



# SENATOR THOMAS K. DUANE

29<sup>th</sup> SENATORIAL DISTRICT · NEW YORK STATE SENATE

## **Brief Guide to Health Care Services Following the Closure of St. Vincent's Hospital *September 2011***

### **AMBULATORY CARE SERVICES:**

In addition to its emergency room and inpatient services, St. Vincent's provided outpatient (or ambulatory care) services, including primary and preventive care, for many thousands of New Yorkers. To help those who relied upon St. Vincent's for such care find a new health care home, your local elected officials helped secure a \$4.6 million grant from New York State to support expansion of services at four well-established community health care clinics in the St. Vincent's service area.

The following health centers provide high-quality comprehensive health care services emphasizing prevention and wellness for all who need it. Many insurance plans are accepted, including Medicaid, Family Health Plus, Child Health Plus, Medicare, as well as most private insurance plans. Services are provided on a sliding fee scale if you do not have insurance.



**Callen-Lorde Community Health Center**  
356 West 18th Street (between 8<sup>th</sup> and 9<sup>th</sup> Aves)  
Phone: (212) 271-7200

### **HOURS:**

Monday 8:30 am - 8:00 pm  
Tuesday 8:30 am - 11:30 pm AND 1:00 pm - 8:00 pm  
Wednesday 8:30 am - 8:00 pm  
Thursday 8:30 am - 8:00 pm  
Friday 8:30 am - 4:30 pm  
Saturday 8:30 am - 3:00 pm (Walk in HIV/STD screening, Urgent Care, and lab work only)

**LANGUAGES SPOKEN:** English, Spanish, Hebrew, German, Swahili, Mandarin (limited), Vietnamese, Portuguese, Russian, French, ASL

**DIRECTIONS:** Take the 1 subway line to 18th Street, the 2/3 or A/C/E subway lines to 14th Street. The site is within blocks of the M14, M20 and M11 bus lines.



CHARLES B. WANG  
COMMUNITY HEALTH CENTER  
王嘉廉社區醫療中心

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**The Charles B. Wang Community Health Center**

268 Canal Street (between Broadway and Lafayette Street)

Phone: (212) 379-6988

INTERNAL MEDICINE • 268 Canal Street • (212) 379-6996 or (212) 379-6933

Monday, Tuesday, Thursday and Friday: 8:00 am - 6:00 pm

Wednesday: 10:00 am - 6:00 pm

Saturday and Sunday: 8:30 am - 6:00 pm

WOMEN'S HEALTH • 268 Canal Street, 1st Floor • (212) 966-0228

Wednesday: 10:00 am - 5:00 pm

All other days: 9:00 am - 5:00 pm

DENTAL CARE • 125 Walker Street, 2nd Floor • (212) 226-9339

Monday, Tuesday, Saturday, Sunday: 9:00 am - 5:00 pm

Wednesday: 10:00 am - 5:00 pm

Thursday and Friday: 8:00 am - 5:00 pm

PEDIATRIC CARE • 125 Walker Street, 2nd Floor • (212) 226-3888

Monday, Tuesday, Thursday and Friday: 9:00 am - 7:00 pm

Wednesday: 10:00 am - 7:00 pm

Saturday and Sunday: 9:00 am - 6:00 pm

LANGUAGES SPOKEN: English, Mandarin, Cantonese

DIRECTIONS: Take the N/R/W/Q or 6 subway lines to Canal Street. The site is within blocks of the M5 bus line.



**Ryan Chelsea-Clinton Community Health Center**

645 10th Avenue (between 45th and 46th Streets)

Phone: (212) 265-4500

**HOURS:**

Monday, Tuesday, Thursday 8:30 am - 6:30 pm

Wednesday and Friday 8:30 am - 4:30 pm

LANGUAGES SPOKEN: English, Spanish (telephone translation line available for all languages).

DIRECTIONS: Take the M11 bus line directly there; the A/C/E, B/D/F/M, N/R/W/Q, or 1/2/3 subway lines to 42nd Street; or the 7 to Times Square.

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**Ryan-NENA Community Health Center**

279 East 3rd Street (between Avenue C and Avenue D)

Phone: (212) 477-8500

**HOURS:**

Monday and Thursday 8:30 am - 7:00 pm

Tuesday, Wednesday, Friday 8:30 am - 5:00 pm

Saturday 9:30 am - 1:30 pm (September - June)

**LANGUAGES SPOKEN:** English, Spanish, Chinese (telephone translation line available for all languages).

**DIRECTIONS:** Take the F subway line to 2nd Avenue or Delancey Street; or the J/M/Z subway lines to Essex Street. The site is within blocks of the M14, M21 and M29 bus lines.

