

Information For All Applicants

The Metropolitan Transportation Authority's (MTA) Reduced-Fare MetroCard Program for People with Disabilities provides reduced-fare transportation for persons with the following disabilities:

- receiving Medicare benefits for any reason other than age*
- serious mental illness (SMI) and receiving Supplemental Security Income (SSI) benefits
- blindness
- hearing impairment
- ambulatory disability
- loss of both hands
- mental retardation and/or other organic mental capacity impairment

If you do not have one of these disabilities, you are not eligible for the Reduced-Fare MetroCard Program. Read the entire form carefully before you apply.

All applicants must sign the affirmation in Section 1 and have the statement and signature confirmed by a notary public.

All applicants must supply at their own expense one 2" x 1 1/2" photograph (passport type) with this application. Print your name on the back of your photograph and attach it where indicated on the front page of this application.

Each applicant must complete the section that applies to their eligibility category. If the Certification Section applies to your disability, you must have a physician or other licensed health care provider ("Certifier") complete the Certification (Section 5). You are responsible for any fee that your Certifier may charge you.

The MTA may ask for additional proof of disability and may accept or reject documentation you offer in place of the Certification. In its discretion, the MTA may waive application requirement(s) on a case-by-case basis. The MTA may require that the applicant be examined by its own physician at MTA's own expense.

***If you receive Medicare benefits based on age 65 years or older, use the Application for Senior Citizens.**

Conditions of Use

If the MTA determines that you are eligible for reduced-fare transportation, you will receive a Reduced-Fare MetroCard. You are certified for the Reduced-Fare MetroCard for four years from the date it is issued. (The temporary card can be used up to one year.) The card itself expires on the date printed in the upper-left corner of the card and will be renewed automatically.

The Reduced-Fare MetroCard is valid only if you are disabled as stated in your application. The Reduced-Fare MetroCard can be used only by the person to whom it is issued and only in accordance with the program guidelines.

If at any time you are no longer disabled as described, your eligibility for the Reduced-Fare MetroCard Program automatically ceases; you are no longer permitted to use the Reduced-Fare MetroCard, and you must return the card to the MTA.

Any violation of these Conditions of Use may result in a permanent revocation of your eligibility for the Reduced Fare Program.

SECTION 4A

To be completed by all applicants not covered by section 2 or 3

My application for reduced fare is based on one or more of the following disabilities (check all that apply):

- blindness — If your eligibility is based on “Blindness” as defined in the Physician’s Section and you are registered with the New York State Commission for the Blind and Visually Handicapped, you DO NOT need to have a physician complete Section 5. However you must submit a copy of your N.Y.S.C.B.V.H. Registration.
- hearing impairment
- ambulatory disability
- loss of both hands
- mental retardation or other mental capacity impairment
- I have completed and signed the Authorization to Disclose My Health Information (attached to this application) for release/disclosure of information by my Certifier. A copy has been provided to my certifier.

SECTION 4B

Complete the following if applicable:

- I use a service animal to travel. If checked, indicate the type of service animal (e.g., guide dog)

- My service animal provides the following assistance.

- My certifier has completed the Certification in Section 5.

SECTION 5

Only for applicants who are eligible under section 4A or 4B

To be completed by a physician or other appropriate licensed Health Care Provider (“Certifier”)

CERTIFICATION

Type or print in ink and sign on page 6

Physician/Certifier:

Name (Last)	(First)	(M.I.)
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Office Address	Suite No.
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City	State	Zip
------	-------	-----

Best time to call

Telephone ()

State Professional License No.

I have examined the applicant (fully identified in the Applicant’s Section of this application) and signed the back of his/her photograph and attached it to this application. It is my professional opinion that he/she is a "disabled person" within the meaning of the term set forth in this document, as follows:

Check all that apply:

- Blindness** – There is central visual acuity of 20/200 or less in both eyes with the use of correcting lenses. Each eye which, accompanied by limitation in the field of vision such that the widest diameter of the visual field subtends an angle of greater than 20 degrees, shall be considered as having central visual acuity of 20/200 or less.

Diagnosis:

SECTION 5
(continued)

- Hearing Impairment** – With hearing aids, hearing in each ear is NOT restored to one of the following minimum levels:
 - Average hearing threshold sensitivity for air conduction of 90 decibels or greater, and for bone conduction to corresponding maximum levels, determined by the simple average of hearing threshold levels at 500, 1,000 and 2,000 HZ; or
 - Speech discrimination scores of 40% or less in each ear.

