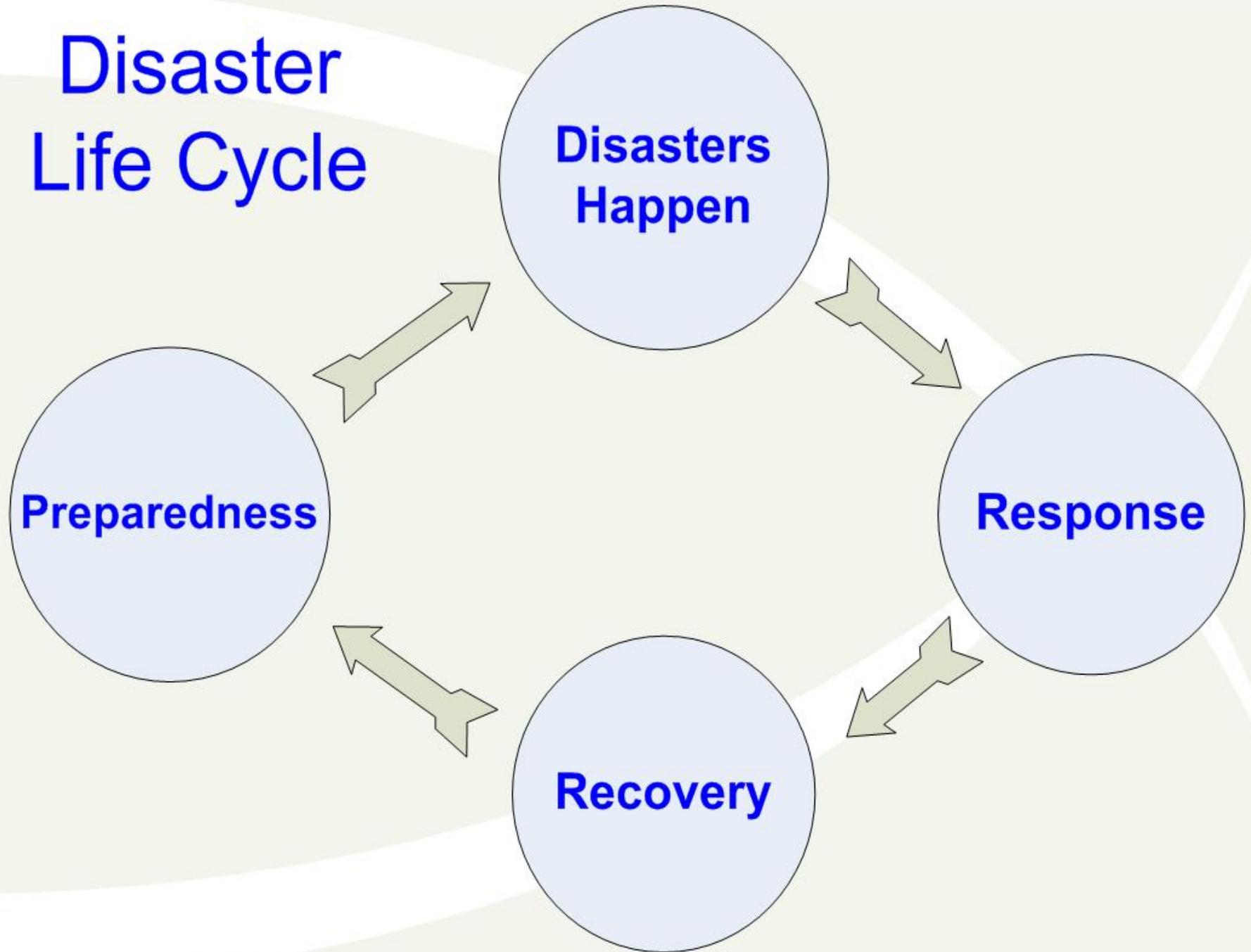


# When Disaster Strikes: The Roles of Volunteers in Disasters

# Disaster Life Cycle



# Spontaneous Volunteer Plan

- Organizations overwhelmed with too many volunteers have a productive place to send volunteers
- Organizations that are in need of volunteers have a resource to find more volunteers
- All NYC area volunteer agencies can coordinate and share resources

