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Indicator name: Applications received for open competitive civil service exams
Description: The number of applications received by the Division of Citywide Personnel Services for open competitive civil service examinations.
Source: Mainframe computer system (APPS), maintained by the Bureau of Examination, within the Division of Citywide Personnel Services.

Indicator name: Exams administered on schedule (%)
Description: The percentage of examinations that are administered on the scheduled date.
Source: Mainframe computer system, maintained by the Bureau of Examination, within the Division of Citywide Personnel Services.

Indicator name: Median days from exam administration to list establishment
Description: The median number of days elapsed from the date the civil service exam was given to the point when the eligible list of candidates is made public. The fiscal year figure is the annual average of the median number of days reported each month.
Source: Division of Citywide Personnel Services.

Indicator name: Average rating for professional development sessions (%)
Description: The average rating for professional development training sessions based on post-session surveys filled out by training participants, City employees that receive services at the Citywide Training Center.
Source: Division of Citywide Personnel Services.

Indicator name: Average cost of training per employee
Description: The average cost of training per City employee trained during the reporting period. Calculated as a "fully loaded" cost including vendor payments, staff costs, and facility overhead.
Source: Vendor training costs are taken from an internal database maintained by the Division of Citywide Personnel Services and the Agency Chief Contracting Officer. DCAS personnel costs are taken from the City's Payroll Management System. Overhead costs are calculated based on information in the City's Financial Management System.

Indicator name: High-priority NYCAPS work tickets resolved (%)
Description: The percentage of New York City Automated Personnel System (NYCAPS) work tickets involving employee benefits or pay that are resolved during the same pay period in which they are received.
Source: Internal database managed by NYCAPS Central.

Indicator name: Average building cleanliness and condition rating for DCAS-managed office buildings (%)
Description: The average cleanliness and condition rating of DCAS-managed office buildings. The ratings are based on a five-point survey received from DCAS tenants, weighted based by building size and occupancy levels.
Source: Division of Facilities Management and Construction.

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Indicator name: Average cost of cleaning per square foot
Description: The annual cost of supplies, equipment, and personnel expenses per square foot of space cleaned, including both court and non-court public buildings.
Source: Budget.

Indicator name: In-house work orders received (total)
Description: The total number of in-house work orders received by DCAS staff for repair and maintenance of public buildings, including requests for locksmiths and steamfitters.
Source: Internal Division of Facilities Management and Construction database.

Indicator name: In-house trade shop work orders received
Description: The number of in-house work orders received by the DCAS trade shops for repair, maintenance or construction of public buildings, including requests for plumbers, electricians and carpenters.
Source: Internal Division of Facilities Management and Construction database.

Indicator name: Average days to complete in-house trade shop work orders
Description: The average time in days for DCAS staff to complete in-house trade shops work orders starting from the time the work is requested.
Source: Division of Facilities Management and Construction.

Indicator name: In-house trade shop work orders completed within 30 days (%)
Description: The percentage of in-house work orders received by the DCAS trade shops that are completed within 30 days of the request for work.
Source: Internal Division of Facilities Management and Construction database.

Indicator name: Construction projects completed early or on time (%)
Description: The percentage of construction projects completed within 30 days of the baseline schedule, exclusive of proposed scope changes.
Source: Internal Division of Facilities Management and Construction database.

Indicator name: Design projects completed early or on time (%)
Description: The percentage of design projects completed within 30 days of the baseline schedule, exclusive of proposed scope changes.
Source: Internal Division of Facilities Management and Construction database.

Indicator name: Revenue generated from the sale of surplus goods ($000)
Description: The amount of revenue generated from the sale of the City's surplus goods.
Source: Budget.

Indicator name: Real estate auction bids received ($000)
Description: The dollar amount of bids received from the sale of City-owned property to the private sector at property auctions during the reporting period.
Source: IPIS, a mainframe computer system maintained by the Division of Real Estate Services.

Indicator name: Lease revenue generated ($000)
Description: The revenue generated from the lease of City-owned properties.
Source: IPIS, a mainframe computer system maintained by the Division of Real Estate Services.

Indicator name: Rents collected as a percentage of rents billed
Description: The percentage of rent collected from private sector tenants, as compared to rent billed during the fiscal year.
Source: IPIS, a mainframe computer system maintained by the Division of Real Estate Services.

