

What are the Family Justice Centers?

The New York City Family Justice Centers in Brooklyn, the Bronx and Queens are walk-in centers for all domestic violence victims and their children. To make it easier for you to get help, many agencies are located at the Centers. Services are free and available to all victims. We can help you regardless of what language you speak.

When you visit the Centers you can expect a safe and caring environment with one-on-one services and support. On your first visit to one of the Centers you will meet with a client specialist who will speak with you about what services you might need. The client specialist will then link you to a case manager, who will be your guide at the Center.

The Centers are each located in a building with security to ensure your safety. You should go to the security desk in the lobby to check in. You will then be asked to go through a metal detector before entering the Center. Please bring picture identification.

EVERYONE has the right to live in a home where they feel safe. You are not alone. The New York City Family Justice Centers are here to help you.

How can the Family Justice Centers help me?

CASE MANAGEMENT You can meet with a case manager to discuss how to stay safe and learn about what services at the Center can help you.

COUNSELING Counseling is available for you and your children. Both one-on-one counseling and support groups are available at the Center.

LEGAL INFORMATION Lawyers and paralegals are available to speak with you about legal issues such as custody, visitation, and immigration.

POLICE Domestic Violence Prevention Officers from the New York City Police Department at the Center will assist you with reporting a crime or give information to you about how the police can help you to stay safe.

PROBATION A Probation Officer can help you if the person hurting you is currently on probation.

PROSECUTION The Domestic Violence Bureau of the District Attorney's Office is located in the Center and will work with you because domestic violence is a crime. Prosecutors can answer any questions you may have about the criminal justice system.

CHILDREN'S ROOM Your children, age 3 or older, can play in the Children's Room while you get help at the Center.

ELDER ABUSE SERVICES Social workers, lawyers, and district attorneys are here to help you if you are experiencing elder abuse.

SELF-SUFFICIENCY SERVICES The Self-Sufficiency Coordinator can help you with public assistance information, job training, and educational programs.

SPIRITUAL SUPPORT Faith leaders volunteer at the Center to provide you with support if you request it.

Directions

The Family Justice Center is a walk-in center. If you are returning for continued services, schedule a follow-up appointment at the number listed below.

BRONX FAMILY JUSTICE CENTER 198 East 161st Street, 2nd Floor Bronx, NY 10451	BROOKLYN FAMILY JUSTICE CENTER 350 Jay Street, 15th Floor Brooklyn, NY 11201	QUEENS FAMILY JUSTICE CENTER 126-02 82nd Avenue Kew Gardens, NY 11415
SUBWAY: Take the 4, D, or B train to 161st Street Yankee Stadium station. Exit near the intersection of E. 161st Street and River Avenue. Walk east on 161st Street towards the Grand Concourse. The Center is located at the corner of E. 161st Street and Sheridan Avenue. BUS: The BX1, BX2, BX6, and BX13 all stop near the Center. HOURS OF OPERATION: Monday through Friday 9:00 a.m. to 5:00 p.m. TO SCHEDULE A FOLLOW UP APPOINTMENT: (718) 508-1222	SUBWAY: Take the A, C, F or R train to Jay Street/Metro Tech; the 2, 3, 4, or 5 train to Borough Hall. BUS: The B25, B26, B38, B51, B54, B57, B61, B65, B67, and B75 buses all stop near the Center. HOURS OF OPERATION: Monday through Friday 9:00 a.m. to 5:00 p.m. TO SCHEDULE A FOLLOW UP APPOINTMENT: (718) 250-5111	SUBWAY: Take the F or E train to Kew Gardens/Union Turnpike. Use the "Court House/North Side" exit and walk east on Queens Boulevard past Queens Borough Hall. Turn left onto 82nd Avenue – the Center is on the east side of the street. BUS: The Q10, Q37, Q46, and Q60 buses all stop near the Center. HOURS OF OPERATION: Monday through Friday 9:00 a.m. to 5:00 p.m. TO SCHEDULE A FOLLOW UP APPOINTMENT: (718) 575-4500

On-Site Partners

The Arab American Family Support Center/Tamkeen	Jewish Board of Family and Children's Services	New York City Police Department
Barrier Free Living	Kings County District Attorney's Office	Queens County District Attorney's Office
Bronx County District Attorney's Office	Korean American Family Service Center	Queens Legal Services
Bronx Legal Aid Society	Legal Services NYC	Safe Horizon
CAMBA	Metropolitan Council on Jewish Poverty	Sakhi for South Asian Women
Center Against Domestic Violence	Mount Sinai Sexual Assault and Violence Intervention Program	Sanctuary for Families
Day One	New York Asian Women's Center	Sauti Yeti Center for African Women
The Financial Clinic	New York City Anti-Violence Project	Shorefront Y
Good Shepherd Services Safe Homes Project	New York City Department of Information Technology and Telecommunications	South Brooklyn Legal Services
inMotion, Inc.	New York City Human Resources Administration	Urban Justice Center
Jewish Association for Services for the Aged		Violence Intervention Program, Inc.
		W!SE (Working in Support of Education)

Staying Safe

If you are being abused these steps may help you stay safe:

- Call 911 if you are in danger or have been hurt by your partner.
- Teach your children to use the telephone to call the police and go to a safe place during a violent incident.
- Identify a safe place to go in case of an emergency, such as your local police precinct.
- Lock all windows and doors at night and when you leave your home.
- Inform your children's school/daycare about who has permission to pick them up.
- Request to have your telephone number changed to an unlisted number.
- Keep your home address confidential and, if possible, do not tell the abuser where you live.
- Avoid going out alone.
- Change your route to and from work often
- If possible, have someone screen your calls at work, request that your office telephone number and email address be changed, and vary your schedule.
- In case you need to leave quickly, you should gather important documents:
 - Passports/Green cards/Work permits
 - Social Security cards/Birth certificates
 - Bank account details/House deed/Lease
 - Order of protection
 - Custody/Visitation orders
 - Marriage license
 - Children's immunization/school records
 - Address book and a calling card
- Pack a bag with money, extra keys, clothes, medicine, and important documents – leave it in a safe place or with someone you trust

If you or someone you know is a victim of domestic violence, help is available.

In case of emergency, call 911

For other City services, call 311

NYC Domestic Violence Hotline:

1-800-621-HOPE (4673)

1-866-604-5350 (TDD)

All of the above offer 24-hour assistance in all languages.

Other Resources

Child Abuse and Maltreatment Hotline (New York State Central Register), 1-800-342-3720

Elderly Crime Victims Resource Center (NYC Department for the Aging), 212-442-3103

New York Immigration Hotline, 1-800-566-7636

NYPD Sex Crime Report Hotline, 212-267-RAPE (7273)

Victim Information & Notification Everyday (VINE), (NYC Department of Correction), 1-888-VINE-4NY (846-3469)

Youth Connect, (NYC Dept. of Youth and Community Development), 1-800-246-4646



Michael R. Bloomberg
Mayor

**Mayor's Office to
Combat Domestic
Violence**

Yolanda B. Jimenez
Commissioner

www.nyc.gov/domesticviolence



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