



Everyone in your home should work together to make an emergency plan, gather supplies, and understand the hazards they may face.

MAKE A HOUSEHOLD DISASTER PLAN

Develop and practice a disaster plan with your household members to prepare for what to do, how to find each other, and how to communicate in an emergency.

- Decide where your household members will reunite after a disaster. Identify two places to meet: one near your home and another outside your immediate neighborhood.
- Practice using all possible exit routes from your home and neighborhood.
- Designate an out-of-state friend or relative who household members can call if separated during a disaster. If New York City phone circuits are busy, long-distance calls may be easier to make. This out-of-state contact can help you communicate with others.
- Plan for everybody's needs, especially seniors, non-English-speakers, people with disabilities, children, and pets.
- Buy the right insurance. If you rent your home, renter's insurance will insure the items inside your apartment. If you are a homeowner, make sure your home is properly insured – flood and wind damage are not covered in a basic homeowner's policy.

ASSEMBLE AN EMERGENCY SUPPLY KIT

Keep enough supplies in your home to survive for at least three days. Store these materials in an easily accessible container or cupboard, and update them twice a year at daylight-saving times. Suggested items are available online or at your local grocery, drug, or army supply store. Suggested items include:

- One gallon of drinking water per person per day
- Nonperishable, ready-to-eat canned foods and manual can opener
- First aid kit
- Flashlight
- Battery-operated AM/FM radio and extra batteries
- Whistle
- Iodine tablets or one quart of unscented bleach (for disinfecting water ONLY if directed to do so by health officials) and eyedropper (for adding bleach to water)
- Phone that does not require electricity

EMERGENCY REFERENCE CARD

Use this card to record details of your personal disaster plan. Every member of your household should have one.

Name:

Local Meeting Place:

Meeting Place Outside of Your Neighborhood:

Work/School/Other Evacuation Locations:

Work/School/Other Contact:

Out-of-State Contact:

Homeowner's/Renter's Insurance:

Doctor Names & Numbers:

KNOW THE HAZARDS

Knowing the hazards that may affect New York City – from hurricanes to house fires – can help you stay safe in an emergency. Visit NYC.gov/hazards to learn about these hazards.

911: EMERGENCIES

- Call 911 when you are in immediate danger or witness a crime in progress.
- Call 911 if you have a serious injury or life-threatening medical condition.

311: NON-EMERGENCIES

- Call 311 when you need access to non-emergency services or information about City government programs.

GET INFORMED

- **OEM on Facebook and Twitter**
[@nycoem](http://www.facebook.com/NYCemergencymanagement)

NOTIFY NYC

- Register for emergency notifications by visiting NYC.gov/notifynyc, calling 311, or following @NotifyNYC on Twitter

PUT TOGETHER A GO BAG

Every household member should put together a Go Bag – a collection of items you can use in the event of an evacuation. Each Go Bag should be sturdy, lightweight, and portable, such as a backpack. Suggested items include:

- Copies of your important documents in a waterproof and portable container (insurance cards, birth certificates, deeds, photo IDs, etc.)
- Extra sets of car and house keys
- Copies of credit and ATM cards and cash
- Bottled water and nonperishable food like energy or granola bars
- Flashlight
- Battery-operated AM/FM radio and extra batteries
- List of the medications and dosages household members take, or copies of all your prescription slips with doctors' names and phone numbers
- First aid kit
- Child care, pet care, and other special items
- Lightweight raingear and Mylar blanket
- Contact and meeting place information for your household, and a small regional map

THIS GUIDE IS ALSO AVAILABLE IN THE LANGUAGES BELOW.

Arabic

رُؤ للحصول على نسخ باللغة العربية من هذا الدليل. NYC.gov/readyny

Bengali

ইংলিশ-এ এই নিবেশিকাটির কপিরা জমা 311-এ যেমন করুন বা NYC.gov/readyny দেখুন।

Chinese

請撥打311或訪問NYC.gov/readyny，獲得本指南的中文版本。

English

Call 311 or visit NYC.gov/readyny for copies of this guide in English.

French

Visitez NYC.gov/readyny pour obtenir des exemplaires de ce guide en français.

Haitian Creole

Ale nan sitwèb NYC.gov/readyny pou jwenn kopi gid sa a nan lang Kreyòl Ayisyen.

Italian

Visita il sito NYC.gov/readyny per ricevere una copia di questa guida in italiano.

Korean

한국어로 된 안내서 사본은 NYC.gov/readyny를 방문하십시오.

Polish

Kopia w j zyku polskim jest opublikowana pod adresem NYC.gov/readyny.

Russian

Позвоните по номеру 311 или посетите сайт NYC.gov/readyny, чтобы получить эту брошюру на русском языке.

Spanish

Llame al 311 o visite NYC.gov/readyny para obtener acceso a este folleto en español.

Urdu

اس رہنما پرچہ کی کاپی اردو زبان میں حاصل کرنے کے لیے NYC.gov/readyny ملاحظہ کریں۔

Yiddish

באוונט NYC.gov/readyny פאר קאפיש פון דעם פאפיר אין אידיש.



READY NEW YORK PREPARING FOR EMERGENCIES



2014 Edition

NYC

Office of Emergency Management
Bill de Blasio, Mayor

