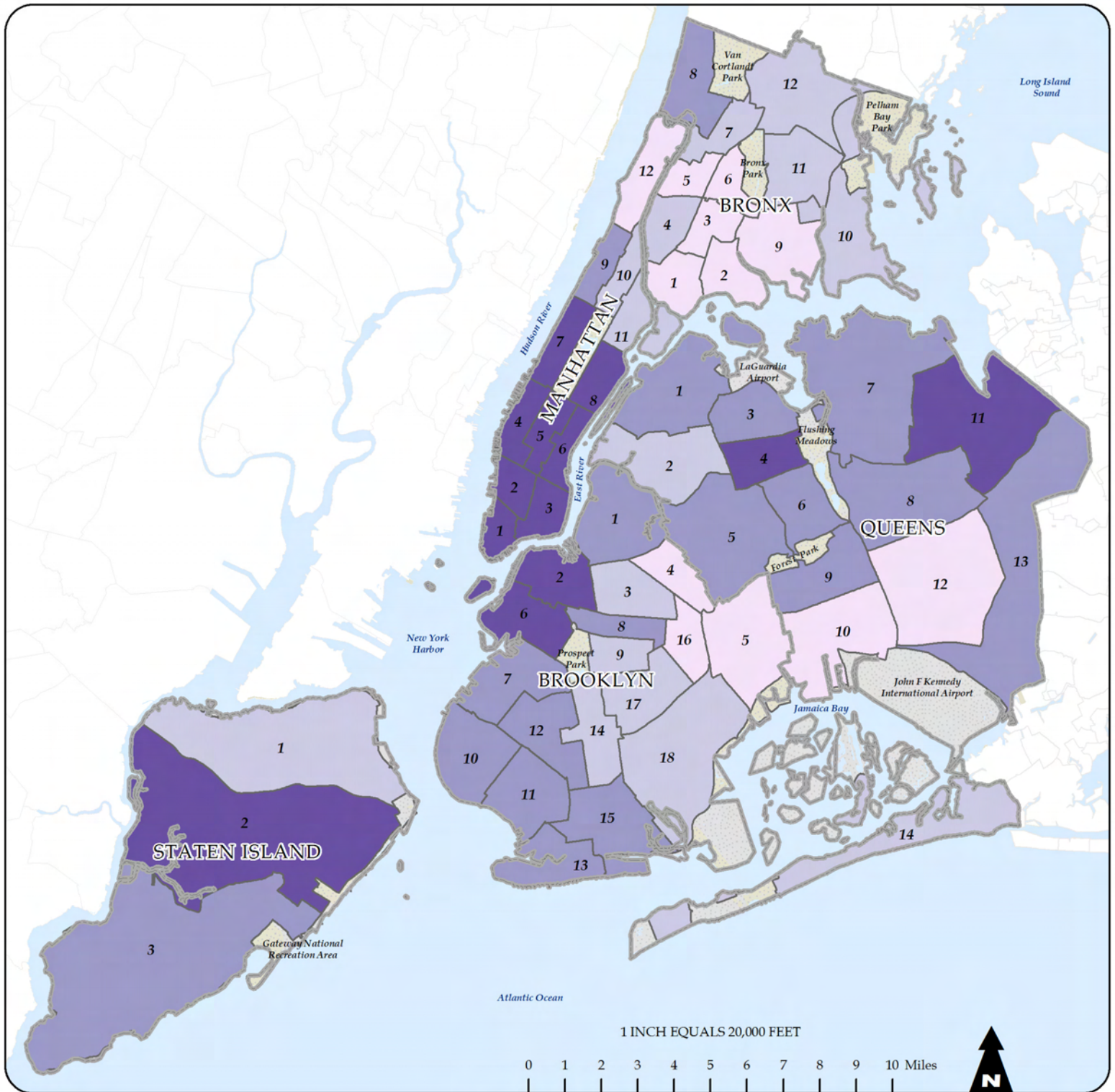


# Ratings of Overall Quality of NYC Services by Community Board

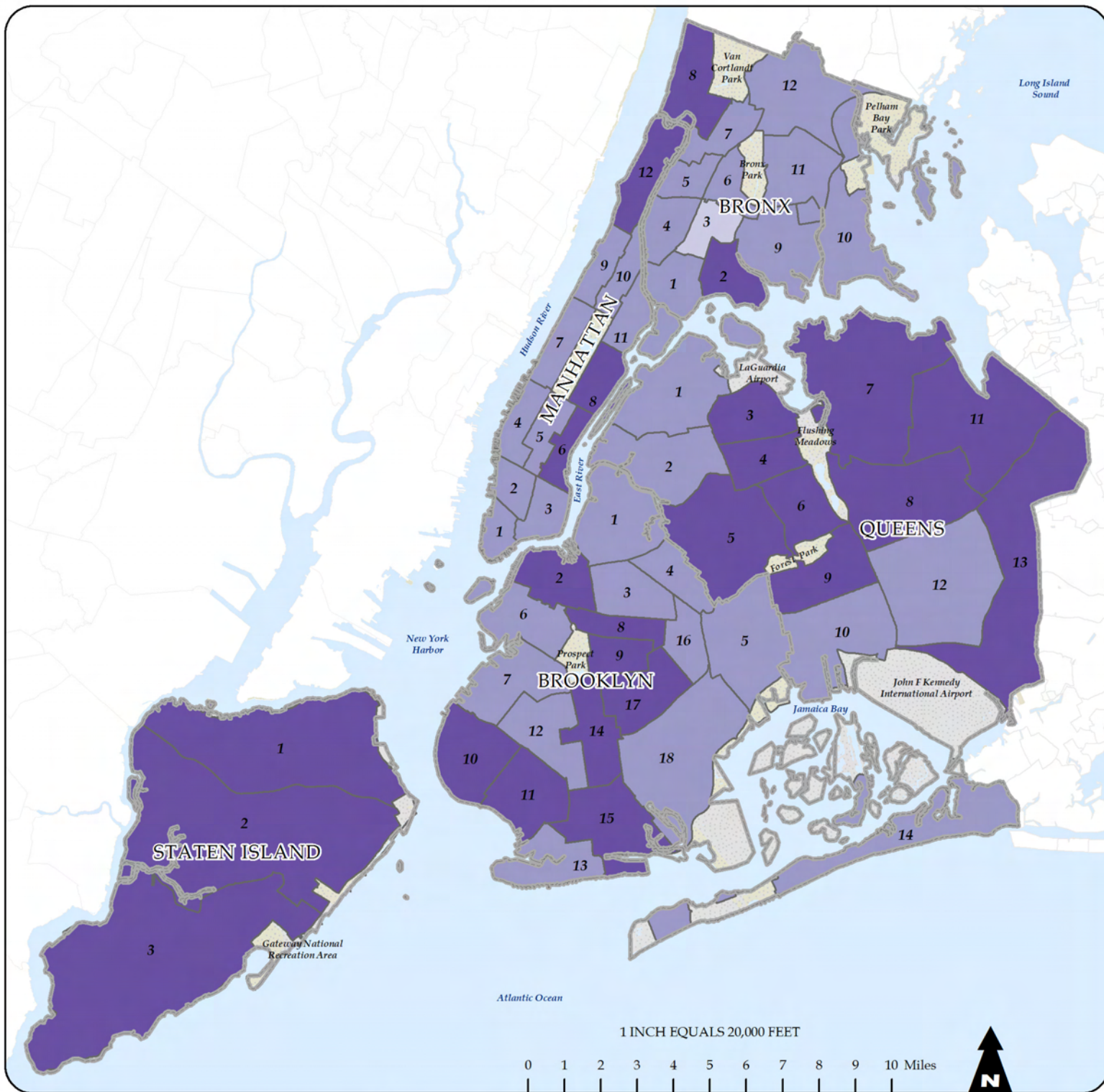


## Legend

Percent of respondents rating as "excellent," "good" or "fair"