Image Courtesy of Google  
Images at:  
[http://www.strengthforliving.net/attachment/cf/%7BF42DD3B8-384C-4723-9128-DAA4DFF9FC09%7D/Midwestern\\_Slidell\\_DRsmall.jpg](http://www.strengthforliving.net/attachment/cf/%7BF42DD3B8-384C-4723-9128-DAA4DFF9FC09%7D/Midwestern_Slidell_DRsmall.jpg)

# Key Features

- New York Cares creates and manages volunteer projects for agencies in need of volunteers or refers volunteers to agencies that can handle project management on their own
- New York Cares website allows spontaneous volunteers to register, search and sign up for projects ([www.nycares.org](http://www.nycares.org))
- Agencies with a surplus of volunteers can refer them to New York Cares

Image Courtesy of  
Google Images at:  
[http://www.strengthforliving.net/site/c.djLkZPMJuH/b.2038189/k.5BC0/Katrina\\_One\\_Year\\_Later.htm](http://www.strengthforliving.net/site/c.djLkZPMJuH/b.2038189/k.5BC0/Katrina_One_Year_Later.htm)



# Response

- Mass Care/Sheltering
- Community Response
- Mass Prophylaxis

# Mass Care/Sheltering

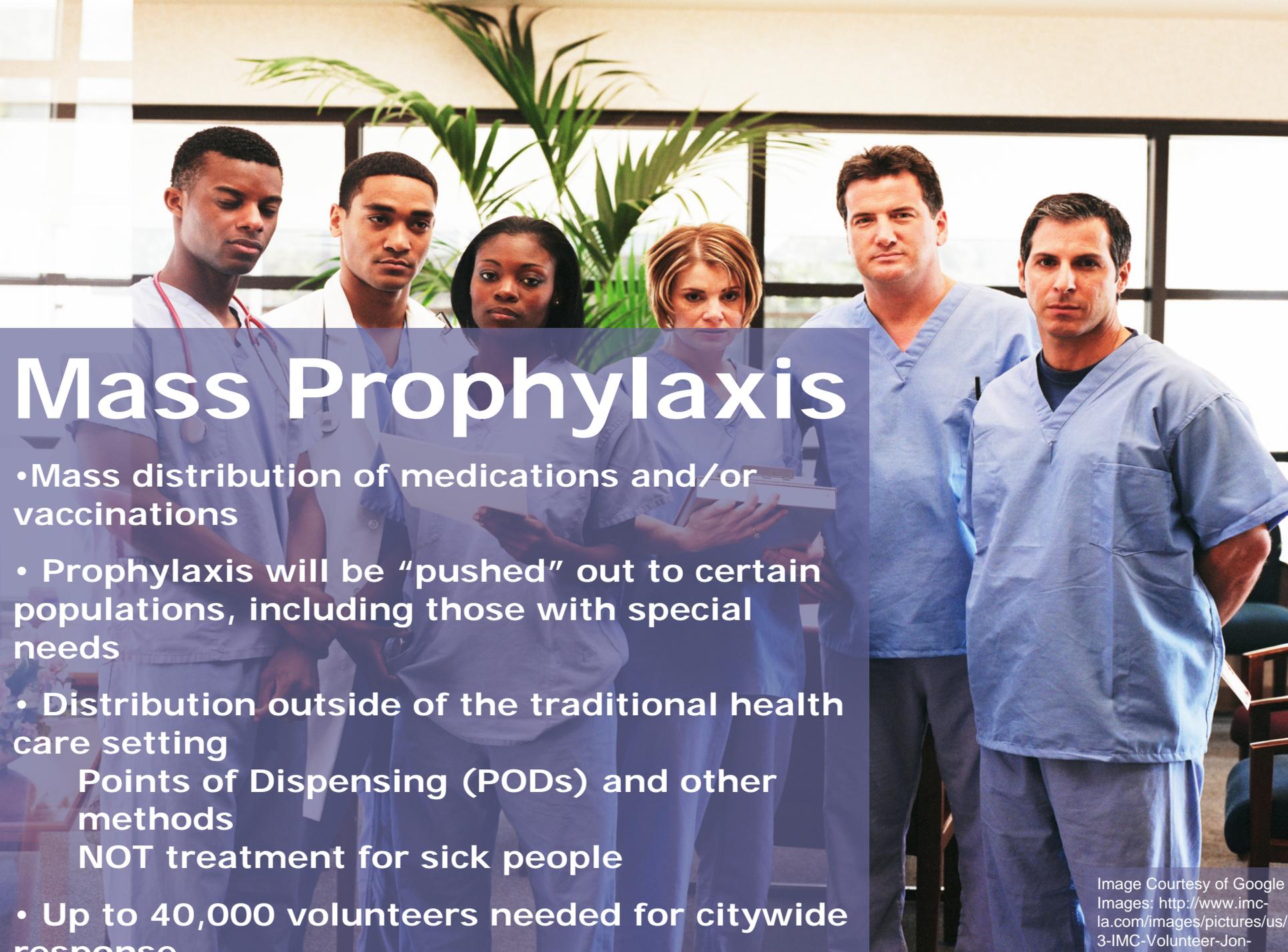
- Shelter workers
- Provide food, water, and other services
- Logistical assistance
- Office duties
- Bi-lingual and multi-lingual volunteers



