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## MISSION

The Citizen Corps Council uses voluntary citizen involvement, through the coordination of interagency resources, to create a culture of preparedness among New York City's most vulnerable populations and to enable individuals citywide to prepare for, respond to, and recover from disasters.

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The New York City Office of Emergency Management (OEM) chairs the New York City Citizen Corps Council.



## World Cares Center

World Cares Center (WCC) was founded on community volunteer spirit that swept New York City during the 9/11 relief efforts. WCC's collaborative philosophy is interwoven through its programs, which have the following goals: to more effectively integrate and utilize spontaneous Volunteers; to prepare citizens to safely participate in the communities' emergency response; and to foster resilient recovery and empowerment for community responders, with a focus on social and emotional well-being.

Our flagship training program, "Leading & Managing: SUCVs as Force Multipliers in Disaster Response," assists leaders within relief agencies, municipalities and communities to utilize a vital resource—the citizen volunteers who spontaneously respond to help during emergencies. The program offers experiential and academic knowledge with the objective of enhancing cooperation between volunteers and professional responders and reducing the potential of secondary trauma.

For more information visit: [www.worldcares.org](http://www.worldcares.org)  
212-563-7570

## NYC Citizen Corps Council Member Organizations:

- Alfred P. Sloan Foundation
- American Red Cross in Greater New York
- Boy Scouts of Greater New York
- Bronx Borough President's Office
- Brooklyn Borough President's Office
- Building Owners and Managers Association of NY
- Catholic Charities of Brooklyn & Queens
- Community Emergency Response Team
- Consortium for Haitian Empowerment
- The New York City Department for the Aging
- The U.S. Department of Health and Human Services
- The New York City Department of Youth and Community Development
- Disaster Chaplaincy Services
- The FDNY Center for Terrorism and Disaster Preparedness
- Federal Emergency Management Agency
- The Jewish Community Relations Council of NY
- The Mayor's Office of Immigrant Affairs
- The Medical Reserve Corps (NYC Dept. of Health & Mental Hygiene)
- The Office of Mental Health Disaster Preparedness and Response (NYC Dept. of Health & Mental Hygiene)
- Neighborhood Housing Services of NYC
- New York Disaster Interfaith Services
- Non-profit Coordinating Committee of NY
- New York Cares
- NYPD– Auxiliary Police
- Ready NY (The NYC Office of Emergency Management)
- Real Estate Board of NY
- Safe Horizon
- The Salvation Army
- NY State Emergency Management Office
- Tuesday's Children
- World Cares Center



## Tuesday's Children

Tuesday's Children is a organization that has made a long-term commitment to every individual who was directly impacted by the events of September 11, 2001. It provides a wide range of programming including mentoring, educational and career guidance, leadership training and life management programs, designed to address the unmet needs of 9/11 family members at each and every stage of life and recovery.

**With seven years experience in supporting families who lost a loved one on 9/11**, the organization has introduced two initiatives:

Tuesday's Champions addresses the urgent needs of 9/11 responders through innovative programs and services while providing a bridge to physical and mental health services. Programs are designed to help these workers form bonds and develop the support systems necessary to move forward with their lives.

Project Common Bond, a first-time peace and community building experience, brings together teenagers from around the world who have lost a loved one due to an act of terrorism.

For more information visit: [www.tuesdayschildren.org](http://www.tuesdayschildren.org)  
212-319-3988



## New York State Emergency Management Office

The mission of the New York State Emergency Management Office (SEMO) is to protect the lives and property of the citizens of New York State from threats posed by natural or man-made events. To fulfill this mission, SEMO coordinates emergency management services with other federal and state agencies to support county and local governments. SEMO routinely assists local government, volunteer organizations, and private industry through a variety of emergency management programs. These programs involve hazard identification, loss prevention, planning, training, operational response to emergencies, technical support, and disaster recovery assistance.

During disasters, SEMO coordinates the emergency response of all State agencies to ensure that the most appropriate resources are dispatched to impacted areas.

Administrative and program support are provided by SEMO to the Disaster Preparedness Commission, which functions as the Governor's policy management group for the State's emergency management program.