- 80% or Less
- 81% - 85%
- 86% - 90%
- 91% - 100%

# Customer Service Index Ratings by Community Board

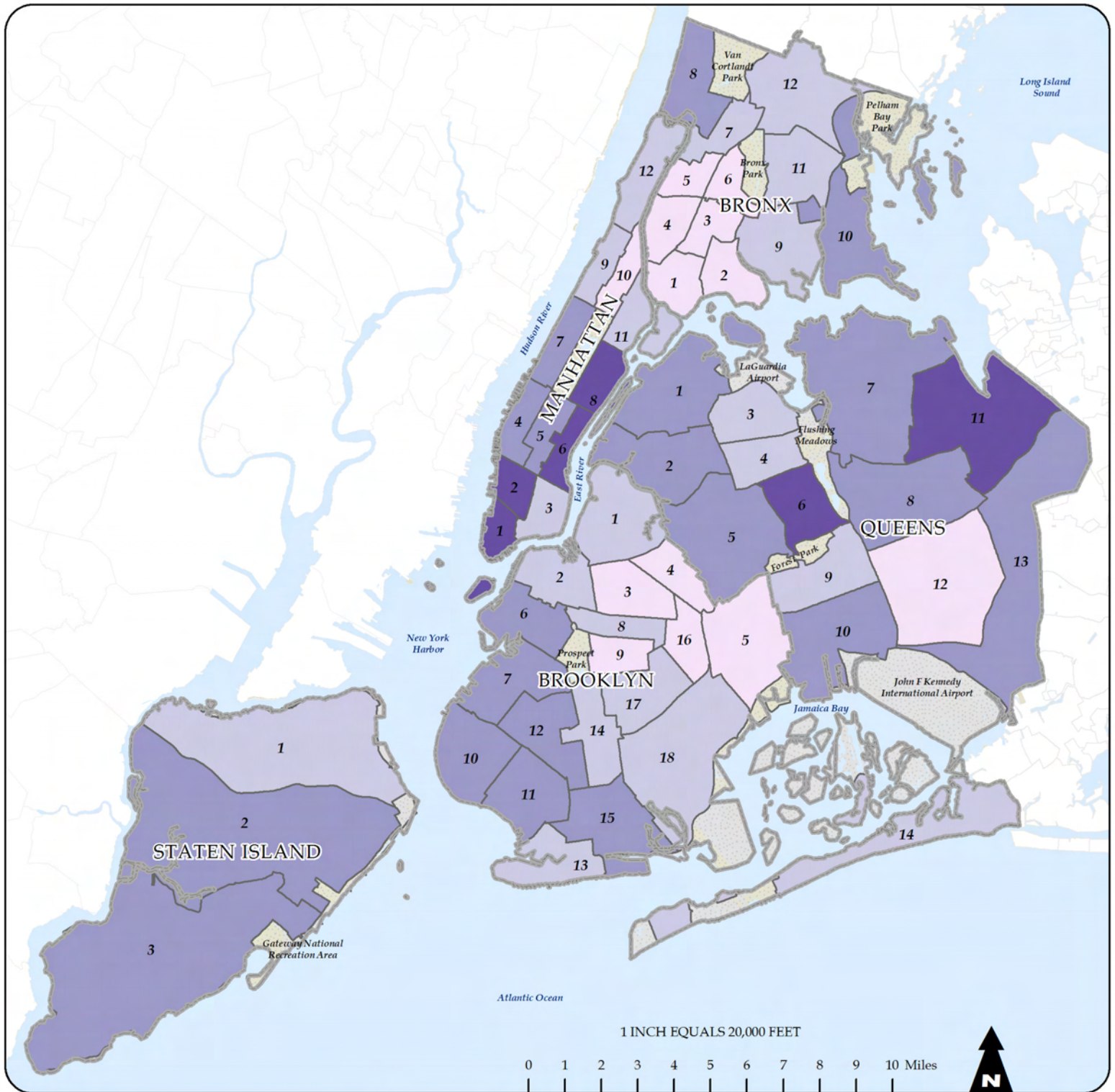


## Legend

Index Score (average percent rating as "excellent," "good" or "fair")

