hours: M-F, 9am-5pm
Manager: Kelvin Collins
Vendor: Brooklyn Chamber of
Commerce

Hires & Loans (2007)

- **Hires:** 167
- **Loans**
Loans Facilitated: 36
Financing Approved: \$1,290,000

Seminars

- Business Basics
- Plan for Success
- Quickbooks
- How and Where to Get Financing
(English, Russian)
- Marketing 101

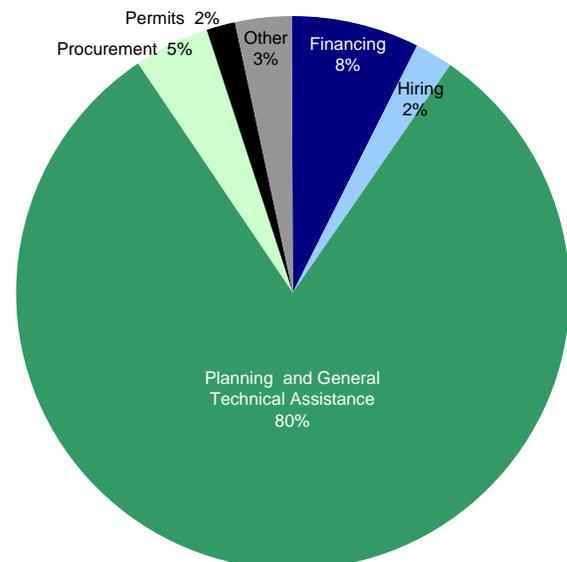
Services (2007)

Clients Served

- New Clients: 1,876
- Total Clients: 2,074

Services Available:

- Financing
- Hiring
- Training
- Planning
- Permit Assistance
- Procurement Assistance
- Incentives
- Emergency Assistance



Annual Highlights (2007)

The Workforce1 Career Center provides the City's adult workforce and businesses with a full array of employment and hiring services including career advisement, job search counseling, skills training and job placement.

Center Information

215 West 125th Street, 6th Fl
 New York, NY 10027
 917.493.7000 p
 212.280.3729 f

Hours: MWF 8:30am-5pm
 T&Th 8:30am-8:30pm

Manager: Alex Saavedra
 Vendor: SEEDCO
 Operating Budget: \$2,493,824
 Facility Budget: \$676,800
 Size: 19,755 sq. ft.

Jobseeker Customers

- Registered Jobseekers¹: 12,425
- Front Door Traffic²: 32,417
- Job placements: 2,760
 Annual Placement Growth Rate: 3.92%
 Median Wage of Placements: \$10.00

Community Partners³

- Active Partners: 10
- Partner Placements: 622
- Top High-Performing Partners: Citizens Advice Bureau, Center for Family Life, Northern Manhattan Improvement Corp.

Business Customers

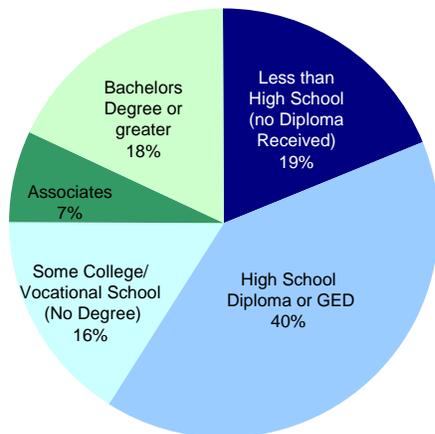
- Target Sectors: Health Care & Social Assistance, Accommodation & Food Service
- Key Accounts: Time Warner Cable

Individual Training Grants (ITG)

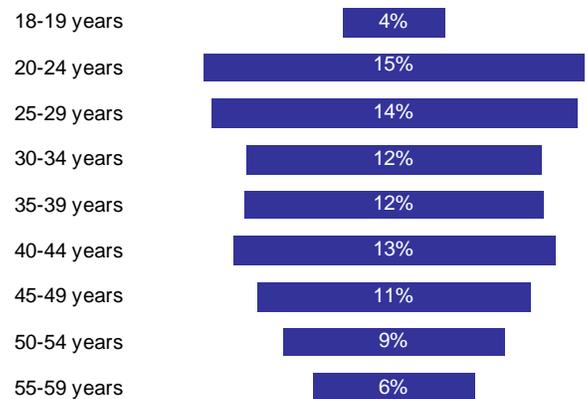
- ITG Funds Utilized: \$793,532
- ITGs Issued: 325
- ITGs Completed⁴: 139 (43%)

Demographics

Educational Attainment (18 years+)

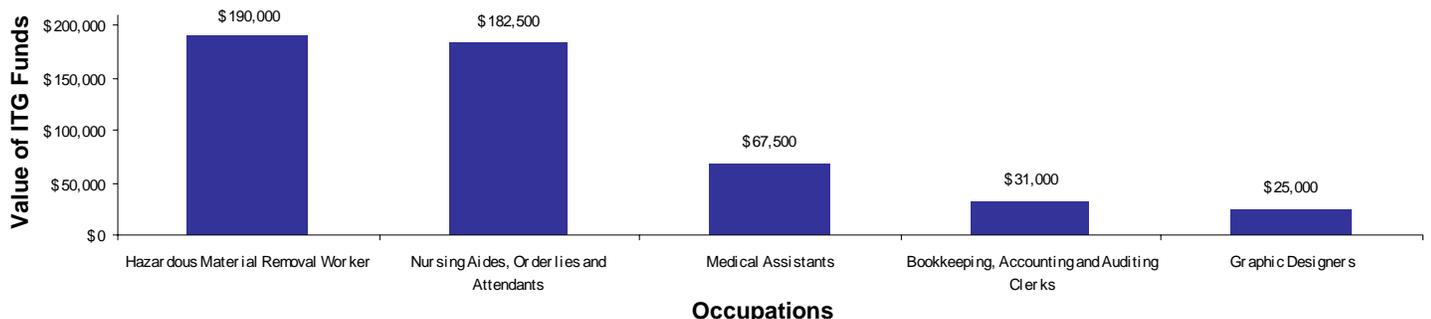


Age Distribution



Training

Top Occupations by ITG Funding Represents 62% of Center's ITG Funds Utilized



Source: Worksource1, New York City Department of Small Business Services, Division of Workforce Development

¹ "Registered jobseekers" are new customers registering and receiving services at a Career Center for the first time, as well as customers who return for services after three months or more without a service engagement.

² "Front Door Traffic" is the number of customer visits to the Career Center, including repeat visits by the same customer.

³ Total number of active Partners as indicated on the Master Partner Director, December 2007. Total number of placements made through the partner network represent placements made in CY2007.

⁴ Number of ITGs issued and ITGs completed do not represent the same cohort of customers.

Manhattan

Business Solutions Centers Profile



Overview

NYC Business Solutions helps businesses open, grow, and thrive in New York City. NYC Business Solutions Centers are meeting the needs of start-up and operating businesses by focusing on **four target objectives**:

- **Financing:** provide technical assistance with credit repair and loan packaging in order to facilitate financing awards
- **Hiring:** prescreen and refer qualified candidates recruited by the Workforce1 Career Centers in order to meet business staffing needs
- **Training:** increase the number of businesses receiving training funds in order to upgrade employee skills and improve business operations
- **Partnerships:** provide businesses with access to services not directly provided by the Centers (e.g. legal assistance, accounting)

Center Information	Upper Manhattan	Lower Manhattan
	215 West 125 th St, 6 th Fl New York, NY 10027 917.493.7243 p <i>Co-located with Manhattan Workforce1 Career Center</i> Hours: M-F, 9am-5pm Manager: Marla Pettinato Vendor: SEEDCO	79 John Street New York, NY 10038 212.618.8914 Hours: M-F, 9am-5pm Manager: Karen-Michelle Mirko Vendor: SEEDCO
Hires & Loans (2007)	<ul style="list-style-type: none"> ▪ Hires: 92 (<i>July – Dec only</i>) ▪ Loans Loans Facilitated: 22 Financing Approved: \$1,129,845 	<ul style="list-style-type: none"> ▪ Hires: 133 (<i>July – Dec only</i>) ▪ Loans Loans Facilitated: 38 Financing Approved: \$2,121,640

Services (2007)

Services Available:

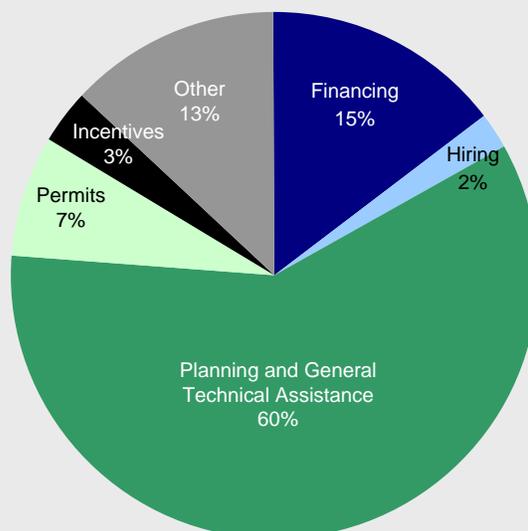
- Financing
- Hiring
- Training
- Planning
- Permit Assistance
- Procurement Assistance
- Incentives
- Emergency Assistance

