Public Libraries

Indicator name: Average weekly scheduled hours
Description: The total amount of scheduled public service hours at all libraries/branches divided by the number of locations.
Source: Brooklyn Public Library -Government Affairs; New York Public Library- Office of The Branch Libraries and Research Libraries Administration; Queens Public Library - Information Technology Services.

Indicator name: Libraries open seven days per week (%)
Description: Libraries/branches open 7 days per week during non-summer months (fall, winter and spring) as a percent of the total locations.
Source: Brooklyn Public Library (BPL) - Government Affairs; New York Public Library (NYPL) - Office of The Branch Libraries and Research Libraries Administration; Queens Public Library (QPL) - Community Library Services.

Indicator name: Libraries open six days per week (%)
Description: Libraries/branches open 6 days per week as a percent of the total locations.
Source: Brooklyn Public Library -Government Affairs; New York Public Library- Office of The Branch Libraries and Research Libraries Administration; Queens Public Library - Community Library Services.

Indicator name: Circulation (000)
Description: The total number of library materials, e.g., books, periodicals, and other materials, checked out or renewed at all library locations.
Source: BPL - Information Technology Department; NYPL - Office of The Branch Libraries; QPL - Community Library Services.

Indicator name: Reference queries (000)
Description: The total number of reference questions asked of library staff by patrons in person, telephone, e-mail, and chat room.
Source: Brooklyn Public Library: annual reference survey; New York Public Library: quarterly reader service statistics report; and Queens Borough Public Library: quarterly reference sample report.

Indicator name: Electronic visits to website (000)
Description: The total number of visits to the library website. The numbers reported for New York Public branch libraries include activity for both branch and research facilities.
Source: BPL - Information Technology Dept; NYPL - Information Technology Group; QPL - Information Technology Services.

Indicator name: Computers for public use
Description: Computers used by the public in public areas. The numbers reported for New York Public branch libraries include activity for both branch and research facilities.
Source: Information technology departments of each library system.

Indicator name: Computer sessions (000)
Description: The number of session used on library system computers available to the public. The numbers reported for New York Public branch libraries include activity for both branch and research facilities.
Source: Information technology departments of each library system.

Indicator name: Wireless sessions (000)
Description: The number of wireless sessions on the libraries' websites during the reporting period. Figures reported for the New York Public branch libraries include activity for both branch and research facilities.
Source: Information technology departments of each library system.

Indicator name: Program sessions
Description: The total number of programs conducted by library staff for the public.
Source: BPL – Government Affairs; NYPL - Office of The Branch Libraries and Research Libraries Administration; QPL - Community Library Services.

Indicator name: Program attendance
Description: The number of people attending programs conducted by library staff for the public.
Source: BPL – Government Affairs; NYPL - Office of The Branch Libraries and Research Libraries Administration; QPL - Community Library Services.

Indicator name: Library card holders (000)
Description: The total number of people registered as New York Public Libraries branch library card holders.
Source: Library staff reports from each library system.

Indicator name: Active library cards (000)
Description: The number of library cards or library card accounts demonstrating activity in the library system during the reporting period.
Source: Library staff reports from each library system.

Indicator name: New library card registrations
Description: The number of new library cards or library card accounts created during the reporting period.
Source: Library staff reports from each library system.

Indicator name: Total library attendance (000)
Description: The total number of people visiting all library/branch locations.
Source: Turnstile figures for patrons entering the library/branch, gathered from all library systems' locations. BPL – staff reports; NYPL - Office of The Branch Libraries and Research Libraries; QPL - Community Library Services.