- 80 or Less
- 81 - 85
- 86 - 90
- 91 - 100

# Neighborhood Public Safety Index Ratings by Community Board

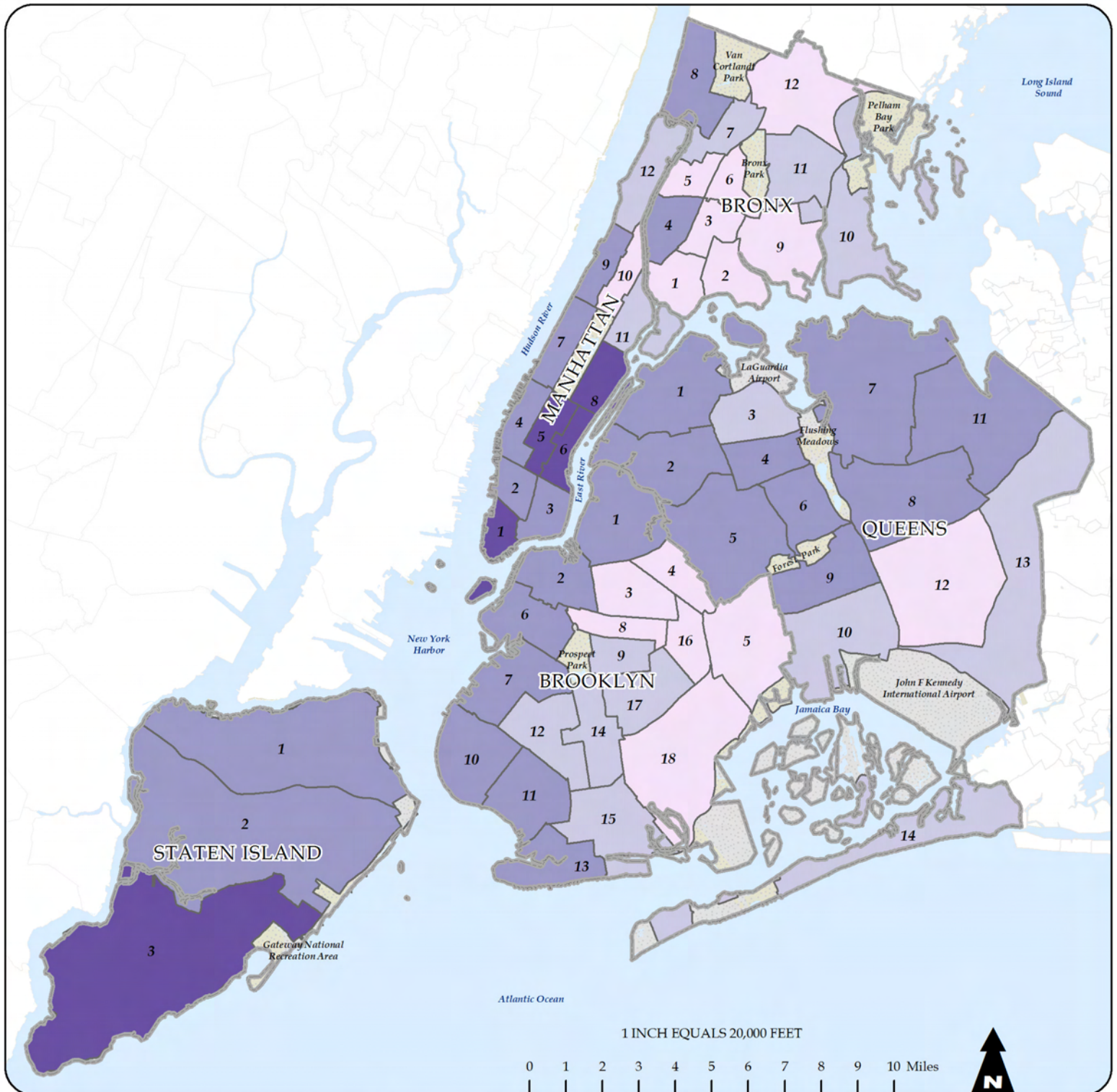


## Legend

Index Score (average percent rating as "excellent," "good" or "fair")

- 82 or Less
- 83 - 90
- 91 - 95
- 96 - 100

# Citywide Public Safety Services Index Ratings by Community Board

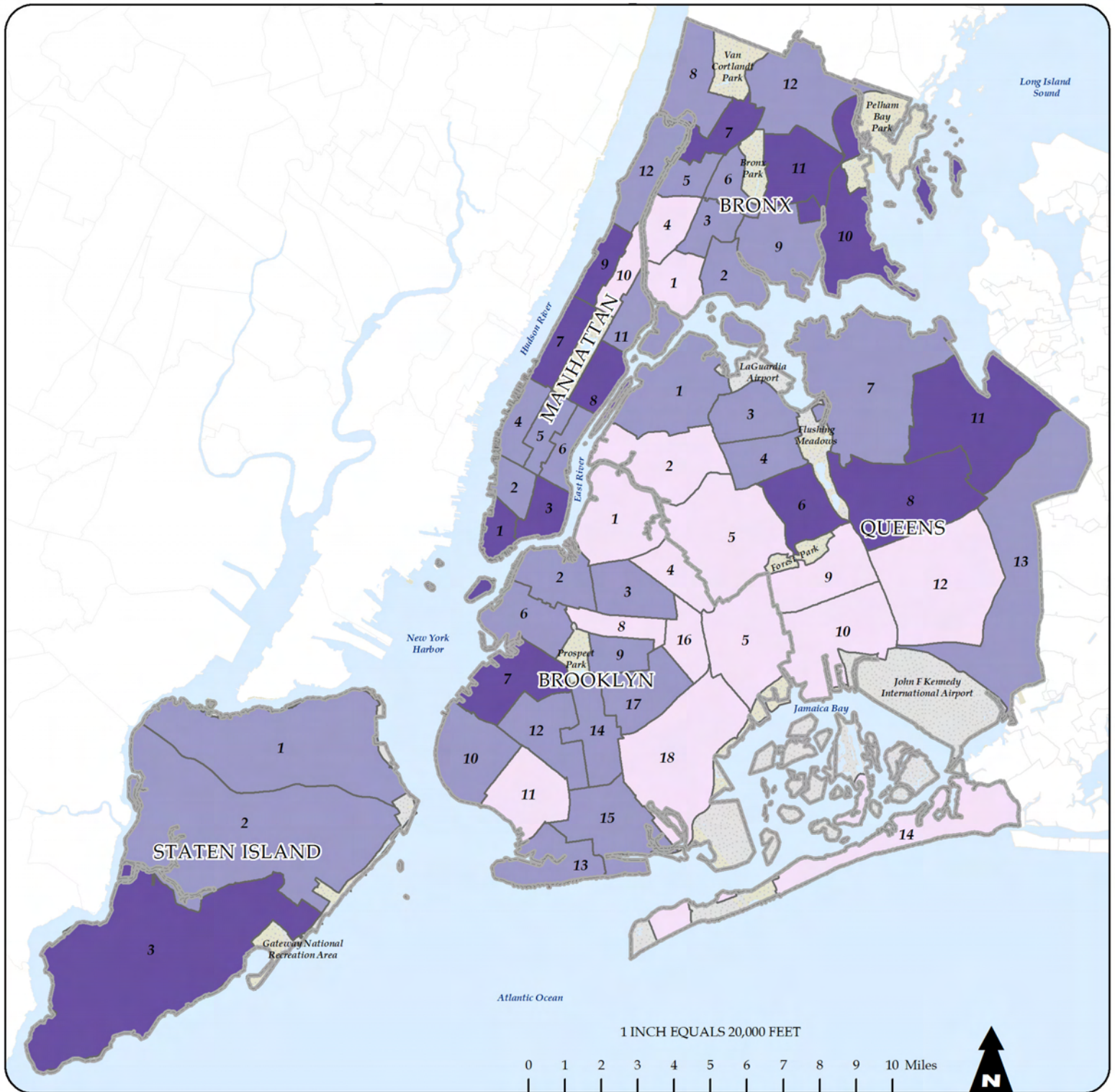


## Legend

Index Score (average percent rating as "excellent," "good" or "fair")

