

NEW YORK citizen★corps



The mission of The New York City Citizen Corps Council is to use voluntary citizen involvement, through the coordination of interagency resources, to create a culture of preparedness among New York City's most vulnerable populations and to enable individuals citywide to prepare for, respond to, and recover from disasters.

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The Alfred P. Sloan Foundation

The Alfred P. Sloan Foundation, a philanthropic nonprofit institution, was established in 1934 by Alfred Pritchard Sloan, Jr., then President and Chief Executive Officer of the General Motors Corporation. The Foundation's programs and interests fall into the following areas: *Science and Technology, Standard of Living and Economic Performance, Education and Careers in Science and Technology, and Selected National Issues.*

The Bioterrorism program promotes plans and practices that citizens and organizations can use to defend themselves.

For additional information: www.sloan.org.

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The All Together Now Program

Household Emergency Preparedness: Citizen Empowerment and Training in Community Organizing Around Emergency Preparedness

All Together Now is a household emergency preparedness program designed to create disaster resilient buildings and blocks. It is delivered by community-based organizations who are trained as program managers. They in turn recruit, train and coach building and block leaders to work directly with residents. The program is done in small groups which provides support to take actions and connectedness in an emergency. There are also programs that work with individual households and vulnerable populations within a building or block. All the programs are available on-line at no cost. The single household program is translated into Spanish. The program is currently being carried out by 21 community-based groups spread throughout the five boroughs.

For addition information: www.empowermentinstitute.net/atn

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The American Red Cross in Greater New York

The American Red Cross in Greater New York is a key humanitarian partner and a vital participant in New York's plans and programs to help the nine million people in the five boroughs of New York City and Orange, Putnam, Rockland and Sullivan Counties prevent, prepare for and respond to emergencies.

Given the uncertainties of today's world, the Chapter is accelerating its collaboration with government agencies and other partners to develop and implement readiness plans to respond to major natural and man-made disasters.

The Chapter's 200 employees and 3,500 adult and 1,500 youth volunteers provide immediate aid in the form of food, shelter, financial assistance, mental health counseling and compassion to more than 100,000 people affected by more than 3,000 emergencies a year – from fires and floods to building collapses and blackouts.

The Red Cross also helps individuals, families, businesses and communities stay prepared for emergencies by offering hundreds of lifesaving courses in Adult/Child/Infant CPR, First Aid, Life-guarding and Caregiving, as well as safety information and resources and free emergency preparedness training programs.

The Red Cross is not a governmental organization. Essential programs and services are funded by gifts from individuals and companies, proceeds from special events and grants from foundations and local, state and federal government.

How You Can Help –Volunteer

Committed, compassionate volunteers are the heart and soul of the Red Cross.

Volunteers support every Red Cross program and service. You can offer aid and comfort to those affected by disaster. You can help build a safer community by teaching Red Cross lifesaving courses. You can provide vital preparedness information at classes and through community outreach.

Volunteer opportunities are available in all boroughs for people of all ages and interests. To learn more, please contact the Volunteer Resources Department at 212-875-2068. Volunteer@nyredcross.org.

Volunteer &
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Readiness



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Boy Scouts of America

The Boy Scouts of America began in the United States of America, back in 1910, with the very first offices here in New York City. There have been millions of young men across the country that have been part of the program in this 96 years. At the end of 2005, the Greater New York Councils, which covers all five boroughs of the city, was serving over 122,000 youth in its programs of Cub Scouting - the elementary school program for boys in grades 1-5; Boy Scouting - the middle/junior high school program for boys in 6th grade or 11 years of age to 18; the Venturing program - the coed program for youth in high school/junior college youth from the ages of 14-20. We also have an In-School program called "Learning for Life" that works very closely with the New York City School system as well as the private and parochial schools. This youth figure was a 5% growth over the previous year, and all projections at this point in time indicate that the growth figure will be as high this year.

The Boy Scouts of America and its different programs provide a character education based program that helps instill values in youth of citizenship training; character development and personal fitness - both physical and spiritual. One of the hallmarks of Scouting in its 96 years of history has been community service.

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Bronx Borough President's Office

The Borough President duties include working with the Mayor to prepare the annual executive budget submitted to the City Council, reviewing and comments on major land use projects, and proposing sites for City facilities within his jurisdiction.

The Borough President, Adolfo Carrión, also monitors the administration of City services and engages in strategic planning for the economic development of the borough. He appoints a representative to the New York City Board of Education and the New York City Planning Commission. The Borough President also appoints the members of the Community Boards and is the Chairperson of both the Borough Board and the Borough Services Cabinet. Among other distinctions, the Borough President is a trustee of the New York City Employees' Retirement System. In addition to the duties provided by the Bronx Borough President's office he also provides these extra services to the community.

Team Up to Clean Up All through the year, volunteers can get trash bags and gloves and borrow shovels and other cleaning equipment provided by the New York City Department of Sanitation. The Borough President's web site, www.bronxboropress.nyc.gov, list dates and sites of community clean-ups to encourage Bronxites to become active in clean-ups throughout the year.

Domestic Violence Initiative The Bronx Borough President's office helps people with domestic violence issues by making them aware of what domestic violence is and by referring them to agencies that can help them with their problem.

Hurricane Preparedness In support of the OEM's "Ready New York Preparedness Campaign," Adolfo Carrión pushed for the promotion of knowing where evacuation centers are located, and the importance of preparing a "go bag," a bag filled with important basic items needed in case of an emergency.

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Brooklyn Borough President's Office

A Note from Brooklyn Borough President, Marty Markowitz:

"Throughout my tenure as Borough President, I have worked to ensure a better quality of life for all Brooklynites today and for future generations. I continue to work with all levels of government to preserve and create as many affordable housing units as possible in Brooklyn, and to boost and attract economic development in Brooklyn. I am advocating for renewal projects to create a vital center of life in Downtown Brooklyn and a fresh face for Coney Island, while maximizing funds for the arts and public open space to maintain Brooklyn's status as the creative capital of New York City; and finding ways to improve better health care and health-care access, education, and youth and senior programs."

The Borough President's office provides outreach efforts to all Brooklynites through Brooklyn's 18 community boards, clergy, and civic groups urging them to be prepared and to start Community Emergency Response Teams. The Borough President's staff disseminates information on the City's Ready New York program and other preparedness initiatives.

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Building Owners and Managers Association of Greater New York

The Building Owners and Managers Association of Greater New York, Inc., more commonly known as **BOMA/NY**, is a not-for-profit trade association that originated in 1967. With over 850 members (our members being the firm itself), our *Mission* is to promote programs and services, while serving as a resource, for the advancement of the real estate industry.

