# NYC Feedback

## Citywide Customer Survey

### Report of Survey Results
December 2008

# Appendix R:
# Maps of Selected Survey Results by Community Board


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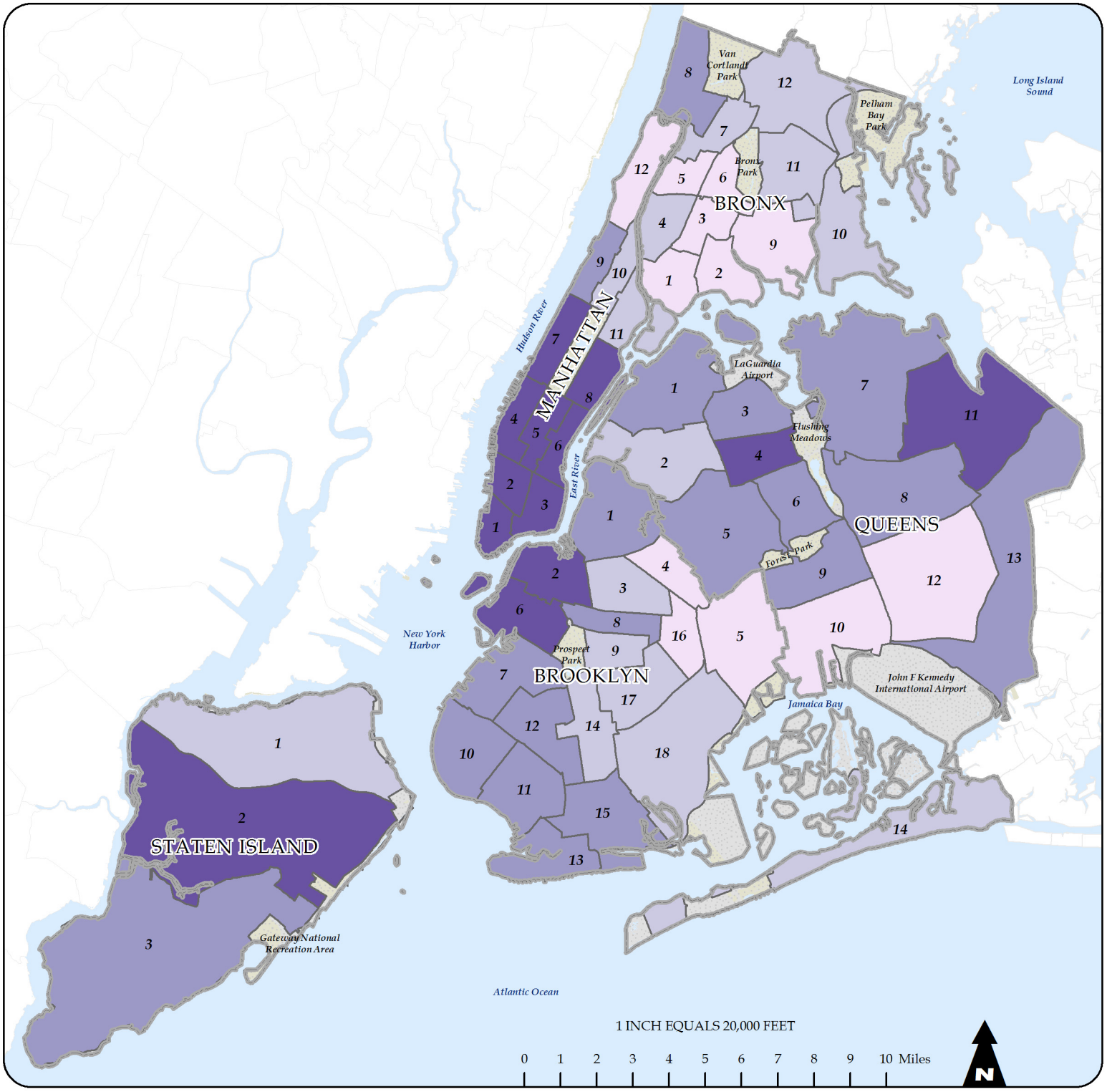
# Maps of Selected Survey Results by Community Board

Recipients of the NYC Feedback Citywide Community Survey were selected from every Community Board within the City of New York. Thus, survey results could be generated for each Community Board. The maps provide a summary of results for each Community Board. The shading of the area of each Community Board represents the percent of respondents rating the item as "excellent," "good," or "fair" (or in the case of the indices, the average percent of respondents rating the items included in the index as "excellent," "good," or "fair"). The darker the shading, the greater the percent of respondents within that Community Board whom gave a positive rating. The legend in the upper left hand corner shows what range of percents is represented by the shading in each particular map.

Some of these maps were placed in the report of results. This appendix contains all of the maps that were produced for the project. These maps include:

- Ratings of Neighborhood as Place to Live by Community Board
- Ratings of Overall Quality of NYC Services by Community Board
- Customer Service Index Ratings by Community Board
- Neighborhood Public Safety Index Ratings by Community Board
- Citywide Public Safety Services Index Ratings by Community Board
- Health Services Clients Index Ratings by Community Board
- Social Support Services Index Ratings by Community Board
- Human Services Clients Index Ratings by Community Board
- Public Education Index Ratings by Community Board
- Public School Users Index Ratings by Community Board
- Cleaning and Maintenance Index Ratings by Community Board
- Mass Transit Service Index Ratings by Community Board
- Streets and Sidewalks Index Ratings by Community Board
- Community Amenities Index Ratings by Community Board

