

DEPARTMENT OF SANITATION

Indicator name:	Streets rated acceptably clean (%)
Description:	Percentage of over 6,000 sample blocks rated acceptably clean by Mayor's Office field inspectors, based on a seven-point picture-based rating scale. Figures show annual averages based on twice-monthly ratings of the citywide street sample.
Source:	Mayor's Office of Operations.
Indicator name:	Dirty/marginal sanitation sections (out of 234)
Description:	The number of sanitation sections rated dirty (less than 50% acceptably clean streets) or marginal (from 50% to 69.9% acceptably clean streets) by Mayor's Office field inspectors, based on a seven-point picture-based rating scale.
Source:	Mayor's Office of Operations.
Indicator name:	Lots cleaned citywide
Description:	Total City-owned and private lots cleaned by DSNY.
Source:	Bureau of Cleaning & Collection; Bureau of Planning and Budget.
Indicator name:	Graffiti sites cleaned
Description:	The number of properties cleaned by the Department of Sanitation and the Economic Development Corporation (EDC) through Graffiti Free NYC, the City's graffiti removal program.
Source:	The City's graffiti database.
Indicator name:	Square feet of graffiti removed (000)
Description:	The square feet of graffiti removed by power-washing and painting through Graffiti Free NYC, the City's graffiti removal program.
Source:	DSNY and EDC internal reports.
Indicator name:	Snow overtime (\$000)
Description:	Amount of overtime incurred during the season due to snow removal.
Source:	DSNY Fiscal Services; Bureau of Planning & Budget.
Indicator name:	Snowfall (inches)
Description:	Amount of snow that has fallen during the fiscal year.
Source:	Bureau of Cleaning & Collection; Bureau of Planning & Budget.
Indicator name:	Salt used (tons)
Description:	Amount of salt used due to snowfall and icy conditions.
Source:	Bureau of Cleaning & Collection; Bureau of Planning & Budget.
Indicator name:	Refuse cost per ton (fully loaded) (\$)
Description:	Cost of curbside and containerized collection and disposal on a per ton basis. This is a "fully loaded" cost including a complete range of direct, indirect and overhead expenses.
Source:	Internal reports and budget documents.

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Indicator name:	Refuse collection cost per ton (\$)
Description:	Cost of collecting curbside and containerized refuse on a per ton basis. This is a “fully loaded” cost including a complete range of direct, indirect and overhead expenses.
Source:	Internal reports and budget documents.
Indicator name:	Disposal cost per ton (\$)
Description:	Cost of curbside and containerized refuse disposal on a per ton basis. This is a “fully loaded” cost including a complete range of direct, indirect and overhead expenses.
Source:	Internal reports and budget documents.
Indicator name:	Missed refuse collections (%)
Description:	Percentage of curbside refuse tonnage scheduled for collection but not removed by midnight. Excludes holiday weeks and missed collections due to snow events.
Source:	Operations Management Division; Bureau of Planning & Budget.
Indicator name:	Refuse tons per truck-shift
Description:	Average curbside household refuse tons collected by each truck working an eight-hour shift.
Source:	Operations Management Division; Bureau of Planning & Budget.
Indicator name:	Annual tons disposed (000)
Description:	Total refuse tonnage disposed by the Department.
Source:	Bureau of Waste Disposal; Bureau of Planning and Budget.
Indicator name:	Tons per day disposed
Description:	Average tons of refuse disposed per operational day.
Source:	Bureau of Waste Disposal; Bureau of Planning and Budget.
Indicator name:	Percent of total trucks dumped on shift
Description:	Percentage of total number of trucks that collect and dispose of their materials at their designated transfer stations within their eight-hour shifts.
Source:	Operations Management Division
Indicator name:	Annual tons recycled (000)
Description:	Tons of recycled materials per year, including residential curbside and containerized, institutional, City office paper, indirect, bulk and private sector recyclables.
Source:	Operations Management Division; Bureau of Planning and Budget.
Indicator name:	Recycled tons per day
Description:	Tons of recycled materials per day, including residential curbside and containerized, institutional, City office paper, indirect, bulk and private sector recyclables.
Source:	Operations Management Division; Bureau of Planning and Budget.

