Indicator name: Violations issued to private waste haulers
Description: The number of violations issued to private waste haulers for violating the City's laws and rules, ranging from dirty trucks to unlicensed or unregistered trade waste removal activity.
Source: Trade Waste Enforcement Unit.

Indicator name: Violations issued – Other (not licensees or registrants)
Description: The number of violations issued to parties who are not licensed or registered by BIC, for violating the City's laws and rules covering private waste hauling.
Source: Trade Waste Enforcement Unit.

Indicator name: Waste hauling background investigations completed
Description: The total number of background investigations completed for new and renewal waste hauling license and registration applications and for new principals or key employees of existing license holders.
Source: Trade Waste Assigned Tracking System.

Indicator name: Total waste hauling applications denied (%)
Description: The percentage of total waste hauling license and registration applications denied after background and other investigations of the companies and principals, pursuant to the relevant chapters of the New York City Administrative Code.
Source: Licensing Unit/Management Information System/Operations.

Indicator name: Waste hauling complaints received
Description: The number of waste hauling complaints received by BIC.
Source: Trade Waste Enforcement Unit.

Indicator name: Average time to approve waste hauling licenses (days)
Description: The average number of days to process and approve new and renewal waste hauling license applications from the date of filing of the application to the date of approval by the Legal Unit. This does not include applications that undergo long-term investigations and are subsequently approved.
Source: Management Information System (MIS) and Operations.

Indicator name: Average time to approve waste hauling registrations (days)
Description: The average days to process and approve new and renewal waste hauling registration applications from the date an application is filed until it is approved by the Legal Unit. This does not include applications that undergo long-term investigations and are subsequently approved.
Source: Management Information System (MIS) and Operations.

Indicator name: Average age of pending waste hauling applications (days)
Description: The average number of days of new and renewal license and registration applications pending from the date of the filing of the application to the current indicator period. This does not include applications slated for denial or under long-term investigation.
Source: Management Information System (MIS).

Indicator name: Waste hauling applications pending
Description: The number of new and renewal waste hauling license and registration applications pending at the end of the current indicator period. This does not include applications slated for denial or under long-term investigation.
Source: Management Information System (MIS).

Indicator name: Waste hauling licenses approved
Description: The number of new and renewal waste hauling licenses approved after completion of background investigations on the applicant company, principals and key employees.
Source: Licensing Unit and Management Information System (MIS).

Indicator name: Waste hauling registrations approved
Description: The number of new and renewal waste hauling registrations approved after completion of background investigations.
Source: Licensing Unit and Management Information System (MIS).

Indicator name: Violations issued at public wholesale markets
Description: The number of violations issued to wholesalers and businesses operating in the public wholesale markets for violating the Agency's laws and rules, ranging from littering to vehicle engine idling over 3 minutes.
Source: Security and Enforcement Section; NYC Environmental Control Board.

Indicator name: Violations admitted to or upheld at the Environmental Control Board (%)
Description: The number of notices of violation paid without a hearing and the number upheld upon a hearing at ECB as a percentage of all notices of violation issued by BIC at public markets.
Source: Security and Enforcement Section; NYC Environmental Control Board.

Indicator name: Public wholesale market applications denied (%)
Description: The percentage of new and renewal public wholesale market registration applications denied after completion of background investigations.
Source: Licensing Unit and Management Information System (MIS).

Indicator name: Public wholesale market background investigations completed
Description: The total number of background investigations completed for new and renewal public wholesale market applications and for Commission-issued photo identifications.
Source: Markets Assigned Tracking System.

Indicator name: Average time to approve public wholesale market registrations (days)
Description: The average number of days to process and approve new and renewal public wholesale market registration applications from the date of the filing of the application to the date of approval by the Legal Unit. This does not include applications that undergo long-term investigation and are subsequently approved.
Source: Management Information System/Operations

Indicator name: Average age of pending wholesale market applications (days)
Description: The average age of pending new and renewal wholesale market registration applications from the date of filing to the current the current reporting period.
Source: Licensing Unit/Management Information System/Operations.

Indicator name: Public wholesale market registrations approved
Description: The number of new and renewal public wholesale market registrations approved after completion of background and other investigations of the companies and principals, pursuant to the relevant chapters of the New York City Administrative Code.
Source: Licensing Unit/Management Information System/Operations.