- 80 or Less
- 81 - 85
- 86 - 90
- 91 - 100

# Health Services Clients Index Ratings by Community Board

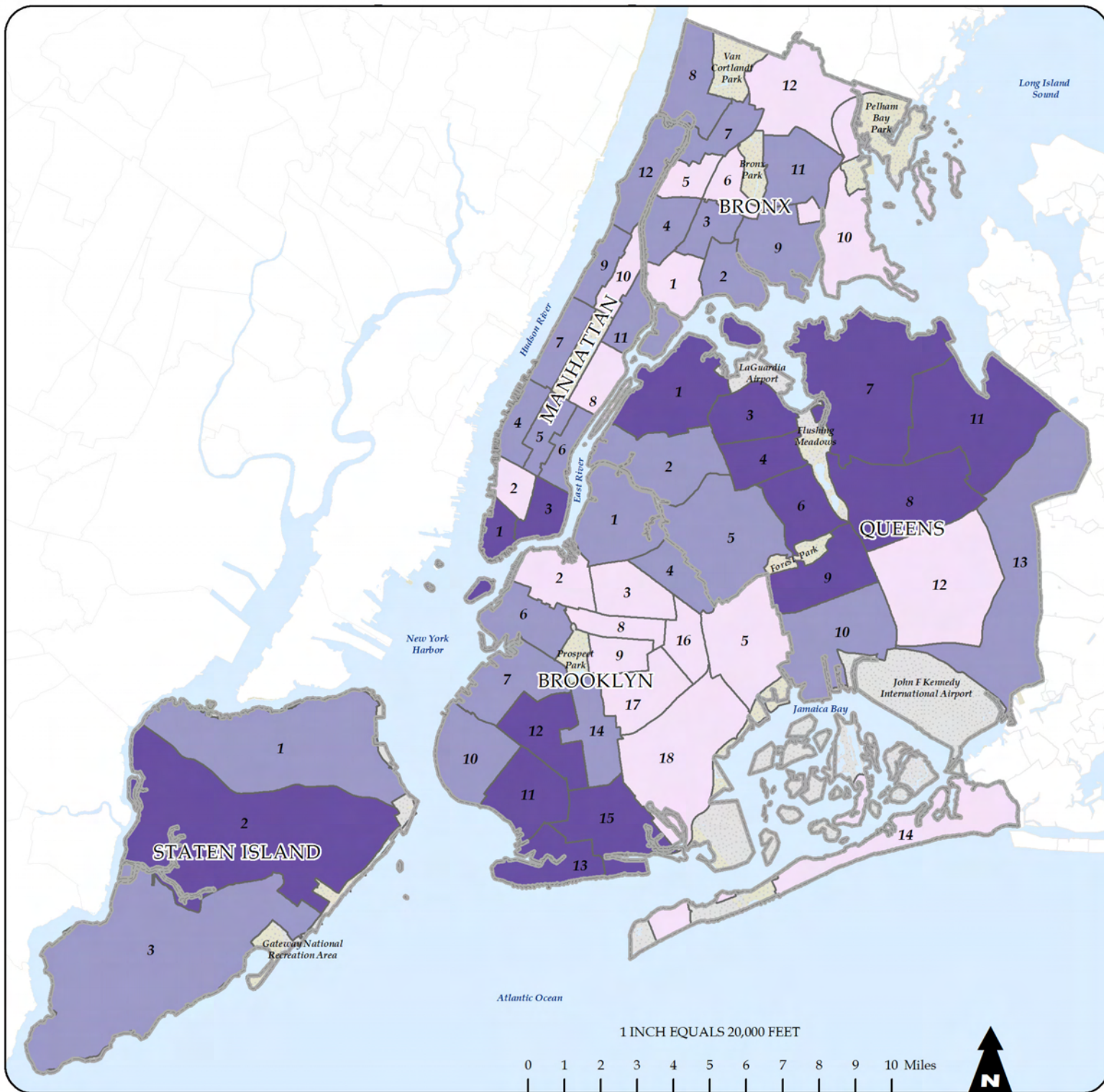


## Legend

Index Score (average percent rating as "excellent," "good" or "fair")