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Indicator name:	Curbside and containerized recycling diversion rate (%)
Description:	Percent of the Department's residential waste stream (curbside and containerized metal, glass, plastic and mixed paper) that is recycled.
Source:	Operations Management Division; Bureau of Planning and Budget.
Indicator name:	Number of districts with a curbside and containerized recycling diversion rate between 0.0% and 4.9%
Description:	The number of community districts, out of 59 total, with curbside and containerized diversion rates between 0% and 4.9%. The curbside and containerized diversion rate is the percent of the Department's residential waste stream that is recycled.
Source:	Operations Management Division.
Indicator name:	Number of districts with a curbside residential recycling diversion rate between 5.0% and 9.9%
Description:	The number of community districts, out of 59 total, with curbside and containerized diversion rates between 5% and 9.9%. The curbside and containerized diversion rate is the percent of the Department's residential waste stream that is recycled.
Source:	Operations Management Division.
Indicator name:	Number of districts with a curbside and containerized recycling diversion rate greater than 25.0%
Description:	The number of community districts, out of 59 total, with curbside and containerized diversion rates exceeding 25%. The curbside and containerized diversion rate is the percent of the Department's residential waste stream that is recycled.
Source:	Operations Management Division.
Indicator name:	Total recycling diversion rate (%)
Description:	Percent of the City's total waste stream that is recycled.
Source:	Operations Management Division; Bureau of Planning and Budget.
Indicator name:	Recycling summonses issued
Description:	Summonses issued to residents and commercial establishments for violating recycling regulations.
Source:	Bureau of Planning and Budget.
Indicator name:	Recycling tons per truck-shift
Description:	Average curbside recycling tons collected by each truck working an eight-hour shift.
Source:	Operations Management Division; Bureau of Planning and Budget.
Indicator name:	Missed Recycling Collection (%)
Description:	Percent of curbside and containerized recycling tonnage scheduled for collection but not removed by midnight. Excludes holiday weeks.
Source:	Operations Management Division; Bureau of Planning and Budget.

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Indicator name:	Recycling cost per ton (fully loaded) (\$)
Description:	Cost of curbside and containerized recycling and processing on a per ton basis. This is a “fully loaded” cost including a complete range of direct, indirect and overhead expenses.
Source:	Internal reports and budget documents.
Indicator name:	Recycling collection cost per ton (\$)
Description:	Cost of collecting curbside and containerized recyclables on a per ton basis. This is a “fully loaded” cost including a complete range of direct, indirect and overhead expenses.
Source:	Internal reports and budget documents.
Indicator name:	Paper recycling revenue per ton (\$)
Description:	The actual amount of revenue per ton agreed to in the Department’s contracts with paper recyclers.
Source:	Bureau of Waste Prevention, Reuse and Recycling records.
Indicator name:	Number of chlorofluorocarbon/freon recoveries
Description:	Actions taken by the Department in response to requests from the public to remove appliances that may contain CFC or Freon. Possible outcomes are: CFC/Freon was recovered, appliance did not contain any CFC/Freon, or appliance was missing or inaccessible.
Source:	Bureau of Cleaning and Collection; Operations Management Division.
Indicator name:	Private transfer station permits
Description:	The number of private transfer station permits issued by the Department.
Source:	Department’s Legal Affairs Division.
Indicator name:	Private transfer station inspections performed
Description:	The number of inspections of legally permitted private transfer stations performed by the Department’s permit unit.
Source:	Permit inspection unit report.
Indicator name:	Marine Transfer Station construction commencements
Description:	The number of facilities to containerize refuse and transport for final disposal where construction or reconstruction/conversion has begun during the current period.
Source:	Bureau of Planning and Budget.
Indicator name:	Tort cases commenced
Description:	The number of tort matters assigned a litigation start date.
Source:	New York City Law Information System (NYCLIS).
Indicator name:	Tort dispositions
Description:	The number of tort cases resolved through settlement, dismissal, discontinuance, verdicts or insurance takeovers.
Source:	New York City Law Information System (NYCLIS).

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Indicator name: Tort payout (\$000)
Description: The amount paid by the City to resolve tort cases through settlement or verdict.
Source: Office of Management and Budget.

