

Results from NYC Feedback Citywide Customer Survey

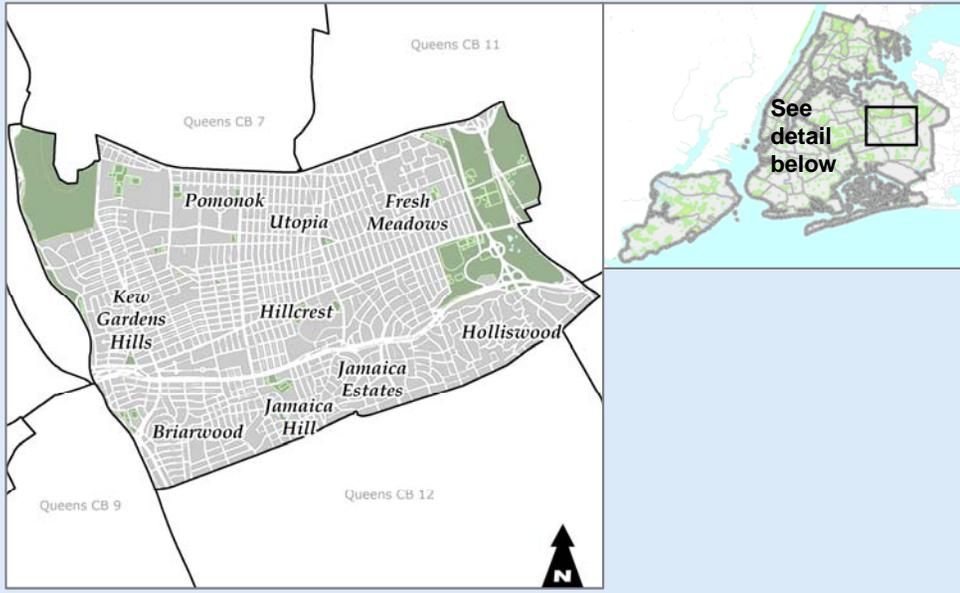
Queens Community Board #8

Background: Queens Community Board #8

Population and Households	Gender	Race/Ethnicity
<ul style="list-style-type: none"> Total Population: 147,374 Total Households: 52,407 	<ul style="list-style-type: none"> Male: 51% Female: 49% 	<ul style="list-style-type: none"> Non-Hispanic White: 37% Non-Hispanic Black: 11% Non-Hispanic Asian: 30% Hispanic: 19% Other: 3%
Median Annual Household Income	Age	
<ul style="list-style-type: none"> \$56,664 (2006 Inflation-Adjusted Dollars) 	<ul style="list-style-type: none"> <18 years old: 23% 18-54 years old: 52% 55+ years old: 25% 	

Source: U.S. Census Bureau - 2006 American Community Survey, Population Division - New York City Department of City Planning

The Neighborhoods of Queens Community Board #8

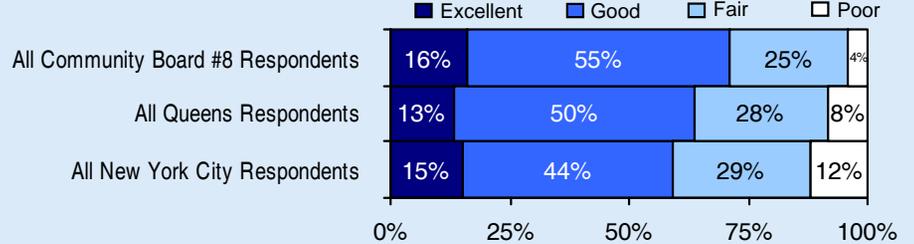


Source: NYC Planning Department

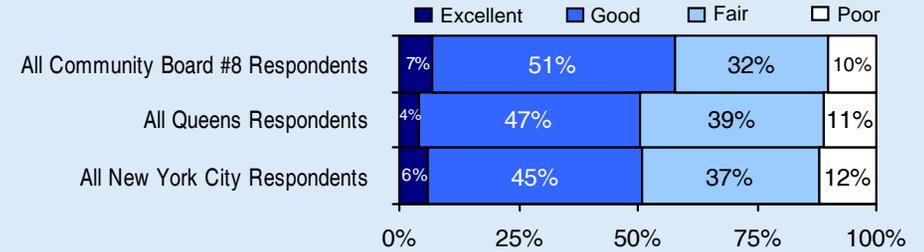
Survey Responses: Queens Community Board #8

- 343 Responses
- 18.2% Response Rate
- ±5.3% Margin of Error (95% Confidence Interval)

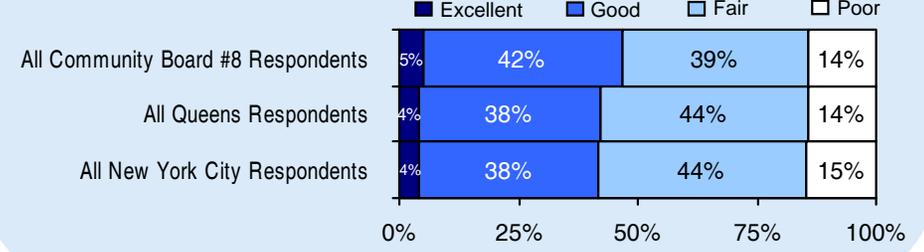
Ratings of Neighborhood as a Place to Live



Ratings of Overall Quality of Life in New York City



Ratings of Overall Quality of New York City Government Services



Index Ratings: Queens Community Board #8 Compared to Ratings Given by All Respondents

 All Community Board #8 Respondents
 All New York City Respondents

	Excellent	Good	Fair	Poor	Index Score
Social Support Services Index	5%	24%	35%	35%	65
	4%	19%	35%	42%	58
Public Education Index	8%	36%	37%	19%	81
	6%	30%	39%	25%	75
Cleaning and Maintenance Index	18%	46%	24%	12%	88
	13%	41%	29%	17%	83
Streets and Sidewalks Index	13%	43%	31%	14%	86
	9%	36%	34%	21%	79
Mass Transit Services Index	15%	45%	29%	12%	88
	10%	42%	34%	14%	86
Neighborhood Public Safety Index	18%	53%	20%	8%	92
	18%	45%	26%	12%	89

Most Important Issues Facing New York City: Queens Community Board #8

Survey respondents were asked to name what they thought were the three most important issues facing New York City. The three responses most commonly given by Queens Community Board #8 respondents are listed below.

1. Mass Transit
2. Education
3. Housing

Ratings of Neighborhood Services: Queens Community Board #8

Survey respondents rated 24 services in their neighborhood. The highest and lowest rated services are displayed below.

Highest Rated

1. Fire protection services
2. Household garbage pick-up
3. Recycling services
4. Emergency medical services
5. Public libraries

Lowest Rated

1. Availability of cultural activities
2. Storm water drainage and sewer maintenance
3. Police-Community relations
4. Control of street noise
5. Rat control