Top Seminars:

- Restaurant Boot Camp
- Day Care Institute
- Internet Marketing Essentials
- Business Basics (English, Spanish)
- Plan for Success (English, Cantonese)
- Quickbooks
- Marketing 101
- How & Where to Get Financing (English, Spanish)

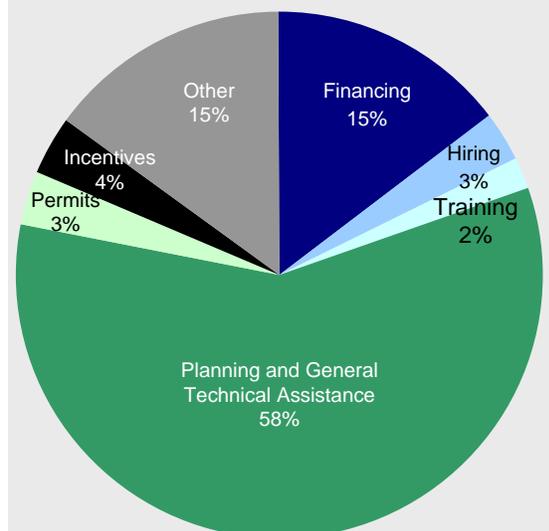
Clients Served

- New Clients: 1,634
- Total Clients: 2,377



Clients Served

- New Clients: 3,180
- Total Clients: 4,133



Queens: Jamaica



Workforce1 Career Center Profile 2007

Annual Highlights (2007)

The Workforce1 Career Center provides the City's adult workforce and businesses with a full array of employment and hiring services including career advisement, job search counseling, skills training and job placement.

Center Information

168-25 Jamaica Ave, 2nd Fl
 Jamaica, NY 11432
 718.557.6755 p
 718.297.6395 f

Hours: M-F 8:30am–5pm
 Manager: Paula Bailey
 Vendor: DB Grant Associates
 Operating Budget: \$2,724,011
 Facility Budget: \$579,289
 Size: 32,890 sq. ft.

Jobseeker Customers

- Registered Jobseekers¹: 18,218
- Front Door Traffic²: 44,258
- Total Job Placements: 3,620
 Annual Placement Growth Rate: 19.35%
 Median Wage of Placements: \$10.00

Community Partners

- Active Partners³: 12
- Partner Placements: 467
- Top High-Performing Partners:
 Arbor–NY Job Partners, First Baptist Church of Corona, Rockaway Development & Revitalization Corp (RDRC)

Business Customers

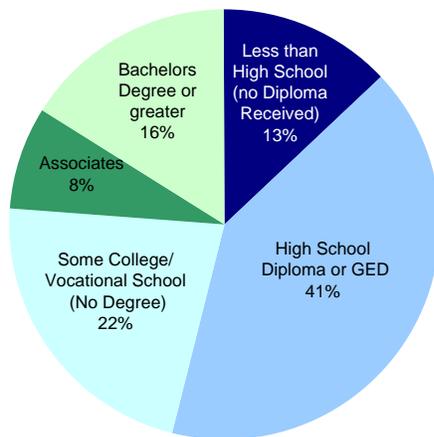
- Target Sectors: Finance & Insurance, Transportation & Warehousing
- Key Accounts: Delta, Astoria Federal, Swissport, Banana Republic, Washington Mutual

Individual Training Grants (ITG)

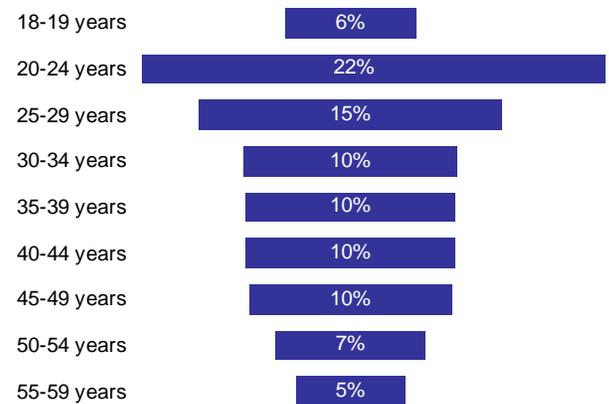
- ITG Funds Utilized: \$1,287,324
- ITGs Issued: 523
- ITGs Completed⁴: 334

Demographics

Educational Attainment (18 years+)

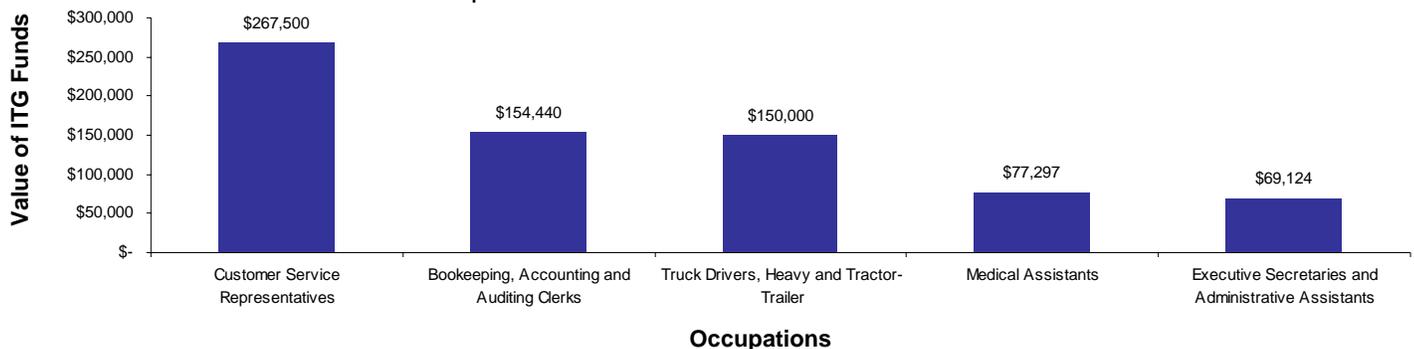


Age Distribution



Training

Top Five Occupations by ITG Funding Represents 54% of Center's ITG Funds Utilized



Source: Worksource1, New York City Department of Small Business Services, Division of Workforce Development
¹ "Registered jobseekers" are new customers registering and receiving services at a Career Center for the first time, as well as customers who return for services after three months or more without a service engagement.
² "Front Door Traffic" is the number of customer visits to the Career Center, including repeat visits by the same customer.
³ Total number of active Partners as indicated on the Master Partner Director, December 2007. Total number of placements made through the partner network represent placements made in CY2007.
⁴ Number of ITGs issued and ITGs completed do not represent the same cohort of customers.

Queens

Business Solutions Centers Profile



Overview

NYC Business Solutions helps businesses open, grow, and thrive in New York City. NYC Business Solutions Centers are meeting the needs of start-up and operating businesses by focusing on **five target objectives**:

- **Financing:** provide technical assistance with credit repair and loan packaging in order to facilitate financing awards
- **Hiring:** prescreen and refer qualified candidates recruited by the Workforce1 Career Centers in order to meet business staffing needs
- **Training:** increase the number of businesses receiving training funds in order to upgrade employee skills and improve business operations
- **Partnerships:** provide businesses with access to services not directly delivered by the Centers (e.g legal assistance, accounting)

Center Information

168-25 Jamaica Ave, 2nd Fl
Jamaica, NY 11432
718.557.6772
*Co-located with Queens
Workforce1 Career Center*

Hours: M-F, 8:30am-5pm
Manager: Pintso Topgay
Vendor: DB Grant Associates

Hires & Loans (2007)

- **Hires:** 397
- **Loans:**
Loans Facilitated: 24
Total Financing Approved: \$2,133,000

Seminars (2007)

- Business Basics
- Plan for Success (English & Mandarin)
- Quickbooks (English & Mandarin)
- How and Where to Get Financing
- How to Start Your Own Childcare Business
- How to Start Your Own Hair Salon Business
- Marketing 101
- MWBE Workshops

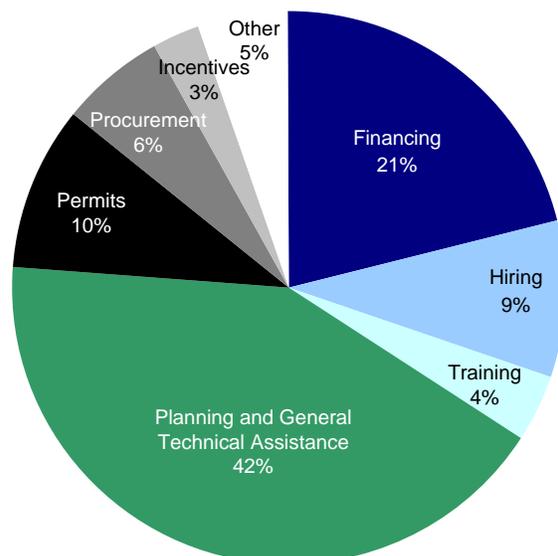
Services

Clients Served

- New Clients: 1,290
- Total Clients: 1,562

Services Available:

- Financing
- Hiring
- Training
- Planning
- Permit Assistance
- Procurement Assistance
- Incentives
- Emergency Assistance



Queens: CUNY LaGuardia



Workforce1 Career Center Profile 2007

Annual Highlights (2007)

The Workforce1 Career Center provides the City's adult workforce and businesses with a full array of employment and hiring services including career advisement, job search counseling, skills training and job placement.

