

DEPARTMENT OF BUILDINGS

Indicator name:	Construction inspections completed
Description:	The number of construction inspections completed citywide.
Source:	BIS mainframe and electronic records maintained by DOB inspection units.
Indicator name:	- Complaints (%)
Description:	The percent of construction inspections performed citywide in response to complaints.
Source:	BIS mainframe and electronic records maintained by DOB inspection units.
Indicator name:	- Certificate of Occupancy (%)
Description:	The percent of construction inspections performed for purposes of Certificate of Occupancy issuance.
Source:	BIS mainframe and electronic records maintained by DOB inspection units.
Indicator name:	- Construction monitoring (%)
Description:	The percent of construction inspections performed for purposes of monitoring new construction, major alterations (work that requires a new or revised Certificate of Occupancy when completed) and demolition jobs.
Source:	BIS mainframe and electronic records maintained by DOB inspection units.
Indicator name:	- Other (%)
Description:	The percent of construction inspections that were not related to complaints, Certificate of Occupancy or construction monitoring. Includes reinspections due to vacate orders; reinspections of emergency sites; annual school inspections; quality assurance inspections and priority/special inspections, among others.
Source:	BIS mainframe and electronic records maintained by DOB inspection units.
Indicator name:	Average construction inspections per inspector day
Description:	The number of construction inspections performed by Borough Construction Units and the Building Enforcement Safety Team (BEST) Squad divided by the number of field and research hours worked by those units.
Source:	BIS mainframe and electronic records maintained by DOB inspection units.
Indicator name:	Construction inspections resulting in at least one Stop Work Order (%)
Description:	The percent of construction inspections during which at least one order to stop work was issued.
Source:	BIS mainframe and electronic records maintained by DOB inspection units.
Indicator name:	Construction inspections resulting in a Vacate Order (%)
Description:	The percent of construction inspections during which an order to vacate all or part of a premises was issued.
Source:	BIS mainframe and electronic records maintained by DOB inspection units.

DEPARTMENT OF BUILDINGS

- Indicator name: Construction inspections resulting in at least one Work Without a Permit Violation (%)
Description: The percent of construction inspections which determined that work was being done without a permit and resulted in the issuance of at least one Environmental Control Board (ECB) violation.
Source: AIMS database maintained by ECB, and paper and electronic records maintained by DOB inspectorial units.
- Indicator name: Number of Priority A (emergency) complaints received
Description: The number of complaints describing emergency (Priority A) conditions received by DOB. Priority A complaints include all construction or construction related accidents, fumes/smoke from a boiler, unsafe demolition and vibrating/shaking building, among others.
Source: BIS mainframe maintained by DOB.
- Indicator name: Number of Priority B (nonemergency) complaints received
Description: The number of complaints describing nonemergency (Priority B) conditions received by DOB. Priority B complaints include the illegal conversion of residential/building space, excessive debris, failure to erect a sidewalk shed, and construction contrary to approved plans/permits, among others.
Source: BIS mainframe maintained by DOB.
- Indicator name: Number of Priority A complaints responded to
Description: The number of complaints describing emergency (Priority A) conditions for which DOB conducted an initial field visit. If the DOB inspector is able to gain access to the complaint site, the field visit results in an inspection. Priority A complaints include all construction or construction related accidents, fumes/smoke from a boiler, unsafe demolition and vibrating/shaking building, among others.
Source: BIS mainframe maintained by DOB.
- Indicator name: Number of Priority B complaints responded to
Description: The number of complaints describing nonemergency (Priority B) conditions for which DOB conducted an initial field visit. If the DOB inspector is able to gain access to the complaint site, the field visit results in an inspection. Priority B complaints include the illegal conversion of residential/building space, excessive debris, failure to erect a sidewalk shed, and construction contrary to approved plans/permits, among others.
Source: BIS mainframe maintained by DOB.
- Indicator name: Priority A complaints responded to within 1.5 days (%)
Description: The percent of complaints describing emergency (Priority A) conditions to which DOB responded within 1.5 calendar days.
Source: BIS mainframe maintained by DOB.
- Indicator name: Priority B complaints responded to within 40 days (%)
Description: The percent of complaints describing nonemergency (Priority B) conditions to which DOB responded within 40 business days.
Source: BIS mainframe maintained by DOB.

