



PUBLIC LIBRARIES

Anthony W. Crowell, Chair — *Brooklyn Public Library System*

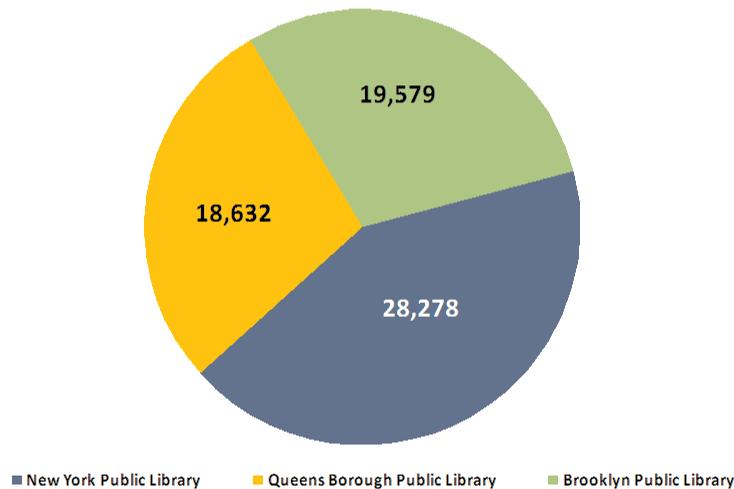
Neil L. Rudenstine, Chair — *New York Public Library System*

Jacqueline Arrington, Chair — *Queens Borough Public Library System*

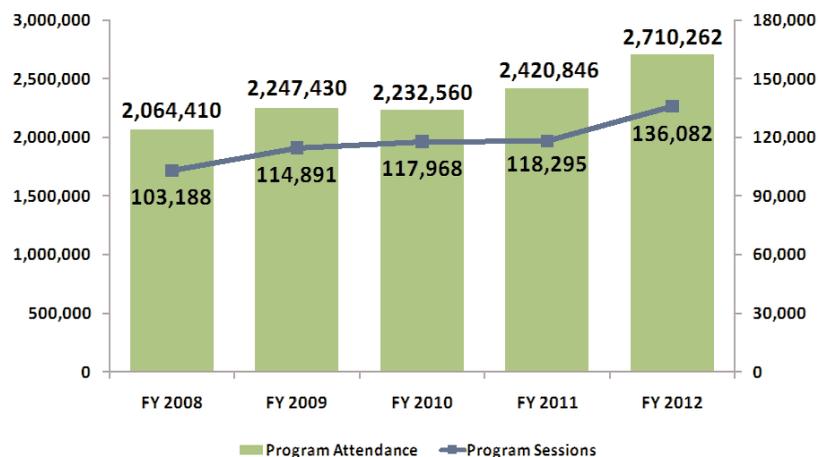
Scope of Agency Operations

Library services are provided through three independent systems: the Brooklyn Public Library, the New York Public Library and the Queens Borough Public Library. These systems operate 214 local library branches throughout the City and four research library centers in Manhattan. The libraries offer free and open access to books, periodicals, electronic resources and non-print materials. Reference and career services, Internet access, and educational, cultural and recreational programming for adults, young adults and children are also provided. The libraries' collections include 377 electronic databases and more than 65 million books, periodicals and other circulating and reference items.

