

POSTMASTER
NEW YORK DISTRICT



Dear Postal Customer,

The increasingly turbulent economy has decreased mail volume substantially this past year, significantly affecting the Postal Service's revenue. Operation of the Postal Service is paid for by postage and fees paid by our customers. The Postal Service receives no operational subsidy from taxes. Current economic conditions require that we review all postal operations for opportunities to streamline processes and provide service more efficiently.

I would like your opinion concerning possible changes in the way your postal service is provided. We are considering consolidation of retail operations at the West Village Post Office, located at 527 Hudson Street, New York, NY 10014. We are proposing to relocate the retail operations and post office box rentals at the West Village Post Office to the Village Post Office located at 201 Varick Street, New York, NY 10014.

The Postal Service operates to serve our customers. We value your opinion during this review process. If you would like to provide input, please return the enclosed questionnaire by August 10, using the pre-addressed postage paid envelope provided.

Thank you for working with us to ensure the continuation of reliable, timely, efficient and affordable service.

Sincerely,

Lorraine G. Castellano



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the _____ Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- c. Other Yes No

If yes, please explain: _____



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

4. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.