For more information visit: [www.semo.state.ny.us](http://www.semo.state.ny.us)  
518-292-2200

## The Alfred P. Sloan Foundation

The Alfred P. Sloan Foundation, a philanthropic nonprofit institution, was established in 1934 by Alfred Pritchard Sloan, Jr., then President and Chief Executive Officer of the General Motors Corporation. The Foundation's programs and interests fall into the following areas: science and technology, standard of living and economic performance, education and careers in science and technology, and selected national issues. **Bioterrorism is a selected national issue. Sloan's bioterrorism program promotes plans and practices that citizens and organizations can use to defend themselves.**

For more information visit: [www.sloan.org](http://www.sloan.org)  
212-649-1649

## The American Red Cross in Greater New York

The American Red Cross in Greater New York (ARC GNY) is a humanitarian organization that serves the nine million people in New York City and Orange, Putnam, Rockland and Sullivan counties. ARC GNY helps prevent, prepare for, and respond to emergencies. ARC GNY provides immediate aid to more than 100,000 people affected by 3,000 emergencies a year, including fires, floods, building collapses and blackouts.

The chapter also helps New York residents and businesses prepare for emergencies by offering hundreds of courses in first aid, CPR, and aquatics and free emergency preparedness training programs and resources.

ARC GNY is not a governmental organization and relies on individual and corporate gifts, special events, and grants from foundations and local, state, and federal government to fund its essential programs and services.

For more information visit: [www.nyredcross.org](http://www.nyredcross.org)  
1-877-REDCROSS

## The Salvation Army of Greater New York

During its 125 years, The Salvation Army name and shield are recognized around the world as a symbol of compassion and integrity. Its mission involves providing quality services to the groups others often shy away from serving - those with complex problems who need coordinated services. The Salvation Army is dedicated to providing wrap around services to help people learn to thrive as self-sustaining adults.

The Salvation Army of Greater New York manages an extensive network of social service programs in NYC and the nine surrounding counties. Designed to assist vulnerable adults, families and children, those programs include: community centers, homeless shelters and outreach programs; soup kitchens, food pantries, and mobile street feeding; foster care, group homes, and adoption services; residencies and programs for the developmentally disabled; AIDS case worker centers; employment training programs, and many other programs.

For more information visit: [www.salvationarmy-newyork.com](http://www.salvationarmy-newyork.com)  
212- 532-3100



## Safe Horizon

Safe Horizon is the leading non-profit in New York City that provides support, prevents violence, and promotes justice for victims of crime and abuse, their families and communities. The agency played a key role in the September 11<sup>th</sup> recovery effort by providing case management, crisis intervention, financial assistance and mental health services to families, displaced residents and workers, the injured, and rescue and recovery workers. Safe Horizon is still helping those in need of 9/11 services as a funder at the 9/11 Unmet Needs Roundtable.

Safe Horizon was a founding member of the Coordinated Assistance Network, a national initiative working towards achieving an integrated community-based disaster response and recovery system that provides coordinated assistance to victims. Safe Horizon is currently involved with other emergency planning projects through the coordinated work of the Human Services Council and Volunteer Organizations Active in Disasters

For more information visit: [www.safehorizon.org](http://www.safehorizon.org)  
1-800-621-4673



## The Boy Scouts of America

The Boy Scouts of America and its different programs provide a character education-based program that helps instill values in youth of citizenship training. Community service is one of the Scouts' hallmarks.

The Boy Scouts of America began in New York City in 1910. At the end of 2005, the Greater New York Council, which covers all five boroughs of the city, was serving more than 122,000 youth through its Cub Scouting, Boy Scouting, and Venturing programs. The Boy Scouts has also worked closely with New York City public, private, and parochial schools through its in-school program, Learning for Life.

For more information visit: [www.bsa-gnyc.org](http://www.bsa-gnyc.org)  
212-242-1100

## The Real Estate Board of New York

The Real Estate Board of NY (REBNY) is a 110-year old membership organization, of more than 12,000 members, representing both the residential and commercial real estate industry. Through REBNY, **Manhattan's most talented, energetic and influential** real estate professionals work with the city's political establishment to promote public policies that:

- Expand New York's economy;
- Encourage the development and renovation of commercial and residential real property;
- Enhance the city's appeal to investors as a business location and as a place to live, and facilitate property management

REBNY provides Emergency Action Plan Director and Fire Safety Director training on an ongoing basis. REBNY holds regular meetings and seminars on emergency preparedness, terrorism awareness training (for both building managers and security guards), and fire and life safety.