As part of BOMA International, the world's largest trade association, BOMA/NY is the largest local "BOMA" association in the North American federation. Our members are responsible for the ownership/management of approximately 400,000,000 square feet of office space, including some of the world's most prestigious properties.

Emphasizing the "education" of our members so that they can provide better services to their respective building tenants, the general public, etc., we conduct seminars, conferences and networking luncheons with keynote presentations by diverse leading speakers throughout the course of the year. We have a strong Advocacy Team of volunteers that deals with leading decision-makers on the local, regional and federal level on diverse "hot issues" that affect the industry. One of our several committees is the Preparedness Committee, which meets on the third Friday of each month.

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Catholic Charities Brooklyn and Queens

Catholic Charities Brooklyn and Queens (CCBQ) has been providing quality social services to the neighborhoods of Brooklyn and Queens for over 100 years. The agency sponsors 183 programs and services for children and youth, older adults, families, individuals with developmental disabilities, and those who are mentally ill, isolated or formerly homeless, and provides 3,000 units of affordable housing. CCBQ serves people of all faith.

Two Community Centers are located in each borough to provide support to families and Individuals:

Brooklyn West

191 Joralemon Street
Brooklyn, NY 11201
(718) 722-6002

Brooklyn East

720 E. 8th Street
Brooklyn, NY 11230
(718) 859-9864

Queens North

23-40 Astoria Boulevard
Astoria, NY 11102
(718) 726-9790

Queens South

90-39 189th Street
Hollis, NY 11423
(718) 217-1238

The Community Centers provide:

- ◆ Case Management
- ◆ Advocacy for Public Benefits
- ◆ Emergency Food
- ◆ Limited Financial Assistance
- ◆ Access to Community Resources and Other Human Services
- ◆ Employment Counseling
- ◆ Support Groups
- ◆ ESL Programs/GED Referral
- ◆ Immigration Information/Referral
- ◆ Community Organizing
- ◆ Leadership Development

The Community Centers also open the door to Catholic Charities affiliated programs*:

*(*Some programs and services have eligibility requirements mandated by the funding agency.)*

- ◆ Services for Pregnant Women
- ◆ Diocesan Alcohol and Substance Abuse Assistance Program
- ◆ Disaster Response Team
- ◆ Catholic Youth Organization
- ◆ Refugee Settlement
- ◆ SS. Joachim & Anne Nursing & Rehabilitation Center
- ◆ Family Home Care Services/

- ◆ Early Childhood Services
- ◆ Family Services
- ◆ Older Adult Services
- ◆ Behavioral Health Services
- ◆ Services for Persons with Developmental Disabilities
- ◆ Housing
- ◆ Homeless Outreach
- ◆ Volunteer Services

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NYC Community Emergency Response Teams

The CERT concept was developed and implemented by the City of Los Angeles Fire Department (LAFD) in 1985. It was first employed during the Whittier Narrows earthquake in 1987, when roads became impassable and communities were temporarily stranded. FEMA implemented the training program on their Web site, making it available to communities nationwide. In November 2003, NYC OEM received federal funding to provide Community Emergency Response Team training to New Yorkers. Since then, NYC OEM has updated the NYC CERT curriculum and training to represent the urban living environment and hazards that are unique to New York City.

One of the primary goals of the NYC CERT program is to train and establish at least one CERT team in each of the 59 Community Boards around NYC. There are currently 56 teams recognized by NYC OEM as established and trained.

The New York City Community Emergency Response Team (CERT) program trains neighborhood and community-based volunteer teams to:

- ◆ Inform, educate, and train their neighbors about disaster preparedness
- ◆ Assist public safety agencies and local community boards with public events
- ◆ Respond to local disasters in accordance with CERT protocols and support emergency personnel upon their arrival and request
- ◆ Assist agencies in managing spontaneous volunteers at a disaster site

CERT training is an intensive 11-week training program that educates New York residents on disaster preparedness, as well as basic response skills such as, fire safety, light search and rescue, disaster medical operations, disaster mental health, preparedness for the urban environment. Recruitment is handled by Community Boards and trainings usually occur biannually.

For additional information, visit www.nyc.gov/CERT or contact our NYC CERT hotline 718-422-8935

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The Consortium for Haitian Empowerment

The Consortium for Haitian Empowerment (CHE) is the product of a Haitian task force launched in 2001 to assess and address the impact of 9/11 on NYC's Haitian community.

Supported by New York Foundation, members structured the Haitian Task Force, and in June 2004, incorporated it as CHE, with the vision to serve as an intermediation platform that facilitates the development of a common agenda, long term community planning and collective actions among Haitian service providers. When CHE became a 501c3 organization in December 2004, it received capacity building grants from the Ford Foundation/Good Neighbor Committee. Renewed in 2005, the grant served to conduct activities that foster community empowerment, civic participation, and greater cooperation.

The Consortium is not a service provider. The role of the Consortium is to provide the space, tools, incentive and opportunities that allow the development of collective reflections and undertakings.

For more information see: www.haitianconsortium.org

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CSS/ Retired Senior Volunteer Program

The Community Service Society of New York (CSS) an independent nonprofit organization has led the fight to expose and change the conditions in New York City for more than 160 years. Although New York City has changed dramatically in that time, its most pressing human needs have not. Today, through a distinctive strategy combining direct services, policy research, advocacy, legal work, and technical assistance, CSS continues to move forward with an agenda that addresses contemporary urban issues. With such a diverse array of resources under one roof, we are able to make a unique and permanent impact on New York City's low-income population.

The Retired Senior Volunteer Program (RSVP) is a program of CSS that places volunteers age 55 and over, in all five boroughs of New York City, RSVP's purpose is to enrich the lives of older adults by engaging them in fulfilling volunteer opportunities, and to assist public and nonprofit agencies and licensed health care facilities in serving people in need. In addition, RSVP offers technical assistance to community organizations in recruiting volunteers, developing volunteer assignments, and arranging for training and ongoing supervision.

Emergency Preparedness Speakers Bureau (EPSB)'s mission is to inform citizens about what they can do to help prepare themselves and their neighbors, and what appropriate action to take in case of an emergency.

Emergency Preparedness Speakers Bureau (EPSB) train volunteers 55+ to become Speakers Bureau Specialist. The program is designed to train volunteers to conduct workshops and educate individuals what to do and what appropriate action to take in case of an emergency. How to develop a family plan and an evacuation plans. Volunteers have to complete a free training course for 3 hours a day for 4 days. The program will also help volunteers to develop public speaking techniques, acquire an appreciation for working independently and in teams and will also help them to gain knowledge and build skills set in the field of Disaster Preparedness.

