



What We Do

The Police Department (NYPD) is committed to providing, with the utmost integrity and respect, a safe and secure environment for the public. The personnel assigned to the Department's 77 precincts, 12 Transit Districts, nine Housing Police Service Areas and other investigative and specialized units protect life and deter crime while responding to emergency calls and impartially enforcing the law. NYPD protects the City from terrorists, utilizing sophisticated intelligence gathering and analysis, citywide counterterrorism deployments and department-wide counterterrorism training to enhance response capabilities.

Our Services and Goals

Service 1: Manage public safety programs related to criminal activity.

- Goal 1a: Reduce the incidence of crime.
- Goal 1b: Prevent terrorist attacks.
- Goal 1c: Respond to police emergencies quickly.
- Goal 1d: Improve police/community relations.

Service 2: Manage public safety programs related to traffic safety.

- Goal 2a: Reduce the incidence of traffic accidents, injuries and fatalities.

Service 3: Manage public safety programs related to quality of life.

- Goal 3a: Reduce the incidence of quality-of-life violations.

How We Performed

- Based on FBI total index crime statistics for the first six months of Calendar 2013, the most recent data available, New York City remains the safest large city with the lowest rate of crime per capita among the 10 largest American cities.
- During the first four months of Fiscal 2014 murder and non-negligent homicide decreased 20 percent compared to the same period of Fiscal 2013.
- Felonious assault and grand larceny increased during the first four months of Fiscal 2014 compared to the same period of Fiscal 2013. The other five categories of total major felony crime all decreased during the reporting period.
- Major felony crime in public schools increased in the category of robbery and grand larceny during the first four months of Fiscal 2014 compared to the same period of Fiscal 2013. The other five categories of major felony crime in schools remained the same or decreased during the reporting period.
- Average response time (dispatch and travel time) to crimes in progress remained stable during the reporting period.
- The Department conducted 2,471 Courtesy, Professionalism and Respect tests during the first four months of Fiscal 2014. The majority of the tests yielded "acceptable" results, with "below standard" accounting for less than one percent of the total.
- During the first four months of Fiscal 2014 summonses for moving violations increased four percent compared to the same period of Fiscal 2013.
- During the reporting period total quality-of-life summons issuance decreased 13 percent, while summonses for unreasonable noise increased 6.5 percent.

Service 1: Manage public safety programs related to criminal activity.
Goal 1a: Reduce the incidence of crime.

Performance Indicators	Actual			Target		4-Month Actual	
	FY11	FY12	FY13	FY14	FY15	FY13	FY14
★ Major felony crime	105,496	109,299	110,099	↓	↓	39,639	40,485
★ - Murder and non-negligent manslaughter	526	474	369	↓	↓	153	122
★ - Forcible rape	1,138	1,098	1,198	↓	↓	432	415
★ - Robbery	19,495	20,291	19,319	↓	↓	7,239	7,154
★ - Felonious assault	17,743	18,762	19,616	↓	↓	7,026	7,222
★ - Burglary	18,423	19,162	18,360	↓	↓	6,806	6,266
★ - Grand larceny	38,193	40,642	43,622	↓	↓	15,000	16,503
★ - Grand larceny auto	9,647	8,870	7,615	↓	↓	2,983	2,803
★ Major felony crime in housing developments	4,406	4,771	5,018	↓	↓	1,734	1,945
★ Major felony crime in transit system	2,321	2,741	2,535	↓	↓	885	911
Crime related to domestic violence - Murder	85	75	71	*	*	24	19
- Rape	502	535	464	*	*	188	159
- Felonious assault	5,870	6,781	7,420	*	*	2,450	2,838
★ School safety - Major felony crime	801	812	699	↓	↓	151	171
- Murder	0	0	0	*	*	0	0
- Rape	6	5	4	*	*	0	0
- Robbery	131	148	106	*	*	21	23
- Burglary	86	81	81	*	*	37	23
- Felonious assault	269	250	200	*	*	29	28
- Grand larceny	307	326	305	*	*	64	97
- Grand larceny auto	2	2	3	*	*	0	0
School safety - Other criminal categories	3,089	3,295	2,626	*	*	511	571
- Other incidents	5,119	5,365	4,350	*	*	806	855
Gang motivated incidents	303	310	264	*	*	84	88
Gun arrests	5,881	5,835	5,581	*	*	2,005	1,689
Major felony crime arrests	NA	NA	40,258	*	*	13,976	14,466
Narcotics arrests	106,840	99,344	81,737	*	*	30,749	25,572
Juvenile arrests for major felonies	3,767	3,450	3,016	*	*	871	1,018

★ Critical Indicator "NA" - means Not Available in this report ↓ ↑ shows desired direction

Goal 1b: Prevent terrorist attacks.

Performance Indicators	Actual			Target		4-Month Actual	
	FY11	FY12	FY13	FY14	FY15	FY13	FY14
Counterterrorism training (hrs) - Uniformed members	209,081	336,552	259,761	*	*	57,621	53,048
- Non-members	80,527	74,236	66,186	*	*	24,531	20,370

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Goal 1c: Respond to police emergencies quickly.

Performance Indicators	Actual			Target		4-Month Actual	
	FY11	FY12	FY13	FY14	FY15	FY13	FY14
★ Average response time to all crimes in progress (dispatch and travel time only) (minutes)	8.4	9.1	9.0	↕	↕	9.4	9.3
- Critical	4.6	4.6	4.7	*	*	4.7	5.2
- Serious	6.2	6.5	6.5	*	*	6.6	7.1
- Non-critical	12.9	13.3	13.2	*	*	13.5	13.5
Crime in progress calls	NA	NA	419,826	*	*	163,737	120,601

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Goal 1d: Improve police/community relations.