For more information visit: [www.rebny.com](http://www.rebny.com)  
212-532-3100



## Ready New York

In 2003, the New York City Office of Emergency Management (OEM) launched Ready New York, a wide-scale, multi-faceted preparedness program designed to help New Yorkers better prepare for emergencies. Ready New York's resources include 10 multilingual preparedness publications that provide New Yorkers with information on how to prepare for and respond to disasters, including major weather emergencies, fires, building collapses, and terrorist incidents.

Ready New York produces several hazard specific guides as well as specialized guides for children, seniors and people with disabilities, businesses and pet owners. The program features public service announcements, multimedia advertising campaigns, a speakers' bureau, reprinting program, corporate partnerships, and extensive community outreach.

The Ready New York program participates in over 300 community events each year reaching thousands of New Yorkers and has distributed over six million preparedness guides to help educate City residents. Free preparedness presentations/ fairs and Ready New York guides are available upon request.

For more information visit: [www.NYC.gov/readyny](http://www.NYC.gov/readyny)

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## The Bronx Borough President's Office

The Bronx Borough President's duties include working with the Mayor to prepare the annual executive budget submitted to the City Council, reviewing and comments on major land use projects, and proposing sites for City facilities within his jurisdiction.

The Bronx Borough President, Adolfo Carrión, also monitors the administration of City services and engages in strategic planning for the economic development of the borough. He appoints a representative to the New York City Department of Education and the New York City Planning Commission. He also appoints the members of the Community Boards and is the chairperson of both the Borough Board and the Borough Services Cabinet. **In addition to the duties provided by the Bronx Borough President's office, he also provides these extra services to the community.**

Among the many office's initiatives, the Team up to Clean Up, Domestic Violence, and Hurricane Preparedness initiatives are of top priority.

For more information visit: [www.bronxboropres.nyc.gov](http://www.bronxboropres.nyc.gov)

718-590-3500

## Brooklyn Borough President's Office

**This is a little weird** A note from Brooklyn Borough President Marty Markowitz:

Throughout my tenure as Borough President, I have worked to ensure a better quality of life for all Brooklynites today and for future generations. I continue to work with all levels of government to preserve and create as many affordable housing units as possible in Brooklyn, and to boost and attract economic development in Brooklyn. I am advocating for renewal projects to create a vital center of life in Downtown Brooklyn and a fresh face for Coney Island, while maximizing funds for the arts and public open space to maintain Brooklyn's status as the creative capital of New York City; and finding ways to improve better health care and health-care access, education, and youth and senior programs.

The Borough President's office provides outreach efforts to all Brooklynites through Brooklyn's 18 community boards, clergy, and civic groups, and urges them to be prepared and to start Community Emergency Response Teams. The Borough President's staff disseminates information on the City's Ready New York program and other preparedness initiatives.

For more information visit: [www.brooklyn-usa.org](http://www.brooklyn-usa.org)  
718-802-3700



## The New York Police Department Auxiliary Police

The New York Police Department Auxiliary Police are NYC residents who volunteer to assist their local police commanders. Every police precinct, housing development and transit district has an Auxiliary Police unit. The NYPD also has Auxiliary Police Units assigned to harbor, mounted, and highway units. Whenever possible, volunteers assist in non-enforcement and non-hazardous duties.

Volunteers come from all walks of life. To learn more about joining, please visit your local precinct, housing PSA, or transit district.

For more information visit:  
[www.nyc.gov/html/nypd/html/careers/auxiliary\\_police.shtml](http://www.nyc.gov/html/nypd/html/careers/auxiliary_police.shtml)  
212-289-1000



## New York Cares

Founded in 1987, New York Cares enables 33,000 New Yorkers each year to serve on hands-on volunteer projects benefiting schools, social service agencies, homeless shelters, and other deserving organizations. Volunteers tutor children, feed the hungry, help adults develop job and language skills, assist people living with HIV/AIDS, revitalize community gardens, take homeless children on cultural and recreational outings, visit the elderly, provide coats to those who would go without, and make real differences every day in the lives of New Yorkers in need.

