

APPENDIX A: GLOSSARY

ARC	American Red Cross in Greater NY
CDN	Community Disaster Network
CIC	Citywide Incident Commander
CIMS	Citywide Incident Management System
DOHMH	NYC Department of Health and Mental Hygiene
EOC	Emergency Operations Center
EMS	Emergency Medical Services
ESF	Emergency Support Function
ETA	Estimated Time of Arrival
E Team Center	Software that generates report for the Emergency Operations Center
FDNY	Fire Department of New York
GIS	Geographical Information System
ICS	Incident Command System
Incident	An unplanned, emergency event to which a NYC CERT team may request deployment or be deployed by OEM Watch Command.
nGAGE	Team management tool that generates monthly reports due to NYC
OEM	
NIMS	National Incident Management System
NYC	New York City
CERT	Community Emergency Response Team
NYPD	New York Police Department
NYC OEM	NYC Office of Emergency Management
PPE	Personal Protective Equipment
SOP	Standard Operating Procedure