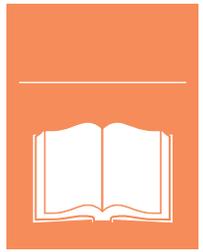


PUBLIC LIBRARIES

Nicholas A. Gravante, Jr., Chair – Brooklyn Public Library System

Neil Rudenstine, Chair – New York Public Library System

Gabriel Taussig, Chair – Queens Borough Public Library System



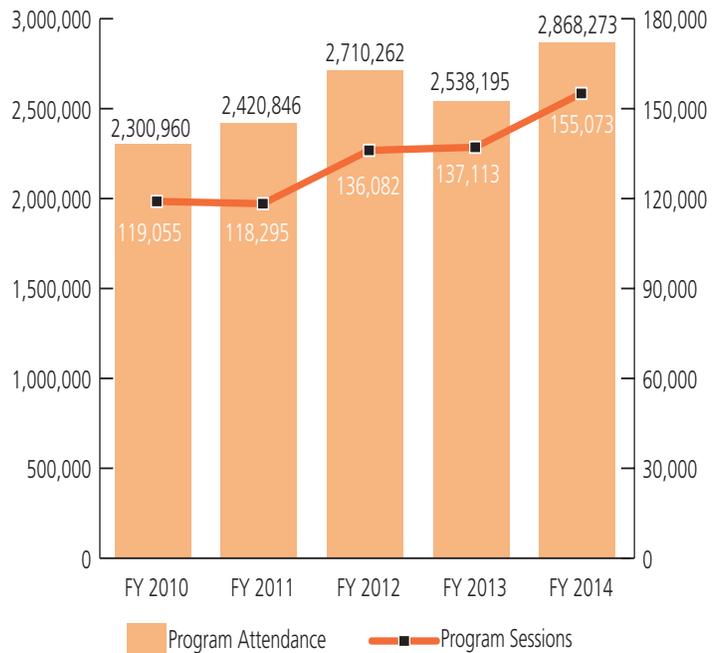
WHAT WE DO

Library services are provided through three independent systems: the Brooklyn Public Library, the New York Public Library and the Queens Borough Public Library. These systems operate 214 local library branches throughout the City and four research library centers in Manhattan. The libraries offer free and open access to books, periodicals, electronic resources and non-print materials. Reference and career services, Internet access, and educational, cultural and recreational programming for adults, young adults and children are also provided. The libraries' collections include 377 electronic databases and more than 65 million books, periodicals and other circulating and reference items.

FOCUS ON EQUITY

New York City's public libraries (Brooklyn Public Library, New York Public Library and Queens Library) focus on equitable service delivery by ensuring that all New Yorkers have fair and unfettered access to information, resources and programs at over 200 community-based library and literacy locations throughout the five boroughs. The three systems maintain robust and diverse collections in multiple languages and provide free Wi-Fi, computers and other technology for the public, serving as a critical link for disconnected and low-income households. In Fiscal 2015, they will continue to expand their offerings of educational programs and services, with early child literacy development and after school initiatives, English as a Second Language classes, High School Equivalency test preparation, computer skills training and job seeker services. As part of the Mayor's vision to connect communities to vital government services, the libraries will help implement the NYC Municipal ID program through five library-based intake centers.