New York City's Office of Emergency Management (OEM) has designated New York Cares as the agency responsible for mobilizing unaffiliated volunteers seeking to help after disasters. Each year, New York Cares helps 335,000 disadvantaged New Yorkers and connects volunteers to 850 nonprofit agencies, public schools, and other deserving organizations and project partners.

For more information visit: [www.nycares.org](http://www.nycares.org)  
212-228-5000



## The Building Owners and Managers Association of Greater New York

The Building Owners and Managers Association of Greater New York, Inc. (BOMA/NY) is a not-for-profit trade association that promotes programs and services and serves as a resource for the advancement of the real estate industry. BOMA/NY originated in 1967 and currently has more than 850 members.

As part of BOMA International, the world's largest trade association, BOMA/NY is the largest local BOMA association in the North American federation. Our members are responsible for the ownership/management of approximately 400 million square feet of office space, including some of the world's most prestigious properties.

BOMA/NY has a strong advocacy team of volunteers that deals with leading local, regional, and federal decision-makers on diverse hot issues that affect the industry. **One of our committees is the Preparedness Committee, which meets on the third Friday of each month.**

For more information visit: [www.bomany.org](http://www.bomany.org)  
212-239-3662

## Catholic Charities Brooklyn and Queens

Catholic Charities Brooklyn and Queens (CCBQ) has been providing quality social services to the neighborhoods of Brooklyn and Queens for more than 100 years. The agency sponsors 183 programs and services for children and youth, older adults, families, individuals with developmental disabilities, and those who are mentally ill, isolated or formerly homeless, and provides 3,000 units of affordable housing. CCBQ serves people of all faiths.

Two community centers are located in each borough to provide support to families and individuals. Centers provide:

- case management
- advocacy for public benefits
- emergency food
- limited financial assistance
- employment counseling
- support groups
- ESL programs/ GED referral
- immigration information/referral
- community organizing and leadership development
- access to community resources and services

For more information visit: [www.ccbq.org](http://www.ccbq.org)  
718-722-6008



## New York City Community Emergency Response Teams

### The Non-Profit Coordinating Committee

The Non-Profit Coordinating Committee (NPCC) was founded in 1984 to contest a proposal by the City of New York to remove the charitable property tax exemption from a number of New York's leading nonprofits. **NPCC was successful.** Today, NPCC is an organization with more than 1,450 501(c)(3) nonprofit organizations as members, including social service, educational, arts, religious and advocacy groups as well as foundations, health services and community development groups - **a spectrum as wide as the scope of the term "charitable" as defined by section 501(c)(3) of the Internal Revenue Code.**

NPCC developed and distributes a guide to emergency preparedness and business continuity for nonprofits, Disaster Planning, Emergency Preparedness & Business Continuity, which can be downloaded free from ([http://www.npccny.org/info/disaster\\_plan.htm](http://www.npccny.org/info/disaster_plan.htm)). It covers the steps an organization needs to think about in order to prepare its own disaster recovery plan so that, should an interruption occur, it is able to resume operations.

For more information visit: [www.npccny.org](http://www.npccny.org)  
212-502-4191

**This doesn't really explain what CERT does.** The Community Emergency Response Team (CERT) concept was developed by the City of Los Angeles Fire Department in 1985. It was first employed during the Whittier Narrows earthquake in 1987, when roads became impassable and communities were temporarily stranded. FEMA implemented the training program on its website, making it available to communities nationwide. In November 2003, NYC OEM received federal funding to provide Community Emergency Response Team training to New Yorkers. Since then, NYC OEM has updated the NYC CERT curriculum and training to represent the urban living environment and hazards that are unique to New York City.

One of the primary goals of the NYC CERT program is to train and establish at least one CERT team in each of the 59 Community Boards around NYC. There are currently 56 teams recognized by NYC OEM as established and trained.