# Ratings of Overall Quality of NYC Services by Community Board




## Legend

**Percent of respondents rating as "excellent," "good" or "fair"**

- 80% or Less
- 81% - 85%
- 86% - 90%
- 91% - 100%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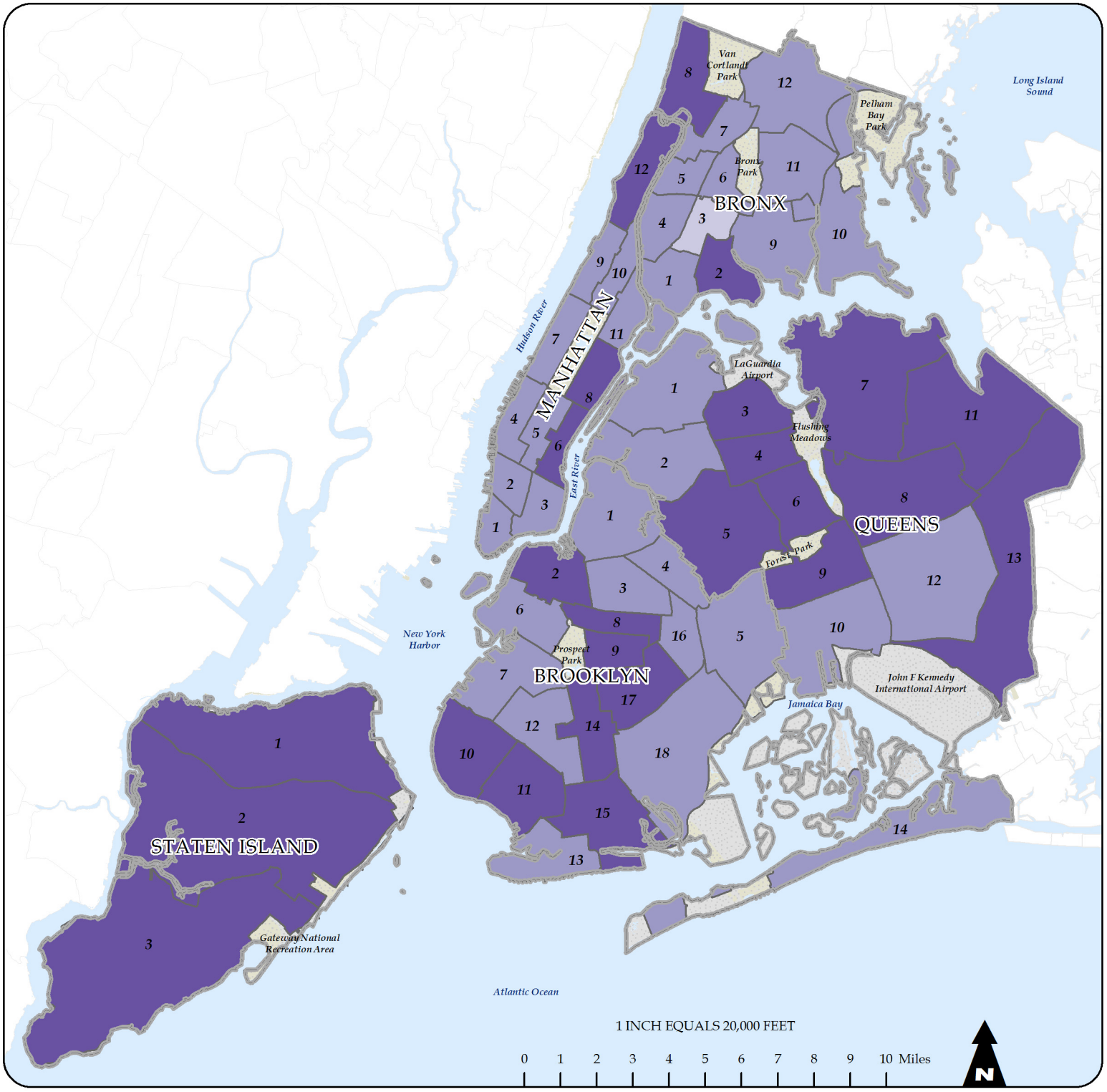
# Customer Service Index Ratings by Community Board




## Legend

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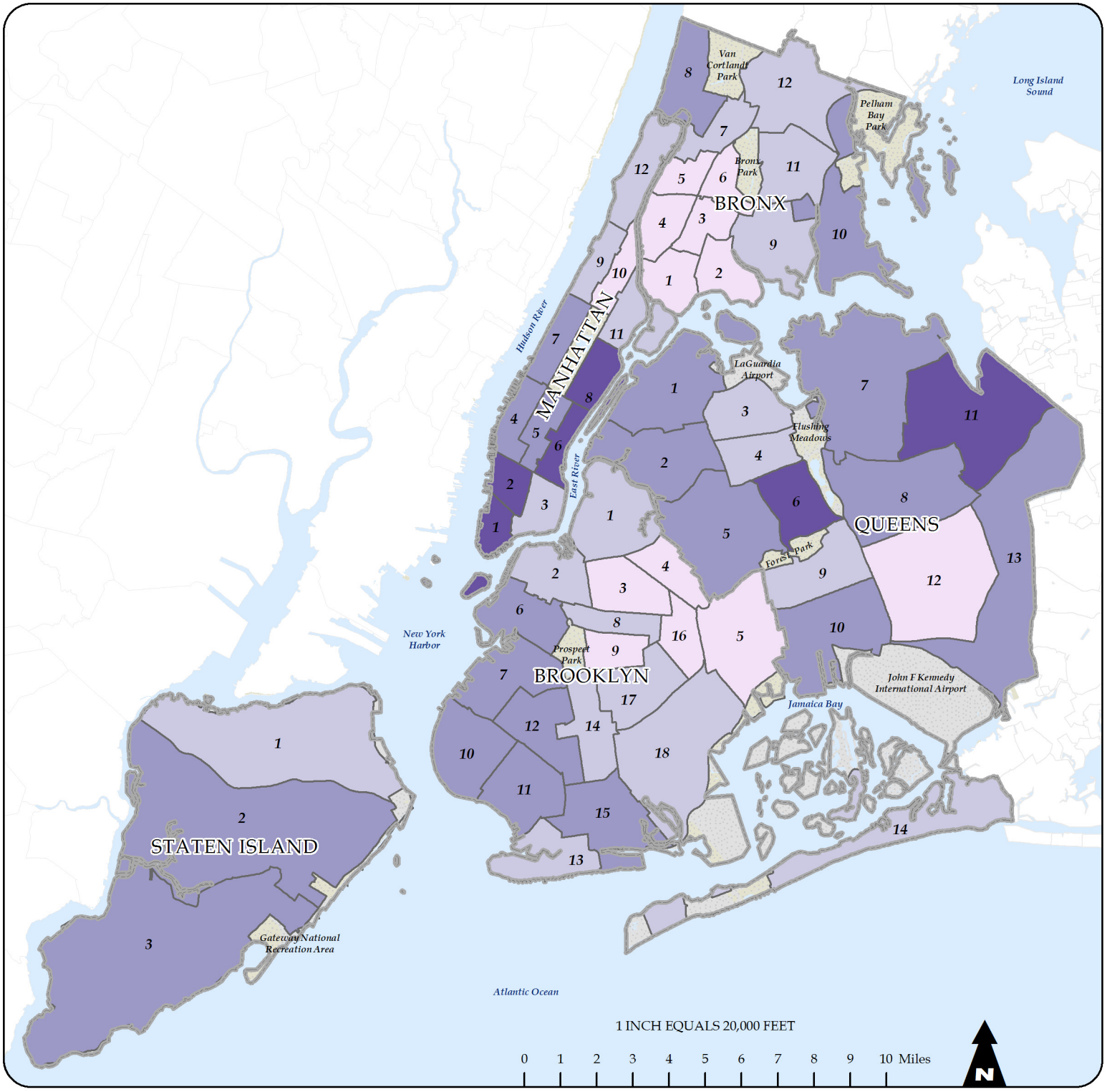
# Neighborhood Public Safety Index Ratings by Community Board