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Disaster Chaplaincy Services

Disaster Chaplaincy Services (DCS) is a nonsectarian organization committed to relieving the suffering of people affected by disaster. Through educating, organizing, training, deploying and supporting spiritual leaders, we provide effective and compassionate chaplaincy for disaster victims of any faith (or no faith) or ethnicity. DCS existed pre-9/11, and has over 60,000 hours of volunteer deployment experience. Currently we have over 170 chaplains, from 29 different faith traditions, speaking 28 different languages, who are trained and credentialed as volunteers and are able to respond to an emergency, with the goal of adding 250 more to the rolls by 2009.

Disaster Chaplaincy Services trains and deploys chaplains to assist people, both within and outside their own communities, who have been affected by disasters. *We are the only multi-faith group in the tri-state area that trains, credentials, and deploys a multi-faith cadre of disaster chaplains.* DCS is on-call 24 hours a day, 365 days a year, to respond to disaster, emergencies, or crises in the New York Metropolitan area and to provide the necessary spiritual care when called upon. We work with governmental and volunteer disaster response agencies such as the American Red Cross in Greater New York, The Salvation Army, the NYC Office of Emergency Management, and the Port Authority of NY and NJ and are integrated into their response protocols.

When deploying DCS credentialed chaplains, we utilize a system that has been successful throughout numerous disasters. These trained clergy help people by providing consolation and prayer support, listening compassionately, facilitating appropriate rituals, providing sacred space, providing guidance on transition issues, and by encouraging people to tell their stories. Additionally, we have a Leadership Team of 20 disaster chaplains who are trained site supervisors. This Leadership Team has the training to manage the chaplaincy response during a disaster, and to coordinate and organize with other responders.

DCS has deployed chaplains to aid with relief after disasters such as 9/11, Staten Island Ferry crash, Flight 587 - Family Assistance Centers and Memorials, Bronx "Woodycrest" fatal fire, Brooklyn Tornado & Queens Flooding DRC, 2003 Northeast U.S. blackout, FDNY & NYPD funerals, 2004 Snow Storm, Monitor Street fire, Sheepshead Bay Fire, SUNY Maritime College student deaths, Morningside Heights fire, NYC Hurricane Katrina Welcome Center & DASC.

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U.S. Dept. of Health & Human Services

The Office for Civil Rights (OCR) of the U. S. Department of Health and Human Services (DHHS) enforces Federal laws that prohibit discrimination by health care and human service providers that receive funds from the DHHS. You have the right to receive services and benefits in programs and activities funded by the DHHS. Federal civil rights laws prohibit discrimination in such programs and activities based on: Race, Color, National Origin, Disability, Age, Sex, and Religion. Such laws include Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, Title II of the Americans with Disabilities Act of 1990, the Age Discrimination Act of 1975, and the Community Service Assurance provisions of the Hill-Burton Act.

Institutions, programs and service providers that may receive funds from the DHHS include:

Hospitals

Physicians and other health care professionals in private practice Family Health Centers

Community Mental Health Centers

Alcohol and Drug Treatment Centers

Nursing Homes

State Agencies that are responsible for administering health care

Foster Care Homes

Day Care Centers

Senior Citizen Centers

Nutrition Programs

State and Local social service agencies

EMERGENCY PREPAREDNESS PLANNING

OCR collaborates with government and public agencies and community organizations in emergency planning. Our goal is to assist consumers of health and human services, without regard to race, color, national origin, disability, age, sex or religion with clear, consistent, and understandable emergency information. Through effective partnerships and communications OCR will work to ensure the public that services and resources of health and human service providers will be made available and accessible on a nondiscriminatory basis.

If you believe that you have been discriminated against because of your race, color, national origin, disability, age, sex or religion, by an entity receiving financial assistance from the DHHS, you or your representative may file a complaint with OCR. To contact OCR, please call (Voice) 800-368-1019 (TDD) 212-264-2355 or mail your complaint to: Regional Manager, Office for Civil Rights, U. S. Department of Health and Human Services, 26 Federal Plaza, Room 3312, New York, NY 10278. For further information please visit our website at www.hhs.gov/ocr.

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FDNY Center for Terrorism and Disaster Preparedness

The FDNY Center for Terrorism and Disaster Preparedness (CTDP) provides organizational strategy, operational planning, and administrative support to ensure terrorism and disaster preparedness efforts meet the Department's needs, and that preparedness initiatives produce desired outcomes. CTDP activities include:

Strategic Management: Write and maintain the FDNY Terrorism and Disaster Preparedness Strategy; provide templates and databases for collecting, organizing, and reporting assessment, needs analysis, and evaluation data; identify and train responsible parties and establish protocols and schedules for completing tasks

Risk Assessment and Target Hazards: Coordinate the risk assessment of critical infrastructure and key resources throughout the City; identify target hazards, and develop tactical response plans for specific structures that are determined to be most vulnerable to an attack

Exercise Design: Design, conduct, evaluate, and provide after action reports for intra-and inter-agency tabletop, functional and full-scale exercises in collaboration with FDNY field personnel, outside agencies, and the private sector

Emergency Response Plans: Produce and update emergency response plans to augment or replace current procedures, and provide both general and detailed tactical direction for responding to terrorist events

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The Human Services Council

For over 15 years the Human Services Council has functioned in the unique role of convener, bringing together a diverse network of over 150 organizations and interests to discuss ideas, issues, and concerns that impact the entire sector, and to take collective action.

HSC brings the sector's agenda to the media and government. Through advocacy, information, collaboration, and technical assistance, member organizations and their leaders are backed by the support of the entire sector in addressing their concerns on issues of public policy, economic trends, and regulatory environment.

Among HSC's many focus areas are public policy and advocacy, workforce campaigning, disaster preparedness and response, technology improvement, and one-on-one procurement services. Disaster Preparedness is part of the HSC commitment to build broad recognition and support for the substantial and essential contributions of the not-for-profit human service sector to the citizens and the fabric of New York City. These efforts enhance public recognition for the sector, improve its financial stability, and have a long-term positive impact on the well-being of New Yorkers in need.

Membership in HSC is open to 501(c)3, 501(c)4, and 501(c)6 nonprofit organizations. Current members include federations, sub-sector-specific coalitions, advocacy groups, and direct service providers.

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The Jewish Community Relations Council of New York

The Jewish Community Relations Council of New York (JCRC) is the central coordinating and resource body for more than 60 member organizations, representing 1.4 million members of the Jewish faith in metropolitan New York. JCRC member organizations include all of the congregational streams of Judaism, the New York arms of the national civil rights/defense agencies and local community councils.

JCRC is widely recognized as the voice of the organized Jewish community in seeking to protect, strengthen and advance Jewish rights and interests locally, nationally, and globally. The JCRC also serves as the communal liaison with public officials and many city, state and federal agencies. JCRC's broad agenda encompasses issues from Israel and international affairs to Jewish security, preparedness and neighborhood-based challenges.

