



# THE POWER OF TEAMWORK

Course Code: **PRO114**

## Course Description

In this one-day program you will learn the key aspects of team work that lead to better working relationships, increased personal satisfaction, greater productivity, and improved customer service

## Key Topics Covered

- Characteristics of high-performing teams
- Steps for building successful teams
- Communication strategies for effective teams
- Strategies for resolving conflict among team members
- Problem solving techniques