## Legend

**Index Score (average percent rating as "excellent," "good" or "fair")**

- 82 or Less
- 83 - 90
- 91 - 95
- 96 - 100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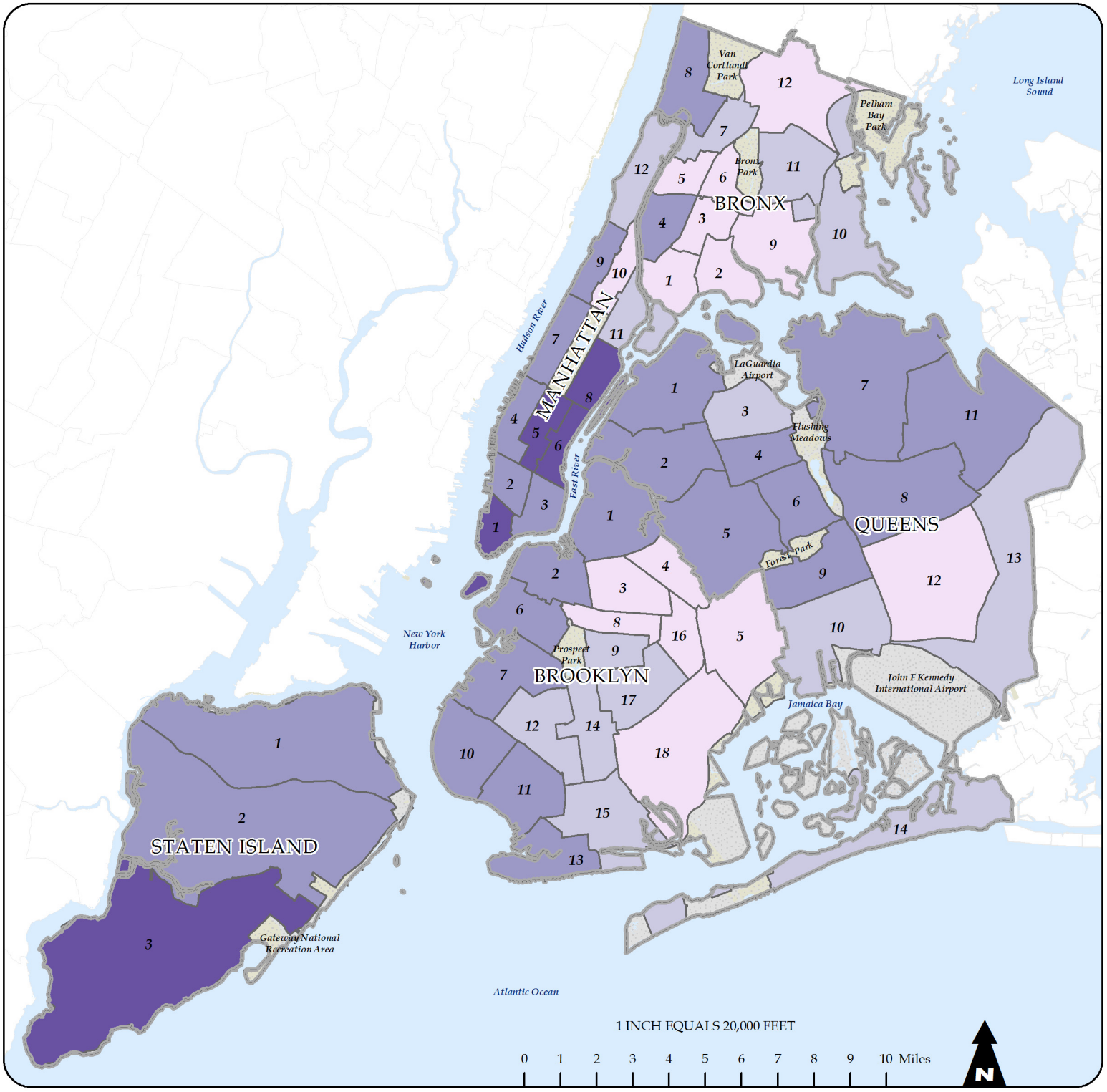
# Citywide Public Safety Services Index Ratings by Community Board

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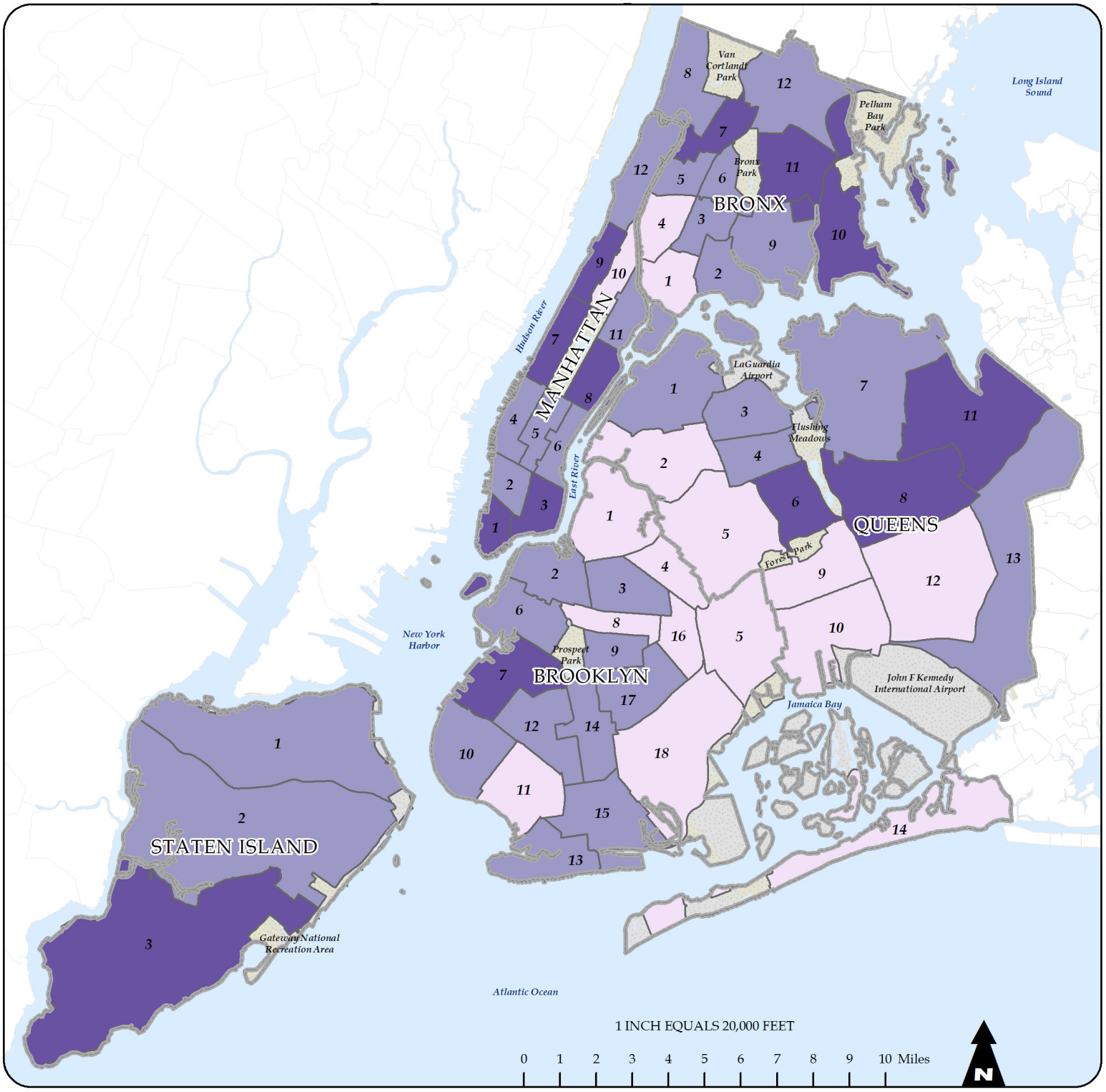
# Health Services Clients Index Ratings by Community Board




