



New York City Family Justice Centers

BRONX: 198 East 161st St. 2nd Floor, Bronx, NY 10451 (718) 508-1220
BROOKLYN: 350 Jay St., 15th Floor, Brooklyn, NY 11201 (718) 250-5113
QUEENS: 126-02 82nd Ave. Kew Gardens, NY 11415 (718) 575-4545

List of Services

The services listed below are available at the New York City Family Justice Centers (NYCFJC) in Brooklyn, the Bronx and Queens. All information is kept confidential, however providers of the services marked with an asterisk () are mandated reporters of child abuse and/or neglect, and are required to report suspected child abuse and/or neglect to the proper authorities. The New York City Family Justice Centers are an initiative of the Mayor's Office to Combat Domestic Violence, in partnership with the District Attorney's Office.*

Case Managers *

The case managers work for a range of organizations, speak many languages, and represent many cultures. All information told to a case worker will be confidential. Information will only be shared with a client's permission. They give clients information about all of the services at FJC, will help them decide which services they wish to access, and provide clients with on-going case management help.

Police *

There are two Domestic Violence Prevention Officers from the New York City Police Department who can speak with clients if they want to report a crime or want information on how the police can help them stay safe.

Probation *

If the person who abused the client is on probation, a Probation Officer can assist the client in finding the name and telephone number of the abuser's Supervising Probation Officer. The Probation Officer can also answer any questions the client may have about probation.

The District Attorney's Office (DA) *

The Domestic Violence Bureau is located at the FJC. They are available to work with clients if someone has been arrested in a domestic violence incident. They can answer questions about the criminal justice process, orders of protection, and offer services to assist the client in safety planning.

Therapeutic Counseling *

Counseling is available from licensed professionals from a variety of organizations providing clients with additional emotional support.

Elder Abuse Services *

Social workers and lawyers are available to assist any client age 60 years and older who is being abused. These workers act as liaisons with the DA who specializes in elder abuse, and provide emergency counseling, direct services, and other information regarding services for the elderly.

Legal Information on Family Matters, Immigration & Divorce

Lawyers and paralegals are available to meet with clients to provide advice or representation. They assist clients in understanding their legal rights and may be able to assist with family law (custody, visitation, child support, spousal support, orders of protection) matrimonial, or immigration matters, such as visa information or employment authorization.

Self-Sufficiency Services

Self-Sufficiency services include information and referrals for on-site and off-site educational training (General Education Development and English as a Second Language classes), job training and placement, Public Benefits (Food Stamps, Medicaid, and childcare).

Interfaith Spiritual Caregivers

Spiritual Caregivers are available from a variety of faiths to provide voluntary support.

Children's Services *

Children 3 and older can spend time with a child specialist in the Children's Room, Margaret's Place where organized play activities are available during the day, while the parent receives services on-site. Counseling services are also available from licensed professionals for children 4 years of age and up who have witnessed domestic violence in the home.

For more information about the New York City Family Justice Center Initiative, visit www.nyc.gov/domesticviolence
In an emergency call **911**. For general questions about domestic violence services, please call **311**
or the NYC 24-hour domestic violence hotline **1-800-621-HOPE**