

**Fifth Annual Disaster Volunteer Conference**  
**Enhancing Cross-Cultural Communication**



**Schomburg Center for Research in Black Culture**  
**May 24, 2011**





**SAVE THE DATE!**

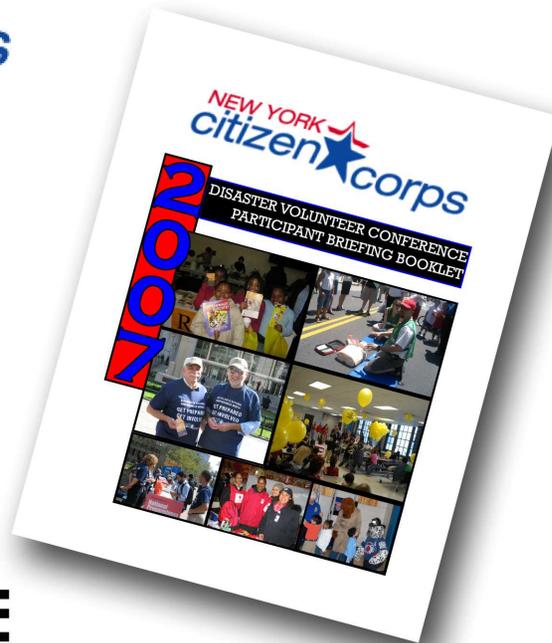
The NYC Citizen Corps Council presents:  
**Disaster Volunteer Conference**

When: Saturday April 28<sup>th</sup> - 9am - 4pm  
Sunday April 29<sup>th</sup> - 9am-4pm

Where: St. Francis College  
180 Remson Street, Brooklyn



**WELCOME  
TO THE  
2007  
DISASTER  
VOLUNTEER  
CONFERENCE**





*The NYC Citizen Corps Council presents:*  
**Disaster Volunteer Conference:**

**Preparing To Recover**

**When:** EITHER Saturday May 17th - 9am – 3:15pm  
OR Sunday May 18th - 9am - 3:15pm

**Where:** Washington Irving High School  
 40 Irving Place  
 New York, NY 10003

This conference will aid the professional development of volunteer leaders and help increase interagency coordination on readiness, response, and recovery activities. Agencies and volunteers from a diverse group of Citizen Corps Council members will be represented.

**Topics Include:**

- Tabletop 101
- Cultural Awareness
- Communicating with People with Special Needs
- Community Disaster Networks
- Leadership Training
- Psychological First Aid

Information about NYC Citizen Corps Council log on to: [www.NYC.gov/citizen corps](http://www.NYC.gov/citizen corps)



**NEW YORK**  
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**2<sup>nd</sup> Annual Citizen Corp Council  
 Disaster Volunteer Conference**  
 "Preparing to Respond"  
 Washington Irving High School  
 May 17-18, 2008



**NEW YORK**  
**citizen★corps**

**Save The Date**

*The NYC Citizen Corps Council presents:*  
**3<sup>rd</sup> Annual Disaster Volunteer Conference:**  
**Leadership &**  
**Cross-Agency Collaboration**



3<sup>rd</sup> Annual Disaster Volunteer Conference



**LEADERSHIP**

**&**

**CROSS-AGENCY**  
**COLLABORATION**

**Monday, May 18<sup>th</sup>, 2009**

5:30 – 9pm

Polytechnic Institute of New York University

5 Metrotech Plaza

Brooklyn, NY 11201





## SAVE THE DATE

Tuesday, May 11, 2010

4 PM - 8 PM

US Custom House, New York City

### Fourth Annual Disaster Volunteer Conference

# Surviving Help: Volunteering in a Healthy Way

Responding to a disaster can affect a volunteer's physical and mental health.

Leaders from volunteer, faith-based, and medical communities will discuss how volunteers can remain healthy before, during, and after a disaster response. Registration details to follow.



#### For more information:

[citizencorps@oem.nyc.gov](mailto:citizencorps@oem.nyc.gov)

[www.nyc.gov/citizencorps](http://www.nyc.gov/citizencorps)



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**Volunteer Development Program**

Training volunteers that understand how to work together increases our community resiliency. The best time to build this capacity is now.

In 2011, the NYC Citizen Corps Council continues to respond to this need and is sponsoring the **Volunteer Development Program** throughout the year.

Over the course of this year, the Council will promote workshops designed to:

- o Increase the capacity of NYC disaster volunteers.
- o Allow volunteers from NYC Citizen Corps Council organizations to network with each other, and
- o Showcase workshops conducted by NYC Citizen Corps Council organizations.

We look to have your volunteers represented at these workshops. Please forward this information to your volunteer contacts. For additional information, visit [www.NYC.gov/citizencorps](http://www.NYC.gov/citizencorps).

