



February 10, 2012

**Addendum #1:**  
**RE: USAR Network Infrastructure RFI**  
**PIN: 01712USARRFI**

Dear Potential Responder:

The New York City Office of Emergency Management (OEM) is issuing **Addendum #1** to the USAR Network Infrastructure Request for Information (RFI), PIN: 01712USARRFI.

The following section of this RFI has been amended as follows. The changes are highlighted in **bold**.

**SECTION II: The Timetable has been amended to read as follows:**

***The new deadline for this RFI is now Tuesday, February 21<sup>st</sup>, 2012 at 5:00 pm EST.***

Enclosed herein are the answers to the following questions OEM has received regarding this solicitation to date.

1. **Question:** What is the status of the current system and network?
1. Internet connection?
  2. Network structure?
  3. Network equipment?
  4. Server hardware and software?
  5. How many PCs and Users? Are PCs all the same models? If not, how many different models exist?
  6. Who "owns" and maintains the entire system?

- Answer:**
1. Broadband access is provided by a local cable television service provider.
  2. Currently, we have a simple setup with a few hardlines running to a handful of computers. We do have a WiFi access point but this unit only provides reliable coverage in the room in which it currently resides.
  3. The US&R network equipment currently uses a cable modem, an "off-the-shelf" wireless router, and a 24 port switch.
  4. No server is currently being used at the facility. All machines run on the Windows 7 operating system.
  5. The network should be able to support at least 20 PCs with network printer/scanner.





6. The current IT equipment is owned by the NYC Office of Emergency Management and is being maintained by the Urban Search & Rescue Program Office.

2. **Question:** New hardware and software procurement: who and how to handle and process? Is vendor purchasing software and hardware or simply making recommendations?

**Answer:** With this RFI, OEM is seeking to obtain ONLY information and recommendations on technologies and strategies for building a network infrastructure. We are not seeking information on purchasing strategies at this time.

3. **Question:** How much are the budgets for: 1) new hardware; 2) new software; 3) engineering? (It might belong to confidential information. But if we can get the information about the range the budget, it will be very helpful for our bidding)

**Answer:** NYC OEM does not have a budget for this project at this time. The intent of this RFI is to gauge the various options available for the development of a network infrastructure to support the daily operations of the Urban Search & Rescue (US&R) program. NYC OEM would like to re-state that the implementation of this network is in a warehouse, which is NOT a permanent location, and we are looking for input on cost effective solutions for this temporary site.

4. **Question:** What is the timeframe for the project? When will be the deadline?

**Answer:** NYC OEM does not have a deadline for network implementation at this time. We are requesting information to explore best practices in order to build a network infrastructure that is secure and scalable.

5. **Question:** What are the priorities for each category in the RFI?  
1. Infrastructure: Network and server  
2. Secure remote connections and access  
3. Data storage  
4. Backup/Restore functionalities (for both servers and PCs)

**Answer:** Responses to this RFI may include, but are not limited to, possible approaches to any or all of the following categories listed below. No specific format is required for responses to this RFI. Responders are encouraged to comment on the viability of, and best practice models for achieving the improvements outlined in this RFI. Responders are also encouraged to submit any additional comments and suggestions. NYC OEM will not be prioritizing or rating individual vendor responses to this RFI as it is meant for market information only.

6. **Question:** What is the plan or arrangement for future maintenance?





**Answer:** A decision has not been determined on how to maintain the system once it is operational. We welcome any suggestions.

7. **Question:** Is the project based on a fixed cost or hourly basis and RFI should reflect same?

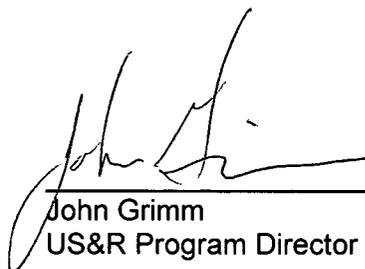
**Answer:** Hourly or fixed costs rates should NOT be reflected in this RFI.

8. **Question:** Can your Foxpro app work on MS terminal services?

**Answer:** As per the writer of the software, this is unknown, as it has not been tested.

As a reminder, the new deadline to submit this RFI is on **Tuesday, February 21<sup>st</sup>, 2012 at 5PM (EST)**. RFIs may be faxed, mailed or hand delivered.

Thank you for your interest in OEM.



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John Grimm  
US&R Program Director