Center Information

29-10 Thomson Avenue
Rm C-400, 4th Floor
Long Island City, NY 11101
718.609.2130 p

Hours: M-F, 9am-5pm
Manager: Beth Lord
Vendor: CUNY LaGuardia
Operating Budget: \$1,329,937
Facility Budget: N/A
(in-kind donation by CUNY)
Size: 4,024 sq. ft.

Jobseeker Customers

- Registered Jobseekers¹: 6,894
- Front Door Traffic²: 15,458
- Total Job Placements: 2,133
Annual Placement Growth Rate: 27.48%
Median Wage of Placements: \$8.75

Community Partners³

- Active Partners: 10
- Partner Placements: 298
- Top High-Performing Partners:
Arbor-NY Job Partners, Goodwill Industries, Home to Work

Business Customers

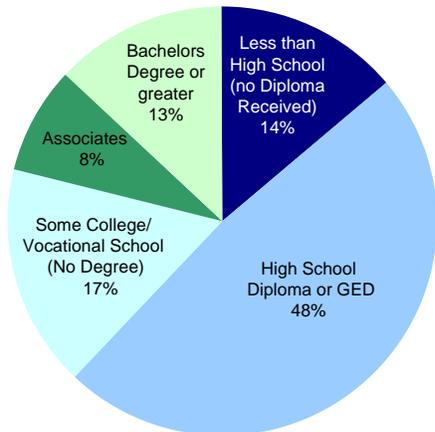
- Target Sectors: Retail, Health Care & Social Assistance
- Key Accounts: Opinion Access, Sovereign Bank, St. Mary's Children Hospital

Individual Training Grants (ITG)

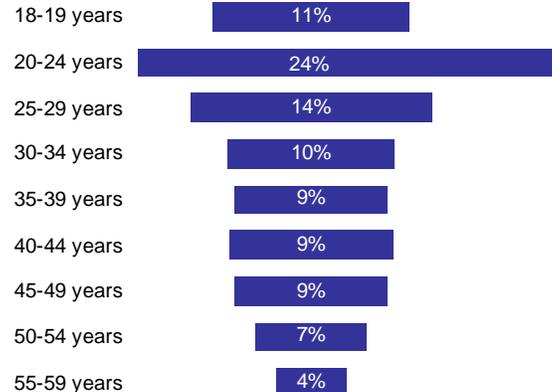
- ITG Funds Utilized: \$440,506
- ITGs Issued: 178
- ITGs Completed⁴: 74

Demographics

Educational Attainment (18 years+)

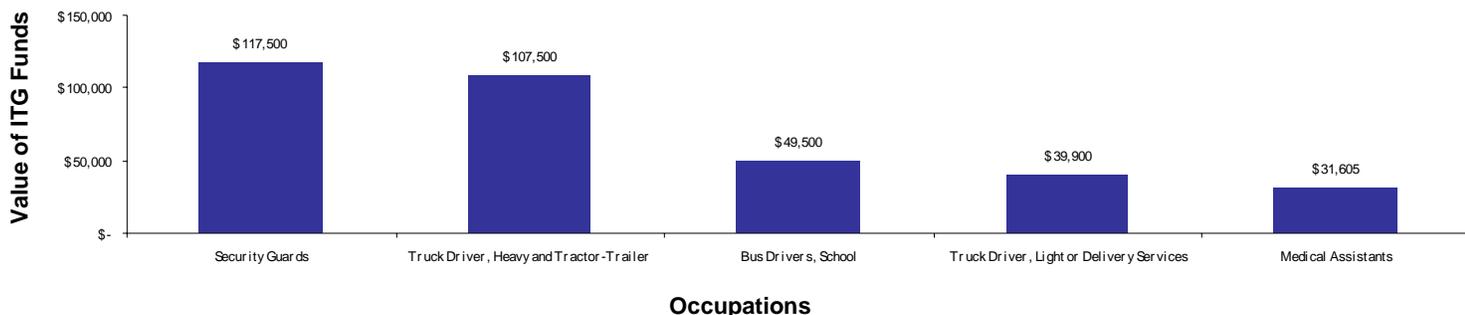


Age Distribution



Training

Top Five Occupations by ITG Funding Represents 79% of Center's ITG Funds Utilized



Source: Worksource1, New York City Department of Small Business Services, Division of Workforce Development

¹ "Registered jobseekers" are new customers registering and receiving services at a Career Center for the first time, as well as customers who return for services after three months or more without a service engagement.

² "Front Door Traffic" is the number of customer visits to the Career Center, including repeat visits by the same customer.

³ Total number of active Partners as indicated on the Master Partner Director, December 2007. Total number of placements made through the partner network represent placements made in CY2007.

⁴ Number of ITGs issued and ITGs completed do not represent the same cohort of customers

Staten Island



Workforce1 Career Center Profile

Annual Highlights (2007)

The Workforce1 Career Center provides the City's adult workforce and businesses with a full array of employment and hiring services including career advisement, job search counseling, skills training and job placement.

Center Information

60 Bay Street
Staten Island, NY 10301
718.285.8388 p
718.981.8724 f

Hours: M-F, 9am-5pm
Manager: Robin Johnson
Vendor: Arbor E&T
Operating Budget: \$834,487
Facility Budget: \$320,000
Size: 8,100 sq. ft.

Jobseeker Customers

- Registered Jobseekers¹: 3,485
- Front Door Traffic²: 13,789
- Job Placements: 1,827
- Annual Placement Growth Rate: 7.47%
- Median Wage of Placements: \$9.00

Community Partners³

- Active Partners: 6
- Partner Placements: 146
- Top High-Performing Partners: Under Development

Business Customers

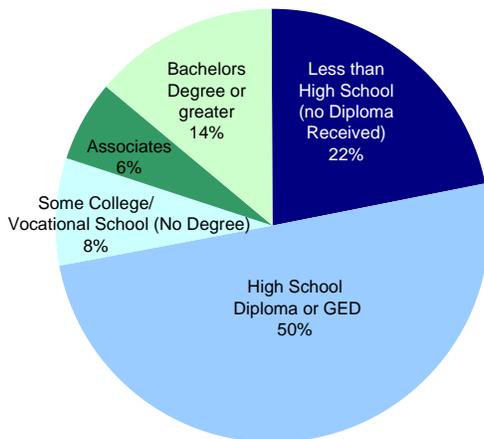
- Target Sectors: Finance & Insurance, Health Care & Social Assistance, Retail
- Key Accounts: Au Bon Pain, BR Guest

Individual Training Grants (ITG)

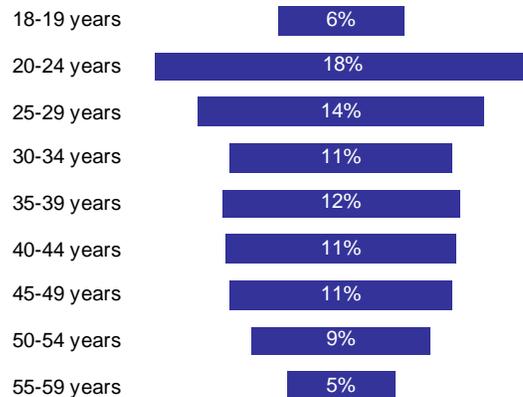
- ITG Funds Utilized: \$625,338
- ITGs Issued: 253
- ITGs Completed⁴: 168

Demographics

Educational Attainment (18 years+)

