Department of Design and Construction

DDC OFFICE OF COMMUNITY OUTREACH & NOTIFICATION

COMMUNITY ADVISORY NOTICE

DISTRIBUTION OF WATER MAIN EXTENSION AND REPLACEMENT
BOROUGH OF MANHATTAN
PROJECT # MED625

Borough: Manhattan April 12, 2016

WATER SERVICE INTERRUPTION

THURSDAY, 04/14/16
DAY WORK 9:00AM-12:00PM

West 13th Street
From 7th Ave. to Greenwich Ave.

WHY IS MY WATER BEING TURNED OFF?
The NYC Department of Design and Construction is managing a capital construction project on West 13th Street between 7th Avenue between Greenwich Avenue. A water shutdown is necessary in order to remove a 12" temporary construction valve. ***Weather and field conditions permitting***, the shutdown will begin at 9:00am on Thursday, 04/14/16. The interruption will last for approximately three (3) hours; Water will be restored at 12:00pm. Be advised that water will be shut down for all properties receiving service from the West 13th Street water main.

SOME THINGS TO REMEMBER:

- As per the New York City Department of Sanitation (DSNY), all garbage in the construction zone should be brought out from behind construction MPT (fences, barrels, yellow tape, etc.) so that it is visible and may be picked up by garbage trucks.
- The DDC recommends that a qualified person shut off the water main valve in your house/building in order to avoid sediment entering your building's system, or damage to older pipes, which is common with this type of operation.
- You are asked to shut off all Water Cooled appliances, which may include air conditioners, large refrigeration devices, etc.
- Once water service is returned, turn the main house valve back on and flush the system by running your faucets, sinks and tubs, for a few minutes. Run only COLD Water until it appears clear.

If you have any questions, concerns, or you would like to be added to the electronic Neighborhood Notification Network (NNN) list, please contact the Community Construction Liaison, **Amanda Girgis at (646)-723-9925 or email MED625CCL@gmail.com.**

We appreciate your cooperation and thank you for your patience while we rebuild NYC's infrastructure.
Please Note: Due to unforeseen conditions (weather, field conditions, etc.) it may become necessary to change some scheduled work locations and operations.

WATER SHUT OFF INFORMATION

Please read and follow the instructions on the front of this notice to avoid experiencing any problems during or after the water shut off. On occasion, however, some problems do occur. If you experience any of the following problems at the end of the workday, here are the steps you can take.

PROBLEMS AFTER THE WORK DAY

WATER RESTORED TO ONLY SOME FIXTURES

If you have water in only certain fixtures, sediment may be blocking the flow to the fixtures that aren't working. In this case, for faucets and showerheads, remove the faucet head and clean the filters. In addition, closing and opening the valve for the fixtures may help.

DISCOLORED WATER

Your water may be discolored by sediment in existing pipes that is released as the new pipes are installed. DDC clears the sediment in the new pipes by flushing the water until it is clear in the street, but residual sediment may still be present. If your water is discolored (for private homes) run your cold water at a faucet close to your shut off valve for approximately 15 minutes or until the water appears clear. (In apartment/office buildings see superintendent)

CHLORINE ODOR

Water may have the odor of chlorine due to the pipe cleaning process used during water main work. This will dissipate overtime.

LOW PRESSURE

You may experience low water pressure due to sediment partially clogging your water meter. Contact the Field Office in the morning if the condition persists.

OPEN FIRE HYDRANTS

You may notice fire hydrants open and running. This is done to flush the system. They may occasionally be left running overnight. Unless this is causing a flooding condition, there is no need to report it.

IF ANY OF THE ABOVE PROBLEMS REMAIN, CALL THE FIELD OFFICE AT THE TELEPHONE NUMBER LISTED ON THE FRONT OF THIS NOTICE THE NEXT WORKDAY FOR ASSISTANCE.

IF YOU HAVE NO WATER SERVICE At the END OF THE WORKDAY

- Make sure the ***main water valve*** for your house/building has been ***turned back on***. If you live in a multi-family home or apartment building, check with the person who is responsible for this function.
- There may be a delay in returning water service. Check if neighbors have water. If not, crews may still be working in the neighborhood.
- Turn on a faucet and listen for rushing air. If you hear this, leave the faucet on and water should start running soon.

ADDITIONAL INFORMATION

- Homes and buildings within and in proximity to the water main shutdown may experience discolored water, low water pressure or unscheduled service disruptions. If these conditions persist, please contact the Field Office.
- Due to the age and condition of existing water mains, scheduled shut downs may take longer than anticipated and involve more blocks than expected. In addition, shutdowns may be cancelled and rescheduled due to unforeseen conditions
- Stored water can be used to flush toilets if necessary.
- Unscheduled or emergency shutdowns may occur and are supervised by DEP. Little or no advance notification may be given
- Generally, replacement of water mains in each block may require 3 to 5 workdays. Work to connect water mains in intersections may take additional days. A notice will be distributed/posted in advance of each day that water will be shut off.