**April 26 – NYC Office of Emergency Management: Behind the Scenes**

Conducted by the NYC Office of Emergency Management, this workshop provides NYC volunteers a better understanding of the NYC Office of Emergency Management, its different functions, and its role within NYC and the region. For more information about the NYC Office of Emergency Management, visit [www.NYC.gov/oem](http://www.NYC.gov/oem).



**SEPTEMBER IS NATIONAL PREPAREDNESS MONTH.**  
GET PREPARED. GET INVOLVED. OEM

**September 2**  
National Preparedness Month Kick-off

- Join the Office of Emergency Management and NYC Citizen Corps Council for events in all five boroughs.
- See the Empire State Building lit up in Ready New York yellow.

**September 5 - 11**  
Gather Emergency Supplies

- Enter the Ready New Yorker of the Month Contest to win a Go Bag.
- Get discounted supplies at the American Red Cross in Greater New York online store at [www.nyredcross.org](http://www.nyredcross.org).

**September 12 - 18**  
Pick a Meeting Place

- Prepare your pets in Union Square on Sept. 16.
- Meet at participating museums with your emergency reference card for discounted admission.
- Use OEM's new meeting place app on Facebook.

**September 19 - 25**  
Stay Informed

- Sign up for Notify NYC and enter to win a Go Bag.

**September 26 - 30**  
Get Involved

- Cheer for the NY Mets at Citi Field at National Preparedness Night on Sept. 27.
- Learn where to volunteer in NYC on Sept. 28.

For more information about National Preparedness Month events, call 311 or visit [www.NYC.gov/oem](http://www.NYC.gov/oem).

READY NEW YORK  
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EMERGENCY MANAGEMENT

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[www.NYC.gov/citizencorps](http://www.NYC.gov/citizencorps)

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**2010-2011  
Commitment to Volunteers**

# What We're About!



## Get Prepared. Get Trained. Get Involved.

NYC CCC Mission: Use voluntary citizen involvement, through the coordination of interagency resources, to create a culture of preparedness among New York City's most vulnerable populations and to enable individuals citywide to prepare for, respond to, and recover from disasters.

The Youth Leadership Program, launched in January 2010, is a semester long program designed to educate and engage high school students in emergency management and preparedness. The pilot program included 20 NYC high school students, from all five boroughs, which when combined knew 15 different languages. They were provided with the tools needed to work together in designing and implementing their own emergency preparedness event for other high school aged students at the conclusion of the program. On June 8th, the students' event, entitled Disaster Fest, was held at the American Red Cross in Greater NY. Peers gathered for food, prizes, and an afternoon learning about disasters and emergency preparedness through interactive stations.



## What's New! Youth Leadership Program

## Save the Date!

September is National Preparedness Month. Last year, the NYC CCC joined NYC OEM in distributing Ready NY preparedness guides and hand sanitizer at pedestrian-heavy sites across NYC, including Times Square where Secretary Napolitano announced a new emergency preparedness Ad Council campaign. Volunteers gave out more than 100,000 preparedness guides and 30,000 bottles of hand sanitizer throughout the 5 boroughs. In addition, each NYC CCC taskforce developed two-page tip sheets in multiple languages that were also passed out at National Preparedness Month events.



### How We Got Here

The NYC CCC, founded in 2005 under the guidance of the NYC Office of Emergency Management has grown into the collaboration of over 60 community organizations, government, private sector, and volunteer programs. The NYC CCC has become a leader in promoting grassroots emergency preparedness in New York City.

### National Citizen Corps

There are currently 2,447 councils serving 228,494,404 people, which is 80% of the U.S. population

### NYC CCC Communications Network

The NYC CCC Communication Network is used to distribute information quarterly about NYC CCC outreach initiatives and events as well as pertinent outreach updates.

Join the Communication Network by emailing:  
[citizencorps@oem.nyc.gov](mailto:citizencorps@oem.nyc.gov)

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## What's New!

### Emergency Preparedness Strategies for People with Special Needs Symposium

The NYC CCC and the Home Based Care Task Force hosted the *Emergency Preparedness Strategies for People with Special Needs Symposium* on September 21, 2010 at Brooklyn Borough Hall in Brooklyn, NY.

The symposium brought together more than 130 consumers, caregivers, and home care providers from 86 organizations to address planning needs for people requiring a higher level of support during an emergency event. The symposium created conversation between consumers, caregivers, and providers. All of whom are involved in all forms of emergency planning for special needs populations.