Performance Indicators	Actual			Target		4-Month Actual	
	FY11	FY12	FY13	FY14	FY15	FY13	FY14
★ Courtesy, Professionalism and Respect (CPR) testing - Tests conducted	8,379	8,268	8,414	*	*	2,840	2,471
- Exceptionally good	4	5	6	*	*	1	5
- Acceptable	8,335	8,232	8,371	*	*	2,830	2,456
- Below standard	40	31	37	*	*	9	10
Total civilian complaints against members of the service	6,259	5,724	5,455	*	*	2,310	2,007

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Service 2: Manage public safety programs related to traffic safety.

Goal 2a: Reduce the incidence of traffic accidents, injuries and fatalities.

Performance Indicators	Actual			Target		4-Month Actual	
	FY11	FY12	FY13	FY14	FY15	FY13	FY14
★ Traffic fatalities (motorists/passengers)	78	115	93	↕	↕	43	52
★ Traffic fatalities (bicyclists/pedestrians)	158	176	168	↕	↕	51	56
Driving while intoxicated (DWI) related fatalities	10	18	21	*	*	6	20
DWI arrests	NA	NA	8,723	*	*	2,827	3,202
Total moving violation summonses (000)	1,189	1,015	999	*	*	320	332
- Summonses for hazardous violations	843,171	706,250	684,012	*	*	217,948	232,271
- Summonses for prohibited use of cellular phones	197,746	153,671	148,276	*	*	45,218	48,178

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Service 3: Manage public safety programs related to quality of life.

Goal 3a: Reduce the incidence of quality-of-life violations.

Performance Indicators	Actual			Target		4-Month Actual	
	FY11	FY12	FY13	FY14	FY15	FY13	FY14
★ Quality-of-life summonses	538,024	497,656	458,397	*	*	171,111	148,778
- Unreasonable noise summonses	14,030	14,302	14,044	*	*	4,590	4,888
- Graffiti summonses	NA	NA	44	*	*	20	5
Graffiti arrests	NA	NA	3,502	*	*	1,001	1,091

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Agency-wide Management

Performance Indicators	Actual			Target		4-Month Actual	
	FY11	FY12	FY13	FY14	FY15	FY13	FY14
Cases commenced against the City in state and federal court	3,197	3,628	3,997	*	*	1,327	1,217
Payout (\$000)	\$166,616	\$131,666	\$120,676	*	*	\$42,330	\$34,756
Collisions involving City vehicles (per 100,000 miles)	NA	NA	5.3	*	*	NA	6.1
Workplace injuries reported (uniform and civilian)	NA	NA	8,420	*	*	NA	3,112
Violations admitted to or upheld at the Environmental Control Board (%)	NA	63%	62%	*	*	NA	66%

Agency Customer Service

Performance Indicators	Actual			Target		4-Month Actual	
	FY11	FY12	FY13	FY14	FY15	FY13	FY14
Customer Experience							
Calls answered in 30 seconds (%)	100%	100%	99%	*	*	100%	99%

Performance Indicators	Actual			Target		4-Month Actual	
	FY11	FY12	FY13	FY14	FY15	FY13	FY14
Response to 311 Service Requests (SRs)							
Percent meeting time to close – Residential Noise - Loud Music/Party (0.3 days)	95	94	93	*	*	94	96
Percent meeting time to close – Residential Noise - Banging/Pounding (0.3 days)	94	92	91	*	*	91	93
Percent meeting time to close – Noise - Street/Sidewalk	96	95	94	*	*	94	96
Percent meeting time to close – Commercial Noise (0.3 days)	96	95	94	*	*	95	96
Percent meeting time to close – Blocked Driveway - No Access (0.3 days)	94	92	91	*	*	91	93

Agency Resources

Resource Statistics	Actual			Sept. 2013 MMR Plan	Updated Plan	Plan	4-Month Actual	
	FY11	FY12	FY13	FY14	FY14 ¹	FY15 ¹	FY13	FY14
Expenditures (\$000,000) ²	\$4,804.8	\$4,867.9	\$4,892.6	\$4,756.9	\$4,939.9	\$4,677.1	\$1,510.6	\$1,546.1
Revenues (\$000,000)	\$100.0	\$100.3	\$95.1	\$105.7	\$101.6	\$101.3	\$34.1	\$34.2
Personnel (uniformed)	33,777	34,510	34,804	34,483	34,483	34,483	34,906	35,115
Personnel (civilian)	15,894	15,815	15,745	15,655	15,970	15,814	15,557	15,620
Overtime paid (\$000,000)	\$549.5	\$604.8	\$635.4	\$493.8	\$501.8	\$493.1	\$176.0	\$176.2
Capital commitments (\$000,000)	\$80.1	\$62.7	\$88.5	\$271.1	\$434.7	\$66.7	\$13.7	\$52.5
Work Experience Program (WEP) participants assigned	231	168	254	*	*	*	172	232

¹February 2014 Financial Plan ²Expenditures include all funds. "NA" - Not Available in this report

Noteworthy Changes, Additions or Deletions

For additional agency performance statistics, please visit:

- Crime Prevention/Crime Statistics (reports updated regularly):
http://www.nyc.gov/html/nypd/html/crime_prevention/crime_statistics.shtml

For more information on the agency, please visit: www.nyc.gov/nypd.