



CITY OF NEW YORK

MANHATTAN COMMUNITY BOARD No. 4

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WALTER MANKOFF
Chair

ANTHONY M. BORELLI
District Manager

May 5, 2005

Patrick J. Fergus
Customer Service Coordinator
Dept. of Information Technology & Telecommunications
75 Park Place, Ninth Floor
New York, NY 10007

Re: Number and condition of Public Pay Telephones within Chelsea and Clinton/Hell's Kitchen

Dear Mr. Fergus:

Thank you for providing us with the list of pay phones in our district and for taking the time to discuss the phones and related regulations with us. We greatly appreciate DOITT's willingness to work with the community on pay phones and the energy and ideas which you bring to the effort.

As we discussed, the community board is concerned about the number and condition of payphones on some major pedestrian corridors in our district. We appreciate that your office did a full review of portions of 8th Avenue last year, which led to the removal of several phones and improved maintenance of several others. We would like to request that DOITT undertake a similar effort along the 9th Avenue corridor in Community District 4 and report back to the Transportation Committee on its findings at its July, 2005 meeting.

We do feel that the current regulations do not adequately consider pedestrian access issues or reflect the decreased need for pay phones, given the prevalence of cell phones, and expect to make recommendations for amendments to DOITT's payphone-related regulations after fully reviewing them.

Again, we greatly appreciate the presentation you made to the Transportation Committee and look forward to working together.

Sincerely,

Walter Mankoff
Chair
Manhattan Community Board No. 4

Jay Marcus
Chair
Transportation Planning Committee

Cc: Electeds