

MOPD Accomplishments

ACCESSIBLE

New York City



Mayor's Office for
People with Disabilities

Commissioner's

MESSAGE



Greetings All:

A year and a half ago I was privileged to take over the role of MOPD Commissioner, a position held for most of Mayor Bloomberg's Administration by the late Commissioner Matthew Sapolin. There was little time left, but enough to achieve some significant advancements for disabled residents of, and visitors to, New York City. These are captured in the following pages.

MOPD has been working within city government to accomplish a number of successes, including: making our parks and playgrounds accessible; bringing together City Equal Opportunity Employer representatives to understand the rights of people with disabilities in the work place; assisting over one thousand (1,000) people seek employment opportunities through our Disability Mentoring Day; hosting a Housing Symposium for our constituents to understand how they can find affordable accessible housing through the city; and much more.

MOPD has built relationships with many non-profit organizations, disability rights organizations and advocates to understand their needs and preferences that affect their daily lives. Through these relationships and findings we have connected those to the services and programs that they need most and, at times, created and coordinated events that addressed those specific needs.

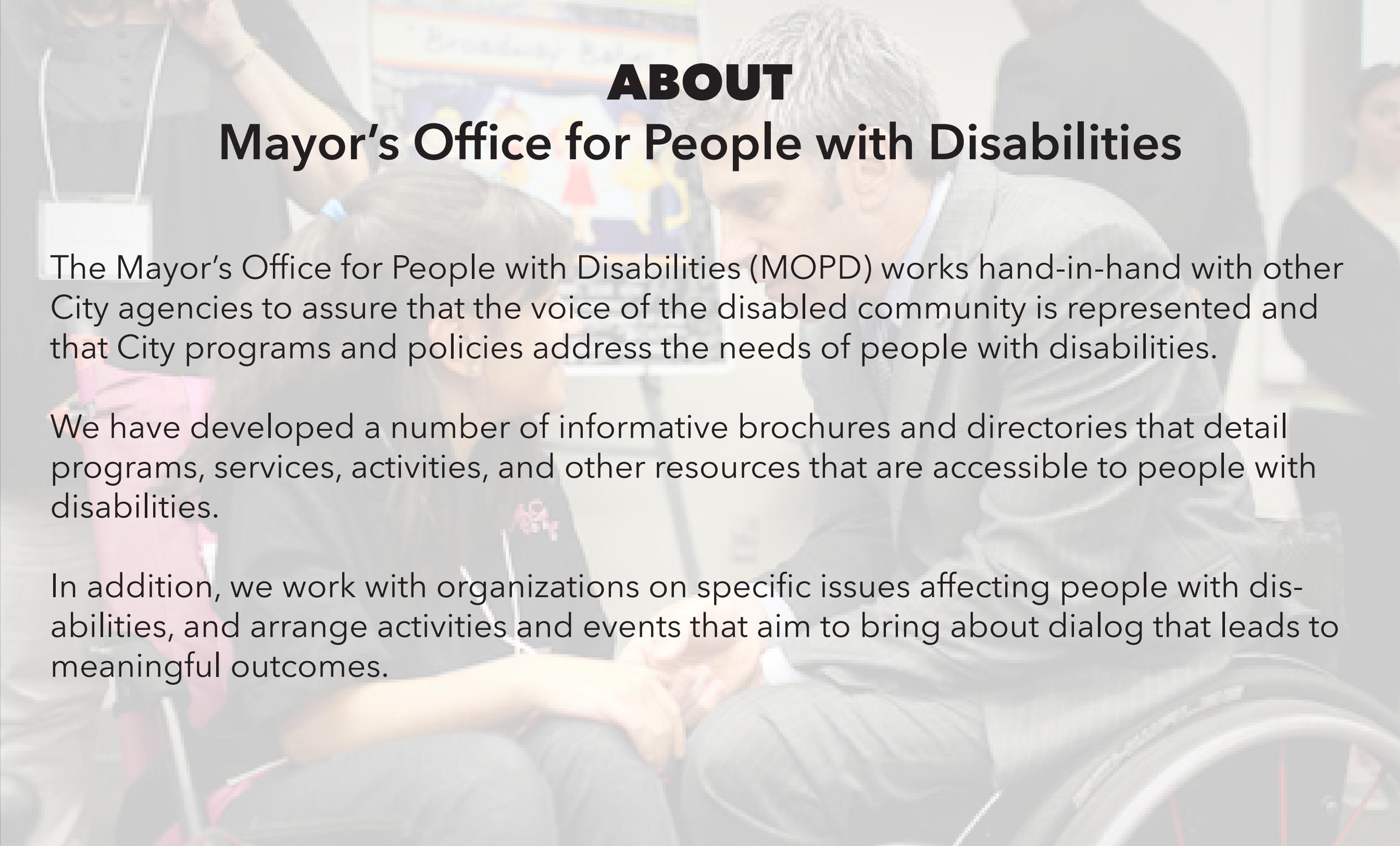
We value the passion and dedication our constituents exhibit every day that helps us all to make New York City the most accessible city in the world!

