



## **For residents affected by the East Village building collapses**

### **HOUSING**

Vacate Status – Residents can call 311 (vacate status updated at 9:00 AM and 8:00 PM) to receive updates on the status of their building’s vacate order. After the vacate orders are lifted on residences, HPD will contact those affected by this change. These vacate order lifts are not applicable to those residents that lived at 119 2nd Avenue (45 East 7th Street), 121 2nd Avenue and 123 2nd Avenue, as these buildings were destroyed.

Cleaning – American Red Cross is providing clean-up kits onsite at buildings during reoccupancy that can help residents clean their apartments. The kits contain liquid cleaning solution, rubber gloves, garbage bags, mops, masks, deodorizers and other cleaning supplies.

### **Responsibilities of Building Owners -**

**REPAIRS:** Building owners are required to make repairs to the building and inside apartments to meet housing code standards. This includes window replacement, carpet cleaning or installation. Tenants need to notify the owners/property managers about repair needs. HPD will monitor repairs to ensure that owners complete necessary work.

**CLEANING:** Building owners are also responsible for cleaning public areas and for removing debris in both public areas and individual apartments. This does NOT include residual dust, sweeping, mopping or general cleaning. Tenants should be prepared to do additional cleaning in their apartments.

Additionally, the fire smell may linger for days or weeks. There is a fire deodorizer in the kit provided by ARC. Tenants may need to operate fans to ventilate their apartments.

## **UTILITIES**

Every building that was vacated was inspected by a city or utility official. Contact ConEd 1-800-75-CONED (1-800-752-6633) if clients are still having issues with electricity or gas. For other utility issues contact 311.

Call 1-800-75-CONED:

- If you are not the primary account holder for the utilities in your household but need details about available benefits.
- If your building was not vacated but lost power.
- For concerns regarding account holds if your apartment was vacated or destroyed.

## **AIR QUALITY**

See [nyc.gov/health](http://nyc.gov/health) for detailed information on health-related issues. DEP did testing for asbestos in the air and asbestos was not found in any air sample. Information can be found at [NYC.gov/dep](http://NYC.gov/dep).

In general, the public health risk for people in communities near a structural fire is low. Sampling the air in your home is unnecessary because the contaminants in the air are expected to be present at very low levels and to be short-term in nature.

## **PETS**

The Animal Care & Control of New York City and the American Society for the Prevention of Cruelty to Animals (ASPCA) are working to assist residents whose pets were affected by this event.

- Animal Care & Control of New York City  
[www.nycacc.org](http://www.nycacc.org), or call 212-788-4000
- American Society for the Prevention of Cruelty to Animals (ASPCA)  
[www.asPCA.org](http://www.asPCA.org), or call 212-876-7700

## **PERSONAL BELONGINGS**

This was a devastating explosion and most belongings were destroyed; any belongings found can be retrieved by residents by visiting the NYPD's 9th Precinct, located at 321 East 5th Street in Manhattan, or by calling 212-477-7811.

NYPD will provide escorts for residents looking to retrieve belongings from the impacted area. Residents from 41 East 7<sup>th</sup> Street interested in this service should visit the Interagency Command Center (ICC) at 40 East 7<sup>th</sup> Street between the hours of 7 PM to 11 PM, Friday, April 3. There will be no escorts on Saturday and Sunday to this building. Escorts will resume on Monday, April 6 between 7 PM and 11 PM.

Residents from 125 2nd Ave. interested in an escort should report to NYPD Community Affairs Officers at the intersection of St. Mark's Place and 2<sup>nd</sup> Ave. Escort to ALL units will be available today, Friday, April 3 and Saturday, April 4, between the hours of 2 PM and 3 PM and again from 5 PM to 7 PM. There will be no escorts to this building on Sunday, April 5. Escorts will resume on Monday, April 6 between the hours of 2 PM and 3 PM and again between 5 PM and 7 PM.

### **DONATIONS**

The NYC Mayor's Fund to Advance New York City is accepting monetary donations to assist those affected by this incident. For more information, visit [NYC.gov/evrelief](http://NYC.gov/evrelief) or call 311 (TTY: 212-504-4115). At this time, please do NOT drop off any in-kind donations to the affected area(s).

### **INSURANCE**

For information about insurance, contact the New York State Department of Financial Services by visiting [www.dfs.ny.gov](http://www.dfs.ny.gov) or calling 1-800-342-3736.

### **MENTAL HEALTH ASSISTANCE**

*Lifenet* is a free, confidential help line for New York City residents. You can call 24 hours per day, 7 days a week. The staff of trained mental health professionals can help callers find mental health services.

- Call 1-800-LIFENET
- 1-877-AYUDESE (1-877-298-3373) in Español
- 1-877-990-8585 for Korean and Chinese callers (Mandarin & Cantonese)
- 1-212-982-5284 (TTY for hearing impaired)

*The Institute for Family Health*

The Institute Center for Counseling at 16th Street  
16 East 16th Street  
New York, NY 10003 Program Tel: (212) 633-0800

*St. Mark's Place Institute for Mental Health*

Unitas Clinic  
57 St. Mark's Place  
New York, NY 10003 Program Tel: (212) 982-3470

*Beth Israel Medical Center*

10 Nathan Perlman Place  
New York, NY 10003 Program Tel: (212) 420-4135

*NYC-HHC Gouverneur Hospital D&TC*

Roberto Clemente Family Guidance Center  
540 E. 13th Street  
New York, NY 10009 Program Tel: (212) 387-7400 County: New York