## Legend

**Index Score (average percent rating as "excellent," "good" or "fair")**

- 80 or Less
- 81 - 87
- 88 - 100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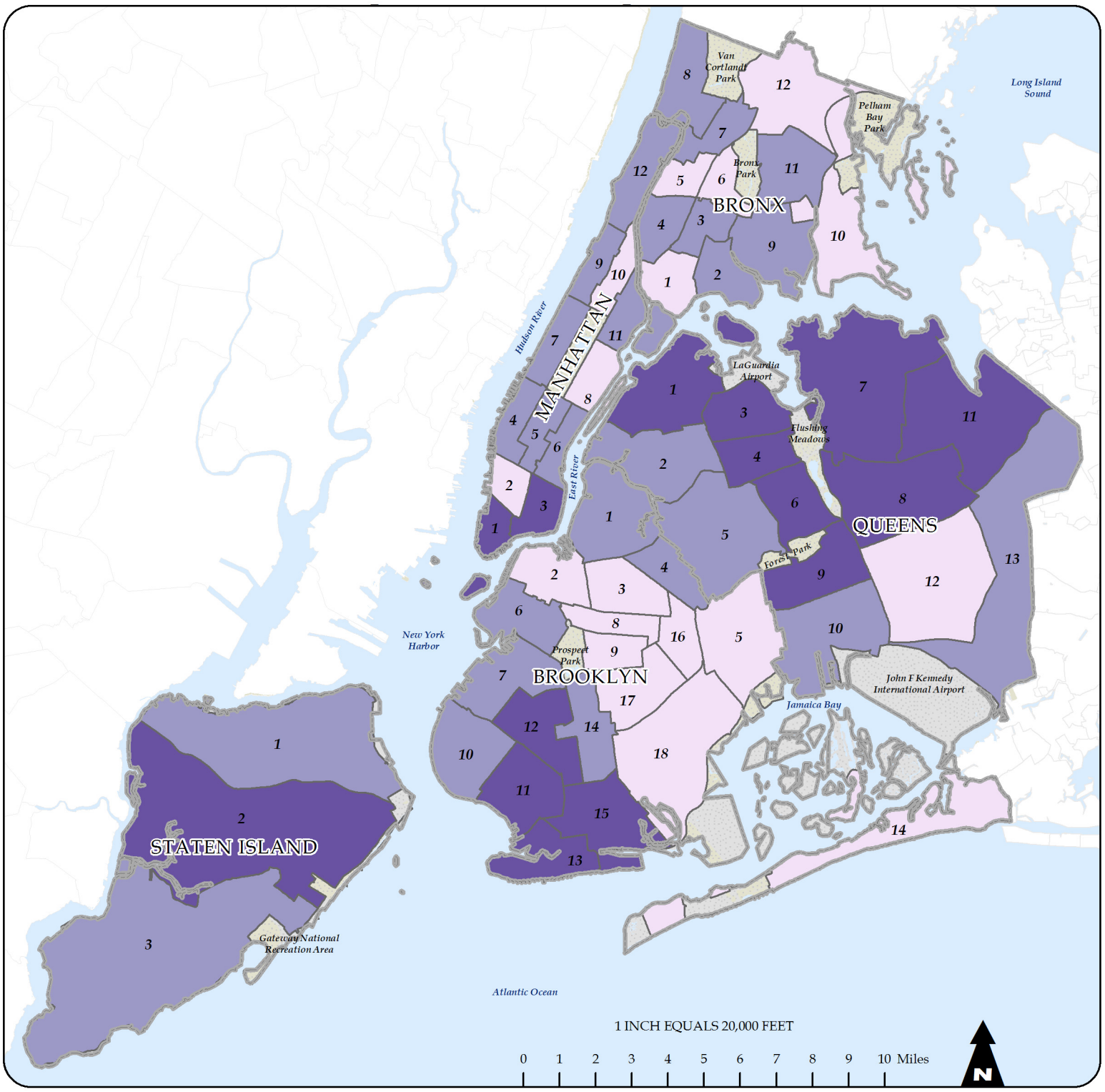
# Social Support Services Index Ratings by Community Board