DEPARTMENT OF BUILDINGS

Indicator name: Average time to respond to Priority A complaints (days)
Description: Based on a 24-hour day, the average number of calendar days it took DOB to conduct a field visit for complaints describing emergency (Priority A) conditions. If the DOB inspector is able to gain access to the complaint site, the field visit results in an inspection. Priority A complaints include all construction or construction related accidents, fumes/smoke from a boiler, unsafe demolition and vibrating/shaking building, among others.
Source: BIS mainframe maintained by DOB.

Indicator name: Average time to respond to Priority B complaints (days)
Description: Based on an eight-hour workday, the average number of work days it took DOB to conduct a field visit for complaints describing nonemergency (Priority B) conditions. If the DOB inspector is able to gain access to the complaint site, the field visit results in an inspection. Priority B complaints include the illegal conversion of residential/building space, excessive debris, failure to erect a sidewalk shed, and construction contrary to approved plans/permits, among others.
Source: BIS mainframe maintained by DOB.

Indicator name: Percent of incident inspections resulting in violations
Description: The percentage of incident inspections that resulted in a written violation within the reporting period.
Source: Incident database maintained by the Engineering and Emergency Operations Unit.

Indicator name: Number of incidents of unsafe facade conditions and falling debris resulting in injuries
Description: The number of unsafe facade conditions and falling debris complaints that resulted in an injury within the reporting period.
Source: Incident database maintained by the Engineering and Emergency Operations Unit.

Indicator name: Percent of unsafe façade conditions and falling debris complaints where access was obtained and violations were written
Description: The number of unsafe facade conditions and falling debris complaints that resulted in a violation being written as a percent of those complaints where the Department was able to gain access to the complaint location.
Source: BIS mainframe maintained by DOB.

Indicator name: Percent of residential illegal conversion complaints where access was obtained
Description: The percent of illegal conversion complaint inspections where access was gained and an inspection was completed during the reporting period.
Source: BIS mainframe maintained by DOB.

DEPARTMENT OF BUILDINGS

Indicator name:	Percent of residential illegal conversion complaints where access was obtained and violations were written
Description:	The number of residential illegal conversion complaints that resulted in a violation being written as a percent of those complaints where the Department was able to gain access to the complaint location.
Source:	BIS mainframe maintained by DOB.
Indicator name:	Percent of after hours work complaints where access was obtained and violations were written
Description:	The number of after hours work complaints that resulted in a violation being written as a percent of those complaints where the Department was able to gain access to the complaint location.
Source:	BIS mainframe maintained by DOB.
Indicator name:	Percent of failure to maintain complaints where access was obtained and violations were written
Description:	The number of complaints for failure to maintain that resulted in a violation being written as a percent of those complaints where the Department was able to gain access to the complaint location.
Source:	BIS mainframe maintained by DOB.
Indicator name:	Number of construction-related incidents
Description:	The total number of events on a construction site (with or without a permit) that DOB responded to within the reporting period. An event or incident includes accidents and anything other than a scheduled inspection.
Source:	Incident database maintained by the Engineering and Emergency Operations Unit.
Indicator name:	- Construction-related accidents
Description:	An accident is an incident caused by construction activity on a construction site, or on an adjoining site, which results in a fatality or injury requiring medical attention.
Source:	Incident database maintained by the Engineering and Emergency Operations Unit.
Indicator name:	Number of construction-related injuries
Description:	The total number of persons injured (fatalities and non-fatalities) as a result of construction activity. This includes injuries occurring at a construction site, or related to an incident at a construction site.
Source:	Incident database maintained by the Engineering and Emergency Operations Unit.
Indicator name:	Number of construction-related fatalities
Description:	A fatality that occurred on a construction site, or was related to an incident at a construction site, that was a result of construction activity.
Source:	Incident database maintained by the Engineering and Emergency Operations Unit.

