This guide is also available in audio format and in the languages below.

**ARABIC**
NYC.gov/readyny

**BENGALI**
বর্গ জন্ম করা লেখা অঙ্গের মধ্যে যে ঝুঁকি রয়েছে, ৩১ (তিন টি; ২১২-৫০৪-৪১১৫) নিয়ে ইন্টারনেটে www NYC.gov/readyny পেতে যেতে পারেন।

**CHINESE**
纽约市政府官方网站：www.nyc.gov/readyny

**ENGLISH**
Call 311 or visit NYC.gov/readyny for copies of this guide in English.

**FRENCH**
Pour obtenir une copie en français de ce guide, appelez le 311 (téléphone: 212-504-4115) ou visitez le site NYC.gov/readyny.

**HAITIAN CREOLE**
Pour avèk sdney sa la nan lang Kreol Ayisyen, sele 311 (téléphone: 212-504-4115) osa ale nan sitètè NYC.gov/readyny.

**ITALIAN**
Per ottenere una copia in italiano di questo guida, telefonare al numero 311 (téléphone: 212-504-4115) o visitare il sito NYC.gov/readyny.

**KOREAN**
본 뉴욕시의 한국어 사본을 원하시면, 311(.INFO)는 311(정보)으로 전화번호어 NYC.gov/readyny를 방문하여 주십시오.

**POLISH**
W celu otrzymania polskiej kopii niniejszego przewodnika, należy zadzwonić pod nr 311 (TTY: 212-504-4115) lub zajrzeć na stronę internetową NYC.gov/readyny.

**RUSSIAN**
Для того чтобы получить русский вариант этой брошюры, позвоните по номеру 311 (TTY: 212-504-4115) или посетите веб-сайт NYC.gov/readyny.

**SPANISH**
Llame al 311 (téléphone: 212-504-4115) o visíbe el sitio web de NYC.gov/readyny.

**URDU**
311 (TTY: 212-504-4115) سے تماس پھیلتی ہوئی یا www.nyc.gov/readyny سے بھی کتاب کا ابطالہ بھی کیا جا سکتا ہے۔

**VIETNAMESE**
Truy cập trang web nyc.gov/readyny để nhận bản tiếng Việt của sách này.

**AROUND THE HURRICANE SEASON**
June 1 to November 30

HURRICANE SEASON

HURRICANES AND NEW YORK CITY

**RECENT COASTAL STORMS IRENE AND SANDY DEMONSTRATE THE IMMENSE DAMAGE AND DEVASTATION THAT HURRICANES CAN BRING TO NEW YORK CITY.**

**MAKE A PLAN BEFORE A STORM ARRIVES TO HELP KEEP YOUR FAMILY AND HOME SAFE. READ ON TO LEARN HOW YOU CAN PREPARE.**

**READY NEW YORK**

**HURRICANES BASES**

**TERMS YOU SHOULD KNOW**

**HURRICANE SEASON**
June 1 to November 30

**Hurricane Season**
June 1 to November 30
(Historically, the greatest potential for hurricanes in New York City occurs from August through October.)

**Tropical Storm**
An organized, rotating, low-pressure weather system of clouds and thunderstorms that develops in the tropics.

**Hurricane**
A tropical cyclone with sustained winds of 74 mph or greater.

**Tropical Storm Watch**
An announcement that hurricane conditions are possible within a specified area. Watches are issued 48 hours before tropical storm force winds are predicted to occur.

**Hurricane Warning**
An announcement that hurricane conditions are expected within a specified area. The warning is issued 24 hours before tropical storm force winds are predicted to occur.

**Storm Surge**
A dome of ocean water that is pushed ashore by the oncoming hurricane’s winds. A major hurricane could push more than 30 feet of storm surge (the height of a three-story building) into some parts of New York City, and storm surge can travel several miles inland. Storm surge and large battering waves can endanger lives, destroy buildings, erode beaches and dunes, and damage roads and bridges.

**Flood**
Heavy rain from hurricanes can cause flash flooding. Low-lying and poor drainage areas are especially vulnerable to flooding.