**Library Circulation (000)
Fiscal 2012**



**Program Attendance and Program Sessions
at Library Systems (Branches)**



Brooklyn Public Library

| Performance Statistics | Actual | | | | | Target | | 5-Yr. Trend |
|--|---------|---------|---------|---------|---------|---------|---------|-------------|
| | FY08 | FY09 | FY10 | FY11 | FY12 | FY12 | FY13 | |
| ★ Average weekly scheduled hours | 46.7 | 46.0 | 44.3 | 35.5 | 43.5 | 43.5 | 43.5 | Downward |
| Libraries open seven days per week (%) | 10% | 10% | 10% | 10% | 3% | 3% | 3% | Downward |
| ★ Libraries open six days per week (%) | 100% | 100% | 100% | 28% | 52% | 52% | 52% | Downward |
| ★ Circulation (000) | 16,825 | 17,273 | 19,474 | 20,280 | 19,579 | 21,000 | 21,000 | Upward |
| Reference queries (000) | 3,450 | 3,436 | 3,380 | 3,401 | 3,190 | 3,500 | 3,500 | Neutral |
| Electronic visits to website (000) | 3,882 | 4,836 | 5,337 | 5,807 | 6,123 | * | * | Upward |
| Computers for public use | 1,108 | 1,108 | 1,108 | 1,108 | 1,111 | 1,111 | 1,111 | Neutral |
| Program sessions | 43,862 | 46,091 | 49,398 | 43,748 | 43,249 | 40,425 | 40,425 | Neutral |
| ★ Program attendance | 894,648 | 868,616 | 924,700 | 855,713 | 830,450 | 788,000 | 788,000 | Neutral |
| ★ Library card holders (000) | 1,075 | 1,154 | 1,306 | 741 | 915 | 900 | 900 | Downward |
| ★ Total library attendance (000) | 12,915 | 13,225 | 12,036 | 12,341 | 12,024 | 14,000 | 14,000 | Neutral |

★ Critical Indicator "NA" - means Not Available in this report

New York Public Library - Branch

| Performance Statistics | Actual | | | | | Target | | 5-Yr. Trend |
|--|---------|---------|---------|---------|-----------|---------|-----------|-------------|
| | FY08 | FY09 | FY10 | FY11 | FY12 | FY12 | FY13 | |
| ★ Average weekly scheduled hours | 51.7 | 51.9 | 47.0 | 46.6 | 46.6 | 46.0 | 46.0 | Downward |
| Libraries open seven days per week (%) | 9% | 11% | 4% | 4% | 4% | 4% | 4% | Downward |
| ★ Libraries open six days per week (%) | 100% | 100% | 100% | 100% | 100% | 100% | 100% | Neutral |
| ★ Circulation (000) | 19,588 | 22,104 | 24,085 | 27,908 | 28,278 | 24,200 | 25,500 | Upward |
| Reference queries (000) | 7,794 | 8,058 | 7,503 | 7,909 | 8,844 | 8,000 | 8,800 | Upward |
| Electronic visits to website (000) | 28,037 | 24,637 | 25,369 | 31,248 | 32,307 | 27,400 | 32,000 | Upward |
| Computers for public use | 2,854 | 3,525 | 3,627 | 3,704 | 4,026 | 3,627 | 4,000 | Upward |
| Program sessions | 30,968 | 38,613 | 42,024 | 43,270 | 53,157 | 30,900 | 53,000 | Upward |
| ★ Program attendance | 630,417 | 781,899 | 758,685 | 864,669 | 1,058,899 | 630,000 | 1,057,000 | Upward |
| ★ Library card holders (000) | 2,589 | 2,654 | 3,120 | 2,215 | 1,985 | 2,400 | 2,000 | Downward |
| ★ Total library attendance (000) | 14,224 | 15,608 | 15,248 | 15,063 | 14,836 | 15,600 | 14,800 | Neutral |

★ Critical Indicator "NA" - means Not Available in this report

New York Public Library - Research

| Performance Statistics | Actual | | | | | Target | | 5-Yr. Trend |
|--|--------|--------|--------|---------|---------|--------|---------|-------------|
| | FY08 | FY09 | FY10 | FY11 | FY12 | FY12 | FY13 | |
| ★ Average weekly scheduled hours | 47.5 | 49.0 | 48.8 | 46.8 | 46.8 | 48.0 | 46.8 | Neutral |
| Libraries open seven days per week (%) | 25% | 25% | 0% | 25% | 25% | 25% | 25% | Neutral |
| ★ Libraries open six days per week (%) | 100% | 100% | 100% | 75% | 75% | 100% | 75% | Downward |
| Reference queries (000) | 564 | 453 | 402 | 375 | 348 | 625 | 340 | Downward |
| Program sessions | 1,605 | 1,187 | 1,041 | 1,639 | 1,983 | 1,600 | 1,900 | Upward |
| ★ Program attendance | 59,643 | 70,038 | 67,220 | 101,533 | 109,228 | 60,000 | 109,000 | Upward |
| ★ Total library attendance (000) | 2,010 | 2,381 | 2,363 | 2,475 | 3,375 | 2,000 | 3,300 | Upward |