## Legend

**Index Score (average percent rating as "excellent," "good" or "fair")**

- 54 or Less
- 55 - 62
- 63 - 100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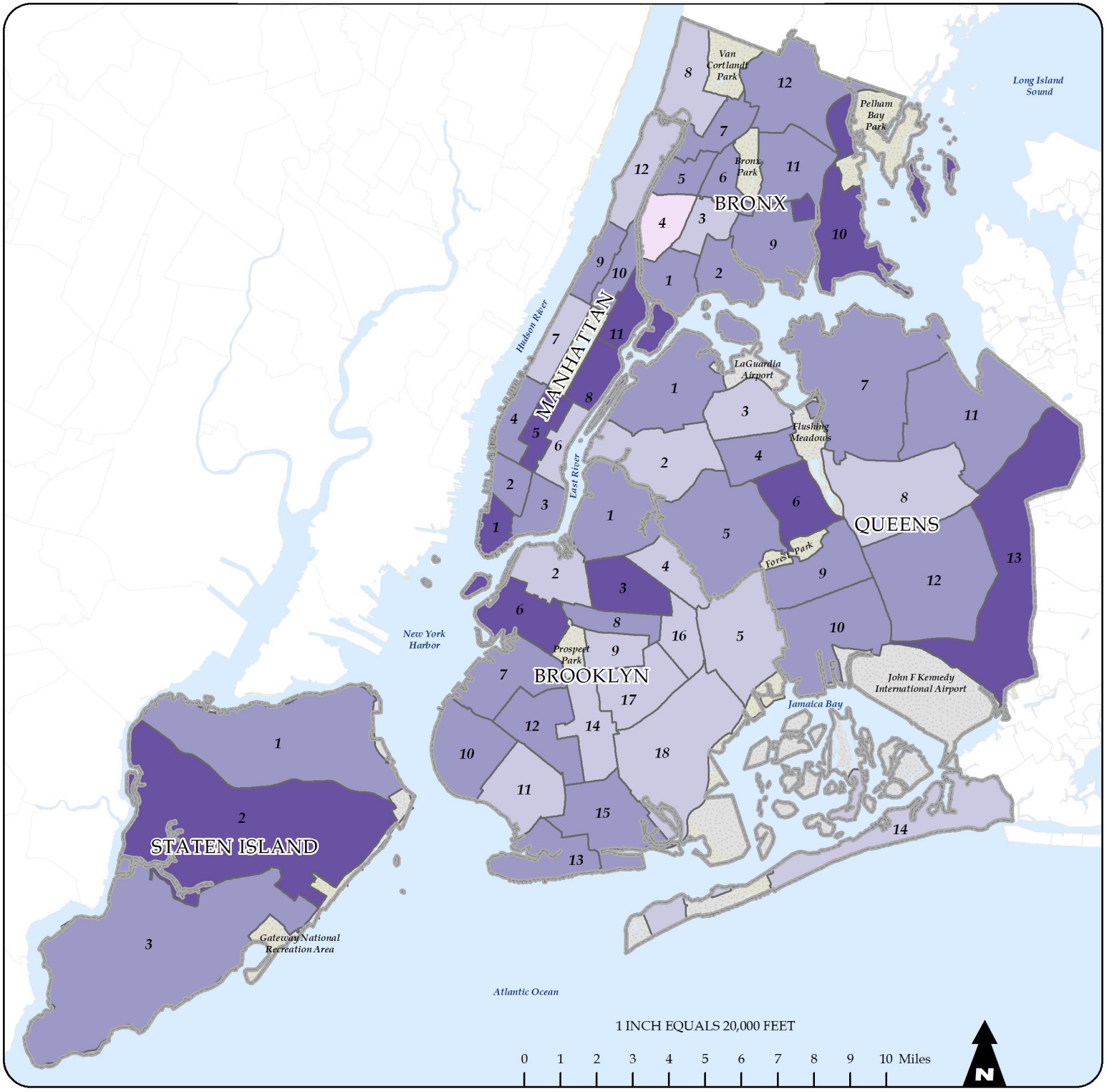
# Human Services Clients Index Ratings by Community Board

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- 96 - 100


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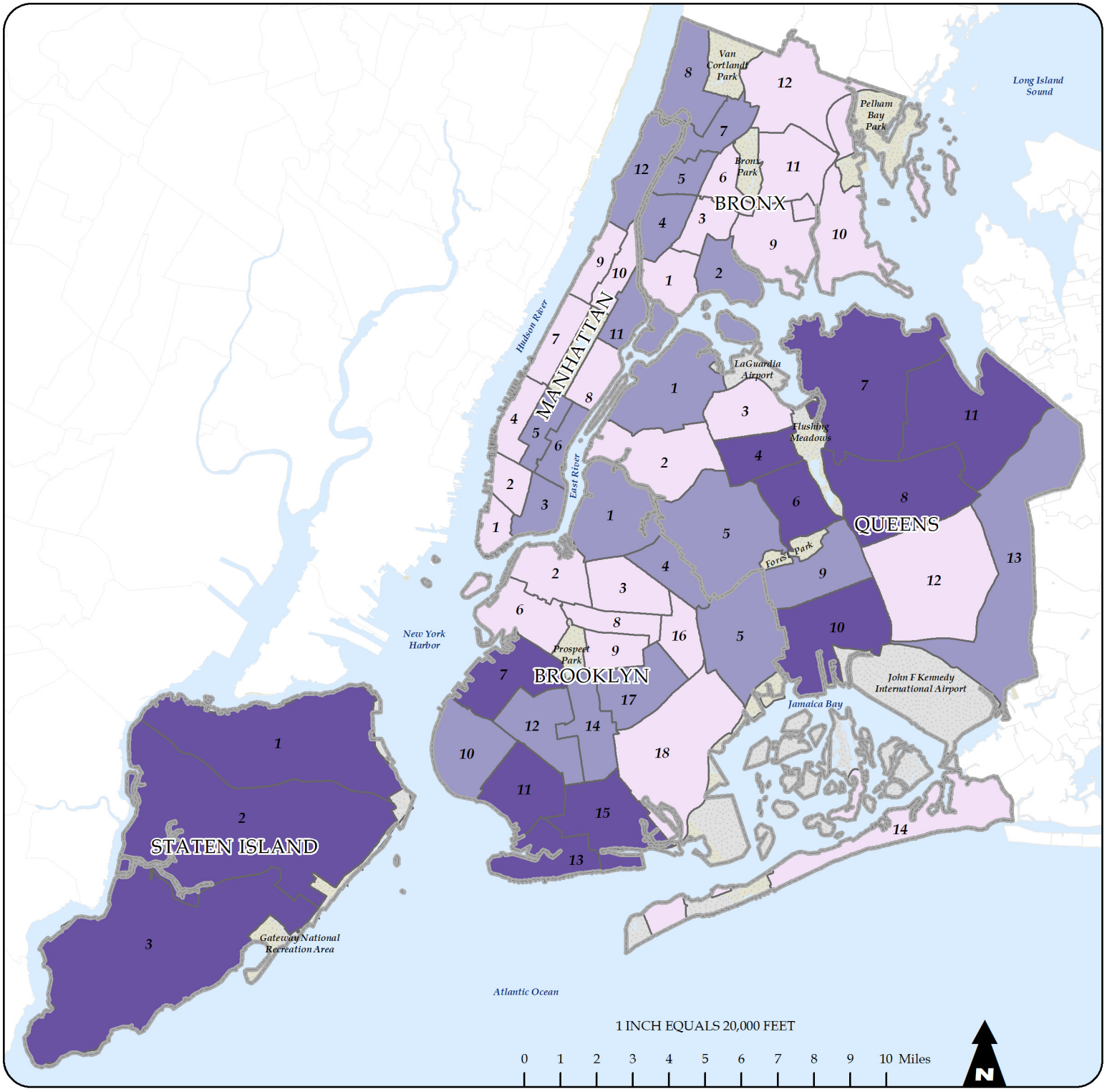
# Public Education Index Ratings by Community Board