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*The following health centers located in the former St. Vincent's Primary Service area also provide comprehensive health care services for all who need it regardless of ability to pay.*

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**The Raymond Naftali Center**

508 West 26 Street (between 10th and 11th Avenues)

Phone: (646) 230-9292

**HOURS:**

Monday through Friday 9:00 am - 5:00 pm

**LANGUAGES SPOKEN:** English and Spanish

**SERVICES PROVIDED:** Adult Medicine, Endocrinology/Diabetes care, Neurology, Podiatry, Ophthalmology, Physical Therapy

**DIRECTIONS:** Take the C/E subway line to 23rd Street and 8th Avenue. The site is within a block of the M11 bus line.

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**The Institute for Family Health**

Sidney Hillman and Phillips Family Practice

16 East 16th Street (between 5th and 6th Avenues)

Phone: (212) 206-5200

**HOURS:**

Monday through Friday 8:00 am - 10:00 pm

Saturday and Sunday 8:00 am - 8:00 pm

**LANGUAGES SPOKEN:** English Spanish.

**SERVICES PROVIDED:** Primary Care (adult and pediatric), Behavioral Health, HIV/AIDS Services, Women's Health Care, Diabetes Care

**DIRECTIONS:** Take the L subway line to 6th Avenue or 14th Street Union Square; The site is within blocks of the M14, M23, M1, M2, M3 and M5 bus lines.

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**URGENT CARE FOR MILD AND MODERATE EMERGENCIES:**

Urgent care centers provide walk-in, extended hour access for acute illness and minor injuries and care that is either beyond the scope or availability of the typical primary care practice or retail clinic. They also have the ability to treat some symptoms of illness for which patients now seek care in an emergency setting because of the unavailability of their own physician. Some of the most common conditions treated at urgent care centers are fevers, upper respiratory infections, small broken or dislocated bones, sprains and strains, food poisoning, allergic reactions, lacerations, contusions, and back pain.

Your local elected officials helped to secure a \$9.4 million grant from New York State for an urgent care center to serve the St. Vincent's community. It is now open and includes six exam rooms, specialized testing and diagnostic services such as electrocardiogram (EKG), digital X-ray, and onsite laboratory facilities. Any patient deemed to have a life-threatening condition will be stabilized and transferred to the most appropriate hospital emergency department.

**North Shore-LIJ Medical Group Urgent Care Center**

121A West 20 Street (between 6<sup>th</sup> and 7th Avenue)

Phone: (646) 329-8100 ***Walk-in services are available: Monday, Tuesday, Thursday, Friday: midnight-8 a.m. and 7 p.m.-midnight; Wednesday: midnight-8 a.m. and 8 p.m.- midnight; Saturday: midnight-8 a.m. and 5 p.m.-12 midnight; Sunday: Open 24 hours.***

***Insurance plans accepted; necessary care provided regardless of ability to pay.***

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**IN A MEDICAL EMERGENCY CALL 911:**

How do you decide when a medical condition rises to the level of a medical “emergency?” Here is a list of warning signs that indicate a medical emergency.

- Difficulty breathing, shortness of breath
- Chest or upper abdominal pain or pressure
- Fainting, sudden dizziness, weakness
- Changes in vision
- Confusion or changes in mental status
- Any sudden or severe pain
- Uncontrolled bleeding
- Severe or persistent vomiting or diarrhea
- Coughing or vomiting blood
- Suicidal feelings
- Difficulty speaking
- Shortness of breath
- Unusual abdominal pain

Children have unique medical problems and may display different symptoms than adults. Symptoms that are serious for a child may not be as serious for an adult. Children may also be unable to communicate their condition, which means an adult will have to interpret their behavior. Always get immediate medical attention if you think your child is having a medical emergency.

“If you or a loved one think you need emergency care, come to the emergency department and have a doctor examine you,” advises Dr. Frederick Blum, President of American College of Emergency Physicians. “If you think the medical condition is life-threatening or the person's condition will worsen on the way to the hospital, then you need to call 9-1-1 and have your local Emergency Medical Services provider come to you.”

*The emergency rooms and full-service hospitals  
closest to the former St. Vincent's are:*

**Beth Israel Medical Center**

at 1st Avenue and 16th Street • Phone: (212) 420-2000

**Roosevelt Hospital**

at 10th Avenue and 59th Street • Phone: (212) 523-4000

**Bellevue Hospital Center**

at 1st Avenue and 27th Street • Phone: (212) 562-4141

**New York Downtown Hospital**

At Beekman Street and William Street • Phone: (212) 312-5000

**FORMER ST. VINCENT’S SERVICES:**

The following is list of outpatient services which St. Vincent’s formerly provided and have since been transferred to or absorbed by another health care provider. This list has evolved over time and will continue to evolve as more programs progress through bankruptcy court and NY State Department of Health approvals.