**Storm Categories**
HURRICANES ARE CLASSIFIED INTO FIVE CATEGORIES (1 THROUGH 5) BASED ON THEIR INTENSITY.

**1. TROPICAL CYCLONE**

**2. TROPICAL STORM**

**3. HURRICANE**

**4. MAJOR HURRICANE**

**5. MAJOR MAJOR HURRICANE**

**RESOURCES**

**NYC Emergency Management**
NYC.gov/emergencymanagement

**City of New York on Facebook**
NYC Emergency Management

**NYC Mayor’s Office for People With Disabilities**
NYC.gov/rdsp

**Rescue 1**
1-800-75-ConEd, (800-752-6633)

**PSE&G**
1-800-490-0025, (TTY: 631-755-6660)

**National Grid**
718-643-4050, (TTY: 718-237-2875)

**New Jersey Natural Gas**
www.nationalgrid.com

**National Flood Insurance Program**
www.floodsmart.gov

**National Hurricane Center/Tropical Prediction Center**
www.nhc.noaa.gov

**National Weather Service**
www.weather.gov
KNOW YOUR ZONE
Areas of the city subject to storm surge flooding are divided into six evacuation zones (1 through 6) based on risk of storm surge flooding. The City may order residents to evacuate depending on the hurricane’s track and projected storm surge. Use the Hurricane Evacuation Zone Finder at NYC.gov/hurricanezones, call 311 (212-639-9675 for Video Relay Service, or TTY: 212-504-4115), or consult this brochure’s map to find out if your address is located in an evacuation zone. If you live in an evacuation zone, have a plan for where you will go if an evacuation order is issued for your area.

HAY THE RIGHT INSURANCE
If you need your home, renter’s insurance will insure the items inside your home. For homeowners, make sure your insurance generally covers hurricane damage. Flood and wind damage are not covered in a basic homeowner’s policy. Visit Floodwise.gov for more information on the Federal Flood Insurance Program.

FOR PEOPLE WITH DISABILITIES OR WHO HAVE ACCESS AND FUNCTIONAL NEEDS
Make sure you plan ahead. If you have any concerns about your ability to evacuate, shelter in place, or communicate with emergency workers, arrange help from family, friends, or service providers. You will need assistance. If you are unable to evacuate in your own, contact 311 for assistance. If you depend on power for life-sustaining equipment, plan to evacuate. You may lose power following a hurricane. Ask your utility company if your medical equipment qualifies you to be listed as a life-sustaining equipment customer or if you are eligible to register for a priority power restoration program. Allow additional travel time and consider your transportation, dietary, and medical needs (orogen, extra batteries/chargers, eyeglasses, prescriptions, etc.). Bring all medications with you and have contact information for your health providers written down. Sign up for Notify NYC to receive emergency notifications and updates via email, phone, SMS/text, or Twitter. Notify NYC messages are also available in American Sign Language (ASL). Also, be sure to consult NYC.gov/emergencymanagement for updated information.

IF A STORM APPROACHES
If a tropical storm or hurricane is watched:
- Bring inside loose, lightweight objects, such as patio furniture and garage cars.
- Anchor objects that will be unsafe to bring inside, such as gas grills or propane tanks.
- Close windows and outside doors securely.
- Move valuable items from basements to upper floors. (Basements are vulnerable to flooding.)
- Charge cell phone batteries.
- Top off your vehicle and generator with fuel.
- Consider moving your vehicle to higher ground if you live in an evacuation zone.
- Turn your refrigerator and freezer to a colder setting if you lose power, items that need refrigeration will stay cool for longer.
- Fill your bathtub and other large containers with water— you may lose water service if the power goes out.
- Refill prescription medications.
- Check on friends, relatives, and neighbors, especially older adults and people with disabilities, access and functional needs, or health conditions. Help them to prepare and evacuate if needed.

MAKE A PLAN
Develop a plan with your household members that outlines what to do, how to find each other, and how to communicate if a hurricane strikes. Use Ready New York My Emergency Plan at NYC.gov/myemergencyplan. If you rent your home, your landlord’s plan outlines what to do, how to find each other, and how to communicate if a hurricane strikes. Use Ready New York My Emergency Plan at NYC.gov/myemergencyplan.

KNOW WHERE YOU WILL GO
Every household member should have a Go Bag—a collection of items you may need during an evacuation, packed in an easy-to-carry container such as a backpack.

Go Bag checklist: use the suggestions below to check off items you include in your Go Bag. Blank spaces have been provided for items you may want to add to the list, including medical devices and food for your dietary needs.

- Copies of your important documents in a waterproof and portable container (insurance cards, photo ID, etc.)
- Extra set of car and house keys
- Cash and copies of credit/ATM cards
- Bottled water and nonperishable food, such as granola bars
- Flashlight
- Battery-operated AM/FM radio
- Extra batteries/chargers
- A list of medications you take, why you take them, and dosage
- Doctors’ names and phone numbers
- First-aid kit
- Valuables
- Contact and meeting place information for your household and a small local map
- Child care, pet care, and other special items
- Other personal items

ASSAMEMBLE AN EMERGENCY SUPPLY KIT
You may need to shelter in place (stay at home) during and after a hurricane. Keep enough supplies in your home for up to seven days. Additionally, basic services, such as electricity, water, public transportation, and telephones may be disrupted for several days or longer. Make sure that you have enough additional supplies for potential service outages.