## Legend

**Index Score (average percent rating as "excellent," "good" or "fair")**

- 72 or Less
- 73 - 79
- 80 - 100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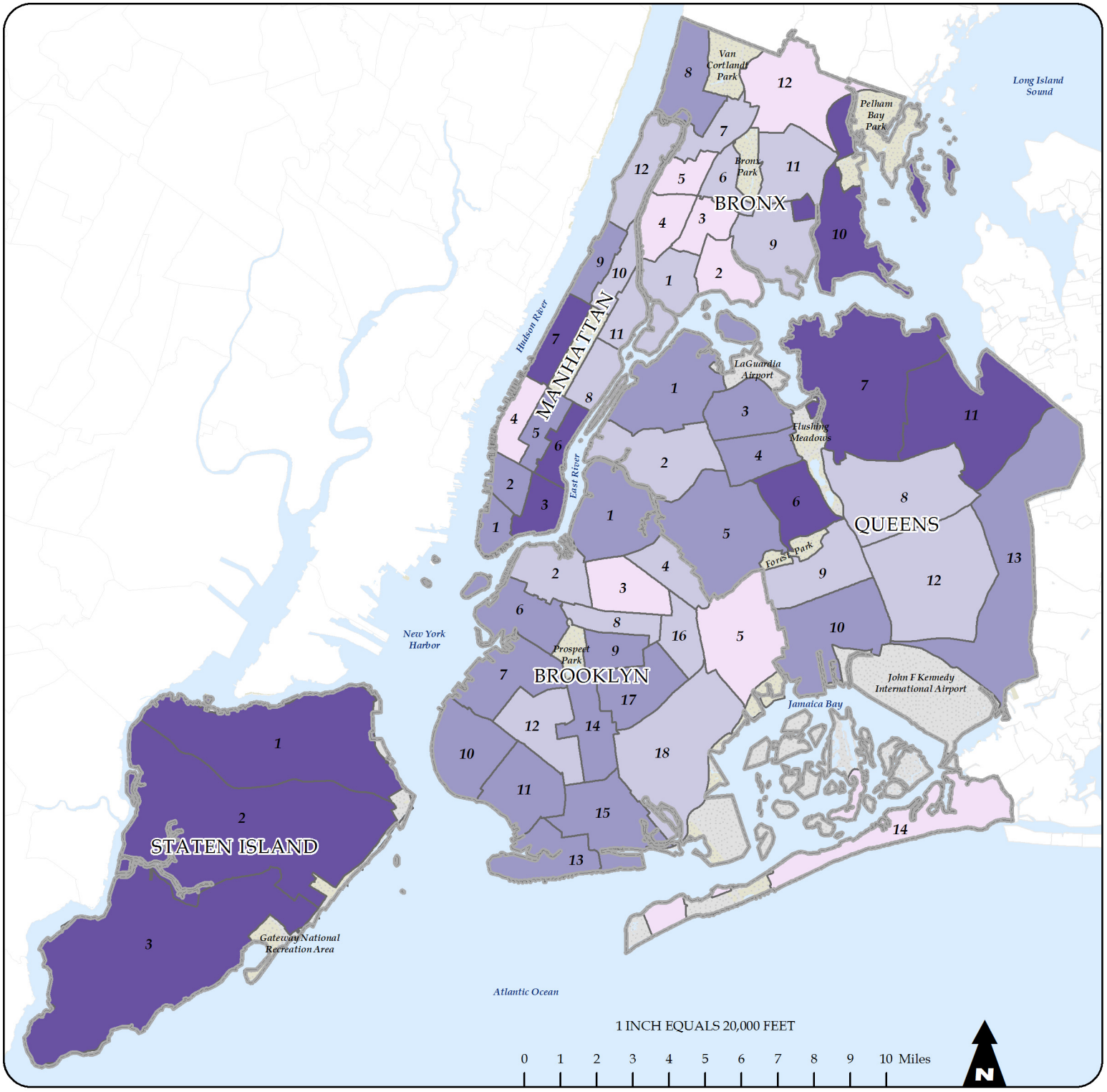
# Public School Users Index Ratings by Community Board

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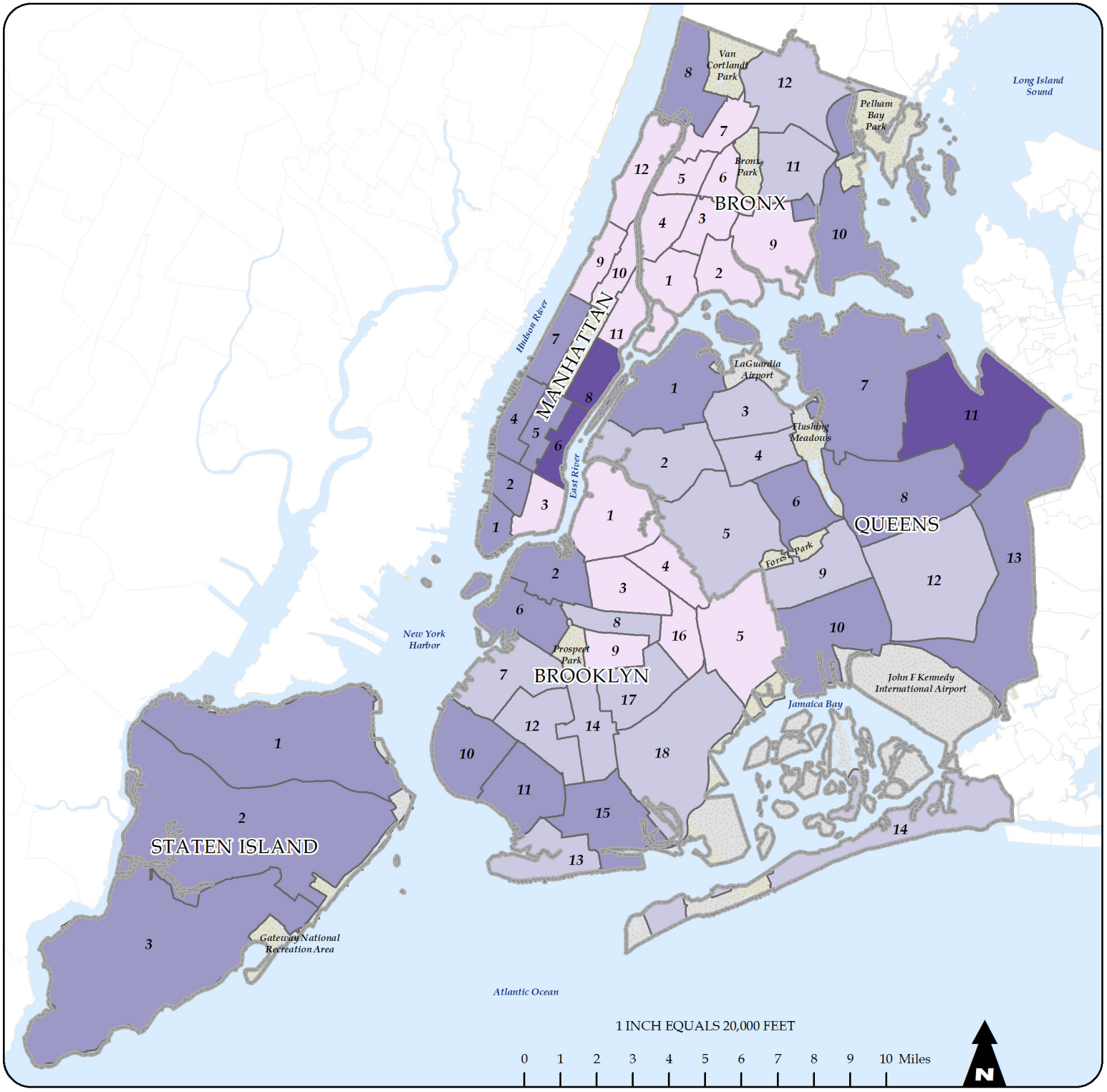
# Cleaning and Maintenance Index Ratings by Community Board