- 80 or Less
- 81 - 87
- 88 - 100

# Social Support Services Index Ratings by Community Board



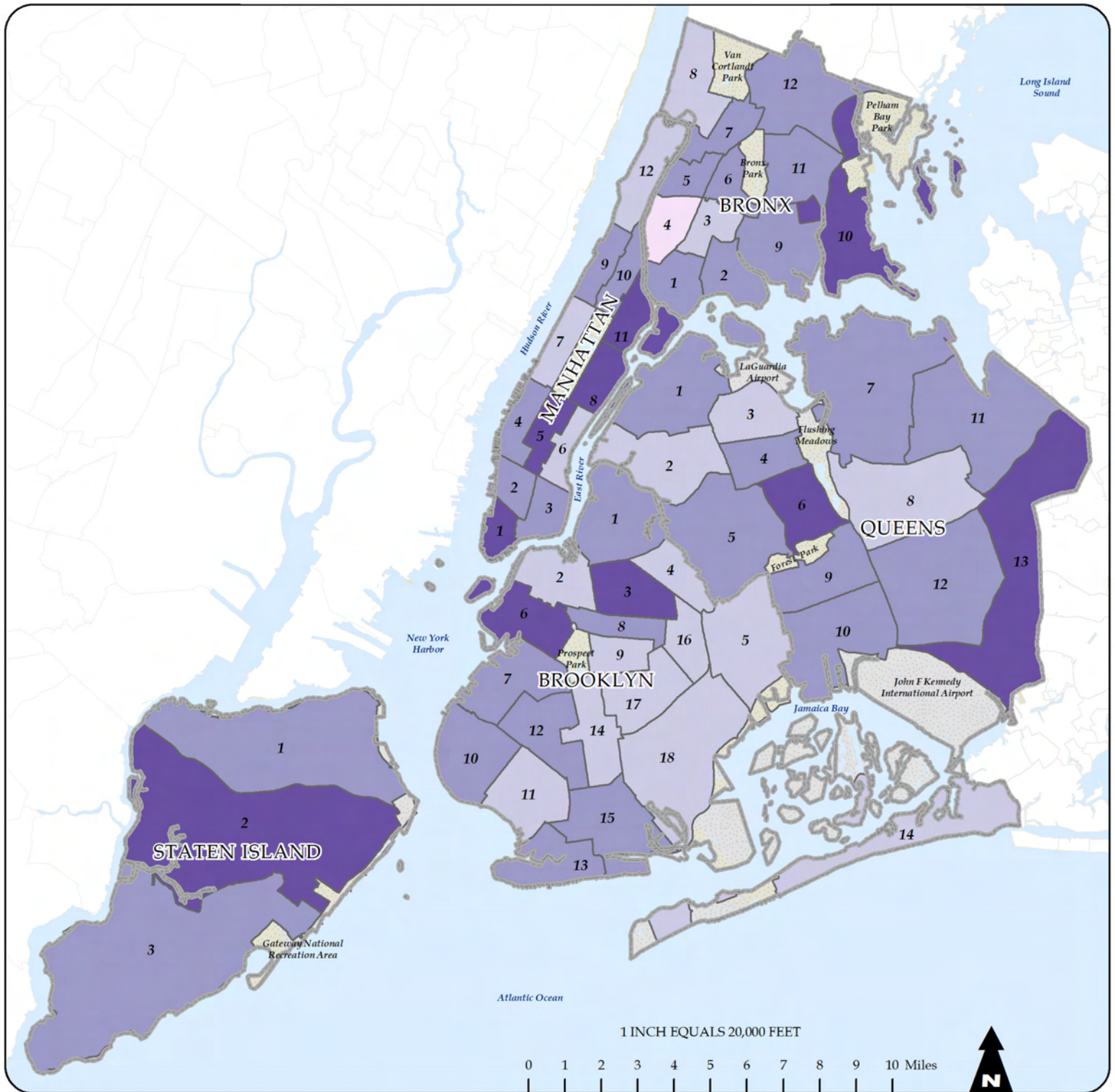
## Legend

Index Score (average percent rating as "excellent," "good" or "fair")

- 54 or Less
- 55 - 62
- 63 - 100

Publisher: City of New York Mayor's Office of Operations  
 Published: September, 2008  
 Data Sources: City of New York Mayor's Office of Operations  
 City of New York Department of City Planning  
 New Jersey Department of Environmental Protection  
 County of Westchester, New York  
 United States Census Bureau

# Human Services Clients Index Ratings by Community Board

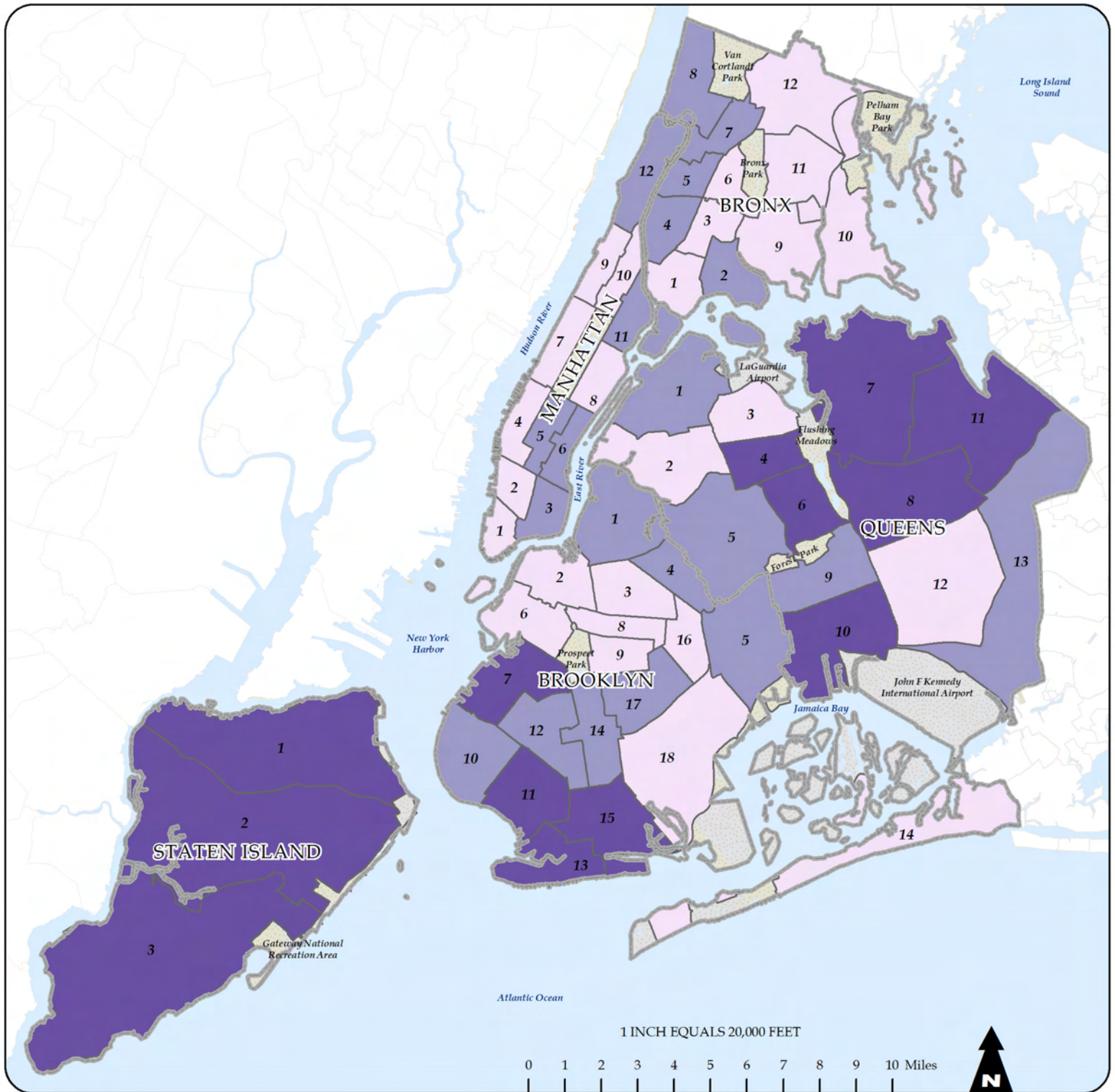


## Legend

Index Score (average percent rating as "excellent," "good" or "fair")