Thank you,

Victor Calise
Commissioner

MOPD

ENDEAVORS FOR THE MOST ACCESSIBLE CITY IN THE WORLD

A man in a dark suit is seated in a wheelchair, leaning forward and talking to a woman with dark hair. The woman is wearing a dark top and a pink bag. They are in a public setting, possibly a community event, with other people and a sign in the background. The text is overlaid on this image.

ABOUT

Mayor's Office for People with Disabilities

The Mayor's Office for People with Disabilities (MOPD) works hand-in-hand with other City agencies to assure that the voice of the disabled community is represented and that City programs and policies address the needs of people with disabilities.

We have developed a number of informative brochures and directories that detail programs, services, activities, and other resources that are accessible to people with disabilities.

In addition, we work with organizations on specific issues affecting people with disabilities, and arrange activities and events that aim to bring about dialog that leads to meaningful outcomes.

Housing Symposium

MOPD coordinated the first housing symposium of its kind to address the needs of accessible affordable housing in NYC.

Commissioners from top agencies addressed stakeholders, care givers and service providers on what is available to them and ways in which to apply for housing.



Community Board Outreach

Effort to enhance relationship to the disability community through each Borough President.

Community Board

2013

- Unhappy with access in your neighborhood?
- Are you tired of being a bystander, while others make choices for you?
- Learn how to become a part of your community board and start making a difference today.

APPLICATION DEADLINES

- **Bronx:** Community Board **Application** deadline 02/08 Office: 718 590-3500
- **Brooklyn:** Community Board **Application** deadline 02/28 Office: 718-802-3700
- **Manhattan:** Community Board **Application** deadline 01/25 Office: 212-669-8300
- **Queens:** Community Board **Application** deadline 01/31 Office: 718-286-3000
- **Staten Island:** Community Board **Application** deadline 5/15 Office: 718 816-2000

NYC Mayor's Office for People with Disabilities 



Restaurant Access Program

Is a collaboration between the Mayor's Office for People with Disabilities, Department of Health and Mental Hygiene and the Department of Citywide Administrative Services.

2014 New York City Building Code

Chair of the 25 member Accessibility Committee for the first update of the Code after the adoption of the International Building Code.



Audible Pedestrian Signals

Collaboration with NYC Department of Transportation and advocates to increase usage of APS's citywide.



MOPD Website

A major revision of the site that is fully accessible, intuitive and increases transparencies.

NYC Mayor's Office For People with Disabilities

Text Only Version

Email This Page | Printer Friendly | Translate This Page | Text Size: A A A

Search

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November 12, 2013, Mayor Bloomberg Announces More Than 1,000 Boro Taxis Now on New York City Streets. [Read the complete article - Outer Boro Accessible Taxi Listing](#)

Resources

- Accessible Dispatch**
Accessible Dispatch is the new way to book a wheelchair-accessible taxi in Manhattan.
[Learn more](#)
[Outer Boro Accessible Taxi Listing](#)
- EQUAL ACCESS**
The NYC Human Rights Law protects individuals with disabilities from discrimination.
[Learn more](#)
- NYC Finance**
Tenants that qualify for the Disability Rent Increase Exemption (DRIE) Program can have their rent frozen so it cannot be increased.
[Learn more](#)

ACCESSNYC Benefit Information. One Place.

