

# Results from NYC Feedback Citywide Customer Survey

## Queens Community Board #14

### Background: Queens Community Board #14

**Population and Households**

- Total Population: 120,268
- Total Households: 38,782

**Gender**

- Male: 45%
- Female: 55%

**Race/Ethnicity**

- Non-Hispanic White: 40%
- Non-Hispanic Black: 38%
- Non-Hispanic Asian: 1%
- Hispanic: 18%
- Other: 3%

**Median Annual Household Income**

- \$43,571  
(2006 Inflation-Adjusted Dollars)

**Age**

- <18 years old: 32%
- 18-54 years old: 46%
- 55+ years old: 22%

Source: U.S. Census Bureau - 2006 American Community Survey, Population Division - New York City Department of City Planning

### The Neighborhoods of Queens Community Board #14

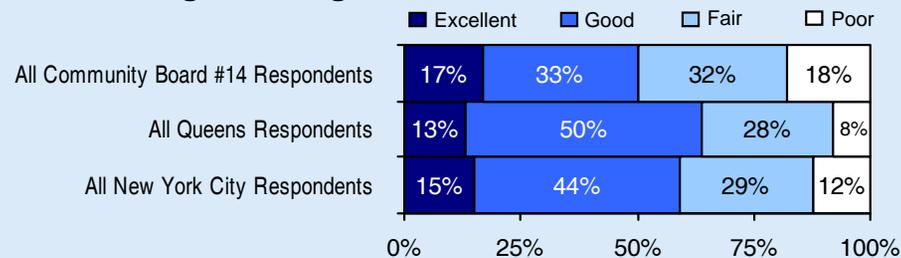


Source: NYC Planning Department

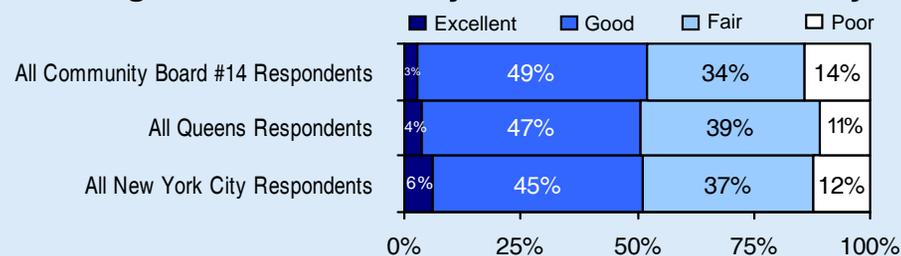
### Survey Responses: Queens Community Board #14

- 340 Responses
- 16.0% Response Rate
- ±5.3% Margin of Error (95% Confidence Interval)

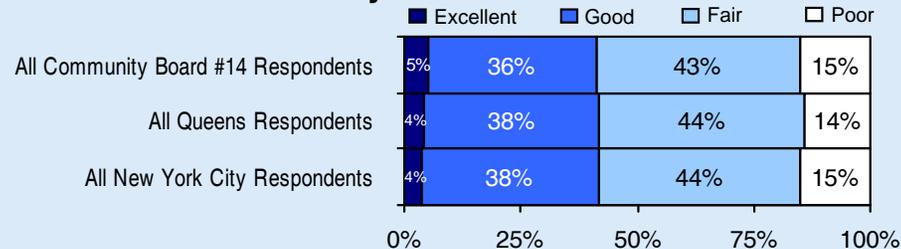
#### Ratings of Neighborhood as a Place to Live



#### Ratings of Overall Quality of Life in New York City



#### Ratings of Overall Quality of New York City Government Services



## Index Ratings: Queens Community Board #14 Compared to Ratings Given by All Respondents

All Community Board #14 Respondents  
 All New York City Respondents

	Excellent	Good	Fair	Poor	Index Score
<b>Social Support Services Index</b>	4%	17%	31%	47%	<b>53</b>
	4%	19%	35%	42%	<b>58</b>
<b>Public Education Index</b>	7%	26%	36%	31%	<b>69</b>
	6%	30%	39%	25%	<b>75</b>
<b>Cleaning and Maintenance Index</b>	18%	37%	29%	16%	<b>84</b>
	13%	41%	29%	17%	<b>83</b>
<b>Streets and Sidewalks Index</b>	13%	31%	33%	23%	<b>77</b>
	9%	36%	34%	21%	<b>79</b>
<b>Mass Transit Services Index</b>	6%	36%	34%	25%	<b>75</b>
	10%	42%	34%	14%	<b>86</b>
<b>Neighborhood Public Safety Index</b>	21%	36%	28%	15%	<b>85</b>
	18%	45%	26%	12%	<b>89</b>

## Most Important Issues Facing New York City: Queens Community Board #14

Survey respondents were asked to name what they thought were the three most important issues facing New York City. The three responses most commonly given by Queens Community Board #14 respondents are listed below.

1. Crime
2. Education
3. Housing

## Ratings of Neighborhood Services: Queens Community Board #14

Survey respondents rated 24 services in their neighborhood. The highest and lowest rated services are displayed below.

### Highest Rated

1. Fire protection services
2. Emergency medical services
3. Household garbage pick-up
4. Recycling services
5. Condition of street trees

### Lowest Rated

1. Availability of cultural activities
2. Storm water drainage and sewer maintenance
3. Subway services
4. Maintenance of streets and roads
5. Maintenance of sidewalks