**Behavioral Health**

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*Adult Outpatient and Trauma Wellness*

Current operator:	F.E.G.S. Health and Human Services
Current location:	80 Vandam Street (at Hudson Street) New York, NY 10014
Hours:	Walk-in clients are accepted without previous appointments Tuesday and Thursday: 1:00 p.m. – 3:00 p.m.
Contact:	212-366-8289

*Child and Adolescent Outpatient and Trauma Wellness*

Current operator:	Jewish Board of Family and Children Services – Manhattan South/Youth Counseling League
Current location:	386 Park Avenue South, Suite 401 (between East 27th & 28th Streets) New York, NY 10016
Hours:	Monday – Thursday: 9:00 a.m. – 7:00 p.m. Friday: 9:00 a.m. – 5:00 p.m.
Contact:	212-481-2500

*Continuing Day Treatment Program*

Current operator:	Postgraduate Center for Mental Health
Current location:	344 West 36th Street (between 8th & 9th Avenues) New York, NY 10018
Hours:	Monday: 10:00 a.m. – 5:00 p.m. Tuesday and Thursday: 9:00 a.m. – 7:30 p.m. Wednesday, Friday: 9:00 a.m. – 5:00 p.m.
Contact:	212-560-6767
Notes:	Postgraduate Center for Mental Health absorbed many St. Vincent’s clients into its program, which is converting into a Personalized Recovery-Oriented Services program (PROS).

*Chemical Dependence Clinics – PROS Program*

Current operator:	Greenwich House
Current location:	122 West 27th Street, 6th Floor (between 6th & 7th Avenues) New York, NY 10001
Hours:	Monday – Thursday: 9:00 a.m. – 8:00 p.m. Friday: 9:00 a.m. – 5:00 p.m.
Contact:	212-691-2900

**Cancer Center**

*Cancer Center, Cystic Fibrosis Program, and Geriatric Program*

Current operator:	Beth Israel Comprehensive Cancer Center - West Side Campus (BICCC-WEST)
Current location:	325 West 15th Street (between 8th & 9th Avenues) New York, NY 10011
Hours:	Monday – Friday 8:30 am – 6:00 pm
Contact:	1-212-604-6000

*Multiple Myeloma Service and Bone Marrow Transplant Program*

Current operator:	Tisch Cancer Institute – Ruttenberg Treatment Center at The Mount Sinai Medical Center
Current location:	Guggenheim Pavilion 1190 Fifth Avenue, 1 <sup>st</sup> Floor New York, NY 10029
Hours:	Monday – Friday: 8:00 a.m. – 6:00 p.m.
Contact:	212-241-6756

**Chinatown Clinic**

The St. Vincent’s Chinatown Clinic has been closed and many patients are now being served by the Charles B. Wang Community Health Center, whose location, hours and other details may be found on page two of this document.

**Community Medicine**

*Primary Care Clinic*

Current operator:	Lutheran Family Health Centers in partnership with Mount Sinai Medical Center
Two Locations:	<b>Bowery Residence Community Clinic</b> 317 Bowery Street, Ground Floor New York, NY 10003 <b>Barbara Kleinman Medical Clinic</b> 300 Skillman Avenue Brooklyn, NY 11211 Phone:
Hours:	Monday – Friday: 9:00 a.m. – 5:00 p.m.
Contact:	<b>Bowery Residence Community Clinic:</b> (212) 533-5656 x 115 <b>Barbara Kleinman Medical Clinic:</b> (718) 302-7366
Notes:	Program has now been divided into two locations.

*Single Room Occupancy (SRO) Homeless Program*

Current operator:	Lutheran Family Health Centers in partnership with Mount Sinai Medical Center
Current location:	Administrative offices:
Contact:	Lutheran Family Health Centers: (718) 437-5201
Notes:	The program has 16 homeless-serving sites, with 13 located throughout Manhattan, 2 in Brooklyn, 1 in the Bronx.

*Chelsea-Village Program*

Current operator:	Mount Sinai Medical Center
Contact:	1-212-604-6534
Notes:	Former Chelsea-Village Program patients have been absorbed into Mount Sinai Medical Center's Visiting Doctors Program.

**HIV/AIDS Center**

Current operator:	Mount Sinai Medical Center absorbed the majority of former-St. Vincent's HIV/AIDS Center physicians. St. Luke's-Roosevelt Hospital continues to operate the Center for Comprehensive Care.
Current location:	<b>Mount Sinai Comprehensive Health-Downtown</b> 275 Seventh Avenue, 12 <sup>th</sup> Floor (Bet. 25 <sup>th</sup> and 26 <sup>th</sup> Streets) New York, NY 10011  <b>St. Luke's-Roosevelt Center for Comprehensive Care*</b> 230 West 17 Street (between 7th and 8th Avenues) New York, NY 10011 *this is a new location as of September 1, 2011
Hours:	<b>Mount Sinai Comprehensive Health-Downtown:</b> Monday, Tuesday, Wednesday, Friday: 9:00 a.m. - 5:00 p.m. Thursday: 8:00 a.m. – 8:00 p.m. <b>St. Luke's-Roosevelt Center for Comprehensive Care:</b> Monday – Friday: 9:00 a.m. - 5:00 p.m.
Contact:	<b>Mount Sinai:</b> 212-604-1701 <b>St. Luke's-Roosevelt:</b> 212-523-8100