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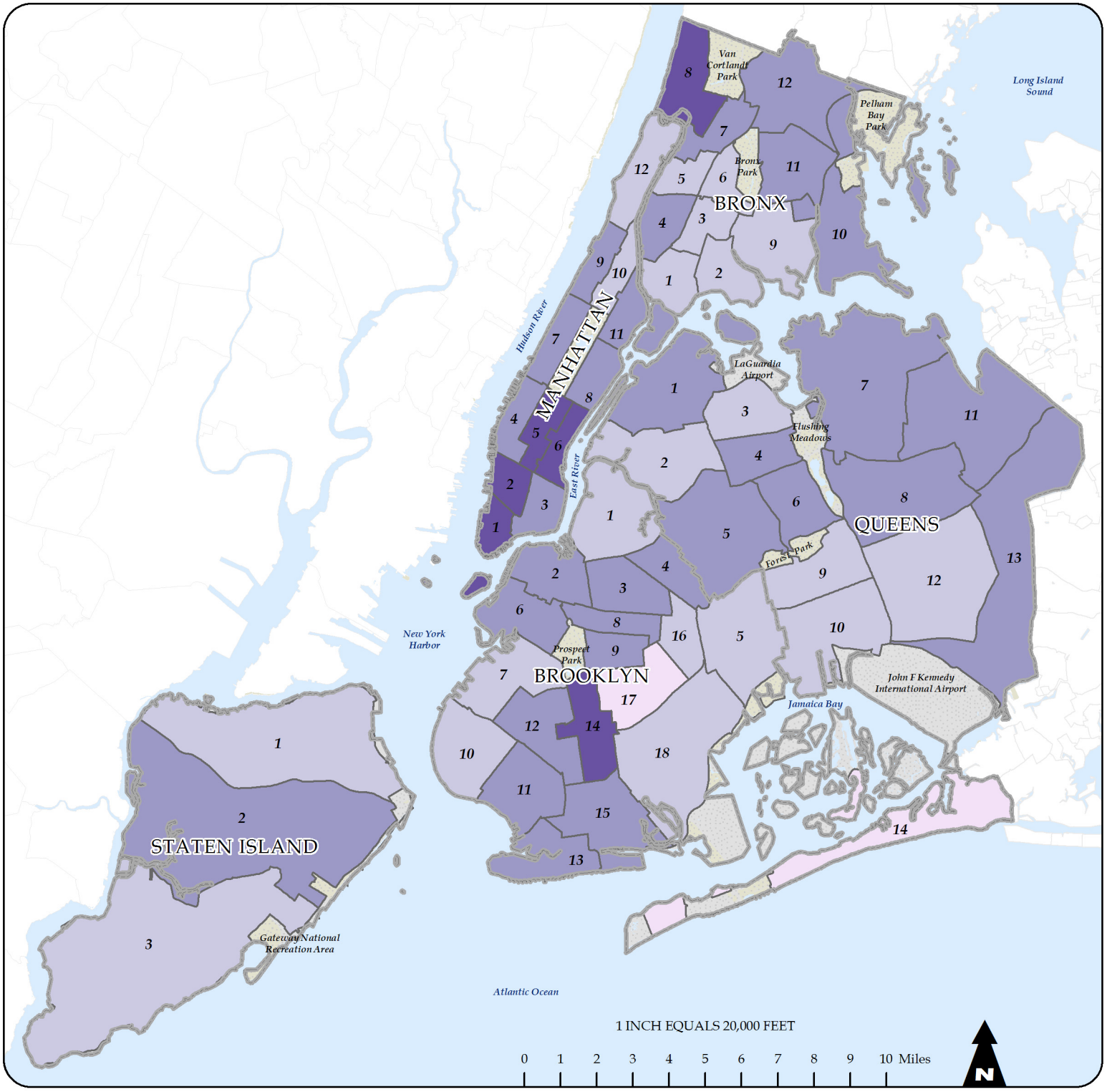
# Mass Transit Service Index Ratings by Community Board