DEPARTMENT OF BUILDINGS

- Indicator name: Licenses and registrations issued (new and renewal)
Description: The number of licenses and registrations issued for the 25 different types of tradespersons and other personnel that are regulated by the Department of Buildings. (Note: Effective Fiscal 2008 the Department established registration requirements for construction superintendents and general contractors.)
Source: BIS mainframe database maintained by DOB and paper records maintained by the Licensing Unit for no-fee licenses.
- Indicator name: Mail-in license renewals processed within 25 days (%)
Description: The percent of license renewal applications mailed to DOB that are processed within 25 business days.
Source: Access database maintained by the Licensing Unit.
- Indicator name: Environmental Control Board (ECB) violations issued
Description: The number of violations issued by DOB that fall under the jurisdiction of the Environmental Control Board.
Source: AIMS database maintained by ECB and BIS mainframe maintained by DOB.
- Indicator name: Percent of Notices of Violation upheld by ECB
Description: The number of Notices of Violation returnable to the Environmental Control Board (ECB) that were upheld as a percent of all violations adjudicated. The number upheld includes those where the respondent admitted to the violation (cured the violation or entered into an agreement to do so) or where the respondent was found to be responsible for the violation by ECB.
Source: AIMS database maintained by the Environmental Control Board
- Indicator name: Certificates of Correction approved
Description: The total number of Certificates of Correction approved by the Department's Administrative Enforcement Unit after review. A Certificate of Correction is a notarized affirmation from the respondent stating that an ECB violation has been corrected.
Source: Certificate of Correction database maintained by the Administrative Enforcement Unit.
- Indicator name: Jobs filed
– New buildings
– Alteration I (major renovation)
– Alterations II and III (minor renovation)
Description: The total number of jobs filed for New Buildings, Alteration type I (major renovation) and Alteration types II and III (minor renovation).
Source: BIS mainframe database maintained by DOB.
- Indicator name: Jobs pending with objections by DOB (%)
Description: The percent of jobs filed in the reporting period that remained at J status (disapproved) at the beginning of the following reporting period.
Source: BIS mainframe database maintained by DOB.

DEPARTMENT OF BUILDINGS

Indicator name:	Jobs approved with modifications made (%)
Description:	The percent of jobs filed in the reporting period that went from J status (disapproved) to P status (approved) as of the beginning of the following reporting period.
Source:	BIS mainframe database maintained by DOB.
Indicator name:	Certificates of Occupancy issued
Description:	The number of initial temporary Certificates of Occupancy issued plus the number of final Certificates of Occupancy issued.
Source:	Certificate of Occupancy Document Database (Codd) maintained by DOB.
Indicator name:	Jobs professionally certified (%)
Description:	The percent of jobs (building applications) filed by registered architects and professional engineers who have certified that their submissions are in compliance with the NYC Building Code and applicable zoning regulations. These jobs do not undergo a regular plan examination unless they are selected for random audit or other DOB reviews.
Source:	BIS mainframe database maintained by DOB.
Indicator name:	Jobs professionally certified that were audited (%)
Description:	The percent of jobs filed that were approved and received permits without review by DOB staff and were subsequently reviewed by DOB staff.
Source:	BIS mainframe database maintained by DOB.
Indicator name:	Audits of professionally certified jobs resulting in revocation notices (%)
Description:	The percent of jobs professionally certified that were deemed unacceptable by DOB staff following an audit.
Source:	BIS mainframe database maintained by DOB.
Indicator name:	Applications resulting in a permit (%)
Description:	The number of jobs (new construction, major and minor renovations) filed during the reporting period for which at least one permit was issued during the same reporting period.
Source:	BIS mainframe database maintained by DOB.
Indicator name:	Average days to complete first plan review
	<ul style="list-style-type: none">- New buildings- Alteration I (major renovation)- Alterations II and III (minor renovation)
Description:	The average number of business days for jobs to go from D status (data entry) to either J status (disapproved) or P status (approved).
Source:	BIS mainframe database maintained by DOB.