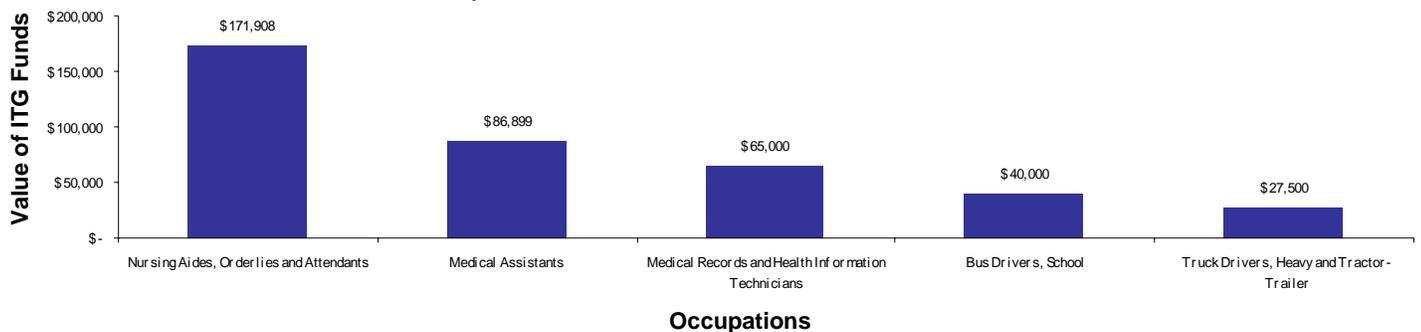


Age Distribution



Training

Top Five Occupations by ITG Funding Represents 63% of Center's ITG Funds Utilized



Source: Worksource1, New York City Department of Small Business Services, Division of Workforce Development

¹ "Registered jobseekers" are new customers registering and receiving services at a Career Center for the first time, as well as customers who return for services after three months or more without a service engagement.

² "Front Door Traffic" is the number of customer visits to the Career Center, including repeat visits by the same customer.

³ Total number of active Partners as indicated on the Master Partner Director, December 2007. Total number of placements made through the partner network represent placements made during CY2007.

⁴ Number of ITGs issued and ITGs completed do not represent the same cohort of customers.

Partner Profiles – Methodology

January 2008



Upper Manhattan Partner Profile



Partner Organizations

Partner Organization	Zip Code	Description
American Indian Community House	10004	Provides job readiness, computer skills training and other services to meet the needs of Native American residents of New York City
City University of New York (CUNY)	Multiple	Educational programs and other vocational training for adults; provides a pipeline of job-ready candidates
Department of Labor (DOL)	Multiple	Provides unemployment services to unemployment assistance recipients
NYC Division of Youth and Community Development	Multiple	Provides youth and family programming, including workforce development services
Human Resources Administration (HRA)	Multiple	Provides basic educational and skills development in addition to job opportunity leads to public service recipients
Job Corps	Multiple	Provides academic and vocational services for individuals 16-24 yrs; trains and refers job ready candidates for Workforce1 services
NY State Department of Education	Multiple	Through a funding collaboration with the State Department of Education, CUNY provides on-site educational services at the Centers
NYC Department of the Aging (DFTA)	Multiple	Provides vocational training workshops, job readiness training and other services to adults aged 60+
NYC Housing Authority	Multiple	Provides job readiness training to residents in public housing
Vocational and Educational Services for Individuals with Disabilities (VESID)	Multiple	Provides vocational rehabilitation and counseling services

Partner Organization	Zip Code	Description
Citizens Advice Bureau	10465	Settlement house that provides ESL and job readiness training as well as a range of social services
Center for Family Life	11232	Provides foster care prevention, family services, and employment services for public assistance recipients
Chinese American Planning Council	10012	Provides comprehensive neighborhood-based family and social services. Programs for adults include ESL and job readiness training
Harlem Congregations for Community Improvement	10039	Coalition of over 90 interfaith organizations devoted to the revitalization of Harlem. Provides adult basic education, GED and job readiness programs
Hightledge Community Life Center	10462	Provides adult, youth and family services. Programs include adult basic education, GED, ESL and nurse's aide training
Henry Street Settlement	10002	Provides social services and arts programming as well as job readiness training
Northern Manhattan Improvement Corp	10033	Provides a range of programs, including adult basic education, pre-GED, GED, ESL and vocational training
Phelps Community Development Corporation	10460	Works through Phelps Housing, a nonprofit provider of affordable housing, to serve Phelps residents and surrounding communities. Provides adult basic education, ESL, computer and job readiness training and placement services
St. Nicholas Neighborhood Preservation Corp	11208	Provides comprehensive services to the Williamsburg-Greenpoint community. Services include GED, ESL and job readiness training

WIA-Mandated Partners

Top High-Performing CBO Partners

The City's ten WIA-mandated partners are listed with brief descriptions

Select Center-specific partners that are high-performing. These partners have a referral-to-placement ratio of less than 8:1.

Sources: Most in Part or Direct op. - Data from the tables.

Brooklyn Workforce1 Partner Profile



January 2008

Center Profile

The Workforce1 Career Center system has implemented a community partnership strategy in each of its six Centers. Partner strategy for the Center focuses on increasing overall placements through collaborations with their Community-Based Organization (CBO) network and building capacity with these organizations to prepare job ready candidates for the public workforce system. Beginning in July 2006, the Brooklyn Center began borough-wide execution of this strategy.

In July 2007, the Center expanded its partner work with the addition of an Outreach Team, one of the eight Center for Economic Opportunity (CEO) investments managed by SBS. In addition to its existing borough-wide partner focus, the three-member CEO-funded Outreach team leverages relationships with CBOs in the Bedford-Stuyvesant community of Brooklyn. These teams are intended to be mobile units and provide direct connection to community organizations.

Center Highlights

Placements Jul '06-Dec '07: 439

Aggregate Referral-to-Placement Ratio: 2:3

Current Active Partners: 41

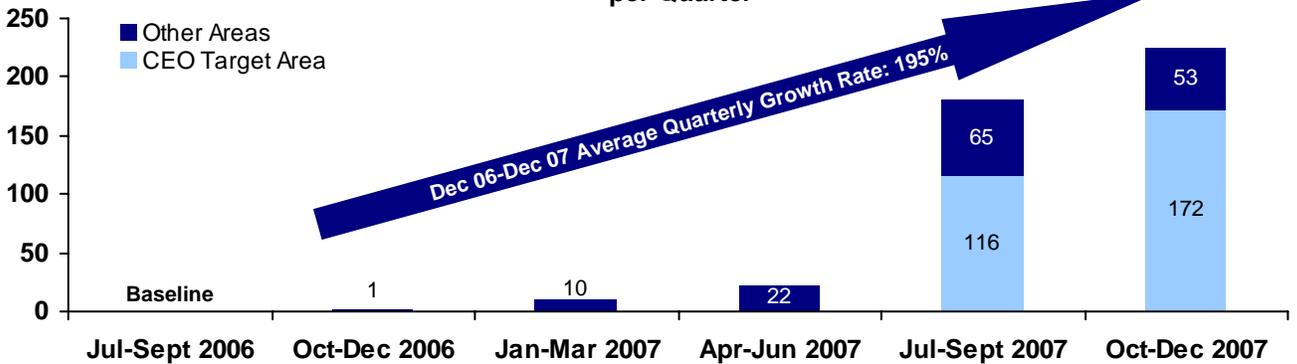
Partners in Target District: 13

Center Contact:

Goodwill Industries of Greater NY and Northern NJ, Inc.
 Sharquana Robertson
 9 Bond Street, 5th Floor
 Brooklyn, NY 11201
 (718) 246-5219
 srobertson@goodwillny.org

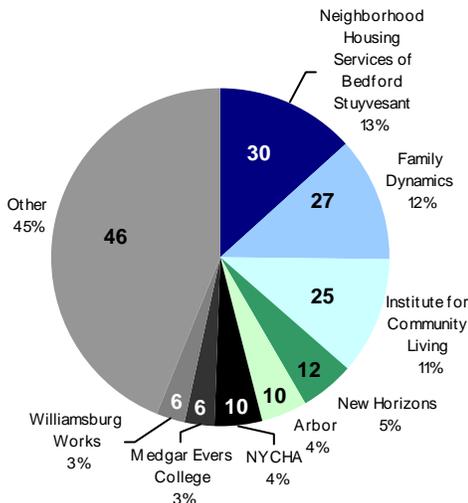
Performance Metrics

Historical Partner Placements per Quarter

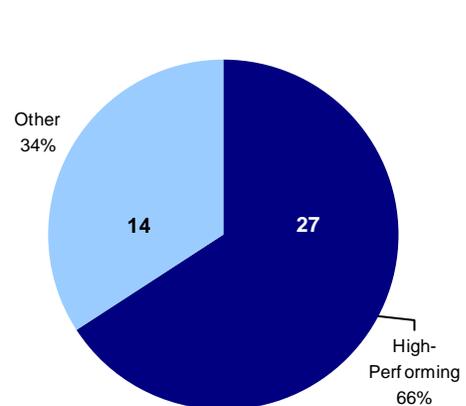


Current Quarter Performance

Placements by Partner Oct - Dec 2007



High-Performing Partners¹ Oct - Dec 2007



¹: High-Performing partners are defined as partners who have a referral-to-hire ratio of less than 8:1.