Program Attendance and Program Sessions at Library Systems



BROOKLYN PUBLIC LIBRARY

Performance Indicators	Actual					Target		Desired Direction	5yr Trend
	FY10	FY11	FY12	FY13	FY14	FY14	FY15		
★Average weekly scheduled hours	44.3	35.5	43.5	43.5	42.0	41.2	45.3	Up	Neutral
Libraries open seven days/week (%)	10%	10%	3%	3%	3%	3%	3%	Up	Down
★Libraries open six days/week (%)	100%	28%	52%	47%	38%	35%	67%	Up	Down
★Circulation (000)	19,474	20,280	19,579	17,461	15,731	18,500	16,000	Up	Down
Reference queries (000)	3,380	3,401	3,190	3,525	4,053	3,600	4,459	Up	Up
Electronic visits to website (000)	5,337	5,807	6,123	11,098	10,748	6,200	11,000	Up	Up
Computers for public use	1,207	1,305	1,353	1,413	1,436	1,413	1,488	Up	Up
Computer sessions (000)	2,369	2,185	2,288	2,270	2,152	2,300	2,100	Up	Neutral
Wireless sessions	102,960	109,481	149,304	297,661	412,437	300,000	453,700	Up	Up
Program sessions	49,398	43,233	43,375	38,247	41,094	40,425	43,116	Up	Down
★Program attendance	924,700	848,613	833,168	664,449	782,805	700,000	821,000	Up	Down
★Library card holders (000)	1,306	741	915	1,062	1,243	1,200	1,368	Up	Neutral
Active library cards (000)	NA	741	684	681	761	*	*	Neutral	NA
New library card registrations	NA	NA	137,670	167,467	205,089	*	*	Neutral	NA
★Total library attendance (000)	12,036	12,341	12,024	10,067	8,432	10,500	8,850	Up	Down

★ Critical Indicator "NA" - means Not Available in this report ↕ shows desired direction

NEW YORK PUBLIC LIBRARY - BRANCH

Performance Indicators	Actual					Target		Desired Direction	5yr Trend
	FY10	FY11	FY12	FY13	FY14	FY14	FY15		
★Average weekly scheduled hours	47.0	46.6	46.6	46.6	46.6	46.0	46.6	Up	Neutral
Libraries open seven days per week (%)	4%	4%	4%	4%	4%	4%	4%	Up	Neutral
★Libraries open six days per week (%)	100%	100%	100%	100%	100%	100%	100%	Up	Neutral
★Circulation (000)	24,085	27,908	28,278	25,949	24,722	25,500	25,000	Up	Neutral
Reference queries (000)	7,503	7,909	8,844	8,777	8,446	8,800	8,500	Up	Up
Electronic visits to website (000)	25,369	31,248	32,307	32,844	32,722	32,000	32,800	Up	Up
Computers for public use	3,627	3,704	4,026	4,026	4,180	4,000	4,180	Up	Up
Computer sessions (000)	3,030	3,037	3,052	3,093	3,306	*	3,350	Up	Neutral
Wireless sessions	1,370,250	1,380,500	1,690,842	2,792,196	2,424,966	*	2,450,000	Up	Up
Program sessions	42,024	43,270	53,157	59,030	65,842	53,000	66,000	Up	Up
★Program attendance	758,685	864,669	1,058,899	1,120,064	1,209,148	1,057,000	1,214,000	Up	Up
★Library card holders (000)	3,120	2,215	1,985	2,210	2,302	2,000	2,350	Up	Down
Active library cards (000)	NA	508	580	967	902	*	*	Neutral	NA
New library card registrations	255,335	252,022	364,848	355,034	366,357	*	*	Neutral	Up
★Total library attendance (000)	15,248	15,063	14,836	14,185	13,971	14,800	14,500	Up	Neutral

★ Critical Indicator "NA" - means Not Available in this report ↕ shows desired direction

NEW YORK PUBLIC LIBRARY - RESEARCH

Performance Indicators	Actual					Target		Desired Direction	5yr Trend
	FY10	FY11	FY12	FY13	FY14	FY14	FY15		
★Average weekly scheduled hours	48.8	46.8	46.8	46.8	46.8	46.8	46.8	Up	Neutral
Libraries open seven days per week (%)	0%	25%	25%	25%	25%	25%	25%	Up	Up
★Libraries open six days per week (%)	100%	75%	75%	75%	75%	75%	25%	Up	Down
Reference queries (000)	402	375	348	406	467	340	467	Up	Up
★Program attendance	67,220	101,533	109,228	87,990	70,192	109,000	72,000	Up	Neutral
★Total library attendance (000)	2,363	2,475	3,375	3,451	3,630	3,300	3,650	Up	Up
Program sessions	1,041	1,639	1,983	1,741	1,501	1,900	1,550	Up	Up

