

DEPARTMENT OF BUILDINGS

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| Indicator name: | Jobs filed |
| Description: | The total number of applications filed for new buildings, Alteration type I (major renovation) and Alteration types II and III (minor renovation). |
| Source: | BIS mainframe database maintained by DOB. |
| Indicator name: | Building permits issued – Initial |
| Description: | The total number of initial building permits issued during the reporting period. |
| Source: | BIS mainframe database maintained by DOB. |
| Indicator name: | Building permits issued - Renewals |
| Description: | The total number of building permits previously issued that was renewed during the reporting period. |
| Source: | BIS mainframe database maintained by DOB. |
| Indicator name: | Certificates of Occupancy issued |
| Description: | The number of initial temporary Certificates of Occupancy issued plus the number of final Certificates of Occupancy issued. |
| Source: | Certificate of Occupancy Document Database (CODD) maintained by DOB. |
| Indicator name: | First plan reviews completed |
| Description: | Total number of jobs that went from D status (application processed) to either J status (disapproved) or P status (approved). |
| Source: | BIS mainframe database maintained by DOB. |
| Indicator name: | Average days to complete first plan review |
| | - New buildings |
| | - Alteration I (major renovation) |
| | - Alterations II and III (minor renovation) |
| Description: | The average number of business days for jobs to go from D status (data entry) to either J status (disapproved) or P status (approved) for all jobs and for specific job type. |
| Source: | BIS mainframe database maintained by DOB. |
| Indicator name: | Jobs professionally certified (%) |
| Description: | The percent of jobs (building applications) filed by registered architects and professional engineers who have certified that their submissions are in compliance with the NYC Building Code and applicable zoning regulations. These jobs do not undergo a regular plan examination unless they are selected for random audit or other DOB reviews. |
| Source: | BIS mainframe database maintained by DOB. |
| Indicator name: | Jobs professionally certified that were audited (%) |
| Description: | The percent of professionally certified jobs filed that were approved and received permits without DOB staff review and then received post-approval review by DOB staff. |
| Source: | BIS mainframe database maintained by DOB. |
| Indicator name: | Audits of professionally certified jobs resulting in revocation notices (%) |
| Description: | The percent of jobs professionally certified that were deemed unacceptable by DOB staff following an audit. |
| Source: | BIS mainframe database maintained by DOB. |
| Indicator name: | Priority A (emergency) complaints received |
| Description: | The number of complaints describing emergency (Priority A) conditions received by DOB. Priority A complaints include all construction or construction-related accidents, fumes/smoke from a boiler, unsafe demolition and vibrating/shaking building, among others. |
| Source: | BIS mainframe maintained by DOB. |

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| Indicator name: | Priority B (nonemergency) complaints received |
| Description: | The number of complaints describing nonemergency (Priority B) conditions received by DOB. Priority B complaints include the illegal conversion of residential/building space, excessive debris, failure to erect a sidewalk shed, and construction contrary to approved plans/permits, among others. |
| Source: | BIS mainframe maintained by DOB. |
| Indicator name: | Priority A complaints responded to |
| Description: | The number of complaints describing emergency (Priority A) conditions for which DOB conducted an initial field visit. If the DOB inspector is able to gain access to the complaint site, the field visit results in an inspection. Priority A complaints include all construction or construction related accidents, fumes/smoke from a boiler, unsafe demolition and vibrating/shaking building, among others. |
| Source: | BIS mainframe maintained by DOB. |
| Indicator name: | Priority B complaints responded to |
| Description: | The number of complaints describing nonemergency (Priority B) conditions for which DOB conducted an initial field visit. If the DOB inspector is able to gain access to the complaint site, the field visit results in an inspection. Priority B complaints include the illegal conversion of residential/building space, excessive debris, failure to erect a sidewalk shed, and construction contrary to approved plans/permits, among others. |
| Source: | BIS mainframe maintained by DOB. |
| Indicator name: | Average time to respond to Priority A complaints (days) |
| Description: | Based on a 24-hour day, the average number of calendar days it took DOB to conduct a field visit for complaints describing emergency (Priority A) conditions. If the DOB inspector is able to gain access to the complaint site, the field visit results in an inspection. Priority A complaints include all construction or construction related accidents, fumes/smoke from a boiler, unsafe demolition and vibrating/shaking building, among others. |
| Source: | BIS mainframe maintained by DOB. |
| Indicator name: | Average time to respond to Priority B complaints (days) |
| Description: | Based on an eight-hour workday, the average number of work days it took DOB to conduct a field visit for complaints describing nonemergency (Priority B) conditions. If the DOB inspector is able to gain access to the complaint site, the field visit results in an inspection. Priority B complaints include the illegal conversion of residential/building space, excessive debris, failure to erect a sidewalk shed, and construction contrary to approved plans/permits, among others. |
| Source: | BIS mainframe maintained by DOB. |
| Indicator name: | Residential illegal conversion complaints where access was obtained (%) |
| Description: | The percent of illegal conversion complaint inspections where access was gained and an inspection was completed during the reporting period. |
| Source: | BIS mainframe maintained by DOB. |
| Indicator name: | Residential illegal conversion complaints where access was obtained and violations were written (%) |
| Description: | The number of residential illegal conversion complaints that resulted in a violation being written as a percent of those complaints where the Department was able to gain access to the complaint location. |
| Source: | BIS mainframe maintained by DOB. |