Brooklyn Partner Profile



Partner Organizations

WIA-Mandated Partners	Partner Organization	Zip Code	Description
	American Indian Community House	10004	Provides job readiness, computer skills training and other services to meet the needs of Native American residents of New York City
	City University of New York (CUNY)	Multiple	Educational programs and other vocational training for adults; provides a pipeline of job-ready candidates
	Human Resources Administration (HRA)	Multiple	Provides basic educational and skills development in addition to job opportunity leads to public service recipients
	Job Corps	Multiple	Provides academic and vocational services for individuals 16-24 yrs; trains and refers job ready candidates for Workforce1 services
	NY State Department of Education	Multiple	Through a funding collaboration with the State Department of Education, CUNY provides on-site educational services at the Centers
	NY State Department of Labor (DOL)	Multiple	Provides unemployment services to unemployment assistance recipients
	NYC Department of the Aging (DFTA)	Multiple	Provides vocational training workshops, job readiness training and other services to adults aged 60+
	NYC Division of Youth and Community Development	Multiple	Provides youth and family programming, including workforce development services
	NYC Housing Authority	Multiple	Provides job readiness training to residents in public housing
Vocational and Educational Services for Individuals with Disabilities (VESID)	Multiple	Provides vocational rehabilitation and counseling services	

Top High-Performing CBO Partners	Partner Organization	Zip Code	Description
	Brooklyn Adult Learning Center	11201	Provides free literacy classes for adults
	Brooklyn Navy Yard	11205	Provides pre-employment training
	Bushwick Family Residence	11221	Transitional family shelter that provides residents with job readiness training and other services
	CAMBA	11226	Provides adult literacy and job readiness programs
	Family Dynamics	11206	Provides family support and youth education programs, including adult education and employment assistance
	Institute for Community Living	11206	Provides vocational and job readiness training to individuals with mental disabilities
	Neighborhood Housing Services of Bedford Stuyvesant	11221	Provides employment assistance to help clients towards the goal of home ownership
	New Horizons	11206	Provides adult basic education, GED and ESL programs
	Ridgewood Bushwick Senior Citizen Council	11221	Provides job readiness and ESL training to individuals 60 years and older
Williamsburg Works	11206	Provides educational programs: GED, ESL and skills training. In addition to social service assistance, work readiness training is offered.	

Bronx Workforce1 Partner Profile



January 2008

Center Profile

The Workforce1 Career Center system has implemented a community partnership strategy in each of its six Centers. Partner strategy for the Center focuses on increasing overall placements through collaborations with their Community-Based Organization (CBO) network and building capacity with these organizations to prepare job ready candidates for the public workforce system. Beginning in July 2006, the Bronx Center began borough-wide execution of this strategy.

In July 2007, the Center expanded its partner work with the addition of an Outreach Team, one of the eight Center for Economic Opportunity (CEO) investments managed by SBS. In addition to its existing borough-wide partner focus, the one-member CEO-funded Outreach team leverages relationships with CBOs in the Morrisania, Mott Haven and Port Morris communities of the Bronx. These teams are intended to be mobile units and provide direct connection to community organizations.

Center Highlights

Placements Jul '06-Dec '07: 132

Aggregate Referral-to-Placement Ratio: 6.5

Current Active Partners: 43

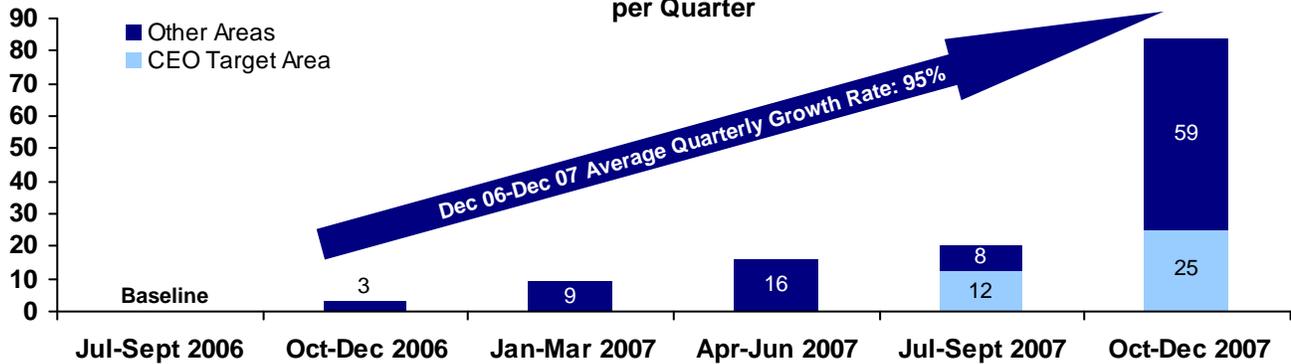
Partners in Target District: 16

Center Contact:

Wildcat Service Corporation
 Gladys Perez
 358 E. 149th St
 Bronx, NY 10455
 (718)960-7958
 gperez@wildcatatwork.org

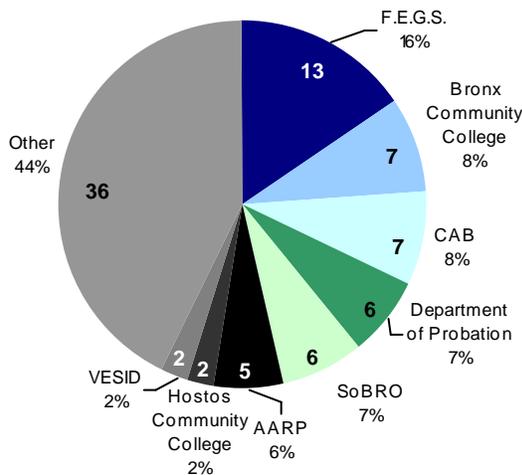
Performance Metrics

Historical Partner Placements per Quarter

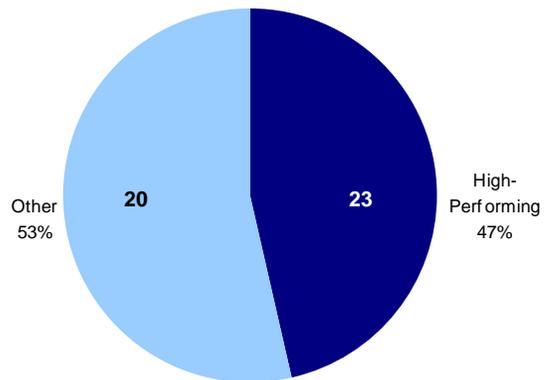


Current Quarter Performance

Placements by Partner Oct - Dec 2007



High-Performing Partners¹ Oct - Dec 2007



¹: High-Performing partners are defined as partners who have a referral-to-hire ratio of less than 8:1.

Workforce1 Partner Profile



Partner Organizations

WIA-Mandated Partners	Partner Organization	Zip Code	Description
	American Indian Community House	10004	Provides job readiness, computer skills training and other services to meet the needs of Native American residents of New York City
	City University of New York (CUNY)	Multiple	Educational programs and other vocational training for adults; provides a pipeline of job-ready candidates
	Human Resources Administration (HRA)	Multiple	Provides basic educational and skills development in addition to job opportunity leads to public service recipients
	Job Corps	Multiple	Provides academic and vocational services for individuals 16-24 yrs; trains and refers job ready candidates for Workforce1 services
	NY State Department of Education	Multiple	Through a funding collaboration with the State Department of Education, CUNY provides on-site educational services at the Centers
	NY State Department of Labor (DOL)	Multiple	Provides unemployment services to unemployment assistance recipients
	NYC Department of the Aging (DFTA)	Multiple	Provides vocational training workshops, job readiness training and other services to adults aged 60+
	NYC Division of Youth and Community Development	Multiple	Provides youth and family programming, including workforce development services
	NYC Housing Authority	Multiple	Provides job readiness training to residents in public housing
Vocational and Educational Services for Individuals with Disabilities (VESID)	Multiple	Provides vocational rehabilitation and counseling services	

Top High-Performing CBO Partners	Partner Organization	Zip Code	Description
	AARP (American Association of Retired Persons)	10455	Serves people who are 50 years and older; provides services for members that are looking for part-time and full time employment
	Bronx Community College	10453	Provides adult vocational training, ESL, healthcare technology training, building trades, and professional development
	Citizens Advice Bureau	10455	Settlement house that provides ESL and job readiness training as well as a range of social services
	Department of Probation	10451	Back-to-Work program for people on probation that provides job readiness training in collaboration with Wildcat programs
	F.E.G.S.	10455	Provides Back-to-Work programming, job readiness training, services for the deaf, residential services for individuals with mental illness, and counseling services
	Hostos Community College	10451	Provides adult basic education, GED, ESL, reading, math and reading in Spanish, and adult vocational training
	SoBRO (South Bronx Overall Economic Development Corporation)	10455	Provides ESL, GED, civic and computer literacy courses, vocational training and certification in high-growth industries, as well as job placement services

LaGuardia Partner Profile

January 2008



Center Profile

The Workforce1 Career Center system has implemented a community partnership strategy in each of its six Centers. Partner strategy for the Center focuses on increasing overall placements through collaborations with their Community-Based Organization (CBO) network and building capacity with these organizations to prepare job ready candidates for the public workforce system. Beginning in July 2006, the LaGuardia Center began borough-wide execution of this strategy.