### September is National Preparedness Month

In 2010, the NYC CCC joined NYC OEM to encourage New Yorkers to get prepared and involved. More than 170 volunteers distributed approximately 120,000 Ready New York preparedness guides at pedestrian-heavy sites in the Bronx, Brooklyn, Manhattan, Staten Island and Queens. In addition, the NYC CCC held several emergency preparedness and volunteer focused events throughout September, including the *Emergency Preparedness Strategies for People with Special Needs Symposium*, a volunteer opportunity in McCarren Park, and the *Get Involved. NYC Volunteer Organizations* workshop.

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Join the Communication Network at:  
[www.NYC.gov/citizencorps](http://www.NYC.gov/citizencorps)

# 2003 – 2011: Members

**All Together Now**

**American Red Cross – Greater NY**

**American Red Cross – NY State**

**Boy Scouts of America – Greater NY**

**Brooklyn Center for Independence of the Disabled**

**Building Owners and Managers of America – Greater NY**

**Catholic Charities Brooklyn and Queens**

**Catholic Charities of the Archdiocese of NY**

**CAUSE-NY**

**Center for Independence of the Disabled, NY**

**Citizens Committee for NYC**

**CLG Consulting**

**Community Emergency Response Team**

**Community Service Society**

**Consortium for Haitian Empowerment**

**Disaster Chaplaincy Services**

**Dwa Fanm**

**Federal Bureau of Investigation**

**Federal Emergency Management**

**Agency**

**FDNY**

**Harlem Independent Living Center**

**Human Services Council**

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# 2003 – 2011: Members

**Jewish Community Relations Council of  
NY**

**Mayors Community Affairs Unit**

**Mayor's Office for People with  
Disabilities**

**Mayor's Office of Immigrant Affairs**

**National Disaster Interfaith Network**

**Neighborhood Housing Services of NYC**

**New York Cares, Inc.**

**Nonprofit Coordinating Committee of NY**

**NY Committee for Occupational Health  
and Safety**

**NY University Langone Medical Center**

**NY Disaster Interfaith Service**

**NY Immigration Coalition**

**NYPD**

**NY State Office of Emergency  
Management**

**NYC Clothing Bank**

**NYC Dept. for the Aging**

**NYC Dept. of Health and Mental  
Hygiene**

**NYC Dept. of Homeless Services**

**NYC Dept. of Youth and Community  
Development**

**NYC Office of Emergency Management**

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# 2003 – 2011: Members

**NYC Medical Reserve Corps**

**NYC Service**

**NYC VOAD**

**Office of the Bronx Borough President**

**Office of the Brooklyn Borough President**

**Office of the Manhattan Borough President**

**Office of the Queens Borough President**

**Office of the Staten Island Borough  
President**

**Primary Care Development Corporation**

**Public Health Association of NYC**

**Ready New York**

**Ready Rockaway**

**Real Estate Board of NY**

**Safe Horizon**

**Salvation Army of Greater NY**

**Tuesday's Children**

**Tzu Chi Foundation**

**UJA Federation of NY**

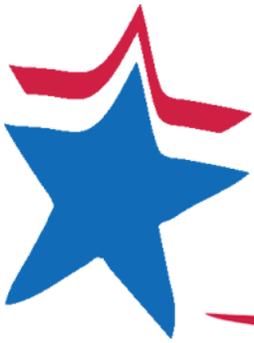
**US Department of Health and Human  
Services**

**Visions**

**World Cares Inc.**

**World Vision**

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# Conference Supporters

The NYC Citizen Corps Council would like to thank everyone who attended tonight's fifth annual Disaster Volunteer Conference and the following individuals and organizations for contributing to its success:

## Food

The Salvation Army

## Gift Bags

Community Service Society, New York Cares, NYC Citizen Corps Council, NYC Department for the Aging, NYC Department of Health and Mental Hygiene, NYC Medical Reserve Corps, NYC Office of Emergency Management, NYC Service, Ready New York, The Salvation Army, and the WTC Medical Monitoring and Treatment Program

## Space

Schomburg Center for Research in Black Culture

## Planning Team

**Ian Anderson** (The Salvation Army), **Kristina Corvin** (NYC OEM), **Ann Daniels** (CERT), **Jaime Denniston-Merced** (New York Cares), **Betty Duggan** (NYC DOHMH), **Julie Dumoulin** (World Cares Center), **Christina Farrell** (NYC OEM), **Ali Gheith** (NYC DOHMH), **Alec Glucksman** (NYC OEM), **Justin Land** (NYC OEM), **Haddie Lizasuain** (NYC DOHMH), **Joe Pupello** (NYC OEM), **Christian Quintanilla** (NYC OEM), **Herman Schaffer** (NYC OEM), **Ebony Scott** (Schomburg Center for Research in Black Culture), and **Linda Whitaker** (NYC DFTA)