★ Critical Indicator "NA" - means Not Available in this report ↕ shows desired direction

QUEENS BOROUGH PUBLIC LIBRARY

Performance Indicators	Actual					Target		Desired Direction	5yr Trend
	FY10	FY11	FY12	FY13	FY14	FY14	FY15		
★Average weekly scheduled hours	42.7	39.3	39.6	39.6	39.6	39.2	39.6	Up	Neutral
Libraries open seven days per week (%)	2%	3%	3%	5%	5%	5%	5%	Up	Up
★Libraries open six days per week (%)	76%	38%	32%	33%	33%	33%	33%	Up	Down
★Circulation (000)	23,064	20,609	18,632	17,470	15,759	17,000	16,000	Up	Down
Reference queries (000)	5,769	5,117	4,720	4,360	4,351	4,000	4,000	Up	Down
Electronic visits to website (000)	4,809	7,030	5,191	6,667	6,926	6,700	6,700	Up	Up
Computers for public use	1,245	1,551	1,706	1,869	1,904	2,385	1,900	Up	Up
Computer sessions (000)	3,426	3,336	3,277	3,111	3,211	3,150	3,300	Up	Neutral
Wireless sessions	NA	81,480	119,606	112,621	346,782	150,000	340,000	Up	NA
Program sessions	26,592	29,638	37,717	38,040	46,636	38,100	42,000	Up	Up
★Program attendance	550,355	598,931	712,849	664,851	806,128	675,850	750,000	Up	Up
★Library card holders (000)	954	1,054	1,152	1,275	929	1,275	900	Up	Neutral
Active library cards (000)	889	902	884	866	929	*	*	Neutral	Neutral
New library card registrations	111,223	98,113	97,761	100,327	198,626	*	*	Neutral	Up
★Total library attendance (000)	14,127	12,966	12,681	11,888	11,191	11,880	11,880	Up	Down

★ Critical Indicator "NA" - means Not Available in this report ↕ shows desired direction

AGENCY RESOURCES

Resource Indicators	Actual					Plan ¹		5-year Trend
	FY10	FY11	FY12	FY13	FY14	FY14	FY15	
Expenditures (\$000,000) ²	\$210.5	\$296.6	\$202.9	\$304.3	\$241.7	\$239.1	\$311.5	Up
Personnel	4,382	3,946	3,811	3,830	3,709	3,790	3,847	Down
Capital commitments (\$000,000)	\$73.7	\$21.2	\$54.6	\$26.6	\$41.4	\$516.6	\$177.4	Down

¹Authorized Budget Level "NA" - Not Available in this report

²Expenditures include all funds.

NOTEWORTHY CHANGES, ADDITIONS OR DELETIONS

BROOKLYN PUBLIC LIBRARY

- Brooklyn Public Library has revised its Fiscal 2015 target upward for percent of libraries open six days per week, as beginning in October 2014 two-thirds of its 60 branches will offer at least six-day service, including Saturdays and extended evening hours. This expansion is made possible by \$2.8M in new City funding, as well as through BPL-implemented efficiencies.
- Brooklyn Public Library has updated its electronic visits to website data for Fiscal 2012 and Fiscal 2013 to reflect web traffic that previously had not been included.

NEW YORK PUBLIC LIBRARY

None.

QUEENS BOROUGH PUBLIC LIBRARY

None.

ADDITIONAL RESOURCES

For more information on these libraries, please visit:

- Brooklyn Public Library: www.brooklynpubliclibrary.org.
- New York Public Library: www.nypl.org.
- Queens Borough Public Library: www.queenslibrary.org.