As of April 2008 the Center will expand its partner work with the addition of an Outreach Team, one of the eight Center for Economic Opportunity (CEO) investments managed by SBS. In addition to its existing borough-wide partner focus, the two-member CEO-funded Outreach team will leverage relationships with CBOs in the Long Island City & Astoria, and Corona & Woodside communities in Queens, and the Greenpoint neighborhood of Brooklyn. These teams are intended to be mobile units and provide direct connection to community organizations.

Center Highlights

Placements Jul '06-Dec '07: 308

Aggregate Referral-to-Placement Ratio: 4.9

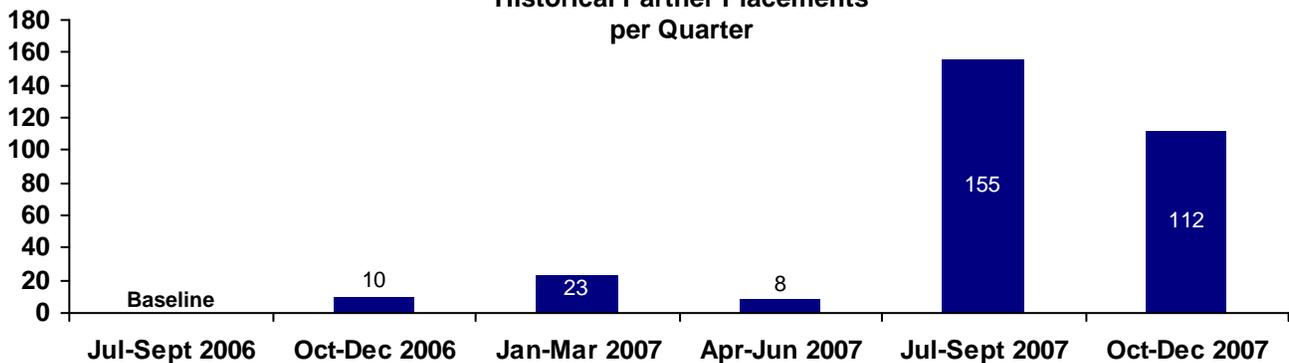
Current Active Partners: 10

Center Contact:

LaGuardia Community College
 Beth Lord
 29-10 Thomson Avenue
 Room C-400, 4th Floor
 Long Island City, NY 11101
 (718) 609-2115
 blord@lagcc.cuny.edu

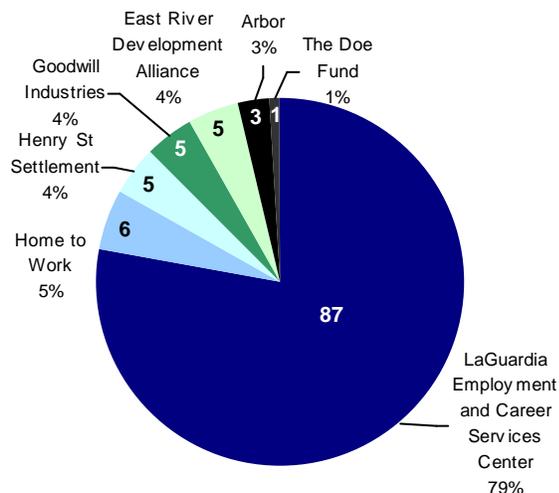
Performance Metrics

Historical Partner Placements per Quarter

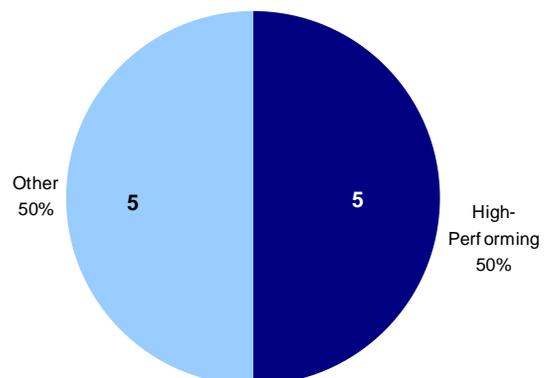


Current Quarter Performance

Placements by Partner Oct - Dec 2007



High-Performing Partners¹ Oct - Dec 2007



¹: High-Performing partners are defined as partners who have a referral-to-hire ratio of less than 8:1.

Workforce1 Partner Profile



Partner Organizations

WIA-Mandated Partners	Partner Organization	Zip Code	Description
	American Indian Community House	10004	Provides job readiness, computer skills training and other services to meet the needs of Native American residents of New York City
	City University of New York (CUNY)	Multiple	Educational programs and other vocational training for adults; provides a pipeline of job-ready candidates
	Human Resources Administration (HRA)	Multiple	Provides basic educational and skills development in addition to job opportunity leads to public service recipients
	Job Corps	Multiple	Provides academic and vocational services for individuals 16-24 yrs; trains and refers job ready candidates for Workforce1 services
	NY State Department of Education	Multiple	Through a funding collaboration with the State Department of Education, CUNY provides on-site educational services at the Centers
	NY State Department of Labor (DOL)	Multiple	Provides unemployment services to unemployment assistance recipients
	NYC Department of the Aging (DFTA)	Multiple	Provides vocational training workshops, job readiness training and other services to adults aged 60+
	NYC Division of Youth and Community Development	Multiple	Provides youth and family programming, including workforce development services
	NYC Housing Authority	Multiple	Provides job readiness training to residents in public housing
Vocational and Educational Services for Individuals with Disabilities (VESID)	Multiple	Provides vocational rehabilitation and counseling services	

Top High-Performing CBO Partners	Partner Organization	Zip Code	Description
	Arbor - New York Job Partners	11201	Serves low income and dislocated jobseekers. Provides job placement, internship assistance, and upgrade training for individuals looking to increase their incomes.
	Borden Avenue Veterans Residence	11101	Provides pre-employment and post-employment services, individual counseling, financial management, and housing and relocation assistance
	East River Development Alliance	11101	Provides GED, ESL, computer literacy classes, job readiness training, free tax preparation, and pre-screening for various services
	Goodwill Industries	11101	Provides training for jobs in IT, healthcare, retail, food services, banking, and manufacturing in addition to job readiness training
	Henry Street Settlement	10002	Provides social services and arts programming as well as job readiness training
	Home to Work	11101	CUNY program for homemakers who are re-entering the workforce
	Hotel Teach	11101	A CUNY program offered at LaGuardia Community College to train immigrant adults for jobs in the hospitality industry
	LaGuardia Employment and Career Services Center	11101	Serves the student population at CUNY LaGuardia. Provides job readiness training and employment assistance, including resume and interview workshops and job fairs
	The Doe Fund	10039	Serves the homeless population and individuals with histories of incarceration and job abuse. Provides job readiness training and placement assistance.

Queens Workforce1 Partner Profile

January 2008



Center Profile

The Workforce1 Career Center system has implemented a community partnership strategy in each of its six Centers. Partner strategy for the Center focuses on increasing overall placements through collaborations with their Community-Based Organization (CBO) network and building capacity with these organizations to prepare job ready candidates for the public workforce system. Beginning in July 2006, the Queens Center began borough-wide execution of this strategy.

In July 2007, the Center expanded its partner work with the addition of an Outreach Team, one of the eight Center for Economic Opportunity (CEO) investments managed by SBS. In addition to its existing borough-wide partner focus, the three-member CEO-funded Outreach team leverages relationships with CBOs in the Jamaica, Queens community. These teams are intended to be mobile units and provide direct connection to community organizations.