For more information visit: [www.NYC.gov/cert](http://www.NYC.gov/cert)  
718-422-8585



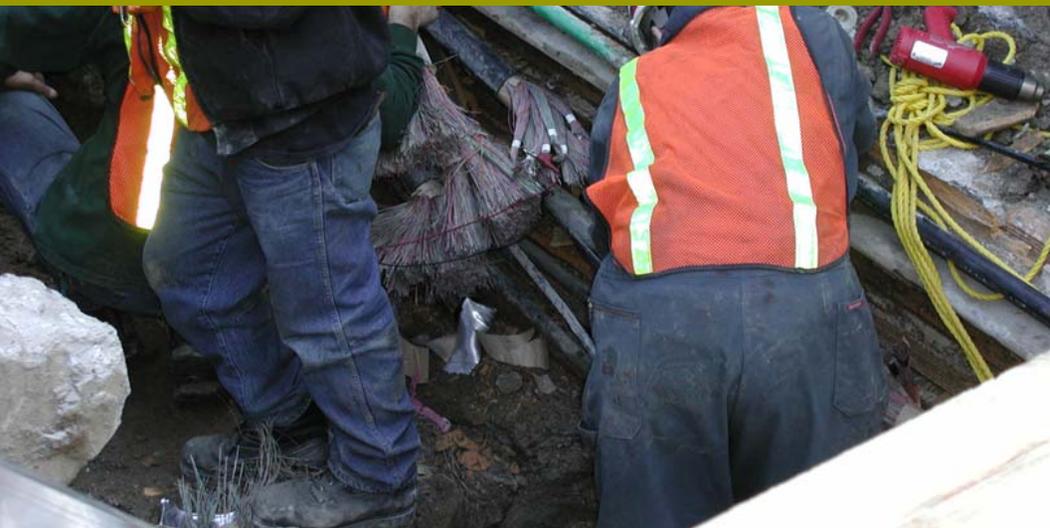
## The Consortium for Haitian Empowerment

The Consortium for Haitian Empowerment (CHE) is the product of a Haitian task force launched in 2001 to assess and address the impact of 9/11 on NYC's Haitian community. Supported by New York Foundation, members structured the Haitian Task Force, and in June 2004, incorporated it as CHE, with the vision to serve as an intermediation platform that facilitates the development of a common agenda, long term community planning and collective actions among Haitian service providers.

When CHE became a 501c3 organization in December 2004, it received capacity building grants from the Ford Foundation/ Good Neighbor Committee. Renewed grants served to conduct activities that foster community empowerment, civic participation, and greater cooperation.

The role of the Consortium is to provide the space, tools, incentive and opportunities that allow the development of collective reflections and undertakings.

For more information visit: [www.haitianconsortium.org](http://www.haitianconsortium.org)  
718-783-1598



## New York Disaster Interfaith Services

New York Disaster Interfaith Services (NYDIS) is a faith-based federation of service providers and charitable organizations who work in partnership to provide disaster services. Its mission is to develop and support faith-based readiness, response, and recovery services for New York City.

In preparation for and in response to disasters, NYDIS convenes its leadership to network with local, state, and national agencies involved in disaster management to facilitate the delivery of services, resources, and information to religious communities, under-served victims, and impacted communities.

NYDIS provides services through three principal program areas: disaster advocacy, disaster planning and training, and response and long-term recovery.

NYDIS' planning and training program offers trainings and workshops for clergy and congregations, including comprehensive instruction on congregational preparedness, disaster spiritual care, clergy self-care, and information on backlash mitigation programs. NYDIS also offers trainings in recovery, self-care, and cultural/religious competency for human services staff from faith-based and community-based partner agencies.

For more information visit: [www.nydis.org](http://www.nydis.org)  
212-669-6100

## The Neighborhood Housing Services of New York City

For more than 25 years, Neighborhood Housing Services of New York City (NHSNYC), a **trusted not-for-profit organization**, has provided New Yorkers with affordable loans and education to buy, improve, and keep their homes. Its nine neighborhood offices partner with corporations and government to help more than 16,000 families each year. NHSNYC efforts to build strong communities are led by local residents and guided by local needs.

In the event of a disaster: NHSNYC will provide rehab loans, construction and contractor guidance, financial and credit counseling and foreclosure prevention, as well as insurance claims guidance.

For more information visit: [www.nhsnyc.org](http://www.nhsnyc.org)  
212-519-2500



## The New York City Department for the Aging

The Department for the Aging (DFTA) provides a wide range of services designed to assist New York's older adults to live independently in their homes and remain in their communities. Essential services which DFTA is committed to maintain or restore within 12 hours of an emergency include: home delivered meals, case management, home care services, and senior centers.