**Home Care**

*Long Term Home Health Care Program (LTHHCP)*

Current operator:	Visiting Nurse Service of NY – HIV/AIDS
Contact:	800-675-0391

*Certified Home Health Agency (CHHA)*

Current operator:	North Shore-LIJ Health System
Contact:	866-651-4200
Notes:	CHHA will be part of the North Shore-LIJ Health System's Home Care Network.

**Hospice**

Current operator:	Visiting Nurse Service of NY – Hospice Care
Current location:	1250 Broadway, 7th Floor (at West 32nd Street) New York, NY 10001
Contact:	212-609-1900



### **Midwives**

Information on some midwives formerly affiliated with St. Vincent's may be found at <http://nycmidwives.org/find.asp>.

### **Obstetrics and Gynecology**

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Current operator:	New York Downtown Hospital – OBGYN Associates
Current location:	170 William Street, 5th Floor (at Beekman Street) New York, NY 10038 (Services also may be located at one of New York Downtown Hospital's satellite offices in Lower Manhattan. Call for individual doctor locations)
Contact:	1-646-898-4800
Notes:	Over half of St. Vincent's Obstetricians/Gynecologists have been either hired or given privileges.

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### **Orthopedics**

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Current operator:	New York Downtown Hospital
Current location:	170 William Street, 4th Floor (at Beekman Street) New York, NY 10038
Hours:	Monday – Friday: 9:00 a.m. – 5:00 p.m.
Contact:	212-312-5900

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### **Rape Crisis Program**

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Current operator:	St. Luke's-Roosevelt Hospital West Village Division of the Crime Victims Treatment Center
Current location:	Co-located with the St. Luke's Roosevelt Center for Comprehensive Care 230 W. 17 <sup>th</sup> Street, 7 <sup>th</sup> Floor New York, NY 10011
Hours:	Monday – Friday: 9:00 a.m. – 5:00 p.m. (some evenings and weekends by appointment)
Contact:	212-523-8200

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### **Senior Health**

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Current operator:	Beth Israel Medical Center Senior Health
Current location:	275 8th Avenue (at West 24th Street) New York, NY 10001
Hours:	Monday – Friday: 9:00 a.m. – 5:00 p.m.
Contact:	212-463-0101

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**Specialty Clinics**

*Neurology, Endocrinology, Rheumatology, Dermatology, Gastroenterology, Podiatry, Internal Medicine, Pediatrics*

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Current operator:	Raymond Naftali Center
Current location:	508 West 26th Street (between 10th & 11th Avenues) New York, NY 10001
Hours:	Monday – Friday: 8:00 a.m. – 6:00 p.m.
Contact:	646-230-9292

*Ophthalmology*

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Current operator:	The New York Eye and Ear Infirmary
Current location:	310 East 14th Street (at 2nd Avenue) New York, NY 10003
Hours:	Monday – Friday: 9:00 a.m. – 3:00 p.m.
Contact:	212-979-4192

**WIC Program - Chinatown**

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Current operator:	Eastside WIC (Bellevue)
Current location:	221 Canal Street (at Baxter Street) New York, NY 10013
Hours:	Monday: 9:00 a.m. – 6:00 p.m. Tuesday – Friday: 8:45 am – 4:45 pm Some weekend hours are available by appointment.
Contact:	212-274-9655

**Additional St. Vincent’s Information**

To access medical records, please go to St. Vincent’s website (<http://www.svcmc.org/>) and complete the Medical Record Request form and

Mail request to: Iron Mountain  
Attn: Medical Records  
448 Broadway  
Ulster Park, NY 12487

or email request to: [ROINYMETRO@ironmountain.com](mailto:ROINYMETRO@ironmountain.com)  
or fax request to: SVCMC Release of Information, Fax Number: 845-338-0206

For questions regarding Medical Records please call Iron Mountain at 1-800-394-4627 x331.

For Patient Care please call Ombudsman Daniel T. McMurray 800-726-0688.

For Information on bankruptcy proceedings please visit <http://chapter11.epiqsystems.com/SV2>

**Further Health Care Questions? Contact New York State Senator Tom Duane  
District Office: 322 8th Avenue, Suite 1700, New York, NY 10001 • (212) 633-8052  
[www.duane.nysenate.gov](http://www.duane.nysenate.gov) • [duane@senate.state.ny.us](mailto:duane@senate.state.ny.us)**