

## APPENDIX F: NYC CERT IDENTIFIED ROLES

Types of Incident	Potential Roles
Community Liaison	<p>To assist any agency in relaying information to the community.</p> <p>Assist NYPD, Mayor’s Community Affairs Unit or other City agency staff.</p> <p>Assist OEM in assessing community needs.</p> <p>Assist with community outreach around preparedness and readiness.</p>
Utility Disruption	<p>Assist with traffic control.</p> <p>Assist with checking on people with special needs.</p> <p>Assist with distributing food and/or water.</p> <p>Assist with evacuations of medical facilities.</p>
Fire	<p>Assist in perimeter and traffic control and crowd management.</p> <p>Assist FDNY in locating additional pets or people still in the hot zone, by communicating with evacuees and FDNY Command Post.</p> <p>Assist with evacuations of surrounding buildings.</p> <p>Assist with locating nearest shelter.</p> <p>Assist with community outreach and information dissemination.</p> <p>Assist with sheltering and food and water distribution.</p>
Water Main Break	<p>Assist with community outreach and information dissemination.</p> <p>Assist with sheltering and food distribution.</p> <p>Assist in perimeter and traffic control and crowd management.</p> <p>Assist in retrieving private items.</p>

<p><b>Extreme Weather Conditions</b></p>	<p>Assist with community outreach and information dissemination.  Assist with checking on people with special needs.  Assist with locating nearest shelter.  Staffing warming or cooling centers.  Assist with sheltering and food distribution.  In cases of significant snowfall, assist in digging out local fire hydrants.</p>
<p><b>Building collapse</b></p>	<p>Assist with community outreach and information dissemination.  Assist with locating nearest shelter.  Assist with sheltering and food distribution.  Assist in retrieving private items.  Work as a liaison between the community and responding agencies.  Assist with perimeter and traffic control.</p>
<p><b>Service Center</b></p>	<p>Assist OEM HS/FEMA CR in disseminating info to communities.  Provide translation support within DASC.  Provide hospitality support within DASC.  Escort humanitarian teams through communities i.e. accompany Mennonites on debris clean-up, muck outs.</p>
<p><b>Coastal Storm/ Flooding</b></p>	<p>Assist with community outreach and information dissemination.  Assist with locating nearest shelter.  Assist with sheltering and food distribution.  Assist OEM in assessing community needs.  Work as a liaison between the community and responding agencies.  Assist OEM in off-loading supplies from trucks to shelters.  Work at evacuation centers and/or shelters.  Assist with community outreach with issued regarding to preparedness and readiness.  Assist by notifying OEM Watch Command of local street flooding.  Assist in sandbagging.</p>
<p><b>Missing Persons</b></p>	<p>Assist in combing area.  Assist in distribution of flyers.</p>
<p><b>Medical Event</b></p>	<p>Assist in distributing goods through points of dispensing.  Work as a liaison between local hospital and community.  Assist in locating more triage sites.</p>