Among the other services provided by DFTA are health promotion services, transportation, information and referral services, senior employment services, respite, counseling, support services for caregivers of New York City's seniors, social adult day services, intergenerational services, legal services, foster grandparents services, Heat Energy Assistance Program (HEAP), Senior Citizens Rent Increase Exemption (SCRIE) and Weatherization, Referral and Packaging Program (WRAP).

During heat emergencies, DFTA-funded senior centers, with air conditioning, become Cooling Centers open to the general public.

For more information visit: [www.NYC.gov/aging](http://www.NYC.gov/aging)  
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## The U.S. Department of Health and Human Services

The Office for Civil Rights (OCR) of the U. S. Department of Health and Human Services (DHHS) enforces federal laws that prohibit discrimination by health care and human service providers that receive funds from the DHHS. Everyone has the right to receive services and benefits in programs and activities funded by the DHHS. Federal civil rights laws prohibit discrimination in such programs and activities based on: race, color, national origin, disability, age, sex, and religion.

OCR collaborates with government, public agencies and community organizations in emergency planning. Through effective partnerships and communications OCR works to ensure that services and resources of health and human service providers are available and accessible on a nondiscriminatory basis.

For more information visit: [www.hhs.gov](http://www.hhs.gov)  
202-619-0257

## The Office of Mental Health Disaster Preparedness and Response

The Office of Mental Health Disaster Preparedness and Response's (OMHDPR) mission is to improve New Yorkers' ability to respond to and recover from the mental health implications of disasters and emergencies.

The office plans and conducts all mental health disaster preparedness, response and recovery activities for citywide public health emergencies, and leading and coordinating the mental health response in the event of disasters.

OMHDPR works with the mental health community, local community groups, professional associations, and faith based groups to promote the awareness of the psychological impact of disasters and public health emergencies in order to improve their planning and response capacity.

For more information visit:  
[www.nyc.gov/html/doh/html/mhdpr/mhdpr.shtml](http://www.nyc.gov/html/doh/html/mhdpr/mhdpr.shtml)  
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## The Medical Reserve Corps

Formed in 2003, the New York City Department of Health and Mental Hygiene's Medical Reserve Corps (MRC) enhances New York City's emergency preparedness by ensuring that a trained group of volunteer health professionals is ready to respond to health emergencies.

The primary role of the MRC is to help distribute antibiotics or vaccine during an emergency requiring mass prophylaxis of a large number of New Yorkers. Volunteers may also be called upon to assist the City with mass sheltering operations, such as during a coastal storm, or to assist with medical surge capacity, as during a pandemic influenza outbreak.

MRC volunteers can play a critical role in emergency response by being part of a pre-identified, pre-credentialed, and pre-trained group of potential responders. Any licensed or certified health professional or health professional student who lives or works in New York City may join.

For more information visit: [www.medicalreserve.org](http://www.medicalreserve.org)  
212-676-8417



## The New York City Department of Youth and Community Development

The Department of Youth and Community Development (DYCD) was created in 1996 to provide the City of New York with high-quality youth and family programming. DYCD administers available City, state, and federal funds to effective community-based organizations for a wide range of high-quality programs, including:

- The out-of-school time initiative
- Runaway and homeless youth outreach
- Youth workforce development
- Corporate internships for youth
- Adolescent and family literacy programming
- Summer youth employment program
- Beacon community centers

Every program plays a critical role in the larger plan to empower New Yorkers and their communities.

For more information see: [www.nyc.gov/dycd](http://www.nyc.gov/dycd)  
1-800-246-4646

## Disaster Chaplaincy Services

Disaster Chaplaincy Services (DCS) is a nonsectarian organization that trains and deploys chaplains to assist people who have been affected by disasters. Through educating, organizing, training, deploying and supporting spiritual leaders, DCS provides compassionate chaplaincy for disaster victims of any faith (or no faith) or ethnicity.

DCS existed pre-9/11, and has over 60,000 hours of volunteer deployment experience. Currently over 170 chaplains, from 29 different faith traditions, speaking 28 different languages, are trained and credentialed as volunteers and are available to respond to an emergency. DCS aims to add 250 more to the rolls by 2009.