JCRC's intergroup relations department, through C.A.U.S.E.-NY division, has been hailed by the White House and City Hall for its trail blazing programs focusing on community and coalition building, youth diversity leadership training and crisis management. Through these efforts, 15 multi-ethnic coalitions were formed around the New York area. The JCRC is a hands-on problem solving, strategic bridge builder, within the Jewish and the multi-ethnic communities of New York.

Emergency/Disaster Services

JCRC works in partnership with: UJA-Federation network of agencies on disaster response issues; the NY Board of Rabbis and Disaster Chaplaincy Services on disaster chaplaincy; NY Human Services Council Committee on Disaster Preparedness and Recovery; local offices of emergency management; the Department of Protection Management of John Jay College of Criminal Justice; and the American Red Cross of Greater New York on personal and household preparedness (including "Train the Trainers" outreach in Russian and the Orthodox Jewish communities).

It advises Jewish organizations on security issues; alerts synagogues, schools and organizations in the metropolitan New York area in conjunction with the FBI, NYPD and OEM; and provides emergency management and preparedness training to a wide range of nonprofit organizations. JCRC staff and John Jay faculty wrote *Emergency Planning: Crisis and Disaster Response Systems for Jewish Organizations*, published by United Jewish Communities of North America. JCRC provided numerous levels of response to September 11th, Flight 587 and other area disasters. JCRC staff members are certified as DHS and Red Cross instructors and as disaster/emergency chaplains.

For more information see: www.jcrcny.org

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Neighborhood Housing Services of NYC

For more than 25 years, Neighborhood Housing Services of New York City (NHSNYC), a trusted not-for-profit organization, has provided New Yorkers with the affordable loans and education they need to buy, improve and keep their homes. Our nine neighborhood offices partner with corporations and government to help more than 16,000 families each year. In our efforts to build strong communities, we are led by local residents and guided by local needs.

For disaster preparedness: NHSNYC has an Insurance Services Director who is available to discuss the insurance issues around being ready to face disaster and offer guidance in avoiding predatory lenders, adjusters and contractors should disaster occur.

In the event of a disaster: NHSNYC will be able to provide rehab loans, construction and contractor guidance, financial and credit counseling and foreclosure prevention, as well as insurance claims guidance.

We have long standing relationships with HPD, DHCR and federal programs such as Freddie Mac, Fannie Mae and the Neighborhood Reinvestment Corps. NHSNYC expects to be a key conduit for repairs funding at the state, local and federal level.

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New York Cares

Founded in 1987, New York Cares enables 32,000 New Yorkers each year to serve on hands-on volunteer projects benefiting schools, social service agencies, homeless shelters, and other deserving organizations. Volunteers tutor children, feed the hungry, help adults develop job and language skills, assist people living with HIV/AIDS, revitalize community gardens, take homeless children on cultural and recreational outings, visit the elderly, provide coats to those who would go without, and make real differences every day in the lives of New Yorkers in need.

New York City's Office of Emergency Management (OEM) has designated New York Cares as the agency responsible for mobilizing unaffiliated volunteers seeking to help after disasters. Each year, New York Cares helps 250,000 disadvantaged New Yorkers. We engage 33,000 individual volunteers in service to our city, and last year they gave back through New York Cares 173,000 times. We connect volunteers to 850 nonprofit agencies, public schools, and other deserving organizations (which we call Project Partners) through our volunteer projects.

Each month, New York Cares creates and offers approximately 650 volunteer projects that focus primarily on Children's Education, Adult Education and Career Preparation, Community Revitalization, Animal Care, Health and Wellness, Hunger, and Seniors Citizens.

To become a New York Cares volunteer or for information about how to become a partner agency please visit www.nycares.org or call 212-228-5000.

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NYC Department for the Aging

The Department's mission is to work for the empowerment, independence, dignity and quality of life of New York City's diverse older adults and for the support of their families through advocacy, education and the coordination and delivery of services.

The Department provides a wide range of services designed to assist New York's older adults to live independently in their homes and remain in their communities. Essential services which DFTA is committed to maintain or restore within 12 hours of an emergency include:

Home Delivered Meals

- ◆ delivery of nutritional meals to the homes of eligible participants 60 years of age or older

Case Management

- ◆ a process of identifying the needs and strengths of older persons and coordinating services on their behalf

Home Care Services

- ◆ a service for functionally impaired older adults to assist with personal care needs and housekeeping

Senior Centers

- ◆ community-based facilities at which congregate lunches, health promotion, education and other activities are available

Among the other services provided by DFTA are health promotion services, transportation, information and referral services, senior employment services, respite, counseling, support services for caregivers of New York City's seniors, social adult day services, intergenerational services, legal services, foster grandparents services, HEAP, SCRIE and WRAP.

Carrier Alert Program

The Carrier Alert Program, a partnership between the Department for the Aging (DFTA), the Mayor's Office for People with Disabilities (MOPD), the United States Postal Service (NALC) and the National Association of Letter Carriers (NALC), trains letter carriers to look for clues that a senior or person with disabilities may need help.

Cooling Centers

During heat emergencies, DFTA-funded senior centers with air conditioning become Cooling Centers open to the general public

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Darnley Jones ✦ djones@aging.nyc.gov ✦ (212) 442-1079

NYC Department of Health and Mental Hygiene Office of Mental Health Disaster Preparedness and Response

The Office of Mental Health Disaster Preparedness and Response's (OMHDPR) mission is to improve New Yorker's ability to respond to and recover from the mental health implications of disaster and emergencies. The office plans and conducts all mental health disaster preparedness, response and recovery activities for citywide public health emergencies, and leading and coordinating the mental health response in the event of disasters. OMHDPR actively works with the mental health community, local community group's professional associations and faith based groups to promote the awareness of the psychological impact of disasters and public health emergencies in order to improve the planning and response capacity of these entities.

The MHDPR office has built an extensive network of relationships with community and faith based groups, and disaster response mental health agencies, as well as local, state and federal government partners. In addition, the Office developed response plans and protocols for voluntary disaster mental health providers in a tiered, function-based system and continues to expand the mental health volunteers' network.

The Division of Mental Hygiene also provides leadership and support to [Mobile Crisis Teams](#) under contract with the Department and assists mental health professionals and the public by coordinating, implementing and reviewing requests for assistance to any person in New York City who is experiencing, or is at risk of, a psychological crisis, and who requires mental health intervention and follow up support to overcome resistance to treatment.

