

# BUSINESS INTEGRITY COMMISSION

Indicator name:	Carting background investigations completed
Description:	The total number of background investigations completed for new and renewal carting license and registration applications and for new principals or key employees of existing license holders.
Source:	Trade Waste Assigned Tracking System.
Indicator name:	Carting licenses approved
Description:	The number of new and renewal carting licenses approved after completion of background investigations on the applicant company, principals and key employees.
Source:	Licensing Unit and Management Information System (MIS).
Indicator name:	Carting registrations approved
Description:	The number of new and renewal carting registrations approved after completion of background investigations.
Source:	Licensing Unit and Management Information System (MIS).
Indicator name:	Average time to approve carting licenses (days)
Description:	The average number of days to process and approve new and renewal carting license applications from the date of filing of the application to the date of approval by the Legal Unit. This does not include applications that undergo long-term investigations and are subsequently approved.
Source:	Management Information System (MIS) and Operations.
Indicator name:	Average time to approve carting registrations (days)
Description:	The average number of days to process and approve new and renewal carting registration applications from the date of filing of the application to the date of approval by the Legal Unit. This does not include applications that undergo long-term investigations and are subsequently approved.
Source:	Management Information System (MIS) and Operations.
Indicator name:	Carting applications pending
Description:	The number of new and renewal carting license and registration applications pending from the date of the filing of the application to the current indicator period. This does not include applications slated for denial or under long-term investigation.
Source:	Management Information System (MIS).
Indicator name:	Average age of pending carting applications (days)
Description:	The average number of days of new and renewal license and registration applications pending from the date of the filing of the application to the current indicator period. This does not include applications slated for denial or under long-term investigation.
Source:	Management Information System (MIS).
Indicator name:	Carting license applications denied (%)
Description:	The percentage of new and renewal carting license applications denied by BIC pursuant to the relevant chapters of the New York City Administrative Code.
Source:	Licensing Unit/Management Information System/Operations.

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Indicator name:	Carting registration applications denied (%)
Description:	The percentage of new and renewal carting registration applications denied by BIC pursuant to the relevant chapters of the New York City Administrative Code.
Source:	Licensing Unit/Management Information System/Operations.
Indicator name:	Carting applications denied (total) (%)
Description:	The percentage of total carting license and registration applications denied after background and other investigations of the companies and principals, pursuant to the relevant chapters of the New York City Administrative Code.
Source:	Licensing Unit/Management Information System/Operations.
Indicator name:	Violations issued to private carters
Description:	The number of violations issued to private carters for violating the Agency's law and rules, ranging from dirty trucks to unlicensed or unregistered trade waste removal activity.
Source:	Trade Waste Enforcement Unit.
Indicator name:	Public wholesale market background investigations completed
Description:	The total number of background investigations completed for new and renewal public wholesale market applications and for Commission-issued photo identifications.
Source:	Markets Assigned Tracking System.
Indicator name:	Public wholesale market registrations approved
Description:	The number of new and renewal public wholesale market registrations approved after completion of background investigations.
Source:	Licensing Unit and Management Information System (MIS).
Indicator name:	Violations issued at public wholesale markets
Description:	The number of violations issued to wholesalers and businesses operating in the public wholesale markets for violating the Agency's laws and rules, ranging from littering to vehicle engine idling over 3 minutes.
Source:	Security and Enforcement Section; NYC Environmental Control Board.
Indicator name:	Average time to approve public wholesale markets registrations (days)
Description:	The average number of days to process and approve new and renewal public wholesale markets registration applications from the date of the filing of the application to the date of approval by the Legal Unit. This does not include applications that undergo long-term investigation and are subsequently approved.
Source:	Management Information System/Operations
Indicator name:	Public wholesale markets applications denied (%)
Description:	The percentage of public wholesale markets applications denied after completion of background and other investigations of the companies and principals, pursuant to the relevant chapters of the New York City Administrative Code.
Source:	Management Information System/Operations.