- 82 or Less
- 83 - 90
- 91 - 95
- 96 - 100

# Public Education Index Ratings by Community Board

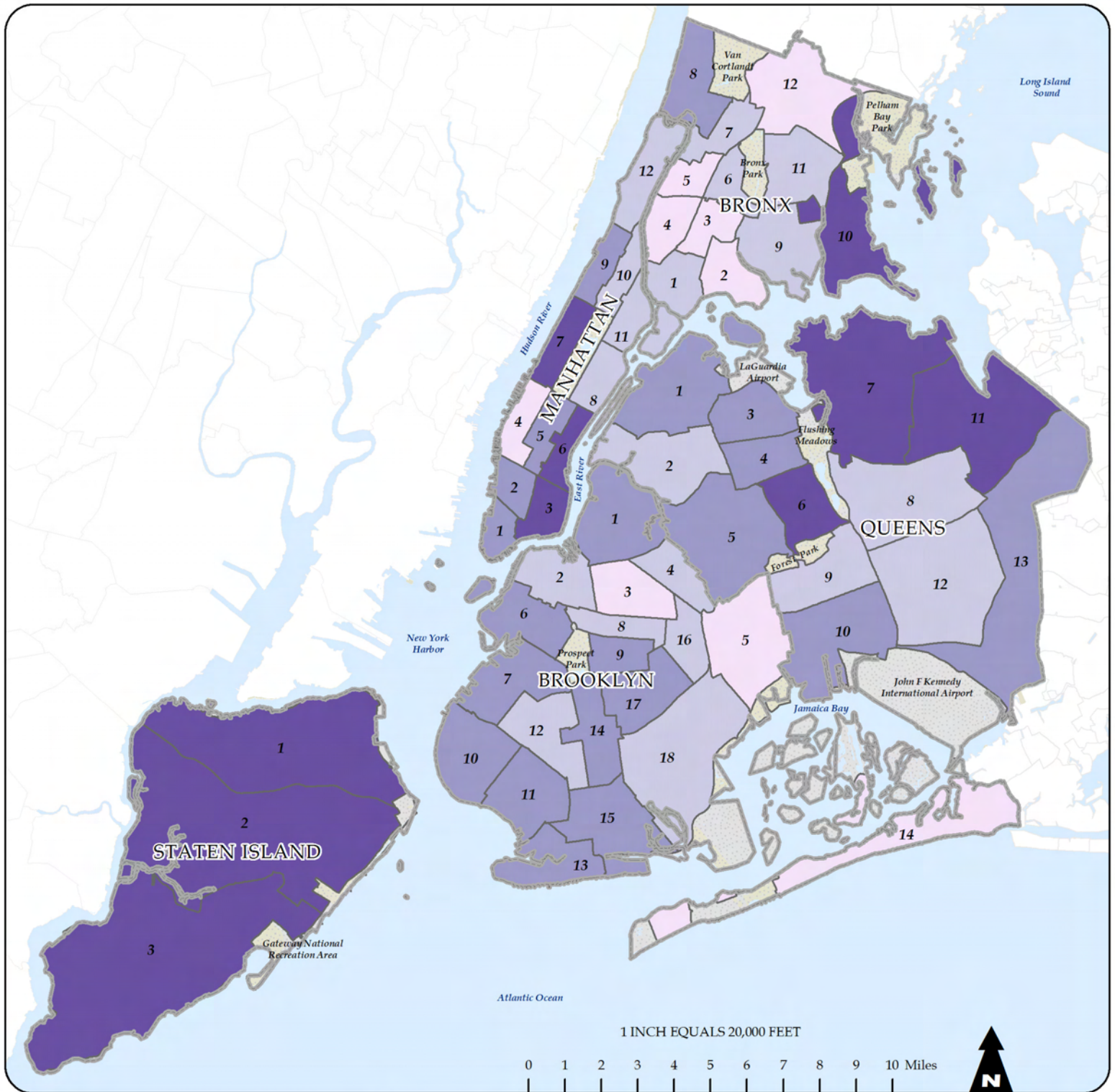


## Legend

Index Score (average percent rating as "excellent," "good" or "fair")

- 72 or Less
- 73 - 79
- 80 - 100

# Public School Users Index Ratings by Community Board

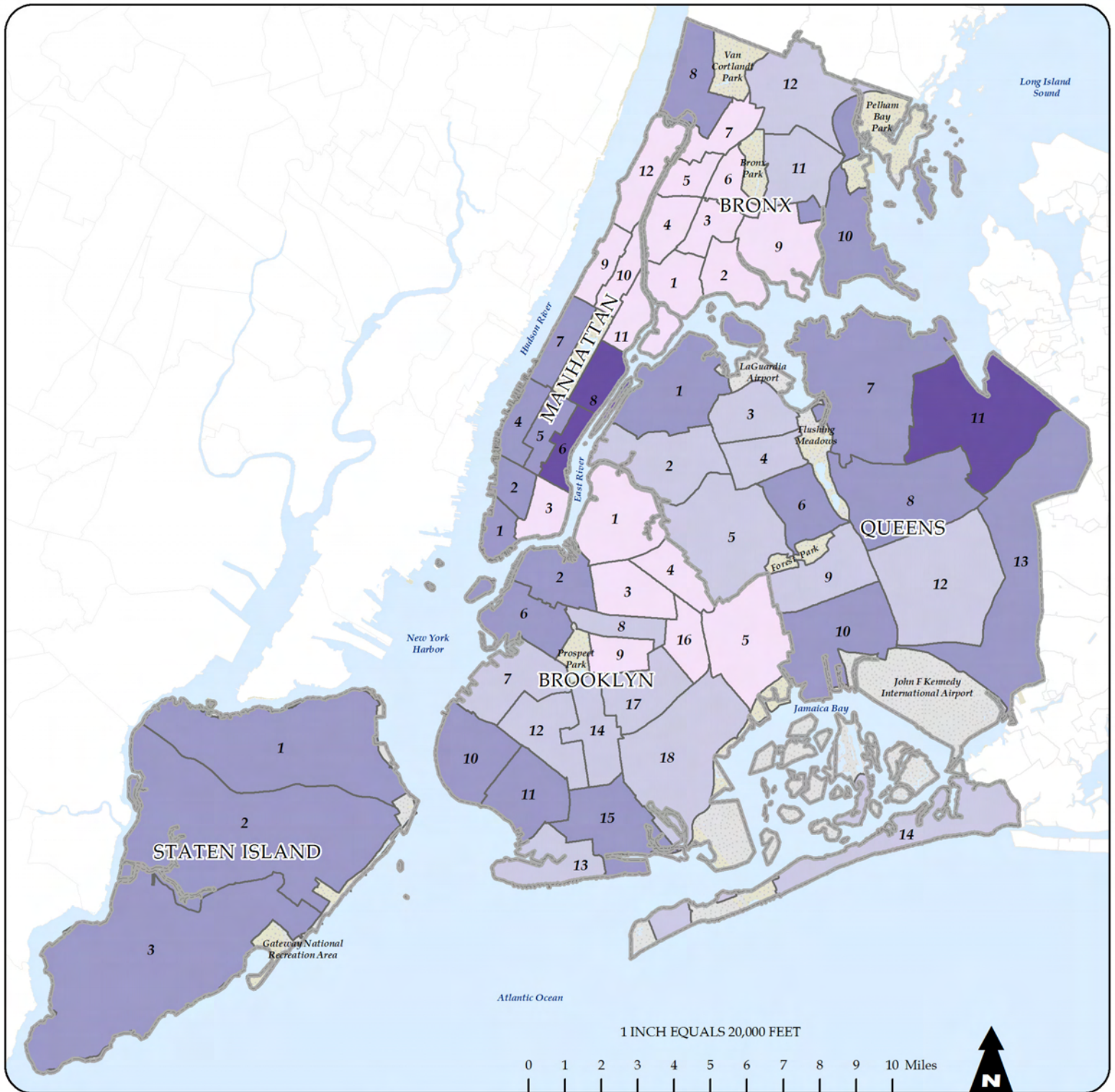


## Legend

Index Score (average percent rating as "excellent," "good" or "fair")

