

DEPARTMENT OF YOUTH AND COMMUNITY DEVELOPMENT

Bill Chong, Commissioner



WHAT WE DO

The Department of Youth and Community Development (DYCD) supports youth and adults through 2,698 contracts with community-based organizations throughout New York City. These include 807 contracts that comprise COMPASS NYC (Comprehensive After School System of NYC), formerly called the Out-of-School Time (OST) initiative. COMPASS NYC offers a balanced mix of academic support, sports/recreational activities, and arts and cultural experiences after school, on weekends and during school vacations. DYCD funds 270 programs to help low-income individuals and families become more self-sufficient and 32 adult literacy programs that help participants further their education and advance their careers, as well as nine adolescent literacy programs. The Department administers a network of 80 Beacon community centers, housed in public schools citywide, which serve youth, adults and families, and 70 Cornerstone youth programs in New York City Housing Authority facilities. Through a range of programs, DYCD contractors also assist immigrants to take part in the civic and cultural life of their new communities. DYCD implements and oversees the City's youth workforce development program, providing summer employment and year-round services to introduce youth and young adults to the job market and help them develop the skills to succeed. DYCD is also responsible for the City's runaway and homeless youth programs.

FOCUS ON EQUITY

DYCD provides a wide range of vital services for youth and families in New York City. Each year, the agency awards thousands of contracts to community-based organizations throughout the City to provide free afterschool, youth employment and community development programs that can transform lives, alter life chances and narrow income and achievement gaps. In addition to administering City, State and federal funds that support these critical programs, DYCD is also the City's designated Community Action Agency, charged with distributing federal Community Services Block Grant (CSBG) funds to providers whose specific aim is to support programs that alleviate poverty. DYCD funding decisions are based on analysis of demographic data, fair distribution of services and changing needs, and emphasize continuous improvement, while DYCD program monitoring helps maintain standards. Equity, program quality and accountability are, therefore, guiding principles in the conception and implementation of all DYCD programs.

OUR SERVICES AND GOALS

SERVICE 1 Support youth development throughout New York City through the implementation, funding and management of contracts with nonprofit service providers.

- Goal 1a Maximize resources to support the involvement of young people in DYCD-funded programs and direct them toward positive outcomes.
- Goal 1b Runaway and homeless youth will reunite with their families or live independently.

SERVICE 2 Implement and manage contracts for programs that provide work-related education, skills training and employment opportunities to increase youth capacity for economic independence.

- Goal 2a Young people will complete DYCD-funded training and employment programs at high levels.
- Goal 2b Young people engaged in DYCD-funded training and employment programs will achieve success targeted by these programs.

SERVICE 3 Implement and manage contracts for programs to strengthen and revitalize the communities of New York City.

- Goal 3a Maximize participation in and effectiveness of community anti-poverty initiatives for youth, adults and seniors in lower income neighborhoods, including Neighborhood Development Area (NDA) and Center for Economic Opportunity (CEO) programs.
- Goal 3b Maximize participation and success in programs improving English literacy skills among adults, adolescents, children and recent immigrants.
- Goal 3c Maximize the number of immigrants who file for visas, residency and United States citizenship through DYCD-funded programs.

HOW WE PERFORMED

- As part of the Mayor's afterschool and summer program expansion, DYCD's Out-of-School Time (OST) programs were re-named COMPASS NYC (Comprehensive After School System of NYC) in late Fiscal 2014. COMPASS NYC programs enrolled 98,095 youth in 807 programs in the first four months of Fiscal 2015, a 69 percent increase over the 57,930 youth enrolled in OST programs during the same period of Fiscal 2014 and well above the projected Fiscal 2015 target of 85,000 youth. This was due to additional State and City funding to expand afterschool learning opportunities for middle school youth. SONYC (School's Out New York City), the middle school component of COMPASS NYC, launched in September. The City's largest ever expansion of afterschool for middle school students, SONYC added 271 new programs and enhancements to existing programs.
- The enrollment in Beacon Community Center programs as a percentage of the minimum annual target rose from 70 percent during the July to October period of Fiscal 2014 to 80 percent during the same period in Fiscal 2015 due to increased funding for summer enrichment activities, as part of the Mayor's middle school expansion. There are currently 80 Beacon sites.
- The number of youth served by Cornerstone programs in NYC Housing Authority sites increased to 16,782 in the July to October period of Fiscal 2015. This was nearly quadruple the 4,233 youth served during the same period of Fiscal 2014 and more than the 13,278 youth served in Cornerstone programs for the entire Fiscal 2014. The increase was due to the expansion of programs from 25 to 70 centers in the second half of Fiscal 2014, increased funding to serve middle school youth, and an expansion of hours at 15 Cornerstone Centers in the summer of 2014 (Fiscal 2015), which was part of the Mayor's Action Plan for Neighborhood Safety.
- The number of runaway and homeless youth provided with crisis beds increased to 940 in the first four months of Fiscal 2015, 40 percent more than the 670 youth served during the same time period in Fiscal 2014. At the end of the Fiscal 2015 four-month period the Runaway and Homeless Youth (RHY) Program had 329 certified residential beds, an increase of 33 percent from 247 such beds one year earlier. This increase was due to the addition of \$3.4 million to the RHY budget, which enabled DYCD to expand the total number of its crisis shelter beds. The RHY Program has seven youth drop-in centers covering all five boroughs, one of which now provides services 24 hours a day, and citywide street outreach.
- Over July and August of Fiscal 2015, the Summer Youth Employment Program (SYEP) provided six weeks of work and community service experience for youth at community-based organizations, government agencies and private sector businesses, and worked to expand worksite placements to include more private sector work opportunities. Total SYEP enrollment was 47,126 in the summer of Fiscal 2015, an increase of 31 percent over 35,957 in the previous summer. This growth reflected increases in SYEP funding to \$66.2 million in summer 2014, from \$45.6 million in summer 2013, and in the number of work sites for participants to 8,492 from 6,833.