Emergency supply kit checklist: use the suggestions below to check off items as you include them:
- Gallon of drinking water per person per day
- Nonperishable, ready-to-eat canned foods and manual can opener
- First-aid kit
- Flashlight
- Battery-operated AM/FM radio
- Extra batteries
- Whistle
- Raincoat or Poncho
- A roll of duct tape
- Bandages, gauze, and antiseptic
- Personal hygiene supplies
- Prescription medications
- Prescription eyeglasses
- Extra batteries and chargers
- First-aid kit
- Battery power flashlight
- Lantern or hand-crank radio
- Large battery-operated radio
- Battery-powered AM/FM radio
- Extra batteries/chargers
- A list of medications you take, why you take them, and dosage
- Doctors’ names and phone numbers
- First-aid kit
- Valuables
- Contact and meeting place information for your household and a small local map
- Child care, pet care, and other special items
- Other personal items

IF YOU ARE NOT ORDERED TO EVACUATE
Make sure you have all recommended items in your emergency supply kit in case you lose power or other basic services. If you have concerns about how a loss of power, basic services, and public transportation may affect you, consider evacuating.

IF YOU MUST EVACUATE
Hurricane Evacuation Zone Finder at NYC.gov/hurricanezones or contact 311. All evacuees will be accepted, and evacuees will not be asked about their immigration status at any New York City evacuation center.

IF YOU HAVE PETS
Make sure your disaster plan addresses what you will do with your pet if a hurricane requires you to leave your home. If you cannot shelter your pet at a kennel or with friends outside the evacuation area, pets are allowed at all City evacuation centers. Please bring supplies to care for your pet or service animal, including food, water, leash, a carrier, and copies of your pet’s medical records.

IF YOU LIVE IN A BASEMENT
Basement apartment residents may face additional risks from hurricanes even if they live outside evacuation zone boundaries. Many areas of the city can experience rainfall flooding. If you live in a basement apartment, be prepared to stay above ground.

IF YOU LIVE IN A HIGH-RISK BUILDING
If you live in a high-risk building, especially on the 10th floor or above, stay away from windows in case they break or shatter. Or, move to a lower floor. Be aware of your building’s evacuation plan.

IF YOU ARE NOT REQUIRED TO EVACUATE
Be prepared to lose power
Make sure you have all recommended items in your emergency supply kit in case you lose power or other basic services. If you have concerns about how a loss of power, basic services, and public transportation may affect you, consider evacuating.

IF YOU MUST EVACUATE
Be prepared to lose power
Make sure you have all recommended items in your emergency supply kit in case you lose power or other basic services. If you have concerns about how a loss of power, basic services, and public transportation may affect you, consider evacuating.

SHELTER IN PLACE
If you do not need to evacuate, shelter in place and make use of your emergency supply kit. Stay away from windows in case they break or shatter and stay indoors to avoid hurricane hazards.
NEW YORK CITY HURRICANE EVACUATION ZONES

KNOW YOUR ZONE*

1. Determine whether you live in an evacuation zone by using the Hurricane Evacuation Zone Finder at NYC.gov/hurricanezones, calling 311 (212-639-9675 for Video Relay Service, or TTY: 212-504-4115), or consulting this map. If your address is in one of the City’s hurricane evacuation zones, you may be ordered to evacuate if a hurricane threatens New York City.

2. Evacuees should be prepared to stay with friends or family who live outside evacuation zone boundaries.

3. If you cannot stay with friends or family, use the Finder, call 311 (212-639-9675 for Video Relay Service, or TTY: 212-504-4115), or use this map to identify which evacuation center is most appropriate for you.

* Evacuation information is subject to change. For the latest information, visit NYC.gov or call 311 (212-639-9675 for Video Relay Service, or TTY: 212-504-4001). Visit the MTA’s website at www.mta.info or call 511 for the latest travel information. If you need assistance evacuating during an emergency, please call 311.

HURRICANE EVACUATION ZONES**

When a coastal storm is approaching, the City may order the evacuation of neighborhoods in danger of flooding from storm surge, starting with Zone 1 and adding more zones as needed. Zones will be evacuated depending on life safety-related threats from a hurricane’s forecasted strength, track, and storm surge.

- Evacuation centers
- Accessible evacuation centers

** Information on evacuation centers, including accessibility features, is subject to change. Please visit NYC.gov/hurricanezones or contact 311 for updated reports on building status and accessibility features.

Visit NYC.gov/hurricanezones or call 311 to find out if you live in a hurricane evacuation zone.