- 80 or Less
- 81 - 85
- 86 - 90
- 91 - 100

# Cleaning and Maintenance Index Ratings by Community Board

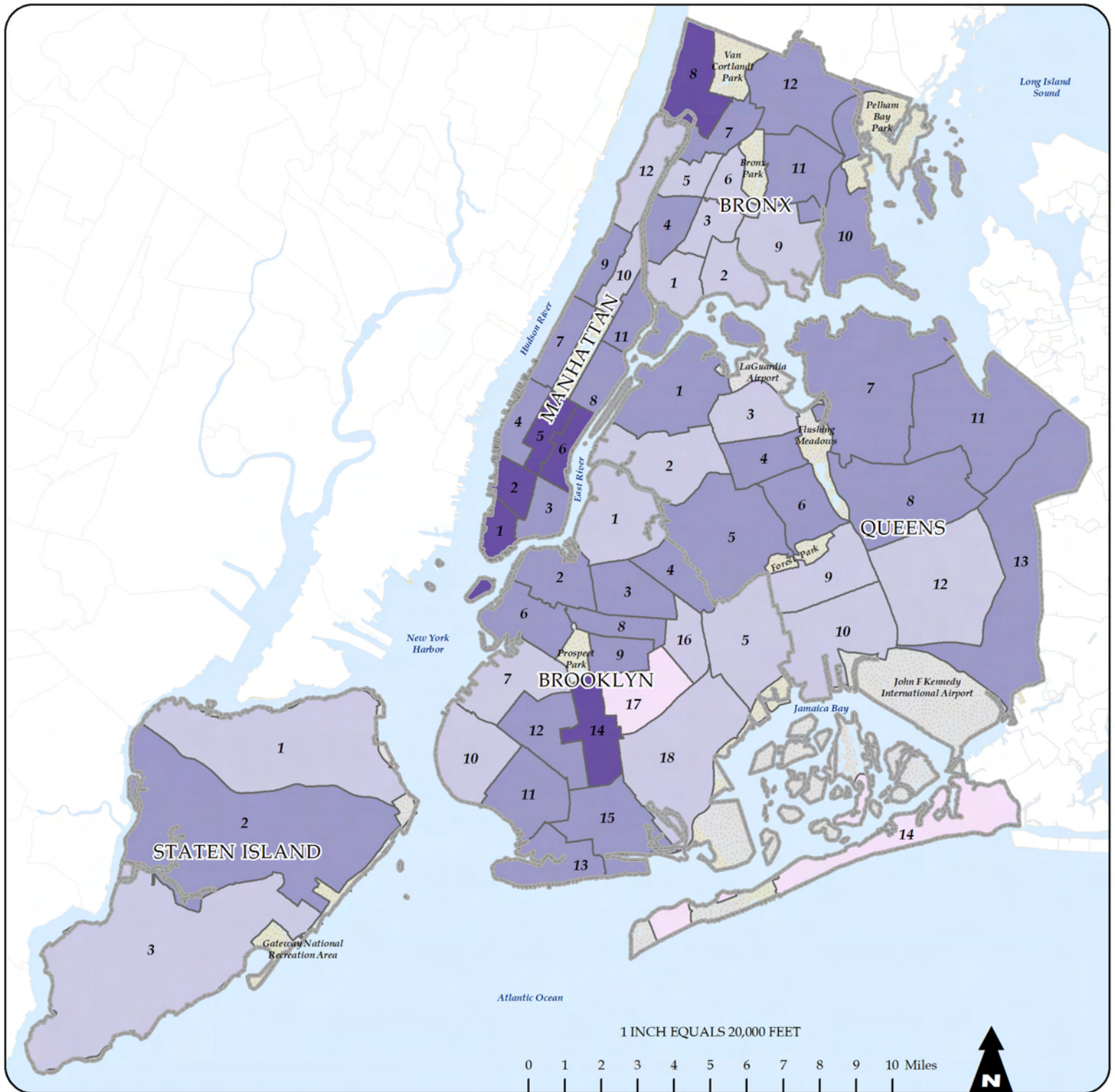


## Legend

Index Score (average percent rating as "excellent," "good" or "fair")

