

SIEBEL EAI DEVELOPER – BUSINESS SOLUTION TECHNOLOGY

JOB DESCRIPTION:

The Business Solution Technology department is seeking a Siebel EAI Developer to provide core development and enhancement of Siebel applications, interfaces, and workflow construction activities. Responsibilities will include, but are not limited to the following:

1. Design, develop and test extensions, interfaces, and workflows for Siebel applications.
2. Coordinate activities with functional team.
3. Manage timeline and track related issues.
4. Provide support for critical production issues and prepare RCA (Root Cause Analysis).

QUALIFICATION REQUIREMENTS:

1. A baccalaureate degree from an accredited college, including or supplemented by 24 semester credits in computer science or a related computer field and two years of satisfactory full-time computer software experience in computer systems development and analysis, applications programming, database administration, systems programming, data communications, including one year in a project leader capacity or as a major contributor on a complex project; or
2. A four-year high school diploma or its educational equivalent and six years of satisfactory full-time computer software experience as described in "1" above, including one year in a project leader capacity or as a major contributor on a complex project; or
3. Education and/or experience equivalent to "1" or "2" above. College education may be substituted for up to two years of the required experience in "2" above on the basis that 60 semester credits from an accredited college is equated to one year of experience. A masters degree in computer science or a related computer field may be substituted for one year of the required experience in "1" or "2" above. However, all candidates must have at least a four-year high school diploma or its educational equivalent and at least one year of satisfactory full-time experience in a project leader capacity or as a major contributor on a complex project.

EDUCATION AND EXPERIENCE PREFERRED:

1. BS degree in Engineering or Computer Science.
2. Five or more years of proven experience managing technology projects.
3. Experience in Siebel Public Sector or Siebel Call Center and Siebel Self Service Portal Applications (e.g. eService/customer modules), with corporate perspective.
4. Extensive technical and functional understanding of Siebel out-of-the-box offerings.
5. Experience with at least one full life-cycle project adhering to Software Development Life Cycle procedures (discovery, requirements gathering, development, bug fixing, testing and production).
6. Experience in supporting existing applications in production.

7. Extensive experience in Siebel Architecture and Data Model; Siebel EAI both Inbound and Outbound integrations (Integration Objects, Workflows, Web Services, Siebel Adapters, EAI Transport Adapters, SOAP, WSDL, DTD, Data Maps, Value Maps); Assignment Manager, Remote Administration, and Siebel Web Template (SWT) Modifications.

SKILLS DESIRED:

1. Excellent interpersonal, written and verbal communication skills.
2. Ability to effectively communicate with business and other IT teams.
3. Proficiency in Siebel Tools configuration and customization of Siebel Objects.
4. Excellent Siebel development skills in the implementation of Siebel Declarative Configuration Alternatives, Siebel Scripting (Server & Browser), Workflow Processes and Policies, Runtime events, RCR and Business Services.
5. Ability to provide time estimates for allocated work.

Note: Candidate will be on call beyond the regular work day and on weekends as needed.

Interested candidates may fax their cover letter and resume to (212) 306-5194, email to HR.Recruitment@nycha.nyc.gov or mail to:

New York City Housing Authority
Human Resources Department
90 Church Street, 5th Floor
New York, NY 10007
Attn: Senior Recruiter
Job Code: Siebel EAI Developer

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