SERVICE 1 Support youth development throughout New York City through the implementation, funding and management of contracts with nonprofit service providers.

Goal 1a

Maximize resources to support the involvement of young people in DYCD-funded programs and direct them toward positive outcomes

Performance Indicators	Actual			Target		4-Month Actual	
	FY12	FY13	FY14	FY15	FY16	FY14	FY15
Number of young people involved in DYCD-funded programs	201,194	212,407	247,705	*	*	NA	NA
Comprehensive After School System of NYC (COMPASS NYC) enrollment	63,000	65,957	71,585	85,000	85,000	57,930	98,095
★ COMPASS NYC programs meeting attendance rate goal - elementary (school year) (%)	87%	84%	83%	80%	80%	80%	91%
★ COMPASS NYC programs meeting target enrollment (school year) (%)	98%	96%	95%	85%	85%	86%	93%
★ COMPASS NYC programs meeting target enrollment (summer) (%)	97%	93%	95%	90%	90%	83%	90%
Beacon programs' enrollment as a percentage of the minimum annual target (%)	117%	156%	110%	100%	100%	70%	80%
Calls to Youth Connect	34,609	36,867	34,191	48,000	48,000	14,843	9,725

★ Critical Indicator "NA" - means Not Available in this report ↕ shows desired direction

Goal 1b

Runaway and homeless youth will reunite with their families or live independently.

Performance Indicators	Actual			Target		4-Month Actual	
	FY12	FY13	FY14	FY15	FY16	FY14	FY15
★ Youth reunited with family or placed in a suitable environment from crisis shelters (%)	80%	86%	83%	75%	75%	86%	94%
★ Youth reunited with family or placed in a suitable environment from Transitional Independent Living (TIL) centers (%)	93%	91%	93%	85%	85%	96%	86%
Certified residential beds for runaway or homeless youth	250	247	329	*	*	247	329
Runaway and homeless youth served - crisis beds	1,346	1,478	1,744	1,400	1,400	670	940
Runaway and homeless youth served - transitional independent living beds	341	332	355	250	250	210	197
★ Utilization rate for crisis beds (%)	98%	98%	98%	90%	90%	99%	99%
★ Utilization rate for transitional independent living beds (%)	86%	91%	94%	85%	85%	92%	97%

★ Critical Indicator "NA" - means Not Available in this report ↕ shows desired direction

SERVICE 2 Implement and manage contracts for programs that provide work-related education, skills training and employment opportunities to increase youth capacity for economic independence.

Goal 2a

Young people will complete DYCD-funded training and employment programs at high levels.

Performance Indicators	Actual			Target		4-Month Actual	
	FY12	FY13	FY14	FY15	FY16	FY14	FY15
Summer Youth Employment Program (SYEP) participants	30,628	29,416	35,957	33,000	33,000	35,957	47,126
Number of Summer Youth Employment Program contracts	64	64	98	*	*	NA	NA
Value of Summer Youth Employment Program contracts (\$000)	\$8,116	\$8,641	\$15,036	*	*	NA	NA
Participants in WIA-funded Out-of-School Youth program	1,900	1,863	1,721	*	*	NA	NA
Participants in WIA-funded In-School Youth program	2,401	2,395	2,527	*	*	NA	NA

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Goal 2b

Young people engaged in DYCD-funded training and employment programs will achieve success targeted by these programs.

Performance Indicators	Actual			Target		4-Month Actual	
	FY12	FY13	FY14	FY15	FY16	FY14	FY15
★ Youth who are out-of-school, attend a DYCD-funded training or employment program, and are placed in post-secondary education, employment, or advanced training in the 1st quarter after exiting the program (%)	68%	70%	68%	69%	69%	78%	83%
★ Youth who attend a training program while in school and are placed in post-secondary education, employment, or advanced training during the 1st quarter after exiting the program (%)	78%	77%	78%	69%	69%	24%	NA
Youth who are out-of-school, attend a DYCD-funded training or employment program, and attain a degree or certificate by the end of the 3rd quarter after exiting the program (%)	68%	66%	65%	63%	63%	82%	81%
Youth who attend a DYCD-funded training or employment program while in school and attain a degree or certificate by the end of the 3rd quarter after exiting the program (%)	75%	77%	77%	63%	63%	NA	NA

★ Critical Indicator "NA" - means Not Available in this report ↕ shows desired direction

SERVICE 3 Implement and manage contracts for programs to strengthen and revitalize the communities of New York City.

