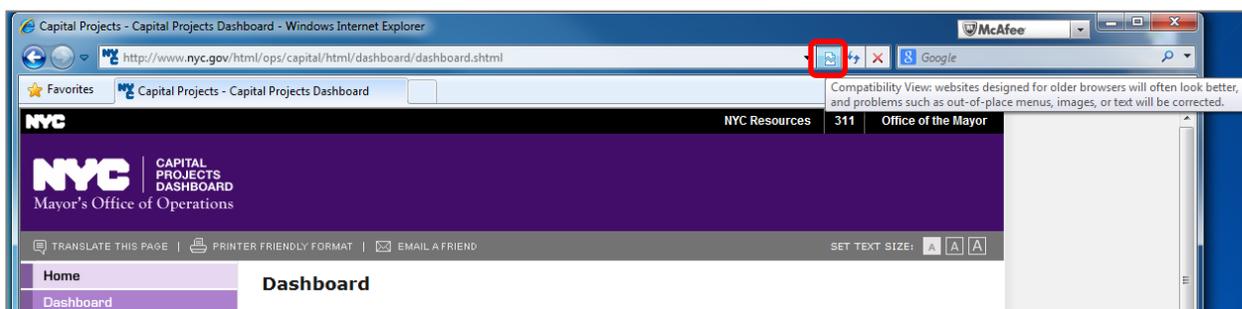


Capital Projects Dashboard: Solutions to Technical Issues

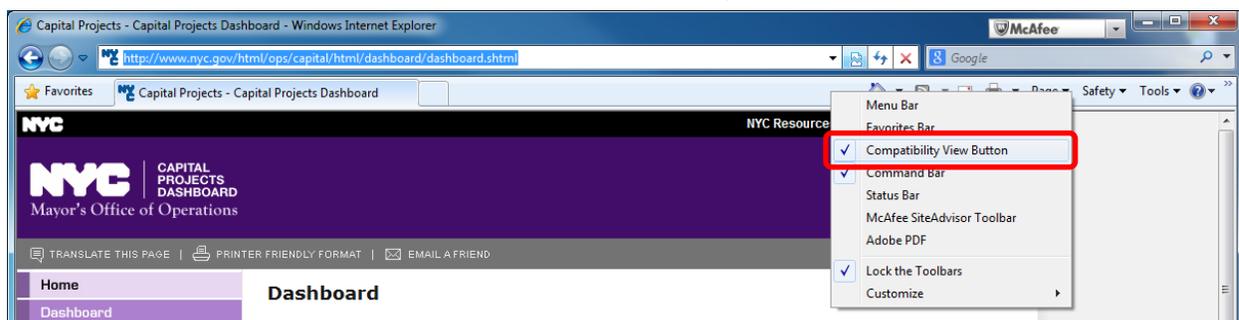
System Requirements: The Dashboard can be accessed by using Internet Explorer version 6.x or higher, or Firefox version 1.5.x or higher. For the time being, if you are using other Internet browsers, such as Chrome and Safari, you may not be able to access the Dashboard properly.

Internet Explorer: For users who are having technical issues with Internet Explorer, you may need to switch the “Compatibility View” on your Internet Explorer browser by following these steps:

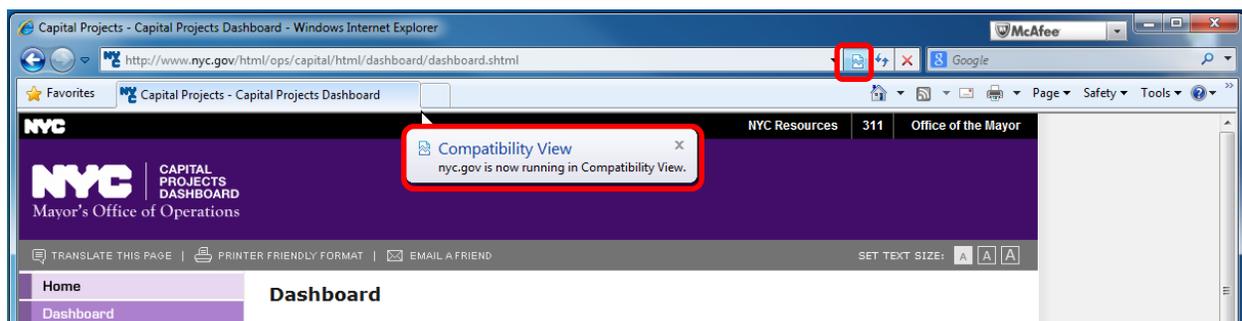
1. When you are the Dashboard website, find the “Compatibility View” button at the end of your Internet Explorer address bar (highlighted in red below):



If you cannot find the “Compatibility View” button, right click on the menu bar (directly below the address bar) and make sure that the “Compatibility View Button” is checked.



2. Click on the “Compatibility View” button on the address bar and make sure you see the message that the compatibility view is now running.



If you are still having technical issues, after following the instructions above, please email capitaldashboard@cityhall.nyc.gov.