Ali Gheith ✦ agheith@health.nyc.gov ✦ (212) 219-5066

Gail Wolsk ✦ gwolsk@health.nyc.gov ✦ (212) 219-5504

Medical Reserve Corps

Formed in 2003, the New York City Department of Health and Mental Hygiene's (DOHMH) Medical Reserve Corps (MRC) enhances New York City's emergency preparedness by ensuring that a trained group of volunteer health professionals is ready to respond to public health emergencies. The primary role of the MRC is to help distribute antibiotics or vaccine during an emergency requiring mass prophylaxis of a large number of New Yorkers. Volunteers may also be called upon to assist the City with mass sheltering operations, such as during a coastal storm, or to assist with medical surge capacity, for example during a pandemic influenza outbreak. MRC volunteers can play a critical role in emergency response by being part of a pre-identified, pre-credentialed, and pre-trained group of potential responders.

Any licensed or certified health professional or health professional student who lives or works in New York City can join.

Visit www.medicalreserve.org to review the most current information on the MRC initiative. To register, click on the "Sign Up Now" link to the registration page OR call 866-NYC-DOH-1.

Anne Rinchuiso ✦ arinchiu@health.nyc.gov ✦ (212) 219-5512

Ann Murray ✦ amurray4@health.nyc.gov ✦ (212) 219-5514

The NYC Mayor's Office of Immigrant Affairs

Building on its Charter mandate of 2001, the Mayor's Office of Immigrant Affairs (MOIA) serves as the bridge between immigrant New Yorkers and city agencies. MOIA promotes the full and active participation of immigrant New Yorkers in the civic, economic, and cultural life of the City.

MOIA works with the Community Affairs Unit and the NYC Office of Emergency Management to disseminate emergency/disaster preparedness information to immigrant communities. MOIA does not provide direct emergency/disaster preparedness services or funding programs. MOIA works closely with the Mayor's 311 Call Center to provide government information in 170 languages.

MOIA assists immigrants with identifying appropriate city services, finding a community-based organization to address their specific needs, and acquiring updates about pending applications from USCIS.

MOIA assists immigrant-serving community groups by facilitating critical connections with appropriate City officials and city agencies and by helping to build organizational capacity. MOIA assists NYC government agencies by sharing best policies and practices for reaching immigrant communities and identifying community-based organizations serving specific immigrant communities.

Azadeh Khalili ✦ akhalili@cityhall.nyc.gov ✦ (212) 788-6723

Matilde Roman ✦ mroman@cityhall.nyc.gov ✦ (212) 788-6779

The New York City Police Department

The New York Police Department Auxiliary Police are NYC citizens who volunteer to assist their local Police Commanders. They come from all walks of life, and every police precinct, housing development and transit district has an Auxiliary Police unit. The NYPD also has Auxiliary Police units assigned to harbor, mounted, and high way units. Whenever possible, they assist in non-enforcement and non-hazardous duties. To learn more about joining, please visit your local precinct, housing PSA, or transit district, or call 212-AUX-1000 (212-289-1000).

Angelo Maroulis ✦ amarouli@nypd.org ✦ (718) 520-9243

Michael Kushner ✦ amarouli@nypd.org ✦ (718) 520-0673

NY Disaster Interfaith Services

On September 11, 2001, clergy and faith-based agencies converged on Ground Zero and began to establish service programs to assist in rescue, relief, and recovery efforts. The following week, Christian, Jewish, and Muslim leaders convened a task force to develop the faith community's collective course of action and to advocate on behalf of communities affected by the attack. In 2003, the task force dissolved and NYDIS was formed as a coalition of faith-based disaster service agencies and philanthropies, which has proven to be an innovative approach to urban disaster ministry.

NYDIS is a faith-based federation of service providers and charitable organizations who work in partnership to provide disaster services. Our mission is to develop and support faith-based readiness, response, and recovery services for New York City. In preparation for and in response to disasters, NYDIS convenes its leadership to network with local, state, and national agencies involved in disaster management to facilitate the delivery of services, resources, and information to religious communities, under-served victims, and impacted communities.

NYDIS provides services through three principal program areas: Disaster Advocacy, Disaster Planning and Training, and Response and Long-Term Recovery.

Our Planning and Training program offers Trainings and Workshops for clergy and congregations, including comprehensive instruction on congregational preparedness, disaster spiritual care, clergy self-care, and information on backlash mitigation programs. We also offer trainings in recovery, self-care, and cultural/religious competency for human services staff from faith-based and community-based partner agencies.

Utilizing the latest web technologies, NYDIS has built HOW CALM™, a password protected, online database which tracks the logistics and resources of faith communities in New York City, facilitating the coordination of faith-based response and recovery efforts. We also generate *NYDISnet*, our free, bi-monthly e-newsletter of events, news, preparedness tips and training opportunities. We distribute *NYDISnet Alerts* in emergency situations to report the most up-to-date critical information needed by religious leaders.

NYDIS holds a seat in the Office of Emergency Management's Emergency Operations Center, and is ready to coordinate with government and human service agencies in the event of a disaster to ensure that faith communities receive the resources they need.

Peter Gudaitis



pgudaitis@
nydis.org



(212) 669-6100

The NYC Office of Emergency Management Ready New York Program

The New York City Office of Emergency Management's Ready New York program which began in 2003, is a wide-scale, multi-faceted preparedness program designed to help New Yorkers better prepare for all types of emergencies.

The program is primarily funded by the Department of Homeland Security and works closely with the Mayor's Fund to Advance New York City and various Private sector partners to obtain additional funding resources. The program is centered around a household preparedness guide that provides specific information on how to prepare for and respond to various disasters, including major weather emergencies, fires, building collapses, and terrorist incidents. Ready New York is the official emergency preparedness guide for New York City.

The Ready New York program features a suite of preparedness guides that includes several hazard and demographically specific brochures. All of the guides are available in many languages and can be obtained by calling 311, or by visiting the OEM website at www.NYC.gov/readynewyork. OEM also offers reprint options to organizations wishing to reproduce the guide with their logo

- **Ready New York Household preparedness**
 - ◆ Available in English, Chinese (simplified and traditional), Haitian Creole, Arabic, Russian, Spanish, Polish, Korean, Japanese and audio tapes
- **Ready New York Beat the Heat**
 - ◆ Available in English, Chinese, Haitian Creole, Spanish, Korean, Russian and audio tape.
- **Ready New York for Pets**
 - ◆ Available in English, Spanish, Chinese and Russian.
- **Ready New York Pocket-sized preparedness guide**
 - ◆ Available in English, Spanish, Chinese, Russian and Yiddish.
- **Ready New York: Hurricanes and New York City**
 - ◆ Available in English, Spanish, Russian, Chinese, Haitian Creole, Korean, Polish, Hebrew, Arabic, Italian, and Urdu.
- **Ready New York for Seniors and People with Disabilities**
 - ◆ Available in English, Spanish, Chinese, Russian and audio tape.
- **Ready New York: An emergency preparedness guide for Small and Medium-sized businesses**
 - ◆ Available in English

The program features an ad campaign, public service announcements, and a speakers' bureau that is available to give free community training presentations on emergency preparedness throughout the five boroughs. The preparedness presentations/fairs can be requested by visiting the OEM website at www.NYC.gov/oem.