Indicator name: Short-term lease renewal inspections completed
Description: The number of short-term lease renewal inspections completed by DCAS staff during the reporting period. DCAS leases properties to tenants for non-residential uses on a short-term basis and inspects these properties annually to ensure that they are being used in accordance with the terms of the lease, license or occupancy permit agreement.
Source: IPIS, a mainframe computer system maintained by the Division of Real Estate Services.

Indicator name: Short-term lease renewal inspections completed within 10 business days (%)
Description: The percentage of short-term lease renewal inspections completed within 10 business days from the date that the DCAS short-term leasing unit requests an inspection.
Source: IPIS, a mainframe computer system maintained by the Division of Real Estate Services.

Indicator name: Average square feet of office space per employee
Description: The average rentable square feet of office space per City employee calculated using total square feet of City-owned and leased space occupied by Mayoral agencies versus agencies' headcount. Excludes Police Department spaces due to its unique use of space for 24-hour/7 day operations.
Source: Division of Real Estate Services.

Indicator name: Percent of vacant desks (%)
Description: Percentage of underutilized space calculated using the number of vacant or unassigned desks versus the overall number of desks occupied by Mayoral agencies. Excludes Police Department spaces due to its unique use of space for 24-hour/7 day operations.
Source: Division of Real Estate Services.

Indicator name: Number of tax lots managed by DCAS
Description: Total number of tax lots (legal parcels of land/property) under Department jurisdiction and DCAS Division of Real Estate Services management.
Source: DRES/Planning and Sales.

Indicator name: Average time to process a purchase order (days)
Description: The average number of days from the date a purchase order is entered into the procurement system until the date the order is encumbered and sent to the vendor.
Source: Division of Municipal Supply Services.

Indicator name: Average number of bidders per bid
Description: The total bids tabulated divided by the total number of bid openings, excluding bids for surplus goods sold by the Department.
Source: Commodity Line Item Purchasing System, a mainframe computer system maintained by the Division of Municipal Supply Services.

Indicator name: Vehicles with highest emission ratings purchased pursuant to Local Law 38 (%)
Description: The percentage of light-duty and medium duty vehicles purchased for the City through DCAS that are certified with the three highest ratings defined by California Low-Emission Vehicle (LEV) II standards. The three highest ratings are zero emission vehicles (ZEV), advanced technology partial zero emission vehicles (ATPZEV), and partial zero emission vehicles (PZEV). Pursuant to Local Law 38 of 2005, each light and medium-duty vehicle that the City purchases should have the best certified emission rating within its vehicle category while meeting the requirements for the City's intended use. According to the law, some exceptions apply based on cost and other limited exemptions, including for certain emergency vehicles.
Source: Vehicle Tracking System.

Indicator name: Percentage of citywide fleet that is hybrid or Alternative Fuel Vehicle
Description: The portion of the City's total fleet that is hybrid and/or runs on fuels other than traditional petroleum gasoline/diesel. Hybrid vehicles run primarily on electrical sources, using gasoline or diesel engines only when the battery is recharging or when the recharging capacity gets low. Alternative fuel vehicles operate on natural gas, liquefied petroleum gas, hydrogen, electricity, or any other fuel that is at least 85 percent, singly or in combination, methanol, ethanol, any other alcohol or ether.
Source: Division of Municipal Supply Services.

Indicator name: Total energy purchased (British Thermal Units) (trillions)
Description: Total energy purchased as electricity, gas, or steam converted to British Thermal Units (BTUs).
Source: Bills paid by DCAS.

Indicator name: Total electricity purchased (kilowatt hours) (billions)
Description: Total electricity purchased in kilowatt hours (kWh).
Source: Bills paid by DCAS.

Indicator name: Estimated annual cost savings from energy conservation projects ($ millions)
Description: The estimated annual cost savings, in millions of dollars, derived from energy conservation projects completed by DCAS in accordance with Executive Order 109.
Source: Energy Conservation Database System.

Indicator name: Estimated reduction in greenhouse gas emissions due to energy conservation projects (metric tons)
Description: The estimated amount, in metric tons, of greenhouse gas emissions (carbon dioxide equivalent) reduced through energy conservation projects conducted by DCAS on behalf of the City. This measurement reports the reduction in building-related emissions, not from fleet or wastewater treatment plant projects. Estimates are calculated based on the Local Government Operations Protocol developed by the California Air Resources Board, the California Climate Action Registry, ICLEI (International Council for Local Environmental Initiatives) Local Governments for Sustainability, and the Climate Registry.
Source: Energy Conservation Database System.

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