

PUBLIC LIBRARIES

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WHAT WE DO

Library services are provided through three independent systems: the Brooklyn Public Library, the New York Public Library and the Queens Borough Public Library. These systems operate 214 local library branches throughout the City and four research library centers in Manhattan. The libraries offer free and open access to books, periodicals, electronic resources and non-print materials. Reference and career services, Internet access, and educational, cultural and recreational programming for adults, young adults and children are also provided. The libraries' collections include 377 electronic databases and more than 65 million books, periodicals and other circulating and reference items.

FOCUS ON EQUITY

New York City's public libraries (Brooklyn Public Library, New York Public Library and Queens Library) focus on equitable service delivery by ensuring that all New Yorkers have fair and unfettered access to information, resources and programs at over 200 community-based library and literacy locations throughout the five boroughs. The three systems maintain robust and diverse collections in multiple languages and provide free Wi-Fi, computers and other technology for the public, serving as a critical link for disconnected and low-income households. In Fiscal 2015, they will continue to expand their offerings of educational programs and services, with early child literacy development and after school initiatives, English as a Second Language classes, High School Equivalency test preparation, computer skills training and job seeker services. As part of the Mayor's vision to connect communities to vital government services, the libraries will help implement the IDNYC program through five library-based intake centers.

BROOKLYN PUBLIC LIBRARY

Performance Indicators	Actual			Target		4-Month Actual	
	FY12	FY13	FY14	FY15	FY16	FY14	FY15
★Average weekly scheduled hours	43.5	43.5	42.0	45.3	45.3	42.0	45.0
Libraries open seven days/week (%)	3%	3%	3%	3%	3%	3%	3%
★Libraries open six days/week (%)	52%	47%	38%	67%	67%	38%	65%
★Circulation (000)	19,579	17,461	15,731	16,000	16,000	5,542	5,381
Reference queries (000)	3,190	3,525	4,053	4,459	4,459	1,973	1,187
Electronic visits to website (000)	6,123	11,098	10,748	11,000	11,000	3,862	3,825
Computers for public use	1,353	1,413	1,436	1,488	1,488	1,413	1,436
Computer sessions (000)	2,288	2,270	2,152	2,100	2,100	807	769
Wireless sessions	149,304	297,661	412,437	453,700	462,750	136,986	153,997
Program sessions	43,375	38,247	41,094	43,116	45,272	11,495	15,402
★Program attendance	833,168	664,449	782,805	821,000	862,100	221,773	306,498
★Library card holders (000)	915	1,062	1,243	1,368	1,436	NA	NA
Active library cards (000)	684	681	761	*	*	700	780
New library card registrations	137,670	167,467	205,089	*	*	59,513	55,340
★Total library attendance (000)	12,024	10,067	8,432	8,850	9,296	3,062	3,207

★ Critical Indicator "NA" - means Not Available in this report ↕ ↑ shows desired direction

NEW YORK PUBLIC LIBRARY - BRANCH

Performance Indicators	Actual			Target		4-Month Actual	
	FY12	FY13	FY14	FY15	FY16	FY14	FY15
★Average weekly scheduled hours	46.6	46.6	46.6	46.6	46.6	46.6	46.6
Libraries open seven days per week (%)	4%	4%	4%	4%	4%	4%	4%
★Libraries open six days per week (%)	100%	100%	100%	100%	100%	100%	100%
★Circulation (000)	28,278	25,949	24,722	25,000	25,000	9,042	8,320
Reference queries (000)	8,844	8,777	8,446	8,500	8,500	3,465	3,534
Electronic visits to website (000)	32,307	32,844	32,722	32,800	32,800	11,316	10,509
Computers for public use	4,026	4,026	4,180	4,180	4,180	4,026	4,180
Computer sessions (000)	3,052	3,093	3,306	3,350	3,350	1,127	1,195
Wireless sessions	1,690,842	2,792,196	2,424,966	2,450,000	2,450,000	672,021	550,000
Program sessions	53,157	59,030	65,842	66,000	66,000	20,967	22,938
★Program attendance	1,058,899	1,120,064	1,209,148	1,214,000	1,214,000	396,330	444,762
★Library card holders (000)	1,985	2,210	2,302	2,350	2,350	NA	NA
Active library cards (000)	580	967	902	*	*	994	580
New library card registrations	364,848	355,034	366,357	*	*	131,801	188,983
★Total library attendance (000)	14,836	14,185	13,971	14,500	14,500	5,001	5,071