Amber Greene ✦ agreene@oem.nyc.gov ✦ (718) 422-4887

Christina Farrell ✦ cfarrell@oem.nyc.gov ✦ (718) 422-4895

Nonprofit Coordinating Committee of NY

NPCC was founded in 1984 to contest a proposal by the City of New York to remove the charitable property tax exemption from a number of New York's leading nonprofits. NPCC was successful. Today, NPCC is a membership organization with more than 1,600 501(c)(3) nonprofit organizations as members, including social service, educational, arts, religious and advocacy groups as well as foundations, health services and community development groups - a spectrum as wide as the scope of the term "charitable" as defined by section 501(c)(3) of the Internal Revenue Code. NPCC serves nonprofits in 3 ways by: (1) **Strengthening** all nonprofits by promoting good governance, accountability and effectiveness, working to assure positive relations with government through a highly effective Government Relations Committee that promotes local, state and federal regulations that are fair and not unduly burdensome for nonprofits pursuing their missions; (2) **Informing** nonprofit members through a monthly news-letter, *New York Nonprofits*, plus 40+ free workshops a year, a highly used website (www.npccny.org), a large volume of weekly responses to email and telephone inquiries, and topical publications on key nonprofit management and governance issues; and (3) **Saving** nonprofit members money through deeply discounted directors and officers liability insurance, office supplies, nonprofit publications, a retirement plan, payroll services, print procurement and other administrative expenses. Through this diverse and growing membership, NPCC has established itself as the leading voice for the nonprofit sector in New York City and State, as well as an important advocate on national issues affecting nonprofits.

NPCC developed and distributes a guide to emergency preparedness and business continuity for nonprofits, *Disaster Planning, Emergency Preparedness & Business Continuity*, which can be downloaded free from our website (http://www.npccny.org/info/disaster_plan.htm). It covers the steps an organization needs to think about in order to prepare its own disaster recovery plan so that, should an interruption occur, it is able to resume operations.

Michael Clark ✦ mclark@npccny.org ✦ (212) 502-4191 x 23

Marcia Brown ✦ mbrown@npccny.org ✦ (212) 502-4191 x 27

The Real Estate Board of NY

The Real Estate Board of NY (REBNY) is a 110 year old membership organization, of over 11,000 members, representing both the residential and commercial real estate industry. Through REBNY, Manhattan's most talented, energetic and influential real estate professionals work with the city's political establishment to promote public policies that:

- ◆ Expand New York's economy
- ◆ Encourage the development and renovation of commercial and residential real property
- ◆ Enhance the city's appeal to investors as a business location and as a place to live, and facilitate property management

Marolyn Davenport ✦ mdavenport@rebny.com ✦ (212) 532-3100

Shannon Fales ✦ sfales@rebny.com ✦ (212) 616-5272

Safe Horizon

Safe Horizon played a key role in the September 11th recovery effort by providing case management, crisis intervention, financial assistance and mental health services to families, displaced residents and workers, the injured, and rescue and recovery workers. Currently, Safe Horizon is still helping those in need of 9/11 services with counseling and mental health services, and as a funder at the 9/11 Unmet Needs Roundtable. Safe Horizon is a founding member of the Coordinated Assistance Network (CAN), a national initiative working towards achieving an integrated community based disaster response and recovery system that provides coordinated and seamless assistance to victims. Safe Horizon leads the New York City CAN planning efforts and is involved with multiple other emergency planning projects

9/11/Trauma Services

- 1) Free individual counseling, couples counseling, family counseling, psychiatric services, and support groups to all those affected by the events of September 11th.
- 2) For nearly a decade, Safe Horizon has been helping heal communities after traumatic events through our Community Trauma Response Team. This group of specially trained counselors lessens the impact of traumatic events on victims, survivors, community members and helping professionals and accelerates the recovery of people experiencing normal reactions to abnormal events.

Coordinated Assistance Network (CAN) Services

- 1) Safe Horizon is the lead agency working with local organizations to provide education about and access to the technology tools offered by the Coordinated Assistance Network.
- 2) CAN has created a web-based system where client information and agency resource information can be securely shared among disaster relief agencies, thereby improving service, reducing duplication of effort, and ensuring that clients quickly receive the complete range of assistance available

Andrea Horner ✦ ahorner@safehorizon.org ✦ (212) 577-8290
Jeremiah Dameron ✦ jdameron@safehorizon.org ✦ (212) 577-7753

World Cares Center

World Cares Center (WCC) was founded on community volunteer spirit that swept New York City during the 9/11 relief efforts. Today, WCC's collaborative philosophy is interwoven throughout all our programs, which have the following goals: to more effectively integrate and utilize spontaneous volunteers, to prepare citizens to safely participate in the communities' emergency response, and to foster resilient recovery and empowerment for community responders, with a focus on social and emotional well-being.

*World Cares Center offers a combination of unique trainings and workshops and unprecedented collaborative partnerships through our two main initiatives:
Disaster Preparation & Trauma Mitigation and Community Resiliency Centers.*

Allyson Parmentier ✦ aparmentier@worldcares.org ✦ (212) 563-7570 ext. 211

CONTACTS

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The American Red Cross in Greater New York (ARC) Adam Runkle runklea@nyredcross.org; (212) 875-2479	4
The Boy Scouts of America– Greater New York (BSA-GNY) James E. Dolberg, jdolberg@bsa-gnyc.org; (212) 651-3044	5
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The Brooklyn Borough President’s Office Sandra Chapman, schapman@brooklynbp.nyc.gov (718) 802-3777	6
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Disaster Chaplaincy Services Rev. Julie Taylor jtaylor@dcs-ny.org; (646) 879-9029	10

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The Fire Department of New York City Erika Schaub schaube@fdny.nyc.gov; (718) 281-8486	12
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	Rabbi Bob Kaplan RabbiBob1@aol.com; (212) 983-4800 x 136
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National Citizen Corps Council (DHS) Angela L. Heim angela.heim@dhs.gov; 215-931-5549	
Neighborhood Housing Services (NHS) Elizabeth Malone Elizabeth_malone@nhsnyc.org; (718) 732-8125	14
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NYC Department of Youth and Community Development (DYCD) Eduardo Laboy Elaboy@dycd.nyc.gov; (212) 676-0278	
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NYC Mayor’s Office of Immigrant Affairs (MOIA)	17
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The Salvation Army–Greater New York Division	
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World Cares Center	21
Allyson Parmentier aparmentier@worldcares.org (212) 563-7570 ext. 211	
Staten Island Borough President’s Office	
Lillian Lagazzo llagazzo@statenilandusa.com; (718) 816-2236	