- 80 or Less
- 81 - 85
- 86 - 90
- 91 - 100

# Mass Transit Service Index Ratings by Community Board

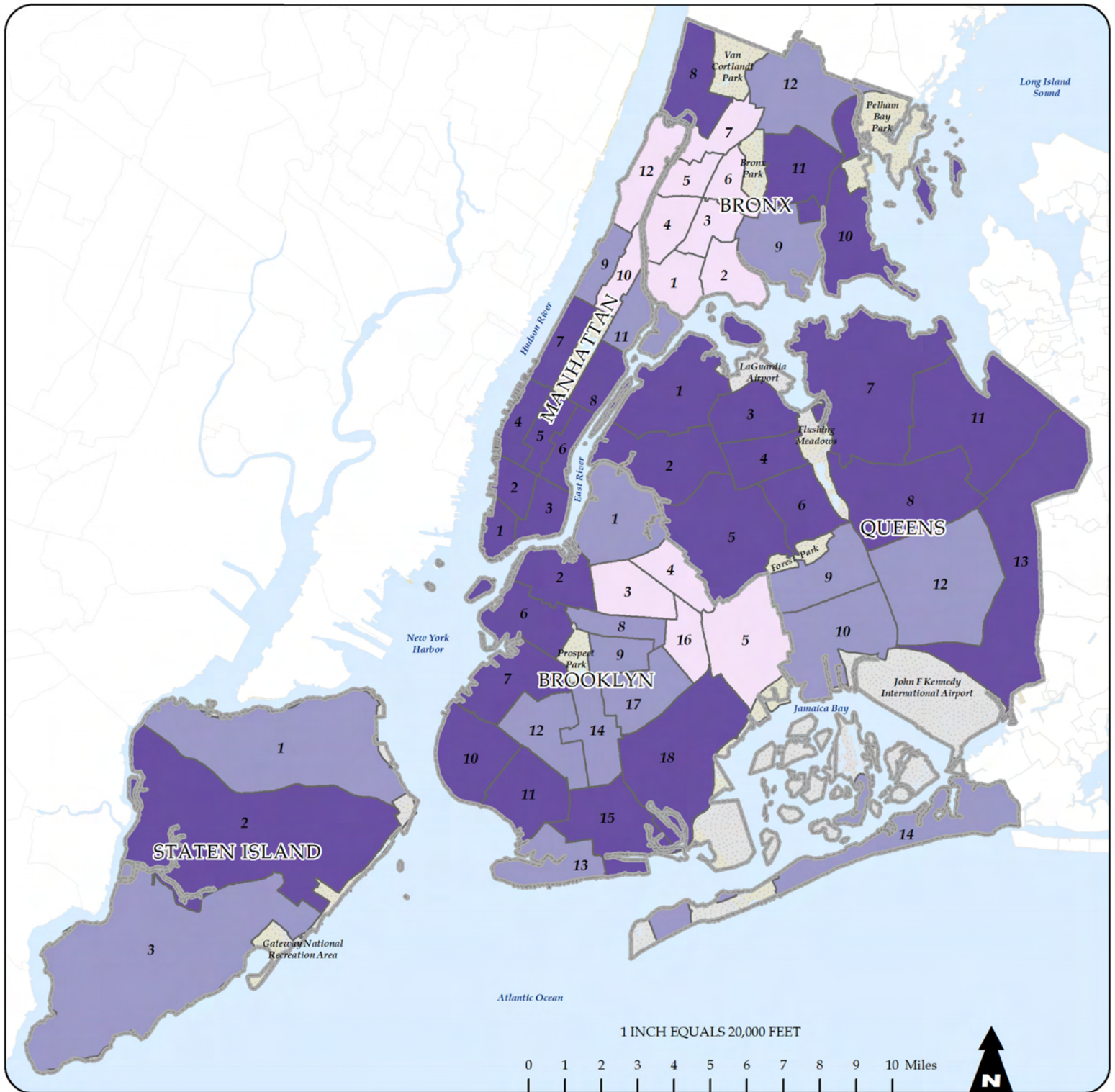


## Legend

Index Score (average percent rating as "excellent," "good" or "fair")

- 80 or Less
- 81 - 85
- 86 - 90
- 91 - 100

# Streets and Sidewalks Index Ratings by Community Board



## Legend

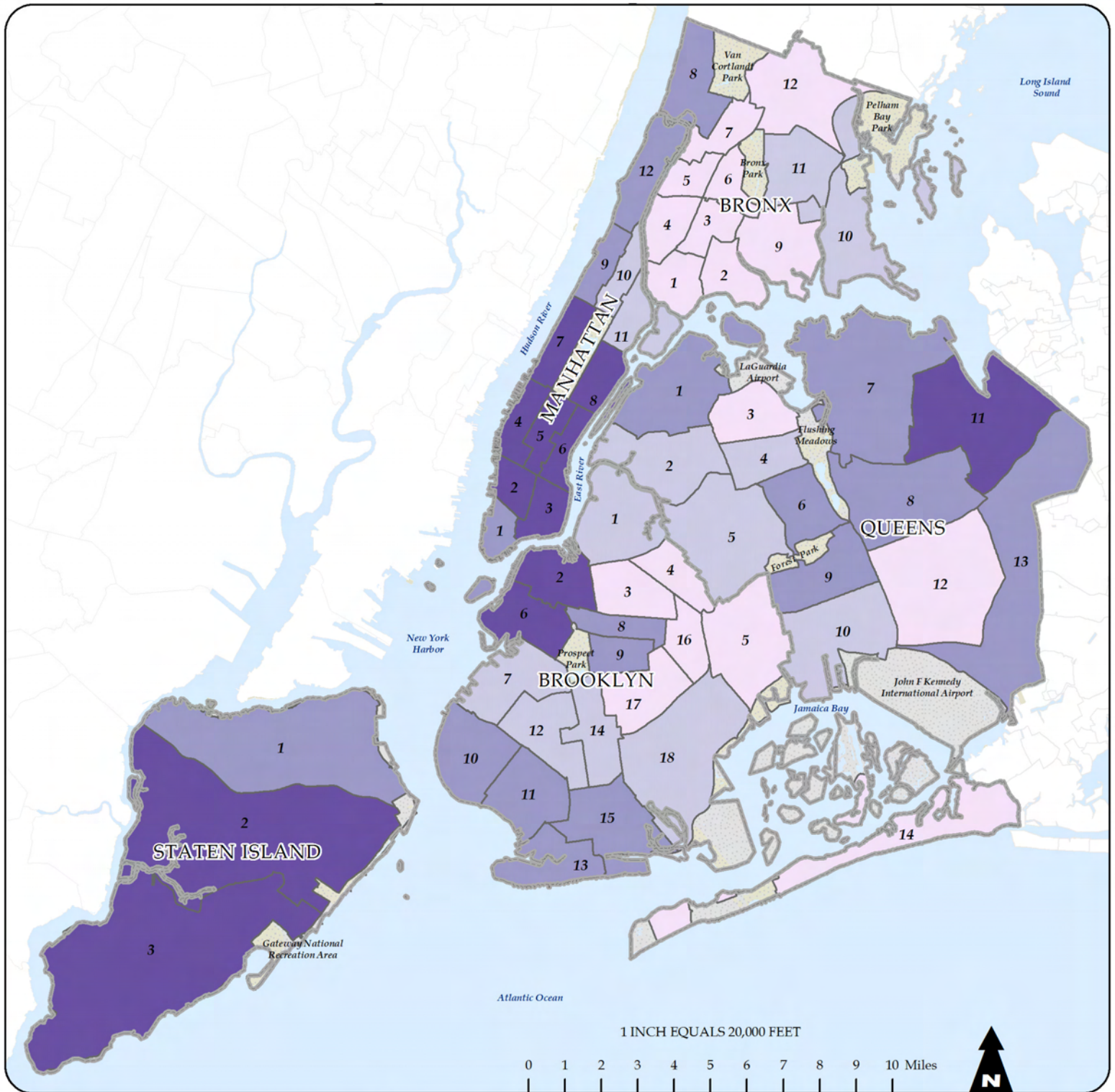
Index Score (average percent rating as "excellent," "good" or "fair")

72 or Less

73 - 79

80 - 100

# Community Amenities Index Ratings by Community Board



## Legend

Index Score (average percent rating as "excellent," "good" or "fair")

- 80 or Less
- 81 - 85
- 86 - 90
- 91 - 100