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NEW YORK PUBLIC LIBRARY - RESEARCH

Performance Indicators	Actual			Target		4-Month Actual	
	FY12	FY13	FY14	FY15	FY16	FY14	FY15
★Average weekly scheduled hours	46.8	46.8	46.8	46.8	46.8	46.8	46.8
Libraries open seven days per week (%)	25%	25%	25%	25%	25%	25%	25%
★Libraries open six days per week (%)	75%	75%	75%	75%	75%	75%	75%
Reference queries (000)	348	406	467	467	467	87	90
★Program attendance	109,228	87,990	70,192	72,000	72,000	20,836	25,505
★Total library attendance (000)	3,375	3,451	3,630	3,650	3,650	1,275	1,269
Program sessions	1,983	1,741	1,501	1,550	1,550	492	475

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QUEENS BOROUGH PUBLIC LIBRARY

Performance Indicators	Actual			Target		4-Month Actual	
	FY12	FY13	FY14	FY15	FY16	FY14	FY15
★Average weekly scheduled hours	39.6	39.6	39.6	39.6	39.6	39.3	38.9
Libraries open seven days per week (%)	3%	5%	5%	5%	5%	5%	3%
★Libraries open six days per week (%)	32%	33%	33%	33%	33%	33%	33%
★Circulation (000)	18,632	17,470	15,759	16,000	16,000	5,850	4,997
Reference queries (000)	4,720	4,360	4,351	4,000	4,000	1,937	1,056
Electronic visits to website (000)	5,191	6,667	6,926	6,700	6,700	2,431	2,481
Computers for public use	1,706	1,869	1,904	1,900	1,900	2,383	1,963
Computer sessions (000)	3,277	3,111	3,211	3,300	3,300	1,111	1,091
Wireless sessions	119,606	112,621	346,782	340,000	340,000	92,133	147,702
Program sessions	37,717	38,040	46,636	42,000	42,000	13,274	16,422
★Program attendance	712,849	664,851	806,128	750,000	750,000	257,143	307,795
★Library card holders (000)	1,152	1,275	929	900	900	NA	NA
Active library cards (000)	884	866	929	*	*	864	916
New library card registrations	97,761	100,327	198,626	*	*	44,483	37,879
★Total library attendance (000)	12,681	11,888	11,191	11,880	11,880	4,108	4,049

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AGENCY RESOURCES

Resource Statistics	Actual			Sept. 2014 MMR Plan	Updated Plan	Plan	4-Month Actual	
	FY12	FY13	FY14	FY15	FY15 ¹	FY16 ¹	FY14	FY15
Expenditures (\$000,000) ²	\$202.9	\$304.3	\$241.9	\$311.5	\$326.1	\$313.1	\$70.7	\$209.7
Personnel	3,811	3,830	3,709	3,847	3,926	3,873	3,550	3,727
Capital commitments (\$000,000)	\$54.6	\$26.6	\$42.2	\$177.4	\$534.7	\$21.0	\$5.5	\$6.2

¹February 2015 Financial Plan ²Expenditures include all funds. "NA" - Not Available in this report

NOTEWORTHY CHANGES, ADDITIONS OR DELETIONS

BROOKLYN PUBLIC LIBRARY

None.

NEW YORK PUBLIC LIBRARY

The Fiscal 2015 target for 'Libraries open six days per week (%)' for Research libraries is corrected to 75 percent, from the 25 percent figure misprinted in the Mayor's Management Report.

QUEENS BOROUGH PUBLIC LIBRARY

None.

ADDITIONAL RESOURCES

For more information on these libraries, please visit:

- Brooklyn Public Library: www.brooklynpubliclibrary.org.
- New York Public Library: www.nypl.org.
- Queens Borough Public Library: www.queenslibrary.org.