# Community Response

CERT: Community Emergency Response Team

- Equipped to handle basic emergency response while waiting for emergency responders to arrive
- In non-emergency situations, members of NYC CERT educate and inform their communities about preparing for emergencies



# Mass Prophylaxis

- Mass distribution of medications and/or vaccinations
- Prophylaxis will be “pushed” out to certain populations, including those with special needs
- Distribution outside of the traditional health care setting
  - Points of Dispensing (PODs) and other methods
  - NOT treatment for sick people
- Up to 40,000 volunteers needed for citywide response

A woman with brown hair, wearing a white t-shirt and a blue denim skirt, is leaning over a large stack of cardboard boxes. She is looking towards the camera with a slight smile. The boxes are brown and have the text 'HEATER Plus MEALS' printed on them in blue and black. The background shows a room with windows and some equipment.

# Response Panel Discussion

Image Courtesy of Google  
Images:[http://www.redcross.org/uploadedImages/DisasterServices/2006\\_Heat\\_Wave\\_Response/Rachel.jp](http://www.redcross.org/uploadedImages/DisasterServices/2006_Heat_Wave_Response/Rachel.jp)

A photograph showing several construction workers on a roof. The roof is partially covered with a large blue tarp. One worker is on a red ladder on the right side, another is on a red ladder in the center, and a third is on the roof itself. The background shows trees and a clear sky.

# Recovery

- Community Recovery
- Emotional Recovery
- Financial Recovery
- Coordinating Recovery



# Community Recovery

- Cleanup and Debris Removal
- Mobile Distribution Units
- Congregate Shelters

A group of people are sitting in a circle on a patterned carpet, engaged in a discussion or activity. The scene is indoors, possibly a community center or a meeting room. The people are dressed in casual attire, and some are wearing name tags. The atmosphere appears to be one of active participation and listening.

# Emotional Recovery

## Trauma Teams

- Teams of trained professionals who provide critical mental health services to help entire communities return to normalcy following a disaster event

Image Courtesy of  
Google Images at:  
<http://www.w3.org/200>

5/03/photos/circle.jpg



# Financial Recovery

- Career counseling
- Faith communities
- Fraud Prevention



# Coordinating Recovery

## Coordinating Assistance Through

- The opening of Disaster Assistance Centers
- Web based technology tools that help with coordinated communication
- A coordinated printable assistance guide

# Recovery Panel Discussion



Image Courtesy of Google  
Images:<http://images.google.com/imgres?imgurl=http://www.wels.net/cor/images/KHmreLunch.jpg&imgrefurl=http://www.wels.net/wordpress/archives/author/disaster-response-team/>

# Questions?

