For residents affected by the East Village building collapses

Beginning on Monday, April 13th, Lower East Side Ready ("LES Ready") will administer long-term case management and direct financial assistance for individuals and families who were displaced from the five buildings impacted by the blast.

Those buildings include 123 Second Avenue, 121 Second Avenue, and 119 Second Avenue – all of which were completely destroyed – and 125 Second Avenue and 41 7th Street, which were both severely damaged. These five buildings include 63 residential units, 15 of which were destroyed and 48 of which were damaged.

To connect with LES Ready please visit them at 171 Avenue B or call 212-533-2541.

GENERAL INQUIRIES AND INFORMATION:

- For more information, visit NYC.gov/EastVillageRecovery or call 311 (212-639-9675 for outside New York City.).
- For assistance from the NYC Department of Housing Preservation & Development, call 311 (212-639-9675 for outside New York City.).
- For assistance from the American Red Cross of Greater New York, call 1-877-733-2767.

FINANCIAL ASSISTANCE

LES Ready, with support from the Mayor's Fund and other local partners, is administering a victims assistance fund to aid families and individuals directly affected by the explosion and building collapse on March 26th. Those who are or were living in the three building destroyed (123 Second Avenue, 121 Second Avenue, and 119 Second Avenue, aka 45 E. 7th Street), or in the two buildings

severely damaged (125 Second Avenue and 41 E. 7th Street) may be eligible for direct financial assistance. Financial grants will include assistance for:

- Housing support for transitioning to new permanent housing (including security deposits);
- Replacement of damaged home wares (including furniture, clothing, and other essential items); and
- Special support as needed to help families and individuals begin to rebuild their lives.

Residents wishing to seek financial assistance and service supports can contact LES Ready at 212-533-2541 or visit LES Ready's East Village office at 171 Avenue B, to learn more.

DONATIONS

The NYC Mayor's Fund to Advance New York City is accepting monetary donations to assist those affected by this incident. For more information, visit NYC.gov/evrelief or call 311 (TTY: 212-504-4115). At this time, please do NOT drop off any in-kind donations to the affected area(s).

HOUSING

Vacate Status – Residents can call 311 to receive updates on the status of their building's vacate order. After the vacate orders are lifted on residences, HPD will contact those affected by this change. These vacate order lifts are not applicable to those residents that lived at 119 2nd Avenue (45 East 7th Street), 121 2nd Avenue and 123 2nd Avenue, as these buildings were destroyed.

Cleaning of individual apartments – American Red Cross is providing clean-up kits during re-occupancy that can help residents clean their apartments. The kits contain liquid cleaning solution, rubber gloves, garbage bags, mops, masks, deodorizers and other cleaning supplies. To obtain a kit, residents should call the ARC at 1-877-733-2767.

Responsibilities of Building Owners -

REPAIRS: Building owners are required to make repairs to the building and inside apartments to meet housing code standards. This includes window replacement, carpet cleaning or installation. Tenants need to notify the owners/property

managers about repair needs. HPD will monitor repairs to ensure that owners complete necessary work.

CLEANING: Building owners are also responsible for cleaning public areas and for removing debris in both public areas and individual apartments. This does NOT include residual dust, sweeping, mopping or general cleaning. Tenants should be prepared to do additional cleaning in their apartments.

Additionally, the fire smell may linger for days or weeks. There is a fire deodorizer in the kit provided by ARC. Tenants may need to operate fans to ventilate their apartments.

UTILITIES

Every building that was vacated was inspected by a city or utility official. Contact ConEd 1-800-75-CONED (1-800-752-6633) if clients are still having issues with electricity or gas. For other utility issues contact 311.

Call 1-800-75-CONED:

- If you are not the primary account holder for the utilities in your household but need details about available benefits.
- If your building was not vacated but lost power.
- For concerns regarding account holds if your apartment was vacated or destroyed.

IDNYC

Residents of the collapsed or vacated buildings can receive an IDNYC, New York City's Municipal ID card. No appointment is necessary. Residents should visit the following location for assistance: 109 East 16th Street (between Union Square East and Irving Place), Monday through Friday, 9 AM – 7 PM. Proof of address is required. Normal eligibility rules will apply. Please call 311 or visit nyc.gov/IDNYC for requirements.

AIR QUALITY

See nyc.gov/health for detailed information on health-related issues. DEP did testing for asbestos in the air and asbestos was not found in any air sample. Information can be found at NYC.gov/dep.

In general, the public health risk for people in communities near a structural fire is low. Sampling the air in your home is unnecessary because the contaminants in the air are expected to be present at very low levels and to be short-term in nature.

PETS

The Animal Care & Control of New York City and the American Society for the Prevention of Cruelty to Animals (ASPCA) are working to assist residents whose pets were affected by this event.

- Animal Care & Control of New York City
  www.nycacc.org, or call 212-788-4000
- American Society for the Prevention of Cruelty to Animals (ASPCA)
  www.aspca.org, or call 212-876-7700

PERSONAL BELONGINGS

This was a devastating explosion and most belongings were destroyed; any belongings found can be retrieved by residents by visiting the NYPD's 9th Precinct, located at 321 East 5th Street in Manhattan, or by calling 212-477-7811.

INSURANCE

For information about insurance, contact the New York State Department of Financial Services by visiting www.dfs.ny.gov or calling 1-800-342-3736.

MENTAL HEALTH ASSISTANCE

Lifenet is a free, confidential help line for New York City residents. You can call 24 hours per day, 7 days a week. The staff of trained mental health professionals can help callers find mental health services.

- Call 1-800-LIFENET
- 1-877-AYUDESE (1-877-298-3373) in Espanõl
- 1-877-990-8585 for Korean and Chinese callers (Mandarin & Cantonese)
- 1-212-982-5284 (TTY for hearing impaired)

The Institute for Family Health
The Institute Center for Counseling at 16th Street
16 East 16th Street
New York, NY 10003 Program Tel: (212) 633-0800

St. Mark's Place Institute for Mental Health
Unitas Clinic
57 St. Mark's Place
New York, NY 10003 Program Tel: (212) 982-3470

Beth Israel Medical Center
10 Nathan Perlman Place
New York, NY 10003 Program Tel: (212) 420-4135

NYC-HHC Gouverneur Hospital D&TC
Roberto Clemente Family Guidance Center
540 E. 13th Street
New York, NY 10009 Program Tel: (212) 387-7400 County: New York