Goal 3a

Maximize participation in and effectiveness of community anti-poverty initiatives for youth, adults and seniors in lower income neighborhoods, including Neighborhood Development Area (NDA) and Center for Economic Opportunity (CEO) programs.

Performance Indicators	Actual			Target		4-Month Actual	
	FY12	FY13	FY14	FY15	FY16	FY14	FY15
★ Community anti-poverty program participants achieving target outcomes designated for clients in each program area (%)	59%	60%	61%	60%	60%	26%	23%
Participants in community anti-poverty programs	22,239	22,657	23,403	*	*	NA	NA

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Goal 3b

Maximize participation and success in programs improving English literacy skills among adults, adolescents, children and recent immigrants.

Performance Indicators	Actual			Target		4-Month Actual	
	FY12	FY13	FY14	FY15	FY16	FY14	FY15
Participants in DYCD-funded English literacy programs	4,647	4,643	4,306	6,500	6,500	2,474	2,447
★ Participants in DYCD-funded English literacy programs meeting federal standards of improvement in their ability to read, write, and speak English (%)	56%	59%	54%	55%	55%	NA	NA

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Goal 3c

Maximize the number of immigrants who file applications for visas, residency and United States citizenship through DYCD-funded programs.

Performance Indicators	Actual			Target		4-Month Actual	
	FY12	FY13	FY14	FY15	FY16	FY14	FY15
Citizenship applications filed with the United States Citizenship and Immigration Services (USCIS)	245	315	270	350	350	114	50
Participants achieving positive outcomes in immigration assistance programs (%)	51%	53%	58%	50%	50%	38%	42%
Participants in immigration assistance programs	4,047	4,263	5,422	*	*	NA	NA

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AGENCY-WIDE MANAGEMENT

Performance Indicators	Actual			Target		4-Month Actual	
	FY12	FY13	FY14	FY15	FY16	FY14	FY15
★ Contracts terminated	2	4	4	2	2	0	0
★ Agency assessments completed as a percent of total agency contracts (%)	90%	97%	NA	90%	90%	NA	NA
Fiscal audits conducted	340	310	305	345	345	0	0
Expenditure report reviews	24,185	22,495	25,352	*	*	NA	NA
Programmatic reviews/contract monitoring	10,665	10,518	11,008	*	*	NA	NA
Agency assessments completed	1,110	1,663	NA	*	*	NA	NA
Contracts funded	2,631	2,888	2,691	*	*	NA	NA
Value of agency contracts (\$000)	\$249,526	\$275,789	\$328,301	*	*	NA	NA
Value of intracity agreements (\$000)	\$4,244	\$4,246	\$5,366	*	*	NA	NA

AGENCY CUSTOMER SERVICE

Performance Indicators	Actual			Target		4-Month Actual	
	FY12	FY13	FY14	FY15	FY16	FY14	FY15
Customer Experience							
Completed customer requests for interpretation	1,415	1,708	1,515	*	*	NA	578
Letters responded to in 14 days (%)	100%	100%	100%	*	*	100%	100%
E-mails responded to in 14 days (%)	100%	100%	100%	*	*	100%	100%
Calls answered in 30 seconds (%)	38%	54%	94%	*	*	88%	97%

AGENCY RESOURCES

Resource Statistics	Actual			Sept. 2014 MMR Plan	Updated Plan	Plan	4-Month Actual	
	FY12	FY13	FY14	FY15	FY15 ¹	FY16 ¹	FY14	FY15
Expenditures (\$000,000) ²	\$325.0	\$345.9	\$404.4	\$573.3	\$589.6	\$508.8	\$241.5	\$358.7
Personnel	388	395	426	484	491	493	377	449
Overtime paid (\$000)	\$138	\$88	\$134	\$154	\$154	\$154	\$27	\$64
Human services contract budget (\$000,000)	\$245.1	\$267.6	\$318.1	\$375.2	\$465.5	\$409.5	\$97.0	\$133.0

¹February 2015 Financial Plan ²Expenditures include all funds. "NA" - Not Available in this report

NOTEWORTHY CHANGES, ADDITIONS OR DELETIONS

- In accordance with the renaming of the Out-of-School Time (OST) programs to the Comprehensive After School System of NYC (COMPASS NYC), the names of DYCD's related performance indicators were revised, mostly showing the change from "OST" to "COMPASS NYC".
- Immigration and Citizenship programs that were formerly under the aegis of DYCD were transferred to the Human Resources Administration as of the end of September in Fiscal 2015.

ADDITIONAL RESOURCES

For additional information, go to:

- Reports and Plans: <http://www.nyc.gov/html/dycd/html/about/reports.shtml>

For more information on the agency, please visit: www.nyc.gov/dycd.