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| Indicator name: | Work without a permit complaints where access was obtained and violations were written (%) |
| Description: | The number of work without a permit complaints that resulted in a violation being written as a percent of those complaints where the Department was able to gain access to the complaint location. |
| Source: | BIS mainframe maintained by DOB. |
| Indicator name: | Construction inspections completed |
| Description: | The number of construction inspections completed citywide. |
| Source: | BIS mainframe and electronic records maintained by DOB inspection units. |
| Indicator name: | Average construction inspections per inspector day |
| Description: | The number of construction inspections performed by construction inspectors divided by the number of field and research hours worked. |
| Source: | BIS mainframe and electronic records maintained by DOB inspection units. |
| Indicator name: | Inspections resulting in violations (%) |
| Description: | The total number of inspections performed that resulted in the issuance of at least one violation divided by the total number of inspections performed. |
| Source: | BIS mainframe and electronic records maintained by DOB inspection units. |
| Indicator name: | DOB violations issued |
| Description: | Violations issued by DOB that are a notice that a property is not in compliance with some provision of applicable law and includes an order from the Commissioner of the Department of Buildings to correct the violating condition. This includes administrative violations issued for non-submittal of required documentation - e.g., property owner failed to submit evidence that required inspections were completed. |
| Source: | BIS mainframe maintained by DOB. |
| Indicator name: | Environmental Control Board (ECB) violations issued |
| Description: | The number of violations issued by DOB that fall under the jurisdiction of the Environmental Control Board. |
| Source: | AIMS database maintained by ECB and BIS mainframe maintained by DOB. |
| Indicator name: | Notices of Violation upheld by ECB (%) |
| Description: | The number of Notices of Violation returnable to the Environmental Control Board (ECB) that were upheld as a percent of all violations adjudicated. The number upheld includes those where the respondent admitted to the violation (cured the violation or entered into an agreement to do so) or where the respondent was found to be responsible for the violation by ECB. |
| Source: | AIMS database maintained by the Environmental Control Board |
| Indicator name: | Construction-related incidents |
| Description: | The total number of events on a construction site (with or without a permit) that DOB responded to within the reporting period. An event or incident includes accidents and anything other than a scheduled inspection. |
| Source: | Incident database maintained by the Engineering and Emergency Operations Unit. |
| Indicator name: | - Construction-related accidents |
| Description: | An accident is an incident caused by construction activity on a construction site, or on an adjoining site, which results in a fatality or injury requiring medical attention. |
| Source: | Incident database maintained by the Engineering and Emergency Operations Unit. |

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Indicator name: Construction-related injuries

Description: The total number of persons injured (fatalities and non-fatalities) as a result of construction activity. This includes injuries occurring at a construction site, or related to an incident at a construction site.

Source: Incident database maintained by the Engineering and Emergency Operations Unit.

Indicator name: Construction-related fatalities

Description: A fatality that occurred on a construction site, or was related to an incident at a construction site, that was a result of construction activity.

Source: Incident database maintained by the Engineering and Emergency Operations Unit.

Indicator name: Incident inspections resulting in violations (%)

Description: The percentage of incident inspections that resulted in a written violation within the reporting period.

Source: Incident database maintained by the Engineering and Emergency Operations Unit.