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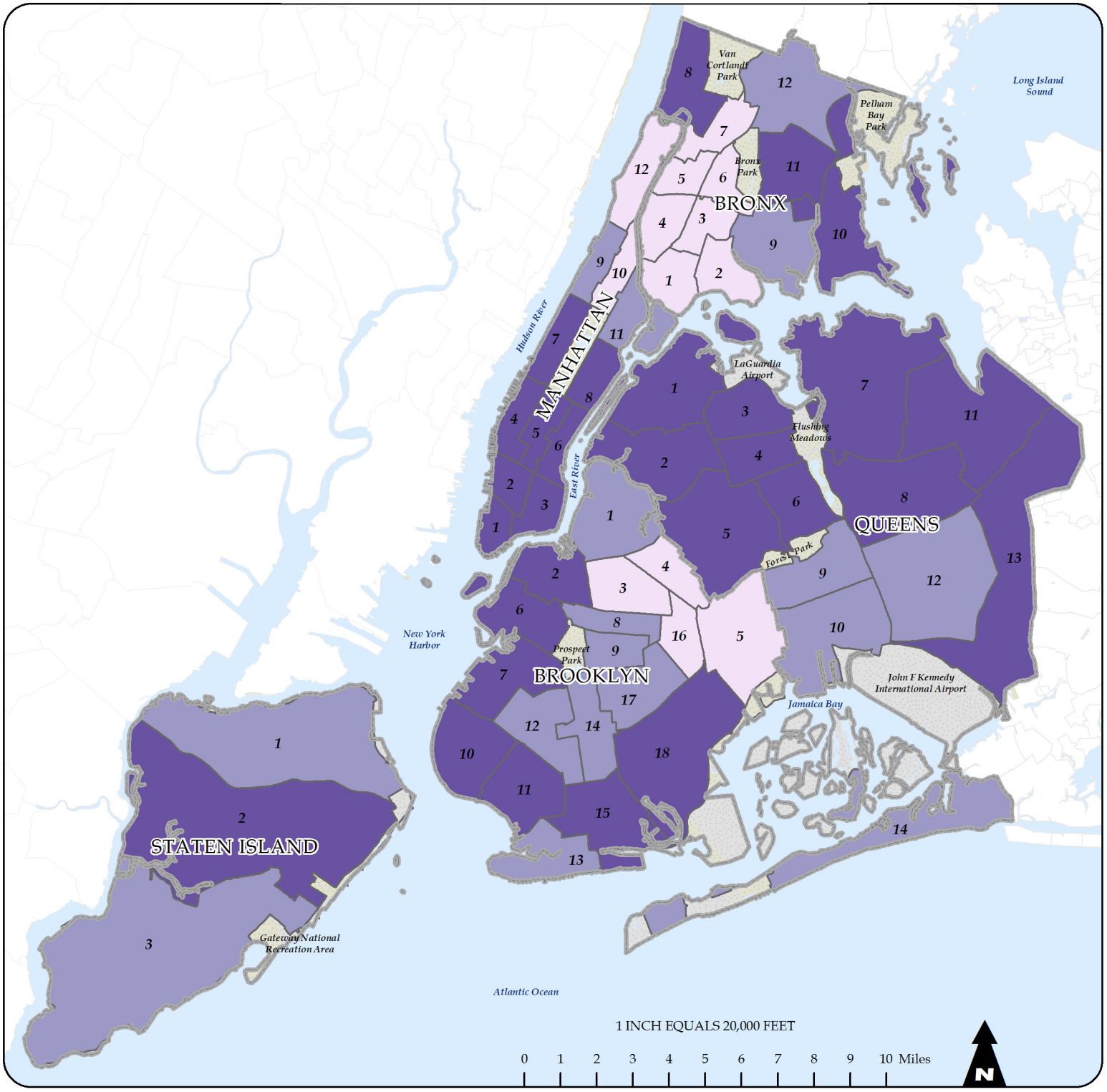


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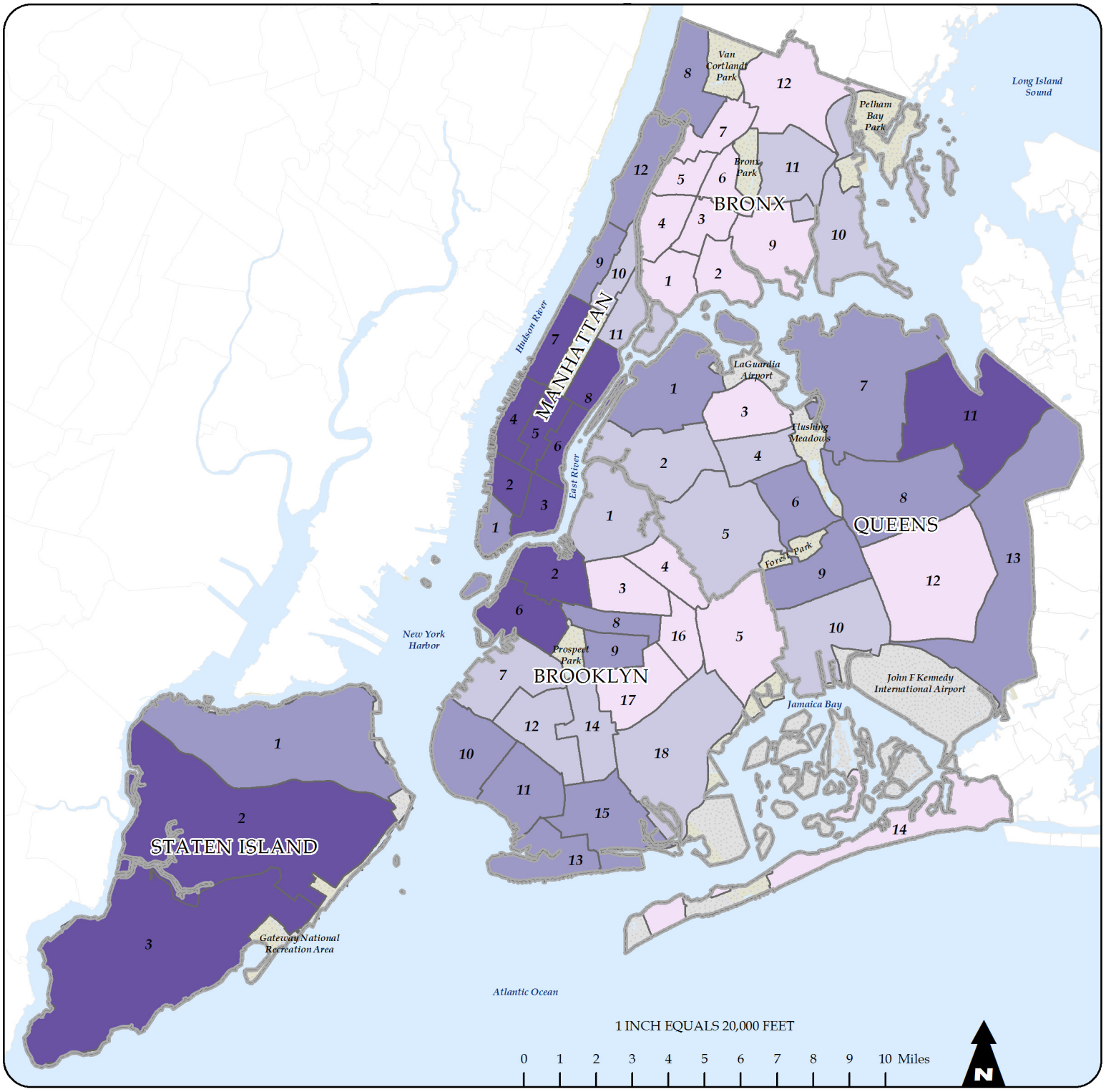


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