



Consolidated Edison Company
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www.conEd.com

In support of the City's benchmarking initiative, Local Law 84, Con Edison created a process that will allow both internal and external customers the opportunity to obtain aggregated building consumption data and learn more about the initiative. During 2011, Con Edison implemented the following:

- Created a dedicated webpage, www.coned.com/citybenchmarking, where customers could learn about the City's initiative, learn about the process to obtain aggregated consumption data from Con Edison and get access to the company's FAQ's document. This document was used to assist customers with any questions they had about the data that was supplied from Con Edison.
- Statistics: During 2011, Con Edison received 7,680 requests for aggregated consumption reports and approximately 8,000 payments. Con Edison is required to provide aggregated consumption reports to customers within fifteen days of receiving a request. Approximately 58% of aggregated consumption reports were released within two days of a receipt of a payment with 94% emailed five days after receiving a payment and all data released within eleven days.
- Going forward, Con Edison will continue to provide customers with aggregated consumption data for \$102.50 throughout 2012. Con Edison has partnered with a third party vendor to collect all payments related to this initiative. Customers will be required to make payments via check to the address below until approximately April, when an online payment option will be available for customers.
 - All checks should be made payable to **Con Edison/RMS** and mailed directly to:
Con Edison/RMS
Attn: Benchmarking
P.O. Box 5470
Mt. Laurel, NJ 08054
 - Overnight payments can be sent to:
Con Edison/RMS
305 Fellowship Road, Suite 100
Mt. Laurel, NJ 08054
- A new electric report has been created that captures consumption data based on meter reading trip rather than billing period. This has eliminated the presence of outlying entries due to billing adjustments and tenant turnover. All outlying billing periods will be automatically included in the appropriate trip eliminating much of the need for extrapolation. (Inactive counts will not be captured)

- Due to system upgrades, some electric reports will not have the full building unit summary tab populated because the information has not been updated in the new system. In these instances customers will be provided with a way to determine the total number of units in the building through information we will provide in our updated FAQ document.
 - By June 2012 this issue will be eliminated and all data will contain building unit summaries.
- Gas data will be divided into two separate reports, one for 2011 and one for 2010. By default customers will be provided with the gas report for 2011 only. If a customer still needs the gas report for 2010 it must be specified in their request.
- Gas customers will still be required to extrapolate missing information for 2011, however, this will be eliminated in 2013 and gas customers will not have to extrapolate any missing data.
- Con Edison is in the process of updating the benchmarking website, FAQs, examples of the data and presentations. This information will be updated and distributed to our customers through the City of NY, BOMA, REBNY, NYECC and other entities by March 1st.