READY NEW YORK MY EMERGENCY PLAN

FDNY NYPD 9-1-1 TAPPING PROTOCOL

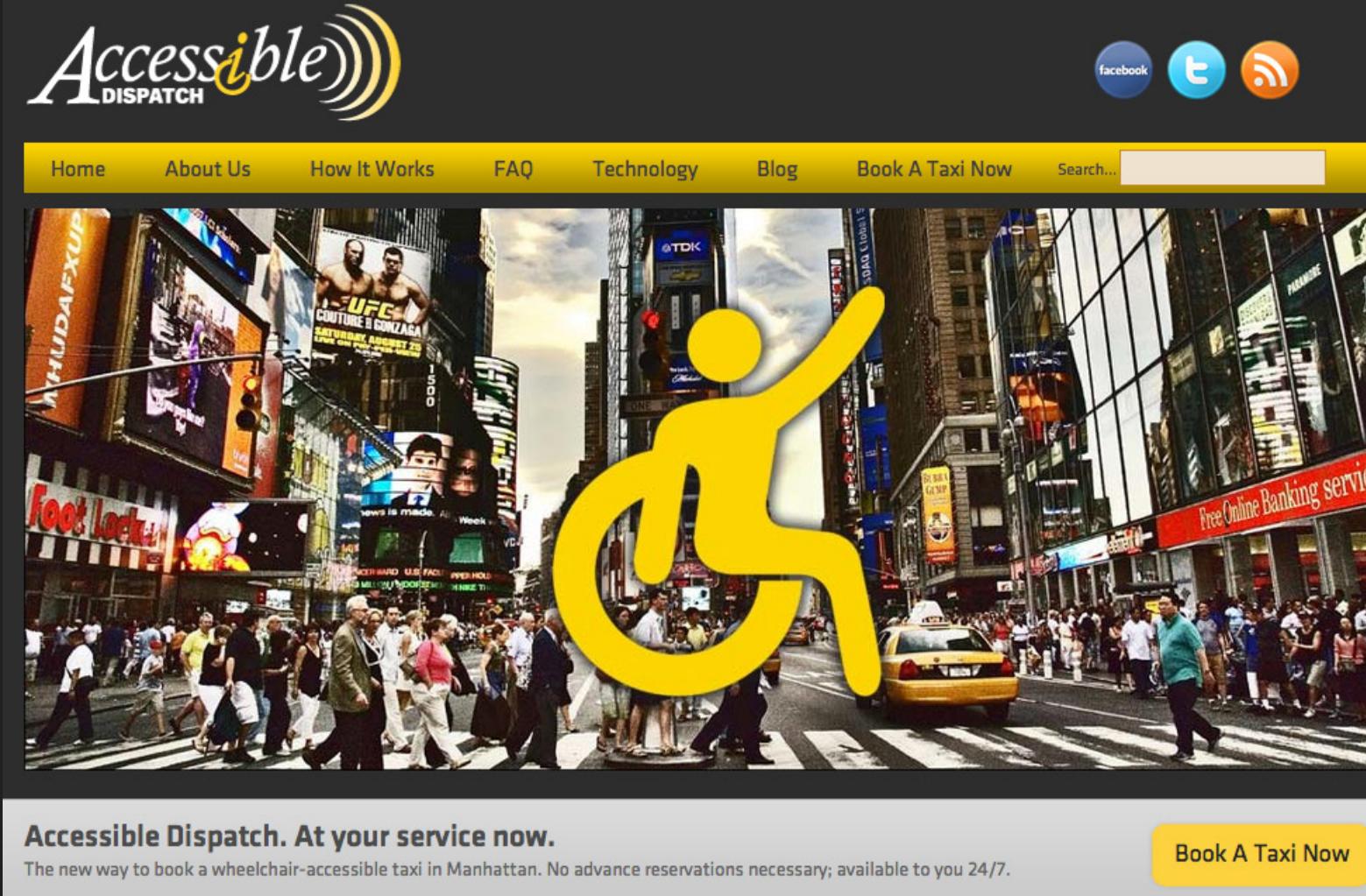


Hearing Loop

Induction Loops for City facilities. Initiative to expand the use of assistive listening systems beyond code requirements to accommodate the needs and preferences of the hard of hearing community.

Accessible Dispatch Program.

Partnership with the NYC Taxi and Limousine Commission to create the program and rules to reserve a wheelchair-accessible taxi.



The screenshot shows the website for Accessible Dispatch. At the top left is the logo "Accessible DISPATCH" with a stylized signal icon. To the right are social media icons for Facebook, Twitter, and RSS. Below the logo is a yellow navigation bar with links: Home, About Us, How It Works, FAQ, Technology, Blog, Book A Taxi Now, and a search bar. The main content area features a photograph of a busy city street, likely Times Square, with a large yellow wheelchair icon overlaid on the center. Below the image is a grey banner with the text "Accessible Dispatch. At your service now." and "The new way to book a wheelchair-accessible taxi in Manhattan. No advance reservations necessary; available to you 24/7." On the right side of the banner is a yellow button that says "Book A Taxi Now".



Adaptive Sports Centers

Collaboration with NYC Parks to create accessible sporting facilities and programs for each borough.

Accessible Taxi Fleet

MOPD helped to initiate the process that may lead to 50% of the city's taxis will being wheelchair-accessible by 2020. Approximately 90,000 residents of, and visitors to, New York City use wheelchairs in the city on a daily basis, and this increase in accessible transportation will be a benefit for all.





