

Safety and Security Presentation

Lower East Side



New York City Housing Authority

Summary

- **What we know is happening**
- **What we have done**
- **What we are doing**
- **What you can do**
- **How can we improve**

Safety & Security Task Force

NYCHA

Lower East Side

NYCHA Safety & Security Task Force

Mission: Review policies and procedures that guide the relationship among residents, NYCHA and the NYPD, with the goal of improving safety in developments and the quality of life for residents

- Created in December 2009
- Collaboration among NYCHA, NYPD, Citywide Council of Presidents
- Other partners include: Office of the Mayor; Office of the Special Narcotics Prosecutor for New York City; Department of Youth and Community Development; New York County District Attorney's Community Affairs Unit

Task Force Subcommittees

- Resident Survey
- Security Measures
- Resident Engagement
- NYCHA Rules and Regulations
- NYPD Policies and Relationships with Residents
- Communications

Resident Survey

NYCHA

Lower East Side

Resident Survey

- The Resident Safety and Security Survey was used to gauge the thoughts of a cross-section of residents about security concerns. We are using this information to inform NYCHA decisions and policy.
- The survey was translated into Spanish and mailed with a postage-paid return envelope to more than 10,000 households.

Resident Survey Highlights: Crime

- 59% of the respondents reported serious crime in their development in the past 12 months
- 61% reported that they were either dissatisfied or very dissatisfied with the quality of life in their development
- Selling drugs, using drugs and the use of guns (gun shots) were the most frequently cited crimes by the respondents at their development
- 3 out of 4 respondents reported they were very or somewhat fearful of crime in their development

Resident Survey Highlights (cont'd)

- 30% reported that their fear of crime has increased over the past 12 months
- 55% of respondents reported that they do not leave their apartment due to fear of crime in their development
- 60% reported requesting police increase efforts to keep unauthorized persons from trespassing
- 57% reported requesting an increase in the number of officers patrolling the developments

Safety Measures

NYCHA

Lower East Side

Security Measures

- Based on the survey data the Task Force determined that an analysis of our current access points was necessary including needed investments.
- Safety Survey Findings indicated that:
 - *Urination in public spaces such as elevators, lobbies and stairways was reported by an overwhelming number of respondents (74%).*
 - *Loitering, broken locks and doors and unsecured doors also were frequently cited by the survey respondents.*

Security Measures: Access Points Analysis

The current access control systems have several vulnerabilities

- The electromagnetic locks and intercoms can be bypassed by people who do not have authorization to be inside development buildings.
- The Authority does not have complete control over issuance and retrieval of keys to lobby doors because they can be duplicated without NYCHA's knowledge.
- A majority of intercoms are dependent on telephone company infrastructure, so when residents change their telephone service provider, they lose the ability to use the intercom.
- The physical design of entrance security is not durable enough to handle the high level of traffic and vandalism that the entrances encounter.

Security Measures: Recommendations

- Securing building entrances is essential to improving the security of our Developments.
- NYCHA plans to install a “layered” access control system to correct the current access vulnerabilities.
- The concept of layered access control is that the item, or area, that is to be protected has multiple devices (“layers”) in place to protect it.
- These layers force unauthorized persons to defeat more than one device to get to the protected item or area.
- These layers also provide redundancy in the event that one device fails, the other devices continue to provide security.