Center Highlights

Placements Jul '06-Dec '07: 491

Aggregate Referral-to-Placement Ratio: 4.4

Current Active Partners: 12

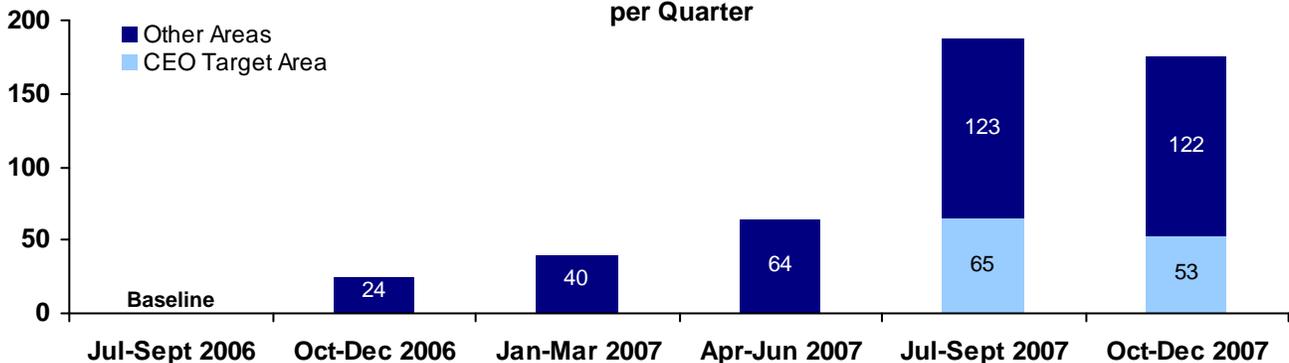
Partners in Target District: 2

Center Contact:

Grant Associates
 Martin D'Andrade
 168-25 Jamaica Avenue, 2nd Floor
 Jamaica, NY 11432
 (718) 577-2157
 mdandrade@grantassociatesinc.com

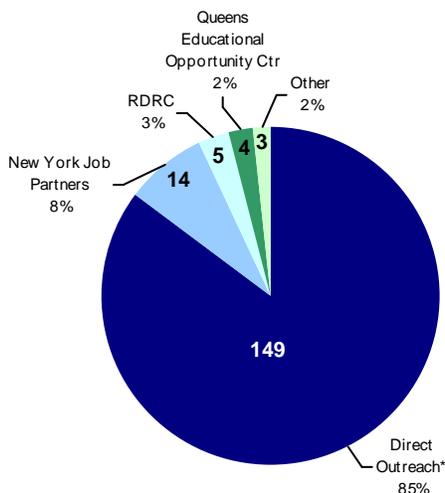
Performance Metrics

Historical Partner Placements per Quarter

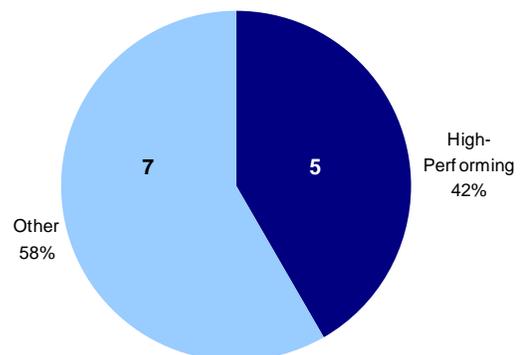


Current Quarter Performance

Placements by Partner Oct - Dec 2007



High-Performing Partners¹ Oct - Dec 2007



¹ High-Performing partners are defined as partners who have a referral-to-hire ratio of less than 8:1.

* "Direct Outreach" refers to the effort at the Queens Center to target customers through a targeted marketing campaign, outreach incentives and advertising.

Workforce1 Partner Profile



Partner Organizations

WIA-Mandated Partners	Partner Organization	Zip Code	Description
	American Indian Community House	10004	Provides job readiness, computer skills training and other services to meet the needs of Native American residents of New York City
	City University of New York (CUNY)	Multiple	Educational programs and other vocational training for adults; provides a pipeline of job-ready candidates
	Human Resources Administration (HRA)	Multiple	Provides basic educational and skills development in addition to job opportunity leads to public service recipients
	Job Corps	Multiple	Provides academic and vocational services for individuals 16-24 yrs; trains and refers job ready candidates for Workforce1 services
	NY State Department of Education	Multiple	Through a funding collaboration with the State Department of Education, CUNY provides on-site educational services at the Centers
	NY State Department of Labor (DOL)	Multiple	Provides unemployment services to unemployment assistance recipients
	NYC Department of the Aging (DFTA)	Multiple	Provides vocational training workshops, job readiness training and other services to adults aged 60+
	NYC Division of Youth and Community Development	Multiple	Provides youth and family programming, including workforce development services
	NYC Housing Authority	Multiple	Provides job readiness training to residents in public housing
Vocational and Educational Services for Individuals with Disabilities (VESID)	Multiple	Provides vocational rehabilitation and counseling services	

Top High-Performing CBO Partners	Partner Organization	Zip Code	Description
	Arbor - New York Job Partners	11201	Serves low income and dislocated workers. Provides job placement assistance and develops internships with private employers leading to permanent employment. Also provides upgrade training for individuals in low wage or part time employment looking to increase their incomes
	First Baptist Church of Corona	11368	Provides support services to individuals in the community
	Jamaica Service Program for Older Adults (JSPOA)	11432	Provides career services and employment training to individuals 55 years and older; transportation services and social services available
	Rockaway Development & Revitalization Corp. (RDRC)	11691	Provides job placement assistance and numerous training programs, including GED, training in culinary arts, home healthcare, retail sales/customer service, computer training / Web design, micro-enterprise skills, home-based childcare provision, and taxi driving

Staten Island Partner Profile

January 2008



Center Profile

The Workforce1 Career Center system has implemented a community partnership strategy in each of its six Centers. Partner strategy for the Center focuses on increasing overall placements through collaborations with their Community-Based Organization (CBO) network and building capacity with these organizations to prepare job ready candidates for the public workforce system. Beginning in July 2006, the Staten Island Center began execution of this strategy.

The Center partners with a wide array of organizations across the City and specifically those serving the residents of Staten Island. These organizations represent CBOs, government partners, mandated partners and other local organizations.

Center Highlights

Placements Jul '06-Dec '07: 161

Aggregate Referral-to-Placement Ratio: 3.8

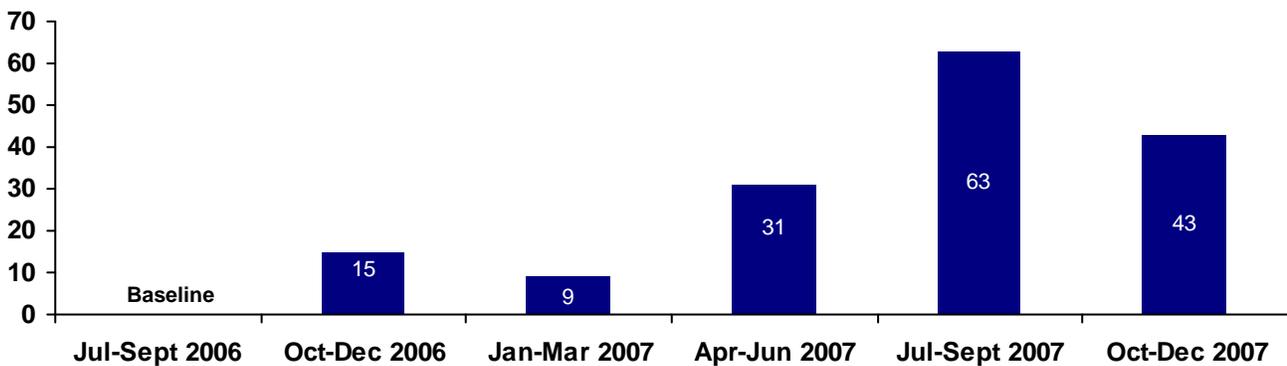
Current Active Partners: 6

Center Contact:

Arbor Education & Training
Robin Johnson
60 Bay Street
Staten Island, NY 10301
(718) 285-8388
rjohnson@arboryc.org

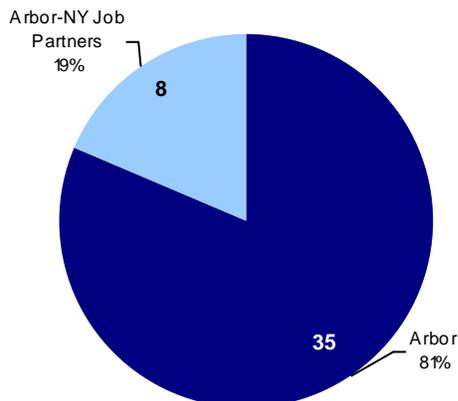
Performance Metrics

Historical Partner Placements per Quarter

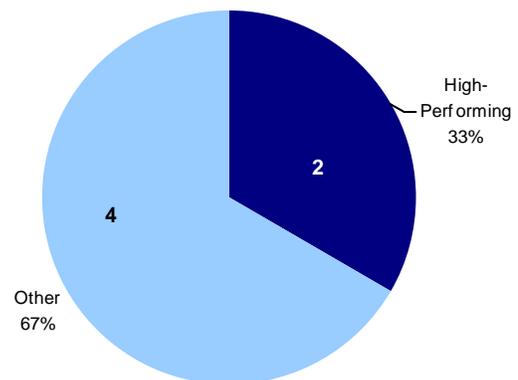


Current Quarter Performance

Placements by Partner Oct - Dec 2007



High-Performing Partners¹ Oct - Dec 2007



¹: High-Performing partners are defined as partners who have a referral-to-hire ratio of less than 8:1.