★ Critical Indicator "NA" - means Not Available in this report

Queens Public Library

| Performance Statistics | Actual | | | | | Target | | 5-Yr. Trend |
|--|---------|---------|---------|---------|---------|---------|---------|-------------|
| | FY08 | FY09 | FY10 | FY11 | FY12 | FY12 | FY13 | |
| ★ <i>Average weekly scheduled hours</i> | 43.5 | 43.2 | 42.7 | 39.3 | 39.6 | 38.9 | 38.9 | Downward |
| <i>Libraries open seven days per week (%)</i> | 10% | 6% | 2% | 3% | 3% | 3% | 3% | Downward |
| ★ <i>Libraries open six days per week (%)</i> | 100% | 100% | 76% | 38% | 32% | 32% | 32% | Downward |
| ★ <i>Circulation (000)</i> | 22,822 | 23,073 | 23,064 | 20,609 | 18,632 | 21,200 | 18,632 | Downward |
| <i>Reference queries (000)</i> | 3,892 | 3,841 | 3,612 | 3,177 | 2,929 | 3,177 | 2,929 | Downward |
| <i>Electronic visits to website (000)</i> | 3,691 | 4,119 | 4,809 | 7,030 | 5,191 | 7,030 | 5,200 | Upward |
| <i>Computers for public use</i> | 1,150 | 1,150 | 1,245 | 1,551 | 1,706 | 1,554 | 1,706 | Upward |
| <i>Program sessions</i> | 28,358 | 30,187 | 26,592 | 29,638 | 37,717 | 30,000 | 37,800 | Upward |
| ★ <i>Program attendance</i> | 539,347 | 596,914 | 550,355 | 598,931 | 712,849 | 600,000 | 713,000 | Upward |
| ★ <i>Library card holders (000)</i> | 827 | 874 | 889 | 902 | 884 | 889 | 884 | Neutral |
| ★ <i>Total library attendance (000)</i> | 14,892 | 14,499 | 14,127 | 12,966 | 12,681 | 13,950 | 12,681 | Downward |
| ★ Critical Indicator "NA" - means Not Available in this report | | | | | | | | |

Agency Resources

| Resource Statistics | Actual | | | | | Plan ¹ | | 5-Yr. Trend |
|--|---------|---------|---------|---------|---------|-------------------|---------|-------------|
| | FY08 | FY09 | FY10 | FY11 | FY12 | FY12 | FY13 | |
| Expenditures (\$ millions) ² | \$266.7 | \$366.3 | \$210.5 | \$296.6 | \$204.1 | \$142.4 | \$236.5 | Downward |
| Personnel | 4,826 | 4,557 | 4,382 | 3,946 | 3,811 | 4,428 | 3,707 | Downward |
| Capital commitments (\$ millions) ³ | \$51.5 | \$103.8 | \$73.7 | \$21.2 | \$54.6 | \$50.5 | \$101.6 | Downward |
| ¹ Authorized Budget Level "NA" - Not Available in this report | | | | | | | | |
| ² Expenditures include all funds. ³ To view the FY 2013 September Capital Commitment Plan upon its release, see www.nyc.gov/omb . | | | | | | | | |

Noteworthy Changes, Additions or Deletions

None

For more information please visit the websites at:

Brooklyn Public Library:

www.brooklynpubliclibrary.org

New York Public Library:

www.nypl.org

Queens Borough Public Library:

www.queenslibrary.org