CROSS REFERENCE

POPULATIONS SERVED

HIGHER EDUCATION

- ◆ Metropolitan College
- ◆ NYU Center for Catastrophe Preparedness

NON-ENGLISH SPEAKERS

- ◆ American Red Cross
- ◆ Consortium for Haitian Empowerment
- ◆ Mayor's Office of Immigrant Affairs
- ◆ OEM-Ready NY

SENIORS

- ◆ American Red Cross
- ◆ Community Service Society/RSVP
- ◆ Council on Senior Centers and Services
- ◆ NYC Department for the Aging
- ◆ OEM-Ready NY

YOUTH

- ◆ American Red Cross
- ◆ Boy Scouts of America– Greater NY
- ◆ OEM-Ready NY
- ◆ NYC Dept. of Youth & Community Development

TYPE OF AGENCY/ORGANIZATION

CITY GOVERNMENT

- ◆ Borough Presidents' Offices
- ◆ Fire Department of NYC
- ◆ Mayor's Community Assistance Unit
- ◆ Mayor's Office of Immigrant Affairs
- ◆ Mayor's Office of People with Disabilities
- ◆ NYC Department of Education
- ◆ NYC Department of Health & Mental Hygiene
- ◆ NYC Office of Emergency Management
- ◆ New York Police Department– Auxiliary

FEDERAL GOVERNMENT

- ◆ Federal Emergency Management Agency
- ◆ National Citizen Corps Council (DHS)

NEIGHBORHOOD/ REGIONAL

- ◆ All Together Now/ Empowerment Institute
- ◆ Community Emergency Response/ Readiness Teams
- ◆ Neighborhood Housing Services

NON-PROFIT

- ◆ All Together Now Program
- ◆ American Red Cross
- ◆ Consortium for Haitian Empowerment
- ◆ Citizens for NYC
- ◆ Neighborhood Housing Services
- ◆ New York Committee on Occupational Safety and Health
- ◆ Nonprofit Coordinating Committee
- ◆ NY Cares
- ◆ NY Disaster Interfaith Services
- ◆ Safe Horizon
- ◆ Salvation Army– Greater NY Division
- ◆ September Space/ World Cares Center

PRIVATE SECTOR

- ◆ Building Owners and Managers Association
- ◆ Real Estate Board of New York

STATE GOVERNMENT

- ◆ NY State Emergency Management Office

CROSS REFERENCE

SERVICES

ADVOCACY

- ◆ Neighborhood Housing Services
- ◆ NY Disaster Interfaith Services

DISASTER RESPONSE

- ◆ American Red Cross
- ◆ Community Emergency Readiness/ Response Teams
- ◆ Department of Health and Mental Hygiene– Medical Reserve Corps
- ◆ Fire Department of NYC
- ◆ NYC Department of Health & Mental Hygiene
- ◆ NYC Office of Emergency Management
- ◆ NYC Police Department
- ◆ NY Disaster Interfaith Services
- ◆ Salvation Army– Greater NY Division

FOR BUSINESSES

- ◆ Building Owners and Managers Association
- ◆ Real Estate Board of New York

FOR NONPROFITS

- ◆ Citizens for New York City
- ◆ Human Services Council
- ◆ Nonprofit Coordinating Committee

FUNDING OPPORTUNITIES

- ◆ The Alfred P. Sloan Foundation
- ◆ Federal Emergency Management Agency

POST-DISASTER RECOVERY

- ◆ American Red Cross
- ◆ Department of Health and Mental Hygiene– Medical Reserve Corps
- ◆ Neighborhood Housing Services
- ◆ NYC Office of Emergency Management
- ◆ NY Disaster Interfaith Services
- ◆ Safe Horizon
- ◆ Salvation Army– Greater NY Division

SERVICES

PREPAREDNESS

- ◆ American Red Cross
- ◆ Community Emergency Readiness/ Response Teams
- ◆ Department of Health and Mental Hygiene– Medical Reserve Corps
- ◆ Neighborhood Housing Services
- ◆ NYC Office of Emergency Management
- ◆ NY Disaster Interfaith Service

TRAUMA

- ◆ American Red Cross
- ◆ Safe Horizon
- ◆ September Space/ World Cares Center

TRAINING

- ◆ All Together Now/ Empowerment Institute
- ◆ American Red Cross
- ◆ Boy Scouts of America– Greater NY
- ◆ Citizens for New York City
- ◆ Community Emergency Response/ Readiness Teams
- ◆ Nonprofit Coordinating Committee
- ◆ NY Disaster Interfaith Services
- ◆ Real Estate Board of New York

VENDOR of PREPAREDNESS ITEMS

- ◆ American Red Cross
- ◆ Boy Scouts of America– Greater NY

VOLUNTEER OPPORTUNITIES

- ◆ All Together Now/ Empowerment Institute
- ◆ American Red Cross
- ◆ Boy Scouts of America– Greater NY
- ◆ Community Emergency Response Teams (CERT)
- ◆ Community Service Society/ RSVP
- ◆ Department of Health and Mental Hygiene– Medical Reserve Corps
- ◆ New York Police Department– Auxiliary
- ◆ NY Cares
- ◆ Salvation Army– Greater NY Division
- ◆ September Space/ World Cares Center

PUBLICATIONS

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The American Red Cross in Greater New York

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Babysitter's Handbook

First Aid Fast

HIV/AIDS Fact Book

Pet First Aid

Immunohematology

Community Disaster Education Materials

(<http://www.redcross.org/pubs/>)

Building Owners and Managers Association

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BOMA-Kingsley Quarterly

-Business Intelligence, Fall 2006

-Green Issue, Spring 2006

(www.boma.org)

Citizens for NYC

New York Self Help Guide

Intergroup Relations Manual

The Neighborhoods of Brooklyn

Become a Neighborhood Opinion Leader

Newsletter

(www.citizenyny.org)

The Community Service Society/ Retired Senior Volunteer Program

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Policy Briefs on Education; Health; Housing, Homelessness and Community Development; Work & Poverty; Surveys; and Welfare and Public Benefits

Urban Agenda is a biweekly newspaper column by David R. Jones, CSS President, on current issues affecting the lives of low-income New Yorkers.