Layered Access Control

NYCHA

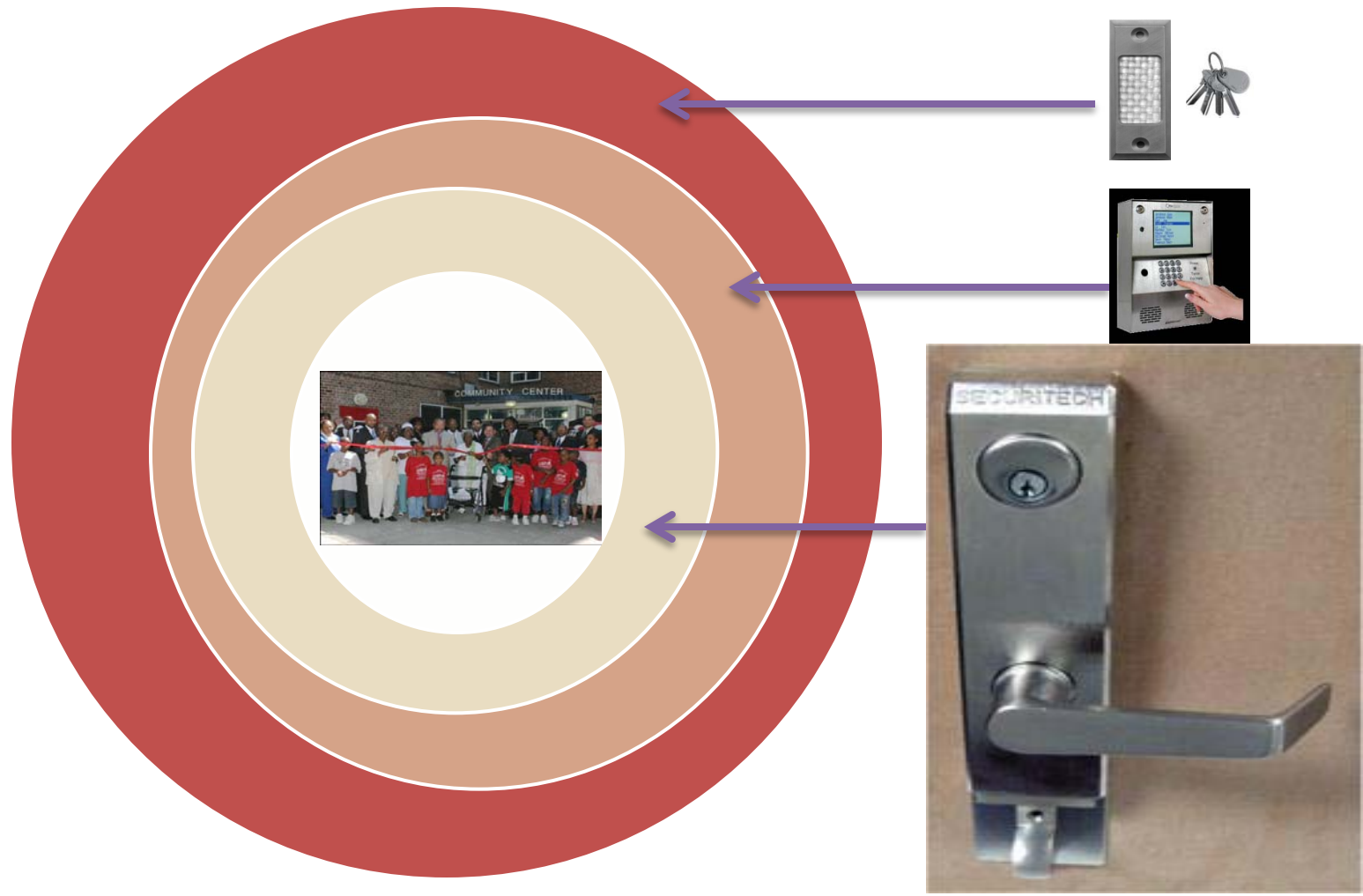
Lower East Side

Security Measures

NYCHA's recommended layered access control system consists of:

- **Electronic access control**
- **Direct call intercoms**
- **Mechanical door locking**
- **Enhanced, Modular Design**
- **Intelligent Systems**

Layered Access Control



CCTV Measures

NYCHA

Lower East Side

CCTV Challenges

- Limited impact on preventing crime
- High labor costs to ensure properly operating
- No central recording of footage
- Limited intersystem connectivity
- Various operating systems for cameras that further limit connectivity
- Limited financial resources to cover maintenance and operation of the cameras

CCTV Recommendations

- Revamp current systems to create a central access point for footage
- Increase intersystem connectivity
- Uniform standard of camera operating system with DOITT standards to ease communication gaps in the system

What we are doing now

- We are meeting with elected officials and Resident Associations to inform them of our new proposals.
- We are having more meetings with the community like this to hear your concerns and learn more about what we can do to improve.
- We are starting to roll out the layered access control initiative soon. We are doing a pilot program at Mott Haven Houses this year.
- By next year, we should have some developments beginning to transfer to the new layered access control system.

Jobs & Training Opportunities

NYCHA

Lower East Side

Employment Opportunities

- In the identified developments between 2009 and 2011 to date, there have been 71 job placements.
- Between 2009 and 2010, there was a 153% increase in placements
- Average Wages range from \$18.55 to \$42.04

Employment Opportunities

- In 2009 and 2010, there were seven modernization contracts awarded that were subject to Section 3 requirements.
- In 2009, 3 were ARRA funded and in 2010, 1. To date, in 2011 no new Section 3 contracts awarded in 2011.
- Of these contracts, 16 residents were hired as part of Section 3 hires (6 in 2009, 10 in 2010)
 - The average wage was \$40.38/hour
 - 63% (10) were on ARRA funded contracts.
- Seven residents were placed in apprenticeships and a total of 10 in unions. 63% of the positions were filled by residents from Lower East Side developments

Training

- Four residents completed the Resident Training Academy- 2 from the construction track and 2 from the janitorial track. All are currently working at NYCHA as Maintenance Aides and Caretakers.
- Between 2009-2011YTD, there were 60 training completions by residents from the developments on the Lower East Side.

Employment & Training Opportunities

- [Apply for our training program](#)
- [Get connected to job opportunities](#)

- **Contact REES**

We encourage you to call us to learn more about how we can help you get into the right training or employment program to help you meet your career goals. Call our hotline to make an appointment today: (718) 289-8100

Volunteer Opportunities

NYCHA

Lower East Side

What you can do

- Join Resident Watch
- Start a Garden with our Gardening Program at your development
- Safety and Security Task Force Poster Contest
- Join in on the Plan to Preserve Public Housing Conversation
- Community and Citywide Education Council Elections
 - The deadline is April 22nd
- Participate in Brush With Kindness Program
 - Meltzer Houses Senior Center April 6 – April 10
 - Learn about Homeownership Opportunities

Closing Remarks

NYCHA

Lower East Side

Thank You

- Thank you all for being here to learn more and improve your communities.
- The entire Citywide Council of Presidents who helped us think through these recommendations
- Chief Jaffe and her officers at the NYPD
- Borough President Stringer for putting this together
- Council Member Margaret Chin, Council Member Rosie Mendez, and Senator Daniel Squadron for your very important support

Questions

How can we improve?

New York City Housing Authority 4/8/2011

Lower East Side