Workforce1 Partner Profile



Partner Organizations

	Partner Organization	Zip Code	Description
WIA-Mandated Partners	American Indian Community House	10004	Provides job readiness, computer skills training and other services to meet the needs of Native American residents of New York City
	City University of New York (CUNY)	Multiple	Educational programs and other vocational training for adults; provides a pipeline of job-ready candidates
	Human Resources Administration (HRA)	Multiple	Provides basic educational and skills development in addition to job opportunity leads to public service recipients
	Job Corps	Multiple	Provides academic and vocational services for individuals 16-24 yrs; trains and refers job ready candidates for Workforce1 services
	NY State Department of Education	Multiple	Through a funding collaboration with the State Department of Education, CUNY provides on-site educational services at the Centers
	NY State Department of Labor (DOL)	Multiple	Provides unemployment services to unemployment assistance recipients
	NYC Department of the Aging (DFTA)	Multiple	Provides vocational training workshops, job readiness training and other services to adults aged 60+
	NYC Division of Youth and Community Development	Multiple	Provides youth and family programming, including workforce development services
	NYC Housing Authority	Multiple	Provides job readiness training to residents in public housing
	Vocational and Educational Services for Individuals with Disabilities (VESID)	Multiple	Provides vocational rehabilitation and counseling services

Note: High-performing partners were under development for the October to December 2007 period.

Upper Manhattan Partner Profile

January 2008



Center Profile

The Workforce1 Career Center system has implemented a community partnership strategy in each of its six Centers. Partner strategy for the Center focuses on increasing overall placements through collaborations with their Community-Based Organization (CBO) network and building capacity with these organizations to prepare job ready candidates for the public workforce system. Beginning in July 2006, the Upper Manhattan Center began execution of this strategy.

The Center partners with a wide array of organizations across the City and specifically those serving the residents of Upper Manhattan. These organizations represent CBOs, government partners, mandated partners and other local organizations.

Center Highlights

Placements Jul '06-Dec '07: 712

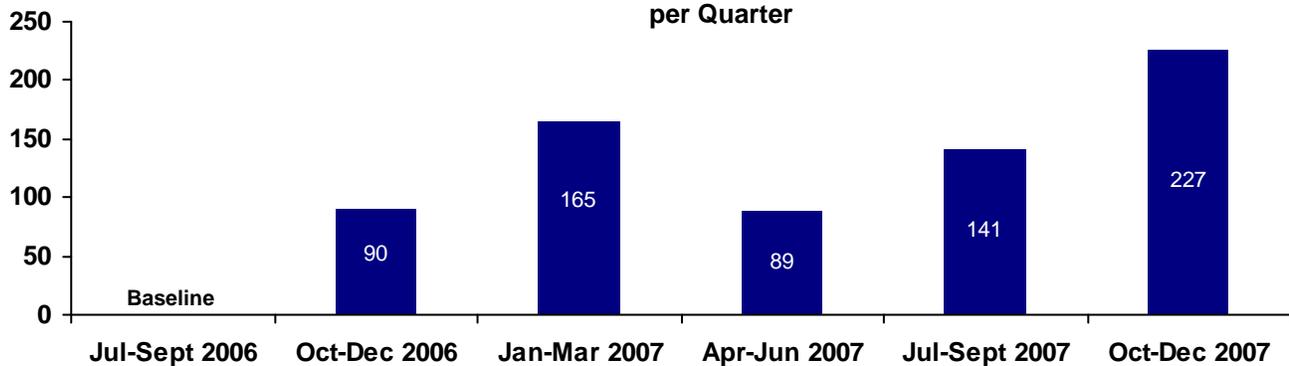
Aggregate Referral-to-Placement Ratio: 3.4

Current Active Partners: 10

Center Contact:
 Structured Employment Economic Development Corporation (SEEDCO)
 Tage Chandarpaul
 215 125th Street, 6th Floor
 New York, NY 10027
 (917) 493-7000
 tchandarpaul@seedco.org

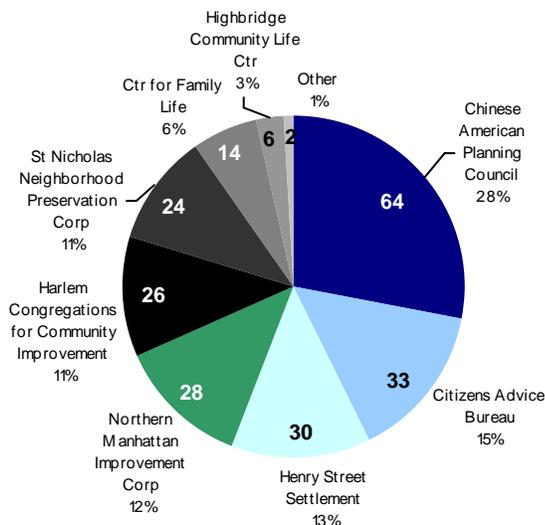
Performance Metrics

Historical Partner Placements per Quarter

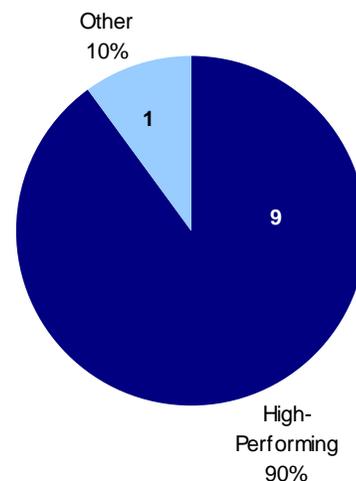


Current Quarter Performance

Placements by Partner Oct - Dec 2007



High-Performing Partners¹ Oct - Dec 2007



¹: High-Performing partners are defined as partners who have a referral-to-hire ratio of less than 8:1.

Upper Manhattan Partner Profile



Partner Organizations

WIA-Mandated Partners	Partner Organization	Zip Code	Description
	American Indian Community House	10004	Provides job readiness, computer skills training and other services to meet the needs of Native American residents of New York City
	City University of New York (CUNY)	Multiple	Educational programs and other vocational training for adults; provides a pipeline of job-ready candidates
	Human Resources Administration (HRA)	Multiple	Provides basic educational and skills development in addition to job opportunity leads to public service recipients
	Job Corps	Multiple	Provides academic and vocational services for individuals 16-24 yrs; trains and refers job ready candidates for Workforce1 services
	NY State Department of Education	Multiple	Through a funding collaboration with the State Department of Education, CUNY provides on-site educational services at the Centers
	NY State Department of Labor (DOL)	Multiple	Provides unemployment services to unemployment assistance recipients
	NYC Department of the Aging (DFTA)	Multiple	Provides vocational training workshops, job readiness training and other services to adults aged 60+
	NYC Division of Youth and Community Development	Multiple	Provides youth and family programming, including workforce development services
	NYC Housing Authority	Multiple	Provides job readiness training to residents in public housing
Vocational and Educational Services for Individuals with Disabilities (VESID)	Multiple	Provides vocational rehabilitation and counseling services	

Top High-Performing CBO Partners	Partner Organization	Zip Code	Description
	Citizens Advice Bureau	10455	Settlement house that provides ESL and job readiness training as well as a range of social services
	Center for Family Life	11232	Provides foster care prevention, family services, and employment services for public assistance recipients
	Chinese American Planning Council	10012	Provides comprehensive neighborhood-based family and social services. Programs for adults include ESL and job readiness training
	Harlem Congregations for Community Improvement	10039	Coalition of over 90 interfaith organizations devoted to the revitalization of Harlem. Provides adult basic education, GED and job readiness programs
	Highbridge Community Life Center	10452	Provides adult, youth and family services. Programs include adult basic education, GED, ESL and nurse's aide training
	Henry Street Settlement	10002	Provides social services and arts programming as well as job readiness training
	Northern Manhattan Improvement Corp	10033	Provides a range of programs, including adult basic education, pre-GED, GED, ESL and vocational training
	Phipps Community Development Corporation	10460	Works through Phipps Housing, a nonprofit provider of affordable housing, to serve Phipps residents and surrounding communities. Provides adult basic education, ESL, computer and job readiness training and placement services
	St Nicholas Neighborhood Preservation Corp	11206	Provides comprehensive services to the Williamsburg-Greenpoint community. Services include GED, ESL and job readiness training