Small Venue Ramps

Collaboration with lift companies to develop a low cost, easy to install ramp system to increase access to a small inaccessible venues.

Inclusive Design Guidelines

Produced by MOPD, the Inclusive Design Guidelines, New York City (IDG) is published by the International Code Council and endorsed by the American Institute of Architects (AIA). The IDG is voluntary, prescriptive technical guidance that helps designers produce multi-sensory enhanced environments that accommodate a wide range of physical and mental abilities for people of all ages. This seminal universal design document is harmonized with the national accessibility standards and the NYC Building Code. It is currently in use by major US cities and twenty-four countries.



City of New York
Office of the Mayor
Michael R. Bloomberg
Mayor

Matthew P. Sapolin
Commissioner

Mayor's Office for People with Disabilities

Inclusive Design Guidelines

New York City

Robert Piccolo, AIA Editor-in-Chief



PROJECT OPEN HOUSE

Administered by the Mayor's Office for People with Disabilities (MOPD), Project Open House removes architectural barriers in the homes of people with permanent disabilities. This program is designed to increase independence in the activities of daily living, thus helping people with disabilities remain a part of their communities. POH provides an opportunity for many individuals to modify their living environments.



SOME EXAMPLES OF WORK COVERED UNDER THIS PROGRAM

Widening doorways, conversion of steps into ramps, replacing existing plumbing fixtures with accessible fixtures, removal of sink base cabinets to provide an accessible work surface and/or a sink, installation of accessible amenities such as grab bars, door openers, accessible door handles, accessible height shelving, installing accessible railings, installation/conversion of residential doorbell and/or smoke and carbon monoxide detectors when an audible or visual system is needed or other barrier removals that may be required by individuals with disabilities subject to review by MOPD.



ELIGIBILITY REQUIREMENTS

Applicants must reside within the 5 boroughs, have a permanent disability and meet Section 8 Income Guidelines. The building owner must allow MOPD to perform the work.

CONTACT INFORMATION

The application process is **Now Open**. Applicants are urged to submit the application via the online Registration Form. This program is on a first come, first served basis. Late applications will not be accepted, and submission of an application does not guarantee acceptance. The registration form can be found at

<http://www.nyc.gov/html/mopd/html/poh/application.shtml>.

For more information, please contact The Mayor's Office for People with Disabilities by dialing 311 or through our website at www.nyc.gov/mopd.



Project Open House (POH)

POH is administered by MOPD and the NYC Department of Housing Preservation and Development ("HPD"), and provides for the removal of readily achievable residential barriers that do not require obtaining a permit from the NYC Department of Buildings ("DOB") and do not require the professional services of a NYS Licensed Architect.



Disability Mentoring Day (DMD)

The Mayor's Office for People with Disabilities will once again serve as the local coordinator for National Disability Mentoring Day (DMD). Beginning in 1999 as a White House initiative, DMD has become a large-scale national and international effort to promote career development for students and job seekers with disabilities through hands-on career exploration, on-site job shadowing and ongoing mentoring.



If You Don't Have a Permit, Accessible Parking is Not an Option.



\$180 Fine.
Don't Risk It!