Departmental newsletters

Annual Report

(<http://www.cssny.org/pubs/index.html>)

Council on Senior Centers and Services

Emergency Preparedness Guide for New York City's Aging Service Providers provides an overview of Emergency Preparedness and what aging service providers need to do to prepare the agency and its staff, clients and volunteers to cope with disasters and emergencies.

Volunteer Manual demonstrates the significance of volunteer services and serves as a vehicle for renewed commitment to volunteer programs.

Reaching out to Older New Yorkers: A Handbook for Service Providers was created to enhance the provision of outreach to older people across the country. The handbook is the result of the practices and expertise of many contributors and provides a diverse examination of the outreach process.

(<http://www.cscs-ny.org/publications.html>)

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Federal Emergency Management Agency

HAZUS-MH

Mitigating Potential Terrorist Attacks Against Buildings

National Flood Insurance Program Summary of Coverage

Design of Commercial Buildings to Mitigate Terrorist Attacks

Repairing Your Flooded Home

Primer for Design Safe Schools Projects in Case of Terrorist Attacks

Building a Disaster-Resistant University

Recommended Residential Construction for the Gulf Coast

National Flood Insurance Program Flood Insurance Claims Handbook

(See <http://www.fema.gov/library/index.jsp> for the full listing of 600+ FEMA publications)

National Citizen Corps Council (DHS)

Ready America Guides

Ready Pets Brochure

Disabilities and Special Needs Brochure

Older Americans Brochures

(<http://www.ready.gov/america/publications/>)

Neighborhood Housing Services

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Quarterly Newsletters

(<http://www.nhsnyc.org/content/news/newsletter.html>)

NYC Department of Health & Mental Hygiene (

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Health Bulletins on Depression; Flu Shots; Trans Fats; Cholesterol; Cervical Cancer; Diabetes; Hepatitis C; and more.

Brochures on Antiretroviral Drug Use with Rifampin and Rifabutin Card; Antiretroviral Drugs and the Treatment of Tuberculosis; Birth Control; Breastfeeding; Choosing Childcare in NYC; Contact with TB; Asthma; and more.

(<http://www.nyc.gov/html/doh/html/pub/pub.shtml?y=alert>)

Mayor's Office of Immigrant Affairs

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MOIA's informational brochure is available in English, Spanish and Chinese.

(<http://www.nyc.gov/html/imm/html/home/home.shtml>)

New York Disaster Interfaith Services

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Disaster Tip Sheets for Clergy include a series of 18+ Tip sheets addressing various areas of disaster response, relief, and recovery for faith leaders, such as Continuity of Ministry, Emotional and Spiritual Care, Spontaneous Sheltering, etc.

NYDIS Disaster Mental Health and Spiritual Care Manual is a reference for congregational faith leaders in New York City for use in planning for and in responding to disaster in their communities.

PUBLICATIONS

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NYC Office of Emergency Management– Ready NY <i>Ready NY for Households</i> is available in English, Spanish, Korean, Arabic, Russian, Chinese (Simplified and Traditional), Japanese, Polish and Haitian Creole. <i>Ready NY: Beat the Heat Guide</i> is available in English, Haitian Creole, Russian, Chinese, Korean and Spanish. <i>Ready NY: Hurricanes and NYC</i> is available in English, Chinese, Haitian Creole, Russian, Arabic, Spanish, Korean, Polish, Yiddish, Urdu, and Italian. <i>Ready NY for Seniors and People with Disabilities</i> is available in English, Russian, Chinese and Spanish. <i>Ready NY Pocket Guide</i> is available in English, Russian, Chinese, Spanish and Yiddish. <i>Ready NY for Small and Mid Sized Businesses</i> is available in English. <i>Ready NY for Pets</i> is available in English, Spanish, Russian and Chinese. (http://www.nyc.gov/readynewyork)	18
Nonprofit Coordinating Committee of New York <i>Disaster Planning, Emergency Preparedness & Business Continuity</i> (http://www.npcny.org/info/Disaster_Planning.doc)	19
NY State Emergency Management Office <i>Be Prepared Brochure</i> <i>Radiological Emergency Information for the Agricultural Community</i> <i>NYS Coastal Counties Hurricane Storm Surge Zones</i> (http://www.semo.state.ny.us/info/safety.cfm)	
World Cares Center <i>Dealing with Disaster: A Self-Care Reference Guide</i> is a pocket-guide for disaster volunteers and responders, containing key self-care information. It is currently available only in English. (http://www.worldcares.org)	20

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The Alfred P. Sloan Foundation Information about Careers <i>The goal of this program is to provide realistic information about worklife in science and engineering careers. (see http://www.sloan-c.org/ for more information about the Sloan Consortium)</i>	3
The American Red Cross in Greater New York Client Casework Collaborating to Ensure Effective Service Delivery Disaster Mental Health: Overview Emergency Operations Center– Incident Command Liaison ERV: Ready, Set, Roll Fundamentals of Disaster Assessment Logistics: Overview Logistics: Simulation Mass Care Mass Casualty Disaster Psychological First Aid Public Affairs I Response Center Enterprise Shelter Operations Shelter Simulation Weapons of Mass Destruction: Overview (www.nyredcross.org/nextsteps)	4
Citizens for NYC Neighbors Caring About Neighbors (Neighbors CAN!) is a training and capacity-building program of Citizens for NYC’s Neighborhood Leadership Institute (NLI). The program supports efforts by community- and faith-based groups in New York City to increase their effectiveness in order to improve quality of life for their low-income neighbors. (www.citizensnyc.org)	
Community Emergency Readiness/Response Team (see www.nyc.gov/cert to learn more about CERT trainings in your Community Board)	8
Federal Emergency Management Agency (see below for internet based courses and trainings offered by FEMA: http://www.fema.gov/cgi-shl/selector.pl?URL=%2Fabout%2Ftraining%2Findex.shtm&Submit=Go+)	
National Citizen Corps Council (see http://www.training.fema.gov/emiweb/ for more information about the Emergency Management Institute)	

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Neighborhood Housing Services

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Home Maintenance Training Program
(www.nhsnyc.org)

New York Committee on Occupational Safety and Health

(see http://www.nycosh.org/where_to_get_help/training_education.html
for more information about NYCOSH's training and educational links)

New York Disaster Interfaith Services

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Congregational Preparedness and Ministry Continuity Training
HOW CALM™: Tracking Community Assets and Promoting Resiliency
House of Worship Ready Receiving Center Training
House of Worship Business Continuity Training
(see www.nydis.org for more information)

NY State Emergency Management Office

(see <http://www.semo.state.ny.us/programs/training/catalog.cfm> for more information)

World Cares Center

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Volunteer Responder Self-Care Training Program
Pre-Deployment Disaster Briefing for Volunteers
(see <http://worldcares.org/dptm/training.shtml> for more information)