

OFFICE OF EMERGENCY MANAGEMENT

Indicator name:	Incidents
Description:	The total number of individual emergency incidents requiring field response or monitoring from OEM.
Source:	OEM Operations
Indicator name:	- Field responses
Description:	The number of individual emergency incidents responded to by OEM for the purposes of coordinating the City's actions on-scene, providing first hand information to City officials and coordinating the provision of resources. Measures response to each incident as a singular event regardless of complexity or duration of the incident.
Source:	OEM Operations
Indicator name:	- Incidents monitored from OEM Watch Command
Description:	The number of individual emergency incidents monitored and coordinated from the 24/7/365 OEM Watch Command. Actions include impact assessment, internal and external notifications and logistical support.
Source:	OEM Operations
Indicator name:	Interagency meetings held during field responses
Description:	The number of on-site conferences held by OEM with other responding agencies. May represent multiple conferences per field response.
Source:	OEM Operations
Indicator name:	Emergency Operations Center activations
Description:	The number of activations of the City's Emergency Operations Center (EOC).
Source:	OEM EOC Management
Indicator name:	Full-scale and functional exercises/drills
Description:	The number of field exercises (full-scale, functional and drills that evaluate the mobilization of response to various incident types) held by the agency.
Source:	OEM Training and Exercises
Indicator name:	Tabletop exercises and simulations
Description:	The number of tabletop discussions and/or simulations of various emergency situations designed to familiarize personnel with their roles and responsibilities conducted by the agency.
Source:	OEM Training and Exercises
Indicator name:	Participation in drills coordinated by other agencies or organizations
Description:	The number of drills and exercises that OEM staff participate in with other agencies (federal, State and local), jurisdictions and entities (private and nonprofit).
Source:	OEM Training and Exercises
Indicator name:	Participants at instructor-led emergency management training sessions.
Description:	The total number of City, State and federal government employees and non-profit or private-sector individuals working in an emergency management related field taking part in OEM-sponsored training programs related to emergency response, including Incident Command System training sessions.
Source:	OEM Training and Exercises
Indicator name:	Total participants at emergency preparedness education sessions
Description:	The total number of people who attended OEM-sponsored emergency preparedness events, including public preparedness presentations and preparedness in the workplace presentations.
Source:	OEM External Affairs

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Indicator name:	Ready New York guides viewed online
Description:	Number of times the Ready New York emergency preparedness guides (all versions) are viewed online at NYC.gov.
Source:	OEM External Affairs - Ready New York
Indicator name:	Subscribers to CorpNet System
Description:	The total number of subscribers to OEM's real time business information service CorpNet, which provides businesses with information about emergencies to enhance private sector awareness and aid decision-making.
Source:	OEM External Affairs
Indicator name:	Community Emergency Response Team (CERT) volunteer hours
Description:	Number of hours CERT members volunteer. CERTs are community-based nonprofit organizations that have completed disaster preparedness and basic response skills training required for certification.
Source:	OEM External Affairs – CERT
Indicator name:	CERT members trained
Description:	The number of members of community-based, non-profit organizations that have participated in training for disaster preparedness and basic response skills as part of a Community Emergency Response Team (CERT).
Source:	OEM External Affairs - CERT
Indicator name:	Subscribers to Notify NYC, CorpNet, Advance Warning System, and Citizen Corps newsletter
Description:	The total number of subscribers to all of OEM's messaging and alert services.
Source:	OEM External Affairs
Indicator name:	Notify NYC messages issued
Description:	The total number of messages issued about extreme weather, travel disruptions, cancellations, closings or other emergency incidents monitored from the 24/7/365 OEM Watch Command. Notify NYC messages include emergency alerts and notifications about high impact events, public health advisories, public school closings and unscheduled suspension of parking rules.
Source:	OEM Operations
Indicator name:	Time from incident to issuing of Notify NYC message (minutes:seconds)
Description:	The amount of time from the beginning of an emergency incident to OEM Watch Command issuing a notification message via Notify NYC.
Source:	OEM Operations