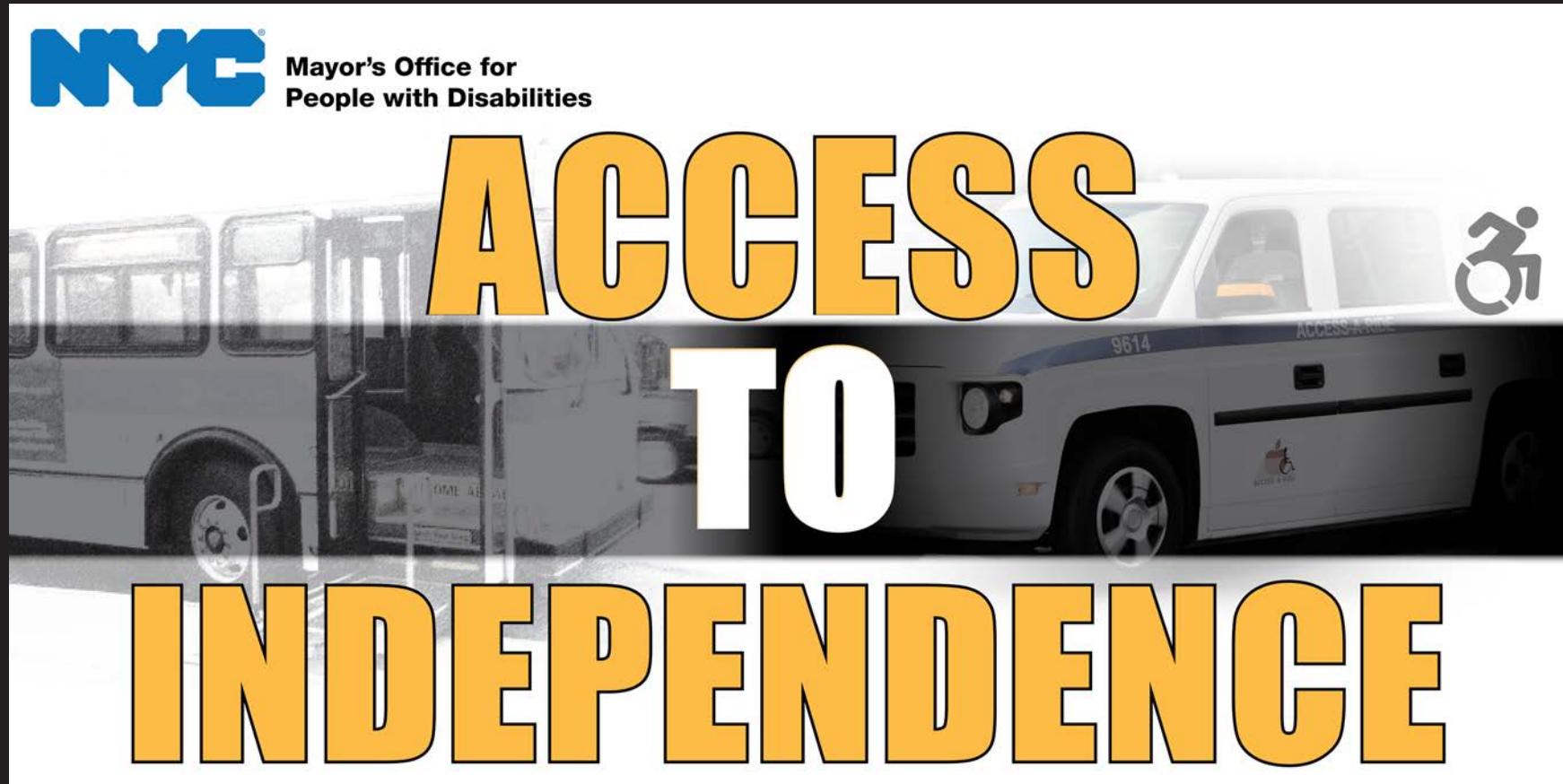
NYC Mayor's Office for
People with Disabilities
nyc.gov

Accessible Parking

MOPD utilizes a small portion of the collected funds from parking tickets issued to drivers that illegally park in accessible parking spaces for the program. It is used to produce an awareness campaign for the public to emphasize the fact that certain parking spaces are for those who have a disability parking permit and those that use the spaces without the permit will be fined. The campaign is usually in the form of radio PSA's through major NYC stations, although print and kiosk campaigns have also been utilized.

Access To Independence

MOPD hosted its first annual "Access to Independence" event in 2013, an accessible transportation exposition designed to educate the disability community about accessible transportation options throughout the City. Relevant agencies participated including the Metropolitan Transportation Authority (MTA), the Taxi and Limousine Commission (TLC), Department of Education (DOE), and the Department of Transportation (DOT).





Disability Rent Increase Exemption (DRIE)

The Disability Rent Increase Exemption Program (DRIE) offers eligible tenants an exemption from rent increases which may result in a reversion to rent paid under a previous lease or rent order. The owner of the building receives a corresponding credit against their real estate taxes from the City of New York. The program may make the difference between People with Disabilities on a limited income staying in their homes or being forced to move.

Smart Card Program

MOPD is partnering with the Department for the Aging (DFTA) in the development and outreach of the Taxi Smart Card Program. The purpose of program is to provide individuals with disabilities and seniors with mobility issues the opportunity to have alternative options for their transportation needs.

Taxi Smart Card Program

A decorative graphic on the right side of the slide. It features a large yellow rectangular area at the top, followed by a black horizontal band containing a white and black checkerboard pattern. Below the checkerboard is another black horizontal band, and at the very bottom is a solid orange horizontal band.



ENTRANCE

ENTRADA



Accessible Directional Signage

Local Law 47 of 2012

MOPD was instrumental in the creation of this law that requires accessible directional signage at or in close proximity to inaccessible building entrances, inaccessible public toilets and bathing facilities, and elevators that indicate the route to the nearest accessible element.



Mayor's Office for People with Disabilities
Victor Calise, Commissioner