

CIVILIAN COMPLAINT REVIEW BOARD

Indicator name:	Total civilian complaints against uniformed members of the New York City Police Department
Description:	The number of complaints made by civilians against members of the New York City Police Department, investigated by the CCRB, for allegations of excessive force, abuse of authority, discourtesy and offensive language.
Source:	CCRB Complaint Tracking System.
Indicator name:	Full investigations as a percentage of total cases completed (%)
Description:	The percentage of all cases on the Board's docket that were closed during the reporting period after being fully investigated.
Source:	CCRB Complaint Tracking System.
Indicator name:	Closed allegations with findings on the merits (%)
Description:	The percentage of allegations fully investigated and closed as substantiated, exonerated or unfounded. The Board renders findings on the merits when sufficient evidence has been gathered to allow a factual conclusion to be made.
Source:	CCRB Complaint Tracking System.
Indicator name:	Average case completion time for full investigations (days)
Description:	The average number of days to complete an investigation, measured from the date CCRB received the complaint to the date when the board members render a final decision.
Source:	CCRB Complaint Tracking System.
Indicator name:	Case closures per investigator
Description:	Number of closed cases submitted to CCRB's board members per investigator.
Source:	Investigations Unit.
Indicator name:	Age of docket (by date of report) (%)
Description:	The percentage of open cases, listed by age from the date the complaint was reported to CCRB.
Source:	CCRB Complaint Tracking System.
Indicator name:	Age of cases when substantiated (by date of incident) (%)
Description:	The percentage of cases that were substantiated and referred to NYPD for disciplinary action, listed by age from the date of incident.
Source:	CCRB Complaint Tracking System.
Indicator name:	Officers disciplined (excluding pending and filed cases) (%)
Description:	The percentage of substantiated complaints reviewed by NYPD where the police officer received some sort of discipline. This excludes pending cases and those in which officers were no longer employees of the Department when the case was reviewed.
Source:	New York City Police Department.

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Indicator name:	Average successful mediation case completion time (days)
Description:	The average number of days required for completion of cases referred to mediation, from the date a complaint is received by CCRB, to the date a complaint is closed through mediation.
Source:	CCRB Complaint Tracking System.
Indicator name:	Percent of cases mediated
Description:	Number of cases closed as mediated in the reporting period, divided by the total number of cases closed for the reporting period.
Source:	CCRB Mediation Unit.
Indicator name:	Age of mediation docket (by date of referral to mediation) (%)
Description:	The age of cases referred to mediation, listed by age from the date the complaint was referred to the mediation unit from an investigation unit.
Source:	CCRB Complaint Tracking System.