Diagnosis:

- Ambulatory Disability/Disorder of Gait**
From whatever cause, the applicant is unable to move about without a walker, wheelchair, wheelchair stroller, crutch(es), cane or other mobility/ambulation aid at all times. The word "unable" is used in its literal sense. The fact that one of these mechanical aids facilitates movement is not sufficient.

The applicant is unable to move about without use of the following aid:

- Wheelchair Wheelchair Stroller Cane Crutch(es)
- Walker Other ambulation aid (describe) _____

Diagnosis:

- Loss of Both Hands** – By reason of amputation or anatomical deformity, the person lacks both hands.
- Mental Retardation and/or Other Organic Mental Capacity Impairment [The opinion must be given by a physician, medical social worker, or mental retardation service agency.]** The scores specified below refer to those obtained on the W.A.I.S., and are used only for reference purposes. Scores obtained on other standardized individually administered tests are acceptable, but the numerical values obtained must indicate a similar level of intellectual functioning:
 - The person is mentally incapacitated such that he or she is dependent upon others for personal needs (e.g., toileting, eating, dressing, or bathing) **AND** is unable to follow directions, such that the use of standardized measures of intellectual functioning is precluded; or
 - Based on a valid verbal, performance, or full-scale IQ test, the person has an IQ of 59 or less; or
 - Based on a valid verbal, performance, or full-scale IQ test, the person has an IQ of 60 to 70 **AND** either (a) is unable to perform routine repetitive tasks; or (b) has another mental capacity impairment that imposes additional and significant limitation of mobility or gait.
- Other Organic Mental Capacity Impairment** – The person experiences mental incapacity due to an organic cause(s) that imposes significant limitations of ambulation or gait.

Diagnosis:

I estimate that the duration of the applicant's disability(ies) will be:

- Permanent (more than 12 months)
- Temporary (more than 3 but fewer than 12 months)

Physician's/Certifier's Signature:

Date:

AUTHORIZATION TO DISCLOSE MY HEALTH INFORMATION

1. I hereby authorize: physician/certifier name: _____

Affiliation:

Address:

Tel. No.

to disclose the information as specified in paragraph 2 to: MTA Reduced-Fare Program, 130 Livingston Street, Brooklyn, NY 11201-9625.

2. (a) You are authorized to complete the "physician/certifier certification" section of my MTA Reduced-Fare Program application and send it to the MTA; and, if contacted by MTA, you are authorized to discuss with a representative of the MTA Reduced-Fare Program the information you have provided in the "physician/certifier certification."
- (b) This authorization is effective until the date of the termination of my receipt of MTA Reduced-Fare benefits.
- (c) I am requesting that you disclose this health information for the purpose of enabling the MTA to determine my eligibility for reduced-fare transportation benefits.
3. (a) I understand that my authorization is voluntary and that I may revoke it at any time by notifying you in writing. I understand that if I do so, it is effective only to prevent any additional disclosure after the date I give you my notice. It does not apply to disclosures that you made while my authorization was in effect.
- (b) I understand that once my health information is disclosed as authorized by me in this form, it may no longer be subject to privacy protections if the authorized recipient is not obligated under law to protect the privacy of my health information.
- (c) I understand that you may not condition my treatment, payment, enrollment or eligibility for benefits from you on my granting an authorization for disclosure/release of my health information.

Signature of Individual (applicant for the MTA Reduced Fare Program) Date:

Print the name and address of the individual (applicant for reduced fare) whose health information is to be disclosed:

Name:

Address:

Tel. No.:

If this form has been signed by a personal representative, he/she must complete and sign the following:

I am the personal representative of the individual requesting disclosure of health information whose name and address appear above. This individual has authorized me to complete this form on his/her behalf. My relationship to the individual is as follows (e.g., parent, guardian, attorney, friend, etc.):

Signature of Personal Representative: Date:

Print Name of Personal Representative: Tel. No.

Address:

MTA Reduced-Fare MetroCard

Conditions of Use and Other Important Information

for a Metropolitan Transportation Authority Reduced-Fare MetroCard (RFM) issued to people 65 years of age and older and people with disabilities.

This program is managed by MTA New York City Transit.



Valid Use: RFM can be used to pay fares on all MTA New York City Transit subways, NYC Transit local buses, express buses only during non rush hours, MTA Staten Island Railway, MTA Long Island Bus, MTA Bus, Roosevelt Island Tram, Westchester Bee-Line local buses and express Bee-Line BxM4C buses only during non rush hours.