DCS is on-call 24 hours a day, 365 days a year, to respond to disaster, emergencies, or crises in the New York metropolitan area and to provide the necessary spiritual care when called upon. DCS works with governmental and volunteer disaster response agencies and are integrated into their response protocols.

For more information visit: [www.disasterchaplaincy.org](http://www.disasterchaplaincy.org)  
212-239-1393

## The Mayor's Office of Immigrant Affairs

Building on its charter mandate of 2001, the Mayor's Office of Immigrant Affairs (MOIA) serves as the bridge between immigrant New Yorkers and city agencies. MOIA promotes the full and active participation of immigrant New Yorkers in the civic, economic, and cultural life of the City.

MOIA works with the Community Affairs Unit and the NYC Office of Emergency Management to disseminate emergency/disaster preparedness information to immigrant communities. MOIA does not provide direct emergency/disaster preparedness services or funding programs. MOIA works closely with the Mayor's 311 Call Center to provide government information in 170 languages.

MOIA assists immigrants with identifying appropriate city services and finding a community-based organization to address their needs.

MOIA assists immigrant-serving community groups by facilitating critical connections with appropriate City officials and city agencies and by helping to build organizational capacity. MOIA assists NYC government agencies by sharing best policies and practices for reaching immigrant communities and identifying community-based organizations serving specific immigrant communities.

For more information visit: [www.nyc.gov/immigrants](http://www.nyc.gov/immigrants)  
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## The FDNY Center for Terrorism and Disaster Preparedness

The FDNY Center for Terrorism and Disaster Preparedness (CTDP) provides organizational strategy, operational planning, and administrative support to ensure terrorism and disaster preparedness efforts meet the Department's needs, and that preparedness initiatives produce desired outcomes. CTDP activities include:

**Strategic Management:** Write and maintain the FDNY Terrorism and Disaster Preparedness Strategy; provide templates and databases for collecting, organizing, and evaluation data

**Risk Assessment and Target Hazards:** Coordinate the risk assessment of critical infrastructure and key resources throughout the City; identify target hazards, and develop tactical response plans

**Exercise Design:** Design, conduct, evaluate, and provide after action reports for intra-and inter-agency exercises in collaboration with FDNY field personnel, outside agencies, and the private sector

**Emergency Response Plans:** Produce and update emergency response plans to augment or replace current procedures, and provide both general and detailed tactical direction for responding to terrorist events

For more information visit: [www.fdnny.org](http://www.fdnny.org)

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## Federal Emergency Management Agency

The primary mission of the Federal Emergency Management Agency (FEMA) is to reduce the loss of life and property and protect the nation from all hazards, including natural disasters, acts of terrorism, and other man-made disasters, by leading and supporting the nation in a risk-based, comprehensive emergency management system of preparedness, protection, response, recovery, and mitigation.

Citizen Corps is FEMA's nationwide grass-roots effort to encourage community and government leaders to come together to involve community members and organizations in all-hazards emergency preparedness, planning, mitigation, response, and recovery. There are more than 2200 local Citizen Corps Councils nationwide.

FEMA has more than 2,600 full time employees. FEMA also has nearly 4,000 standby disaster assistance employees who are available for deployment after disasters. On March 1, 2003, FEMA became part of the U.S. Department of Homeland Security (DHS).

For more information visit: [www.fema.gov](http://www.fema.gov)  
1-800-621-3362



## The Jewish Community Relations Council of New York

The Jewish Community Relations Council of New York (JCRC) is the central coordinating and resource body for more than 60 member organizations, representing 1.4 million members of the Jewish faith in metropolitan New York. Member organizations include all congregational streams of Judaism, the New York arms of the national civil rights/defense agencies, and local community councils.

JCRC works in partnership with: UJA-Federation network of agencies on disaster response issues; the NY Board of Rabbis and Disaster Chaplaincy Services on disaster chaplaincy; NY Human Services Council Committee on disaster preparedness and recovery; local offices of emergency management; the Department of Protection Management of John Jay College of Criminal Justice; and the American Red Cross in Greater New York on personal and household preparedness (including "Train the Trainers" outreach in Russian and the Orthodox Jewish communities).

For more information visit: [www.jcrcny.org](http://www.jcrcny.org)  
212-983-4800