The RFM is valid identification for eligibility in the reduced-fare programs of the MTA Long Island Rail Road and MTA Metro-North Railroad, anytime except weekday rush hours to New York City terminals. To receive the reduced fare, show the RFM to train personnel or station agents when purchasing your ticket.

Expiration Dates: Reduced-Fare MetroCards expire on the date printed on the back of the card. NYC Transit automatically sends you a new RFM before the expiration date.

The full value on an expired RFM may be transferred to a new RFM at a subway station booth. Any remaining value that is not transferred to a new RFM within two years after the expiration date on the original RFM will be surrendered by, and unavailable to, the card holder.

Trouble Using RFMs: An RFM that does not work or is damaged should be returned to MetroCard Customer Claims. Ask a station booth agent or bus operator for a prepaid envelope in which to return your card to us. In the envelope you'll find a form to fill out so you can describe your RFM problem.

If you prefer, you may bring your damaged RFM to the MetroCard Customer Service Center at 3 Stone Street in downtown Manhattan, 9 AM to 5 PM, Monday to Friday.

If you cannot get a prepaid mailer, send the damaged card to:

**MetroCard Customer Claims
130 Livingston Street
Brooklyn, New York 11201-9625**

Be sure to include your name, address and phone number, your damaged RFM, an explanation of the problem and the address to which the new RFM should be sent.

The holder assumes the risk of loss until the card is received by either MetroCard Customer Claims or the MetroCard Service Center.

Change of Address: Notices and replacement cards will be sent to you at the address you provide. You must inform us promptly, in writing, of any change of address.

Lost or Stolen RFMs: Immediately report a lost or stolen RFM by calling the MetroCard Customer Service Center, 718-330-1234, 6 AM to 10 PM. Any value or unlimited rides on your card will be transferred to your replacement RFM after the old RFM has been frozen and any balances verified.

Restrictions: An RFM may be used only by the person to whom it has been validly issued. Use of the RFM by any other person may result in forfeiture of the card and its remaining balances, plus civil and/or criminal penalties.

There are no refunds of money remaining on RFMs. Money remaining on an expired card may only be transferred to a new card within two years of the expiration date. Money from a full-fare MetroCard cannot be transferred to a temporary or permanent RFM. No redemptions or exchanges will be given for an RFM that has been altered or tampered with, or whose value cannot be verified.

The City of New York, the State of New York, the County of Westchester and the Metropolitan Transportation Authority and its subsidiaries and affiliates, including New York City Transit, are not liable for any special or consequential damages associated with or resulting from the failure, malfunction, or disabling of the RFM or the MetroCard system.

The MTA Reduced-Fare MetroCard and its use are subject to all tariff provisions, rules and regulations of the New York City Transit Authority and its affiliates, and Westchester County Bee-Line System.

For more information, call 718-330-1234 6 AM to 10 PM. If you are deaf or hard of hearing, use the free 711 relay or your preferred relay service provider to contact us. Have the card at hand so you can read the serial number and expiration date to the customer service agent who assists you.



The EasyPay Option— Sign up for EasyPay automatic refills

(All payment information will be kept strictly confidential.)

Start paying for your rides with \$10. Your account will be automatically replenished whenever the balance goes below \$10. Your account immediately converts to unlimited rides when the required number of subway or local bus rides is taken within a 30-day billing period.

Questions? Call 1-877-323-7433

First Name

Last Name

____ - ____ - _____

____ - ____ - _____

Date Of Birth

Telephone Home work other

Payment Options (choose one)

Credit

Debit Card

American Express

Discover

MasterCard

Visa

Credit/Debit Card Number

____ / ____

Expiration Date

I authorize MTA New York City Transit to charge this credit/debit card for my EasyPay MetroCard refills.

Signature

Date

Card holder signature (if different)

Applications without Credit/Debit Card authorization signature will be returned to you.

I am a visually impaired customer and wish the following statement:
(check one) Large Type Braille

For further information or additional copies of the application, call 718-330-1234.

If you are deaf or hard of hearing, use the free 711 relay or your preferred relay service provider to contact us. Or visit mta.info

Before Mailing the Application include:

- 1 – A recent photograph
- 2 – A copy of proof of age or Medicare Card
- 3 – A Notary Public
- 4 – Affirmation Signature (page 2)

Mail completed application to:

**Metropolitan Transportation Authority
Reduced-Fare Program**
130 Livingston Street
Brooklyn, New York 11201-9625

For Office Use Only

Disk # _____ Image # _____

Examiner's Signature _____